

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 19 June, 2019 8:40 PM
To: ONG LI LI
Cc: MT_Claim_SG; CS A Team; Admin A; Asher Sng (LKKAUTO)
Subject: RE: SKX8824E - 3RD PARTY CLAIM - (TP) - (LONPAC INSURED) - (GDE1742K) - LIABILITY STATUS Our Ref: 18/19/19/VC05/021838 [External General]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/021838
LKK REF: CC4/LPC19010443/Kea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKX 8824E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 13 June, 2019 9:13 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: SKX8824E - 3RD PARTY CLAIM - (TP) - (LONPAC INSURED) - (GDE1742K) - LIABILITY STATUS Our Ref: 18/19/19/VC05/021838 [External General]

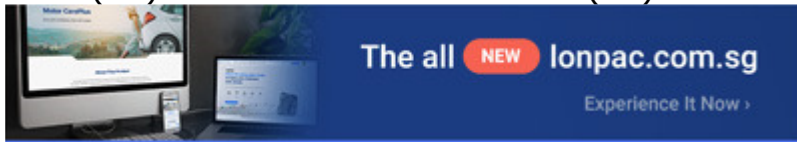
Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 12 June, 2019 8:48 PM
To: ONG LI LI
Cc: MT_Claim_SG; CS A Team; Admin A; Asher Sng (LKKAuto)
Subject: RE: SKX8824E - 3RD PARTY CLAIM - (TP) - (LONPAC INSURED) - (GDE1742K) - LIABILITY STATUS
Our Ref: 18/19/19/VC05/021838 [External General]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/021838
LKK REF: CC4/LPC19010443/Kea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 11 June, 2019 1:01 PM
To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKX8824E - 3RD PARTY CLAIM - (TP) - (LONPAC INSURED) - (GDE1742K) - LIABILITY STATUS Our Ref: 18/19/19/VC05/021838 [External General]

Dear Li Li,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 11 June 2019 10:33 AM

To: Daniel Jude <danieljude@motorimage.net>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: TPY Insurance Team <tpyinstead@tanchong.org>; Mohamed Isman <isman@motorimage.net>

Subject: FW: SKX8824E - 3RD PARTY CLAIM - (TP) - (LONPAC INSURED) - (GDE1742K) - LIABILITY STATUS Our Ref: 18/19/19/VC05/021838 [External General]

Importance: High

Lonpac External - General

Without Prejudice

Dear Daniel

Your previous emails were sent to the wrong email address. You should have received "undelivered mail" message.

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

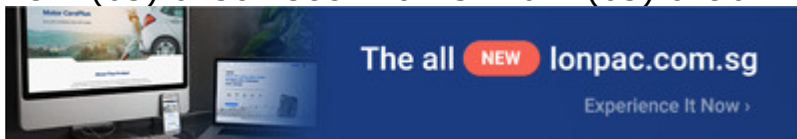
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Daniel Jude [<mailto:danieljude@motorimage.net>]

Sent: Monday, 10 June, 2019 5:21 PM

To: MT_Claim_SG

Cc: TPY Insurance Team; Mohamed Isman

Subject: FW: SKX8824E - 3RD PARTY CLAIM - (TP) - (LONPAC INSURED) - (GDE1742K) - LIABILITY STATUS

Importance: High

Hi Claims Team,

Kindly advise liability status of the above mentioned

Attached is the GIA report, Estimate and Video footage of accident.

****4th attempt****

Thank You.

Best Regards
Daniel A Jude
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 8611 3195
Email: danieljude@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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From: Daniel Jude
Sent: Thursday, May 30, 2019 5:08 PM
To: mt_claims@lonpac.com
Cc: TPY Insurance Team <tpyinsteam@tanchong.org>; Mohamed Isman <isman@motorimage.net>
Subject: FW: SKX8824E - 3RD PARTY CLAIM - (TP) - (LONPAC INSURED) - (GDE1742K) - LIABILITY STATUS
Importance: High

Hi Claims Team,

Kindly advise liability status of the above mentioned

Attached is the GIA report, Estimate and Video footage of accident

****3rd attempt****

Thank You.

Best Regards
Daniel A Jude
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 8611 3195
Email: danieljude@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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From: Mohamed Isman
Sent: Thursday, May 30, 2019 10:31 AM
To: mt_claims@lonpac.com
Cc: TPY Insurance Team <tpyinsteam@tanchong.org>
Subject: FW: SKX8824E - 3RD PARTY CLAIM - (TP) - (LONPAC INSURED) - (GDE1742K) - LIABILITY STATUS
Importance: High

Hi Claims Team,

Kindly advise liability status of the above mentioned

Attached is the GIA report, Estimate and Video footage of accident

****2ND attempt****

Thank You.

Best Regards
Mohd Isman
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 9668 9313
Email: isman@motorimage.net
Website: www.tanchong.com : www.motorimage.net

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From: Mohamed Isman
Sent: Tuesday, May 28, 2019 1:49 PM
To: mt_claims@lonpac.com
Cc: TPY Insurance Team <tpyinsteam@tanchong.org>
Subject: SKX8824E - 3RD PARTY CLAIM - (TP) - (LONPAC INSURED) - (GDE1742K) - LIABILITY STATUS
Importance: High

Hi Claims Team,

Kindly advise liability status of the above mentioned

Attached is the GIA report, Estimate and Video footage of accident

Thank You.

Best Regards
Mohd Isman
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 9668 9313
Email: isman@motorimage.net
Website: www.tanchong.com : www.motorimage.net

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