

INS. CASE OWNER:

CC 4, 11 190 10440, Dpa3

LKK:  
IDAC:

Surveyor:

ABT

DOI:

ASSIGNMENT

12/6/2019

Date / Time:

12/6/19

Registered in Merimen:

12/6/19

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SH 6453 U

Claim No.:

Name of Insured:

Comfort Transportation PTE LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

10/6/2019

Place of Accident:

Is driver the owner?

( YES NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES NO)

OI GIA REPORT: YES NO ; TP GIA REPORT: YES NO

Insured Liability:

% Final ? Yes / No

SHC 8428 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Chunni



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHC 8428 L - 15/6/19 13578 / M/VH02; WA 16/7/19  
 15/6/19 1602910 / M/VH02 16/7/19  
 SH 6453 U - 15/6/19 19205915 / 604307; WA 29/6/19  
 15/6/19 5789 / NCD32; WA 29/6/19

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

28/6/19

\* II maintained: To get video for

28/6/19

file - Ryan

03/07/19

pinpoint 2/3 77001 - note 8 days

22/7/19

lead approval from II (\$9494.60)

18/8/19

file - Ryan to see DV

6/9/19

File pass to MK to close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. 15-

If NO or B 28, Ass. Lin:

Repair Cost: 1164

S\$

8239.00

Loss of Rental (LOR):

S\$

935.60

(8

days)

x \$

116.95

Loss of Use (LOU):

S\$

-

(5

x

days)

Loss of Income (LOI):

S\$

320.00

(5

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐

[Tick only one]

GIA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$500

Total:

S\$

9494.60

Global Sum S\$:

9490.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

9490.00

Name 1:

Chunni Motor Works Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)


S\$

Name 3:



Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>distorted / windy broken</i>			\$ 1,052.20
	Front Bumper Grille (RH) <i>NH</i>			\$ 93.60
	Front Bumper Grille Airduct (RH) <i>NH</i>			\$ 26.20
	Front Bumper Bracket Top (RH) <i>NH</i>			\$ 22.40
	Front Bumper Bracket (RH) <i>SVC</i>			\$ 24.60
	Headlamp Support Panel Assy <i>crack</i>			\$ 907.40
	Headlamp (RH) <i>windy crack</i>			\$ 1,388.00
	Front Fender (RH) <i>Debris</i>			\$ 663.00
	Front Fender Shield (RH) <i>SVC</i>			\$ 174.90
	Front Fender Retainer <i>NH</i>			\$ 24.60
	Front Door Glass (RH) <i>Scratched</i>			\$ 228.20
	Front Door Outer Moulding (RH) <i>cut</i>			\$ 47.10
	Front Door Mirror Assy (RH) <i>broken</i>			\$ 670.00
	Front Wheel Rim (RH) <i>distorted</i>			\$ 325.30
	Front Wheel Hub Cap (RH) <i>cut / W</i>			\$ 107.10
	Front Wheel Bearing <i>2 Dam</i>			\$ 540.50
	Front Shock Absorber (Assy) (RH) <i>distorted</i>			\$ 342.20
	Front Shock Absorber Mounting (RH) <i>NH</i>			\$ 108.80
	Front Drive Shaft (RH) <i>W Dam</i>			\$ 1,030.80
	Rack & Pinion Assy <i>W Dam</i>			\$ 1,191.30
	STG Tie End <i>2 distorted</i>			\$ 62.60
	Stabilizer Bar <i>2 distorted</i>			\$ 252.30
	Stabilizer Bar Bush (RH) <i>NH</i>			\$ 16.40
	Stabilizer Bar Link <i>2 distorted</i>			\$ 61.10
	Stabilizer Bracket <i>NH</i>			\$ 24.00
	Front Suspension Lower Arm (RH) <i>2 distorted</i>			\$ 529.30
	Knuckle Arm (RH) <i>2 distorted</i>			\$ 552.00
	Engine Under Cover <i>NH</i>			\$ 334.60
	Engine Crossmember <i>NH</i>			\$ 2,094.40
	ABS Sensor (RH) <i>NH</i>			\$ 234.00
			<i>9950.40</i>	
			<i>7960.32</i>	
				<b>SUB TOTAL</b>
				<b>\$ 13,128.90</b>
				<b>LESS 20%</b>
				<b>\$ 2,625.78</b>
				<b>DISCOUNTED TOTAL</b>
				<b>\$ 10,503.12</b>
	Front Door Comfort Logo (RH) <i>NH</i>			\$ 75.00
	Front Tyre (RH) <i>SVC</i>		<i>75.00</i>	\$ 216.00
				<b>\$ 291.00</b>

