



Motor Image Enterprises Pte Ltd
19 Lorong 8 Tce Payon
Singapore 319255
Tel : (65) 6417 0333
Fax : (65) 6252 5655
BRN 198702032R

BREAKDOWN OF PAYMENT

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SKX8894E and GBE1742K on 22/05/2019

The accident was caused solely by your insured's negligence. We therefore, seeking compensation from you for my financial loss as itemised below:

| | | |
|-------|--|--------------|
| a) | Repair Cost/ Excess | S\$ 14334.83 |
| b) | Loss of Use/ Rental of vehicles for _____ day(s) @ S\$ _____ per day | S\$ 1294.70 |
| c) | LTA/ GIA Search Fees | S\$ 0.00 |
| d) | Towing Fees | S\$ / |
| e) | Others _____ | S\$ / |
| TOTAL | | S\$ 15631.53 |

I enclose herewith copy of the following: (please tick the appropriate boxes)

| | | | |
|-------------------------------------|--------------------------|-------------------------------------|-------------------------|
| <input checked="" type="checkbox"/> | Repair Invoice | <input checked="" type="checkbox"/> | LTA/ GIA Search Receipt |
| <input type="checkbox"/> | Policy Excess Invoice | <input checked="" type="checkbox"/> | NRIC/ Driving License |
| <input checked="" type="checkbox"/> | Discharge Voucher | <input checked="" type="checkbox"/> | Letter Of Authority |
| <input checked="" type="checkbox"/> | Rental Invoice | <input type="checkbox"/> | GIA Report |
| <input checked="" type="checkbox"/> | Certificate of Insurance | <input type="checkbox"/> | Survey Report |
| <input type="checkbox"/> | Towing Invoice | <input type="checkbox"/> | Medical Invoice |

All payment should be payable to **Motor Image Enterprises Pte Ltd/my favour** and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

*Contact person: Siow Hooi – 6703 8115
hooi@motorimage.net



LETTER OF AUTHORITY AND INDEMNITY

Motor Image Enterprises Pte Ltd

☒ Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255

☐ Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097



Type of Claim:

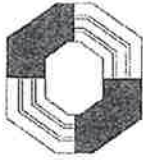
☒ Third Party (Direct Settlement)

☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SKX 8824E AND GBE 1742K
ON 22ND MAY 19 AT BKE TOWARDS WOODLANDS BEFORE MANDAI EXIT

1. I, the owner of vehicle no. SKX 8824E hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

| | | | |
|--|--|---|--|
| Claimant's Particulars | | Authorized Workshop | |
| Name <u>TAY YEOW HIONG</u> | | Company Name <u>MOTORIMAGE ENTERPRISES PTE LTD</u> | |
| Address <u>15 ROSETH AVENUE #02-02</u> | | Claim Officer's Name <u>DANIEL A JUDE</u> | |
| S (546242) | | | |
| Telephone No <u>9791 7481</u> | | Telephone No <u>6783 8101 / 8611 3195</u> | |
| Date <u>23/05/19</u> | | Date <u>23/05/19</u> | |
| Email <u>-</u> | | Claim Officer Signature  | |
| Company Stamp (For Co Regn Vehicle) | Authorized Signature  | | |



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/021838
DATE : 16 OCT 2020

DISCHARGE VOUCHER

I/We, **TAY YEOW HIONG** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **GBE 1742K** the sum of Singapore Dollars **FIFTEEN THOUSAND SIX HUNDRED THIRTY ONE AND CENTS FIFTY THREE ONLY. (\$15,631.53)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, **SKX 8824E** on **22/05/2019** along/at **BKE TO WOODLANDS BFR EXIT TO MANDAI ROAD**.

I /We hereby agree to indemnify and keep indemnify (**TAK WING TRADING PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s MOTOR IMAGE ENTERPRISES PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



x 27 Oct 2020
Signature of vehicle owner/Date

x Tay yeow Hiong

Name of vehicle owner/Date 27 Oct 2020



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535
25 Leng Kee Road Singapore 159097
Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137
Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: L514288

For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.

