

Vic (LKKAUTO)

From: Coleen Kwok <coleen21@esteemperf.com.sg>
Sent: Wednesday, 12 February, 2020 5:30 PM
To: Vic (LKKAUTO); Claim admin; carmen lim; jenny chong; serence ctc
Subject: Re: LOD SDS84K -AXA LKK REF CC4/ASM19010448/Kha3

Hi Vic,

Good day !

We have rejected your offer.

In the spirit of amicable settlement, our client is prepared to accept S\$ 1,686.50 all in.

Please review the matter and let us hear from your favourably.

Thank you.

Regards.

On Wed, Feb 12, 2020 at 4:16 PM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Coleen,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer below amount to settle your client's claim.

Cost of Repair (w/gst)	\$ 1,439.05
Loss of Use (\$60 x 3 days)	\$ 180.00
LTA Search Fee	\$ 7.45
TOTAL	\$ 1,626.50

If agreeable, kindly chop and sign the attached DV then forward back a copy to us for payment processing.

The above amount is to be made payable to **ESTEEM PERFORMANCE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Coleen Kwok [mailto:coleen21@esteemperf.com.sg]

Sent: Tuesday, 11 February, 2020 5:37 PM

To: Vic (LKKAuto)

Cc: Carmen Lim; Admin A; jenny chong

Subject: Re: LOD SDS84K -AXA LKK REF CC4/ASM19010448/Kha3

Hi Vic

Good evening .

We trust that you would have completed the review and investigation on this matter .

Kindly revert to us with in 10 days of this letter , if failing which we will have to escalate the matter with the legal team .

Thanks you

Best Regards

On Tue, Dec 24, 2019 at 10:42 AM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Carmen,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Carmen Lim [mailto:carmen@esteemperf.com.sg]

Sent: Monday, 2 December, 2019 9:54 PM

To: Vic (LKKAuto)

Cc: Admin A; Coleen Kwok; jenny chong

Subject: Re: LOD SDS84K -AXA LKK REF CC4/ASM19010448/Kha3

Dear Vic,

As request,pls refer as attached.

Kindly let us have your offer asap.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

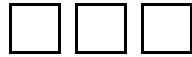
P: 6484 1221

E: carmen@esteemperf.com.sg

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(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Wed, Nov 27, 2019 at 8:43 AM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Carmen,

Kindly assist to resend copy of LOD for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Suwanna (LKK Auto)
Sent: Thursday, 21 November, 2019 5:40 PM
To: Coleen Kwok; carmen lim; jenny chong
Cc: Cecilia Chong (LKK Auto); Vic (LKKAuto)
Subject: RE: LOD SDS84K -AXA

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr. Vic.

Hi Vic,

FYNA, our ref CC4/ASM19010448/Kha3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

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From: Coleen Kwok <coleen21@esteemperf.com.sg>
Sent: Thursday, 21 November 2019 5:24 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; carmen lim <carmen@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: LOD SDS84K -AXA

Hi Vivian

Good day .

I would like to bring to your attention that I did not receive any correspondence from you .
todate from carmen last email date 21/08/2019.

I would appreciate if you could look into this urgently and provide us with a response for follow up.

Thank you and Regards.

On Wed, Aug 21, 2019 at 11:29 AM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear

Accident involving SDS84K & SKV7201U on 08.06.2019.

We refer tot he above matter.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

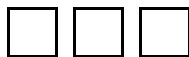
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Freundliche Grüße / Best Regards

Coleen Kwok

Managing Director
Esteem Performance Pte Ltd

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