SHC 8428L

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	<b>Labour Charge</b>			
	Panel Beating			\$ 1,600.00 600/-
	Spray Painting Charge			\$ 200.00 600/-
	Wiring Charge			\$ 50.00 30/-
	Tuff Kote			\$ 50.00 40/-
	Towing Charge			\$ 50.00 40/-
	Remove/Refix Undercarriage (FRT)			\$ 200.00 150/-
	FRT Wheel Alignment		1630.00	\$ 120.00 60/-
	Remove/Refix Aircon & Refill Gas			\$ 150.00 44
	Re-set Frt ABS System			\$ 200.00 150/-
	Diagnostic & Resetting To Erase Fault Code			\$ 480.00
	<b>TOTAL LABOUR</b>			\$ 3,800.00
	<b>ESTIMATE TOTAL</b>			\$ 14,594.12
	12/06/2019 @ 1015hr		9665.32	
	N/A Antenna		1/5 7700/-	
	2/sum 8 days			
	you			
	2kk Auto			
				
	<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

NAME  
ADDRESS

Home Tel.:

VIN:

Registration: SHC 8428 L

Technician:

Mileage: 660957

Time Printed 12.6.19 12:10 PM

HYUNDAI I40

Front : Left

Actual	BEFORE	Specified Range
2°01'		-3°00' 3°00'
4°17'		-0°19' 5°41'
-0°02'		-1°30' 1°30'
20°03'		
22°04'		

Camber  
Caster  
Toe  
SAI  
Included Angle  
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
-3°10'		-3°00' 3°00'
4°04'		-0°19' 5°41'
-3°02'		-1°30' 1°30'
16°58'		
13°48'		

Front

Cross Camber  
Cross Caster  
Cross SAI  
Total Toe  
Cross Turn Diff.

Actual	BEFORE	Specified Range
5°11'		-3°00' 3°00'
0°13'		-3°00' 3°00'
3°05'		-3°00' 3°00'
-3°04'		-3°00' 3°00'

Rear : Left

Actual	BEFORE	Specified Range
-1°49'		-3°30' 2°30'
0°12'		-1°30' 1°30'

Camber  
Toe

Rear : Right

Actual	BEFORE	Specified Range
-1°52'		-3°30' 2°30'
-0°08'		-1°30' 1°30'

Rear

Cross Camber  
Total Toe  
Thrust Angle

Actual	BEFORE	Specified Range
0°03'		-3°00' 3°00'
0°04'		-3°00' 3°00'
0°10'		-3°00' 3°00'

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 12 June 2019 9:37 AM  
**To:** Chunni Motor; 'sur@lkkauto.com'; admin-d@lkkauto.com  
**Cc:** Sundari Nagarajan - III  
**Subject:** RE: Accident involving veh no: SHC 8428L & SH 6453U on 10.06.19  
**Attachments:** 11062019163506.pdf

9.30am @ 12/6/19  
vehicle in  
person by n  
sur @ 8.30am

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHC8428L and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You,

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Chunni Motor [mailto:chunnimotor@gmail.com]  
**Sent:** 12 June, 2019 8:44 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: Accident involving veh no: SHC 8428L & SH 6453U on 10.06.19

Dear Sir,

We appoint LKK Auto Consultants .