DATE REC'D: 13-May-2020

SERVICE ADVISOR: HOOI

JOB No.: L517430

MILEAGE: 79417

ID:

NAME: LONPAC INSURANCE BHD.
ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE, S(199555)
TELEPHONE: 62507388
MODEL: FORESTER 2.0XT AWD CVT
ENGINE No.: FA20A826693
CHASSIS No.: JF1SJGK85FG061891
REGISTRATION No.: SKX8824E

| ITEMS CODE | DESCRIPTION OF REPAIRS | AMOUNT |
|------------|---|----------|
| 1 TPCLAI | CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST GBE1742K - LONPAC INSURED | |
| 2 REMARK | CONDUCT TP CLAIM DATE:22/05/2019 TIME:1650HRS LOCATION:BKE TWDS WOODLANDS BEFORE MANDAI EXIT | |
| 3 INS01 | FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE | |
| 4 INS02 | IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338). | |
| 5 INS03 | STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE | |
| 6 INS04 | SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD. | |
| 7 INS05 | INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM | |
| 8 INS06 | THE OWNER IS REQUIRED. | |
| 9 INS07 | CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING: | |
| 10 INS08 | NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED | |
| 11 INS09 | CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY. | |
| 12 REMARK | REPAIR/REPLACE REAR BUMPER,END PANEL,TAILGATE & FLOORPAN | 2,800.00 |
| 13 REMARK | RESPRAY REAR BUMPER,END PANEL,TAILGATE & FLOOR PAN | 2,100.00 |
| 14 REMARK | DISMANTLE & REFIX UNDERCARRAIGE TO FACILITATE REPAIR | 800.00 |
| 15 REMARK | REMOVE & REFIX EXHAUST | 150.00 |
| 16 REMARK | TRANSFER TAILGATE MECHANISM | 150.00 |
| 17 REMARK | WHEEL ALIGNMENT | 200.00 |

Certified True Copy



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel (65) 64170100/101 Fax (65) 62535535
25 Leng Kee Road Singapore 159097
Service Centre Tel (65) 64764776 Fax (65) 64791137
Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

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Invoice No: L514288

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separate receipt will be issued.

DATE REC'D: 13-May-2020

SERVICE ADVISOR: HOOI

JOB No.: L517430

MILEAGE: 79417

ID:

NAME: LONPAC INSURANCE BHD.
ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE, S(199555)
TELEPHONE: 62507388
MODEL: FORESTER 2.0XT AWD CVT
ENGINE No.: FA20A826693
CHASSIS No.: JF1SJGK85FG061891
REGISTRATION No.: SKX8824E

| ITEMS CODE | DESCRIPTION OF REPAIRS | AMOUNT |
|---------------|--|----------|
| 18 | REMARK REMOVE & REFIX CARPET, SEATS TO FACILITATE REPAIRS | 280.00 |
| 19 | REMARK REMOVE & REFIX REAR BOOT GARNISH & TRIM TO FACILITATE REPAIR | 150.00 |
| 20 | REMARK TO REMOVE & REFIX FUEL TANK | 200.00 |
| 21 | REMARK TO CONDUCT REAR LIGHTING TEST | 50.00 |
| 22 | REMARK TO CONDUCT ANTI RUST COATING | 290.00 |
| 23 | REMARK TO SUPPLY & INSTALL REVERSE SENSOR - 2 EYES | 300.00 |
| 24 | REMARK TO SUPPLY & INSTALL REAR WINDSCREEN TINTED FILM | 145.00 |
| 25 | REMARK SUNDRIES | 50.00 |
| 26 | REMARK REMOVE & INSTALL REAR WINDSCREEN | 300.00 |
| TOTAL(LABOUR) | | 7,965.00 |
| 1 | SUPPORT SBFRM R (SUPP) 20157SG000(Qty : 1 @ 144.00 each(Discount 20.00%)) | 115.20 |
| 2 | EXH PIPE ASSY R 608C/N 44200SG031(Qty : 1 @ 792.00 each(Discount 20.00%)) | 633.60 |
| 3 | MUFFLER ASSY LH BLH 44300SG040(Qty : 1 @ 601.20 each(Discount 20.00%)) | 480.96 |
| 4 | MUFFLER ASSY RH BRH 44300SG050(Qty : 1 @ 601.20 each(Discount 20.00%)) | 480.96 |
| 5 | FLOOR PAN R R CP 52129SG0019P(Qty : 1 @ 432.00 each(Discount 20.00%)) | 345.60 |
| 6 | SKIRT COMPL R 52401SG0109P(Qty : 1 @ 288.00 each(Discount 20.00%)) | 230.40 |
| 7 | BUMPER FACE R 57704SG012(Qty : 1 @ 540.00 each(Discount 20.00%)) | 432.00 |
| 8 | BEAM COMPL R EU 57711SG0219P(Qty : 1 @ 288.00 each(Discount 20.00%)) | 230.40 |
| 9 | TAILGATE PANEL | 858.24 |

Certified True Copy



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TAX INVOICE

GST Reg No. M2-0076975-9
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Invoice No: L514288

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endorsed on this invoice and no
separate receipt will be issued.

DATE REC'D: 13-May-2020

SERVICE ADVISOR: HOOI

JOB No.: L517430

MILEAGE: 79417

ID:

NAME: LONPAC INSURANCE BHD.
ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE, S(199555)
TELEPHONE: 62507388
MODEL: FORESTER 2.0XT AWD CVT
ENGINE No.: FA20A826693
CHASSIS No.: JF1SJGK85FG061891
REGISTRATION No.: SKX8824E

| ITEMS CODE | DESCRIPTION OF REPAIRS | AMOUNT |
|------------|---|-----------------|
| 10 | 60809SG0509P(Qty : 1 @ 1072.80 each(Discount 20.00%)) GLASS R/G | 639.36 |
| 11 | 63019SG000(Qty : 1 @ 799.20 each(Discount 20.00%)) LATCH&ACT ASSY RGPRG | 403.20 |
| 12 | 63032SG002(Qty : 1 @ 504.00 each(Discount 20.00%)) RUBBER DAM GLS | 11.52 |
| 13 | 63232SG000(Qty : 2 @ 7.20 each(Discount 20.00%)) RUBBER R/G | 10.08 |
| 14 | 63232SG010(Qty : 1 @ 12.60 each(Discount 20.00%)) WSTR DR R G | 89.28 |
| 15 | 63516SG001(Qty : 1 @ 111.60 each(Discount 20.00%)) COVER TRUNK T (SUPP) | 86.40 |
| 16 | 91141SG010(Qty : 1 @ 108.00 each(Discount 20.00%)) ORNAMENT R | 63.36 |
| 17 | 93033SG001(Qty : 1 @ 79.20 each(Discount 20.00%)) LETTER MK R XT | 51.84 |
| 18 | 93079SG010(Qty : 1 @ 64.80 each(Discount 20.00%)) LETTER MK R SUB (SUPP) | 51.84 |
| 19 | 93079SG030(Qty : 1 @ 64.80 each(Discount 20.00%)) TRIM PNL AY APRONLH | 172.80 |
| 20 | 94027SG045VH(Qty : 1 @ 216.00 each(Discount 20.00%)) REAR NUMBER PLATE | 45.00 |
| | WM002(Qty : 1 @ 45.00 each) | |
| | TOTAL(SPARE PARTS) | 5,432.04 |

Subtotal 13,397.04
GST(7%) 937.79
TOTAL \$14,334.83

DATE : 13-May-2020

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Certified True Copy



/w.tanchong.com



DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255

Tel (65) 6334 1700 Fax (65) 6336 4677

Co. Reg. No. 1984-03671/H

GST Reg. No. M2-0067432-4

MOTOR IMAGE ENTERPRISES PTE LTD
(TPY SERVICE)
19 LORONG 8 TOA PAYOH

S(319255)
ATTN : DANIEL JUDE

GST Reg No. : M2-0067432-4
Tax Invoice : S1015636
Inv. date...: 05-JUL-2019
Print date...: 05-JUL-2019
Print time...: 17:31:30
Page no.....: 1
Agreement no: TP2019539
Salesman.....: AK

Description

Amount

RENTAL CHARGE FROM 24-JUN-2019 TO 05-JUL-2019
NISSAN TEANA 2.0L CVT ABS 2WD - SKS6598Y
(TAY YEOW HIONG)

1210.00

=====

| | |
|-----------------------|---------|
| TOTAL SGD(BEFORE GST) | 1210.00 |
| GST(7%) | 84.70 |
| TOTAL SGD(AFTER GST) | 1294.70 |

=====

I.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

DOWNTOWN TRAVEL SERVICES PTE LTD



Authorised Signature



Hiring Agreement

Co.Reg.No : 198403671H

GST Reg.No.: M2-0067432-1

TP2019539

ACCOUNTS COPY

SALESMAN CODE: AK

Vehicle Number: SKS6598Y Make & Model: NISSAN TEANA 2.0L CVT ABS 2WD Date: 24/06/2019
Change Over 1: _____ Initial: _____ Date: _____
Change Over 2: _____ Initial: _____ Date: _____