Thank you

Regards,  
Chunni Motor Work P/L

On Tue, Jun 11, 2019 at 5:22 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** Chunni Motor [mailto:[chunnimotor@gmail.com](mailto:chunnimotor@gmail.com)]

**Sent:** 11 June, 2019 4:46 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Accident involving veh no: SHC 8428L & SH 6453U on 10.06.19

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

**Kindly survey at AMK Autopoint, Soon Hock Motor, #01-05/06.**

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	12 Jun 2019 20:01	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: -> 19930382 1R.		[A] HOW MEI KWAN
2	12 Jun 2019 20:01	Cim Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).		[A] HOW MEI KWAN
3	12 Jun 2019 20:01	Cim Created	Reg No: SHC8428L. Acct Date: 2019/06/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Chunnl Motor Work Pte Ltd (HQ)		[A] HOW MEI KWAN
4	12 Jun 2019 20:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	12 Jun 2019 20:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/21		[A] HOW MEI KWAN
6	12 Jun 2019 20:01	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
7	12 Jun 2019 20:02	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
8	12 Jun 2019 20:02	Adj Adjuster Assigned	[None] -> BRYAN TANI		[A] HOW MEI KWAN
9	24 Jun 2019 10:28	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% (BOLA 15) Remarks: Insured driver changed lane and collided with third party		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2176063	13/06/2019 08:44	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC8428L	SH6453U	11.77

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Jun 2019 20:01	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303 821R.	[A] HOW MEI KWAN
2	12 Jun 2019 20:01	Cim Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	12 Jun 2019 20:01	Cim Created	Reg No: SHC8428L. Acct Date: 2019/06/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Chunni Motor Work Pte Ltd (HQ)	[A] HOW MEI KWAN
4	12 Jun 2019 20:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Jun 2019 20:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/21	[A] HOW MEI KWAN
6	12 Jun 2019 20:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Jun 2019 20:02	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	12 Jun 2019 20:02	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
9	24 Jun 2019 10:28	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 15) Remarks: Insured driver changed lane and collided with third party	[A] CHEW HSIAO TONG
10	24 Jun 2019 10:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/21. Mandate Remarks: Request video from TP	[I] Sundari Nagarajan
11	24 Jun 2019 10:37	Adj Mandate Set	Maintained:Request video from TP	[I] Sundari Nagarajan

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2176063	13/06/2019 08:44	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC8428L	SH6453U	11.77

## Print Received Message

This mail is associated with :

**\*SHC8428L (MCT19060240)**  
**[SH6453U]**

TP  
COMFORT TRANSPORTATION PTE LTD  
Jun 10 2019 12:00AM  
[-]  
Chunni Motor Work Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 25/07/2019 14:58 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$9494.60) - SHC8428L - Claim Handler: Sundari Nagarajan

Approved:9494.60:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 9 August 2019 2:10 PM  
**To:** Chunni motor Work  
**Subject:** Your Ref: SHC8428L \*Our Ref: CC4/III19010440/Dpa3 [ACCIDENT INVOLVING SH 6453U(III) & SHC 8428L ON 10/06/2019]

Your Ref: **SHC8428L**  
Our Ref: CC4/III19010440/Dpa3

### Without Prejudice

Dear Sirs/Mdm,

### ACCIDENT INVOLVING SH 6453U(III) & SHC 8428L ON 10/06/2019

We refer to the above matter.

We propose settlement at a global sum of \$9,490.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Chunni motor Work <chunnimw@yahoo.com.sg>  
**Sent:** Tuesday, 13 August 2019 11:10 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: Your Ref: SHC8428L \*Our Ref: CC4/III19010440/Dpa3 [ACCIDENT INVOLVING SH 6453U(III) & SHC 8428L ON 10/06/2019]

Your Ref : CC4/III19010440/Dpa3  
Our Ref : SHC 8428 L (100619)

### WITHOUT PREJUDICE

Dear Hsiao Tong

Your email of 09-08-2019 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and the Loss of rental & income during the period of repair) at a global sum of \$9,490.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the hirer of SHC 8428 L, Lee Chee Hui's rights to claim damage for his injury against your principals, M/s India International Insurance Pte Ltd and /or their insured, if any.