HirerName: MOTOR IMAGE ENTERPRISES PTE LTDAddress: 19 LORONG 8 TOA PAYOHSingapore: (319255)Contact Person: MR SAYEDINAH Tel: 91779089**1st Driver**Name: TAY YEOW HIONGAddress: 15 ROSYTH AVENUE #02-02Singapore: (546242)Contact No: 97917481 (H) (O) (HP)Occupation: _____ Date of Birth: 07/03/1974Passport / NRIC No: S7407333F Nationality: SINGAPOREANDriver's Licence No: S7407333F Driving Exp: yrsCountry of Issue: SINGAPORE Driving Date: _____**Additional Driver**

Name: _____

Address: _____

Singapore: ()Contact No: (H) (O) (HP)

Occupation: _____ Date of Birth: _____

Passport / NRIC No: _____ Nationality: _____

Driver's Licence No: _____ Driving Exp: yrs

Country of Issue: _____ Driving Date: _____

Remarks / Delivery LocationSKX8824E 3RD PARTY CLAIMS REF MIE TPY ISMAN**Check In / Out**Date Out: 24/06/2019 Time Out: 10:00:00 Km Out: 12345.00Petrol Level: FAgreed Date of Return: 12/07/2019 10:00:00

Date In: _____ Time In: _____ Km In: _____

Petrol Level: E**Collision Damage Waiver & PAI****ACCEPTS**

To Pay Extra Fees

Daily S\$0.00Weekly S\$Monthly S\$Weekend S\$

Non-Waivable Excess

S\$ 0.00 per accident**DECLINES**

Hirer Declines CDW

Excess S\$ 2,000.00

per accident

Signature: _____

Signature: _____

*The above is subjected to 7% GST.

| | | |
|---------------------------------------|-----------------|-----------------|
| Per Day | 110.00 | 1,980.00 |
| Per Week | | |
| Per Month | | |
| Weekend | | |
| Rental Charges <u>11 days x \$110</u> | <u>1,980.00</u> | <u>1,910.00</u> |
| CDW | 0.00 | |
| PAI | 0.00 | |
| Deliver / Collection | 0.00 | |
| Malaysia Charge | | |
| Petrol | | |
| Other Charge | | |
| 7% GST | <u>138.60</u> | <u>84.70</u> |
| Sub Total | <u>2,118.60</u> | |

OVERALL CHARGES\$ 1,094.70

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit and card charge slip.

I also agree to allow the company to hold a security deposit equivalent to the excess amount as set out in the Hire Agreement for the term of hire by credit card/ cash.

The Hirer agrees that smoking and carriage of pets are not allowed in the hired vehicle. An extra charge of S\$250 will be applicable to license the vehicle.

The Hirer agrees that the vehicle must be returned at the agreed time and date. Late return is chargeable, an hourly charge of S\$50 will be applied.

Deposit Tax Invoice

Deposit Inv: _____ Amount: _____

O/R No: _____ Date: _____

For Official UseINV: 31015636 O/R: _____ Date: 5/7/19

INV: _____ O/R: _____ Date: _____

INV: _____ O/R: _____ Date: _____

HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE LTD

Third Party Insurer Enquiry

Our Ref No: GR-19-084085

Date of Request: 28/05/2019

Your Ref No:

Online Purchase

Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh
Singapore 319255

Dear Sir/Madam,

Enquiry Date 28/05/2019

Enquiry By Mohamed Isman Bin Mohamed Hepburn

TP Vehicle No. GBE1742K

Accident Date 22/05/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|----------------------|-----------------------|------------------|
| GBE1742K | Lonpac Insurance Bhd | 16/09/2018-15/09/2019 | +65 62507388 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

RE: [MANDATE REQUEST] Your Ref: INS/IC/CHI/0220/2019 // ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON 22/05/2019 - INVOICE & LOD - STATUS Our ref: 18/19/19/VC05/021838 [External General]

ONG LI LI <llong@lonpac.com>

Mon 10/5/2020 2:55 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - General

Dear Asher

Please proceed.

Regards,

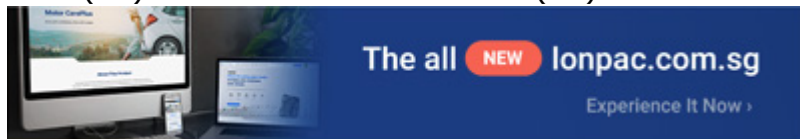
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, 5 October 2020 9:40 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: [MANDATE REQUEST] Re: Your Ref: INS/IC/CHI/0220/2019 // ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON 22/05/2019 - INVOICE & LOD - STATUS Our ref: 18/19/19/VC05/021838 [External General]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 11/06/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **MOTOR IMAGE ENTERPRISES PTE LTD** is as follows: -

| | Claimed Amount | Revised Amount |
|---------------------------|----------------|----------------|
| 1. Cost of Repair (w/GST) | \$ 20,870.35 | \$ 14,334.83 |

| | | |
|---|--------------|------------------------------|
| 2. Loss of Rental (11days x \$110)(w/GST) | \$ 1,294.90 | \$ 1,294.90 (11days x \$110) |
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 22,167.25 | \$ 15,631.53 |

**14 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, September 29, 2020 2:37 PM

To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: Re: Your Ref: INS/IC/CHI/0220/2019 // ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON 22/05/2019 - INVOICE & LOD - STATUS Our ref: 18/19/19/VC05/021838 [External General]

Hi Li Li,

We refer to the email below.

Third party previously submitted the LOD with shortage of the invoice.

Shall review the matter again and revert to you in due course.

Your Ref: INS/IC/CHI/0220/2019 // ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON

AS

Asher Sng (LKKAuto)

Thu 5/21/2020 2:27 PM

To: Ooi Siow Hooi <hooi@motorimage.net>

Cc: TPY Insurance Team <tpyinsteam@tanchong.org>

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Siow Hooi,

Thank you for the email.

I believed that the workshop invoice short of a page.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim

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Your Ref: INS/IC/CHI/0220/2019 // ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON

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From: ONG LI LI <long@lonpac.com>

Sent: Monday, September 28, 2020 4:18 PM

To: Ooi Siow Hooi <hooi@motorimage.net>; MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: TPY Insurance Team <tpyinstead@tanchong.org>

Subject: RE: Your Ref: INS/IC/CHI/0220/2019 // ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON 22/05/2019 - INVOICE & LOD - STATUS Our ref: 18/19/19/VC05/021838 [External General]

Lonpac External - General

Dear Asher

Fya –any issue?

Regards,

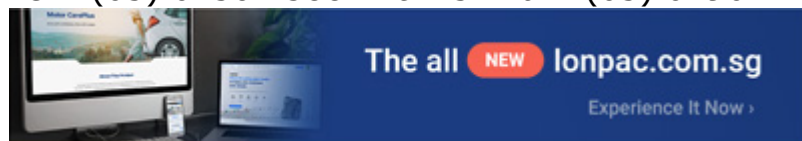
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Ooi Siow Hooi [<mailto:hooi@motorimage.net>]
Sent: Friday, 25 September 2020 5:52 PM
To: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: TPY Insurance Team <tpyinstead@tanchong.org>
Subject: RE: Your Ref: INS/IC/CHI/0220/2019 // ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON 22/05/2019 - INVOICE & LOD - STATUS
Importance: High

Hi Claim Team,

May I check with you the payment status?

Original Hardcopy already dispatch register mail on 26/06/2020.

Hopefully you can help to check this asap.

Thank You

Best Regards,
Siowhooi
Admin Assistant
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6703 8333 DID: +65-6703 8115
Fax: +65-6253 5535
Email: hooi@motorimage.net
Website: www.tanchong.com : www.motorimage.net

From: Ooi Siow Hooi
Sent: Wednesday, May 20, 2020 4:26 PM
To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Cc: TPY Insurance Team <tpyinstead@tanchong.org>
Subject: RE: Your Ref: INS/IC/CHI/0220/2019 // ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON 22/05/2019 - INVOICE & LOD

Hi Claim Teams,

Please find the attached file for your reference and closure. Hardcopy via mail.

Thank You

Best Regards,
Siowhooi
Admin Assistant
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6703 8333 DID: +65-6703 8115
Fax: +65-6253 5535
Email: hooi@motorimage.net
Website: www.tanchong.com : www.motorimage.net

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, April 29, 2020 10:55 AM
To: Daniel Jude <danieljude@motorimage.net>; TPY Insurance Team <tpyinsteam@tanchong.org>;
Mohamed Isman <isman@motorimage.net>
Subject: Your Ref: INS/IC/CHI/0220/2019 // ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON 22/05/2019

Your Ref: INS/IC/CHI/0220/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SKX 8824E AND GBE 1742K ON 22/05/2019

Our surveyor have finalise COR at \$13,397.04 (exclude gst) 14 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

- Please do not send the LOD to our prinicpal for direct settlement.

Thank You.

Best Regards,

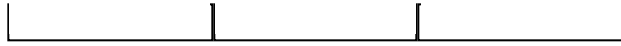
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