Kindly forward us your Discharge Voucher as soon as possible.

Thank you and have a nice day.

Best Regards  
William  
Claims Department

Chunni Motor Work Pte Ltd  
10 Ang Mo Kio Industrial Park 2A  
#03-19 AMK AutoPoint  
Singapore 568047

Tel : 6483-6016 (Claims)

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Save the trees - Do you really need to print this e-mail?

On Friday, 9 August 2019, 2:10:12 pm SGT, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Your Ref: SHC8428L

Without Prejudice

Our Ref: CC4/III19010440/Dpa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SH 6453U(III) & SHC 8428L ON 10/06/2019**

We refer to the above matter.

We propose settlement at a global sum of \$9,490.00(all-in).

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : SHC 8428 L (100619)

Your Ref : CC4/III19010440/Dpa3

Date : 23 AUG 2019

M/s LKK Auto Consultants Pte Ltd  
Blk 51 Paya Ubi Industrial Park  
#02-25  
Ubi Avenue 1  
Singapore 408933

**WITHOUT PREJUDICE**

Attention : Chew Hsiao Tong  
Case Handler

Dear Sir/Madam

**ACCIDENT INVOLVING SHC 8428 L & SH 6453 U ALONG ROBINSON ROAD ON 10-06-2019**

Your email of 23-08-2019 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and the loss of rental & income during the period of repair) at a global sum of \$9,490.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the hirer of SHC 8428 L, Lee Chee Hui's rights to claim damage for his injury against your principals, M/s India International Insurance Pte Ltd and /or their insured, if any.

As requested, we return the attached Discharge Voucher duly endorsed together with the Letter of Demand with its enclosures for your onward transmission.

Kindly expedite payment and forward us your cheque for the settlement sum of **\$9,490.00** made in favour of **M/s Chunni Motor Work Pte Ltd** as soon as possible.

Thank you.

Your faithfully

For **CHUNNI MOTOR WORK PTE LTD**

Claims Department

Enc

Your Ref : SH 6453U  
Our Ref : SHC 8428L

Lee Chee Hui c/o  
**CHUNNI MOTOR WORK PTE LTD**  
Blk 10 Ang Mo Kio Industrial Park 2A  
#03-19 AMK AutoPoint  
Singapore 568047

Date : 03/07/19

The Motor Claims Department  
**India c/o LKK Auto Consultants P/L**  
51 Ubi Ave 1 # 01-25  
Paya Ubi Ind Park  
Singapore 408933

**WITHOUT PREJUDICE**

Dear Sir / Madam,

**RE: ACCIDENT INVOLVING SHC 8428L/SH 6453U On 10.06.2019**

**ALONG Robinson Rd twds Collyer Quay**

I am the owner/hirer of motor vehicle/taxi, SHC 8428L, which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

1) Cost of Repair	SS	8,239.00
2) Loss of Rental	SS	1,052.55 (3116.95 x 9 days)
3) Loss of Income	SS	360.00 (440 x 9 days)
4) GIA Report Fee	SS	
5) LTA Search Fee	SS	
6) Survey Report Fee	SS	
	SS	<u>9,651.55</u>

We enclose herewith the following relevant supporting documents :

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



Your Ref : SH 6453U  
Our Ref : SHC 8428L

Lee Chee Hui c/o  
**CHUNNI MOTOR WORK PTE LTD**  
Blk 10 Ang Mo Kio Industrial Park 2A  
#03-19 AMK AutoPoint  
Singapore 568047

Date : 03/07/19

The Motor Claims Department  
**India c/o LKK Auto Consultants P/L**  
51 Ubi Ave 1 # 01-25  
Paya Ubi Ind Park  
Singapore 408933

**WITHOUT PREJUDICE**

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**ALONG Robinson Rd twds Collyer Quay**

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Our claim is as follows:

1) Cost of Repair	S\$	8,239.00
2) Loss of Rental	S\$	1,052.55 (\$116.95 x 9 DAYS)
3) Loss of Income	S\$	360.00 (\$40 x 9 DAYS)
4) GIA Report Fee	S\$	
5) LTA Search Fee	S\$	
6) Survey Report Fee	S\$	
	S\$	9,651.55

We enclose herewith the following relevant supporting documents :

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



Attached CCW OFC

## LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING SHC 8428L/SH 6453U

ALONG Robinson Rd twds Collyer Quay ON 10.06.2019

I, Lee Chee Hui, NRIC NO. S 6933154H of

Blk 527A Pasir Ris St 51 # 06-747 Singapore 511527

Owner/hirer of motor vehicle Registration No SHC 8428L, insured by

Ms First Capital Insurance Ltd under Policy No. D-18088936 MFSH

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle

Registration No. SH 6453U in respect of the above mentioned accident. I also

hereby authorize that the agreed settlement sum ( cost of repair, loss of use, earnings and rental, Survey report fee, LTA fee & GIA report fee ) be made in favour of my representative, M/s

**Chunni Motor Work Pte Ltd** and that the said payment be forwarded to them as full and final discharge of my claim.

Dated : 10.06.2019

Signature :

  
( Company's chop if necessary )

## LETTER OF AUTHORITY

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ACCIDENT INVOLVING SHC 8428L/SH 6453U

ALONG Robinson Rd twds Collyer Quay ON 10.06.2019

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Survey report fee, LTA fee & GIA report fee ) be made in favour of my representative, M/s

**Chunni Motor Work Pte Ltd** and that the said payment be forwarded to them as full and final

discharge of my claim.

Dated : 10.06.2019

Signature :



( Company's chop if necessary )



**TAX INVOICE**

INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #04/05 IOB BUILDING SINGAPORE 049711	VEHICLE NO SHC 8428 L	DATE 29.06.2019
	MAKE HYUNDAI	INVOICE NO <b>10142</b>
	MODEL I40	ACC DATE/TIME 10.06.2019 @ 22:40 HRS

Cost of Repair \$ 7,700.00

**Sub-total** \$ 7,700.00

**Add : 7 % - GST** \$ 539.00

**Total** \$ 8,239.00

(SINGAPORE DOLLARS: EIGHT THOUSAND TWO HUNDRED AND THIRTY NINE ONLY)



CHUNNI MOTOR WORK  
PTE LTD

**TAX INVOICE**

INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #04/05 IOB BUILDING SINGAPORE 049711	VEHICLE NO SHC 8428 L	DATE 29.06.2019
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**Add : 7 % - GST** \$ 539.00

**Total** \$ 8,239.00

(SINGAPORE DOLLARS: EIGHT THOUSAND TWO HUNDRED AND THIRTY NINE  
ONLY)



Our Ref: CT19060244

Date: 13 June 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      10/06/2019    @   22:40 hrs  
ALONG                               ROBINSON RD TWDS COLLAR QUAY  
INVOLVING                        SH6453U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8428L** (the "Taxi"). The Taxi was hired to **LEE CHEE HUI IC NO S6933154H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$116.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Our Ref: CT19060244

Date: 13 June 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      10/06/2019    @ 22:40 hrs  
ALONG                                ROBINSON RD TWDS COLLAR QUAY  
INVOLVING                         SH6453U

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Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SNC 84282

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
8/6/19	CH Lee	659929	482	1620	0625
9/6/19	CH Lee	660411	449	1620	0355
10/6/19	CH Lee	660860	94	1215	2315
10/6/19	In KOFANA	660950	work shop	23:20	the
18/6/19	OUT OF	6	workshop	the	16:30
/6/19		6			
/6/19		6			
/6/19		6			
16/19		6			
16/19		6			
16/19		6			

SNC 84282

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10/6/19	In KOFUWA	660950	work shop	23:20	the
18/6/19	OUT OF	6	workshop	the	16:30
/6/19		6			
/6/19		6			
/6/19		6			
16/19		6			
/6/19		6			
/6/19		6			

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING




































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2019 <a href="#">Edit Reg</a>		12 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$7,700.00</b> <a href="#">Edit Estimates</a>	<b>S\$7,700.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
















































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC8428L	Date of Loss:	10/06/2019 00:00 - :59 [45 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19060240	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH6453U	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	Chunni Motor Work Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6542 7162								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 21/06/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (25/07/2019): Alert - Adj Mandate Approved (S\$9494.60) - SHC8428L - Claim Handler: Sundari Nag...</li> <li>III_SG (24/06/2019): Alert - Adj Mandate Maintained - SHC8428L - Claim Handler: Sundari Nagarajan</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									











## Claim Documents

\*SHC8428L (MCT19060240)  
[SH6453U]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Jun 10 2019 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Chunni Motor Work Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video							1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail	Print	
1	25/07/19 14:41	Video - Accident TP						Load MP4	
Photos/Images							3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
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4	29/06/19 14:18	General View						Load JPG	<input checked="" type="checkbox"/>
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34	29/06/19 14:19	General View						Load JPG	

Video			1 per page	<input checked="" type="checkbox"/>
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Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
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133	29/06/19 14:20	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/06/19 19:28	ACKNOWLEDGEMENT EMAIL TO III DD 13.06.2019	 Load PDF	
2	17/06/19 19:28	TP ESTIMATE + TP GIA REPORT	 Load PDF	
3	21/06/19 10:28	TP ESTIMATE - MARKED	 Load PDF	
4	19/07/19 15:05	WORKSHOP INVOICE	 Load PDF	
5	19/07/19 15:05	RENTAL RECEIPT	 Load PDF	
6	19/07/19 15:05	RENTAL MILEAGE	 Load PDF	
7	19/07/19 15:05	LOD	 Load PDF	
8	11/09/19 09:13	DISCHARGE VOUCHER	 Load PDF	
9	11/09/19 09:13	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	13/06/19 08:41	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19010440/DPA3Q2

Date: 11/09/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle No: SHC8428L

Insured Vehicle No: SH6453U

Date of Loss: 10/06/2019

Nature of Claim: TP

Claim No: MCT19060240

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHC8428L

Make &amp; Model: HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A)

Engine No: D4FDFU547713

Reg. Date: 10/09/2015 (Man. Year: 2015)

Chassis No: KMHLB41UMGU078297

Colour: Blue

Odometer: 660951 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Hankook 5 mm

Rear Left Side: Hankook 5 mm

Front Right Side: Hankook 5 mm

Rear Right Side: Hankook 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,794.12	8,035.32	2,758.80	25.56
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,800.00	1,630.00	2,170.00	57.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>14,594.12</b>	<b>9,665.32</b>	<b>4,928.80</b>	<b>33.77</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>7,700.00</b>		
(S\$)	14,594.12	7,700.00	6,894.12	47.24
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,021.59</b>	<b>539.00</b>	<b>482.59</b>	<b>47.24</b>
<b>Nett Amount (S\$)</b>	<b>15,615.71</b>	<b>8,239.00</b>	<b>7,376.71</b>	<b>47.24</b>
<b>+ Loss of Use (8.0 x S\$40.00/day) (S\$)</b>		<b>320.00</b>		
<b>+ Car Rental (8.0 x S\$116.95/day) (S\$)</b>		<b>935.60</b>		
<b>Nett Liability (S\$)</b>		<b>9,494.60</b>		
<b>Global Sum Settlement (S\$)</b>		<b>9,490.00</b>		

## INSPECTION

Date of Assignment: 12/06/2019

Date Inspected: 12/06/2019 Inspected At: Chunni Motor Work Pte Ltd (HQ)  
Blk 10 Ang Mo Kio Industrial Park 2A, #03-  
19 AMK Autopoint  
Singapore 568047

Estimated Period of Repair: 8.0 days

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**Adjuster:** BRYAN TANI

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 19 Jul 2019)
<b>Parts:</b>	143	HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHC8428L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER GRILLE (RH)	Not Necessary	93.60 FL	*- FL
2	1		*FRONT BUMPER COVER	Distorted / Mtg Broken	1,052.20 FL	*1,052.20 FL
3	1		*FRONT BUMPER GRILLE AIRDUCT (RH)	Not Necessary	26.20 FL	*- FL
4	1		*FRONT BUMPER BRACKET TOP (RH)	Not Necessary	22.40 FL	*- FL
5	1		*FRONT BUMPER BRACKET (RH)	Serviceable	24.60 FL	*- FL
6	1		*HEADLAMP SUPPORT PANEL ASSY	Cracked	907.40 FL	*907.40 FL
7	1		*HEADLAMP (RH)	Mtg Cracked	1,388.00 FL	*1,388.00 FL
8	1		*FRONT FENDER (RH)	Dented	663.00 FL	*663.00 FL
9	1		*FRONT FENDER SHIELD (RH)	Serviceable	174.90 FL	*- FL
10	1		*FRONT FENDER RETAINER	Not Necessary	24.60 FL	*- FL
11	1		*FRONT DOOR GLASS (RH)	Scratched	228.20 FL	*228.20 FL
12	1		*FRONT DOOR MOULDING (RH)	Cut	47.10 FL	*47.10 FL
13	1		*FRONT DOOR MIRROR ASSY (RH)	Broken	670.00 FL	*670.00 FL
14	1		*FRONT WHEEL RIM (RH)	Distorted	325.30 FL	*325.30 FL
15	1		*FRONT WHEEL HUB CAP (RH)	Cut / Bent	107.10 FL	*107.10 FL
16	1		*FRONT WHEEL BEARING	Damaged	540.50 FL	*540.50 FL
17	1		*FRONT SHOCK ABSORBER (ASSY) (RH)	Distorted	342.20 FL	*342.20 FL
18	1		*FRONT SHOCK ABSORBER MOUNTING (RH)	Not Necessary	108.80 FL	*- FL
19	1		*FRONT DRIVE SHAFT (RH)	Damaged	1,030.80 FL	*1,030.80 FL
20	1		*RACK & PINION ASSY	Damaged	1,191.30 FL	*1,191.30 FL
21	1		*STG TIE END	Distorted	62.60 FL	*62.60 FL
22	1		*STABILIZER BAR	Distorted	252.30 FL	*252.30 FL
23	1		*STABILIZER BAR BUSH (RH)	Not Necessary	16.40 FL	*- FL
24	1		*STABILIZER BAR LINK	Distorted	61.10 FL	*61.10 FL
25	1		*STABILIZER BRACKET	Not Necessary	24.00 FL	*- FL
26	1		*FRONT SUSPENSION LOWER ARM (RH)	Distorted	529.30 FL	*529.30 FL
27	1		*KNUCKLE ARM (RH)	Distorted	552.00 FL	*552.00 FL
28	1		*ENGINE UNDER COVER	Not Necessary	334.60 FL	*- FL
29	1		*ENGINE CROSSMEMBER	Not Necessary	2,094.40 FL	*- FL
30	1		*ABS SENSOR (RH)	Not Necessary	234.00 FL	*- FL
31	1		*FRONT DOOR COMFORT LOGO (RH)	Necessary	75.00 FS	*75.00 FS
32	1		*FRONT TYRE (RH)	Serviceable	216.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>13,419.90</b>	<b>10,025.40</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>2,625.78</b>	<b>1,990.08</b>
<b>Total Parts (\$\$)</b>	<b>10,794.12</b>	<b>8,035.32</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	1,600.00	600.00
2	SPRAY PAINTING CHARGE	New	900.00	600.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	50.00	40.00
5	TOWING CHARGE	New	50.00	0.00
6	REMOVE/REFIX UNDERCARRIAGE (FRT)	New	200.00	150.00
7	FRT WHEEL ALIGNMENT	New	120.00	60.00
8	RE-SET FRT ABS SYSTEM }	New	200.00	150.00
9	DIAGNOSTIC & RESETTING TO ERASE FAULT CODE }	New	480.00	0.00
10	REMOVE /REFIX AIRCON & REFILL GAS	New	150.00	0.00
Gross Labour Cost (S\$)			3,800.00	1,630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >