

INS. CASE OWNER:

CC 4, FWD 190 10439, J Ka3

LKK:
IDAC

Surveyor:

OHJ/Slave

DOI:

ASSIGNMENT

13/6/19

Date / Time:

12/6/19

Registered in Merimen:

12/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGL 34120

Name of Insured:

Ming Choo Wang

Insured Tel No.:

HP:

Excess Sec II : S\$

D.O.A.:

10/6/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

PC 760 J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Crown Asia



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

PC 760 J - N/A / 14001465 / 13 : D.O.A. 12/6/19

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Faika

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. : 27

If NO or B 28, Ass. Lia:

Repair Cost:

w/6/19

S\$

10325.50

(OI REAR END TP)

Loss of Rental (LOR):

S\$

days)

Loss of Use (LOU):

S\$

1800.00 (\$150 x 12)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

12152.95

Global Sum S\$:

12000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

12000.00

Name 1:

Crown Asia Bus Builder Pte Ltd

Payee 2: (Strike if N/A.)

S\$

Name 2:

Payee 3: (Strike if N/A.)

S\$

Name 3:

COPY SENT
31/6/19

ASS. REC. BY: Hwee Jee

REF: FWD

ASSIGNMENT

From:

Date:

13/6/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

PC 760J

at Workshop m/s

Crown Asia Bus

of

44 Sungei Kidul Ave

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

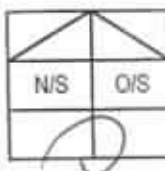
(Client's Record)

Make of Veh:

After 9am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

12

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS ^{14p}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

PC 760J

Yr Regn: 27 Jul 2011

Type: M.Car / M.Cycle (Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Isuzu LT134P

cc 7790

Colour:

Red

A/C: Insured / Std / NI / NA

Sp. Reading

264921

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JALLT134P37000017

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / Std / STD A/Rim or

Tyre Size:

F: 295/80R22-5

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Golden Crown

Front

Rear

R/Bal.

7

mm

R/Bal.

7/7

mm

L/Bal.

7

mm

L/Bal.

7/7

mm

D.O.A.

10/6/19

D.O.I.

13/6/19

Survey held at

Crown Asia

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

US \$ 9650 (Net \$ 7131.50 / 42%)

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

Report Format:

Lump Sum / L.B./:

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Insp (\$



Meet and (\$

Survey Fee:

Transportation:

S + PS \$

Photos

Others

TOTAL



CROWN ASIA BUS BUILDER PTE. LTD. (UEN:201023449R)

44 Sungei Kadut Avenue Singapore 729667

Tel: (65) 6469 3319, Fax: (65) 6902 6758

GST ID No : 201023449R

Repair Estimate

No. : QT-000048

FWD SINGAPORE PTE. LTD.

C/O LKK AUTO CONSULTANTS PTE LTD
6 TEMASEK BOULEVARD,
#18-01 SUNTEC TOWER FOUR,
SINGAPORE 038986

TEL :

FAX :

Your Ref. :

Our D/O No. :

Terms : C.O.D.

Date : 13-06-2019

Page : 1 of 2

Item	Tax Code	Description	Qty	UOM	U/ Price	Disc.	Total
					S\$		S\$
OS		THIRD PARTY CLAIM - REPAIR ESTIMATE FOR PC760J Traffic accident on 10/06/2019 involving PC 760 J and SGL 3412 D at junction of Yishun Ave 1 & Yishun st 41					
Parts Required:							
1.	OS	REAR CENTRE BUMPER ASSY BUC✓	1.00		2,900.00	1500✓	2,900.00
2.	OS	REAR CENTRE BUMPER STRUCTURAL FRAME ASSY BT✓	1.00		1,200.00	1000✓	1,200.00
3.	OS	REAR RIGHT CORNER BUMPER ASSY BUC✓	1.00		1,400.00	1100✓	1,400.00
4.	OS	REAR RIGHT CORNER BUMPER STRUCTURAL FRAME ASSY BT✓	1.00		900.00	700✓	900.00
5.	OS	REAR ENGINE COMPARTMENT DOOR ASSY BUC✓	1.00		2,700.00	2300✓	2,700.00
6.	OS	REAR RIGHT TAIL LAMP CRA✓	1.00		960.00	750✓	960.00
7.	OS	REAR RIGHT AIRCON COMPARTMENT DOOR BUC✓	1.00		1,700.00	1500✓	1,700.00
8.	OS	REAR COMPARTMENT DOOR RUBBER STOPPER BT✓	1.00		25.00		25.00
		SubTotal					11,785.00
9.	OS	LESS: 10% TRADE DISCOUNT	1.00		-1,178.50		-1,178.50
Nett Items:							
10.	OS	REAR STICKER "60KM/H" nec✓	1.00		15.00		15.00
11.	OS	REAR NUMBER PLATE CRA✓	1.00		50.00	30✓	50.00
12.	OS	REAR REVERSE SENSOR Shorted✓	3.00		80.00	200✓	240.00
Labour Charge:							
13.	OS	LABOUR CHARGES - TO KNOCK AND REPAIR ALL NECESSARY PARTS INCLUDING CHANGING OF ALL DAMAGED PARTS	1.00		3,200.00	1800	3,200.00
14.	OS	LABOUR CHARGES TO PUTTY AND SPRAY PAINTING FOR REAR BUMPER, REAR STRUCTURE ASSY AND REAR RIGHT LID COVER (THREE COLOUR)	1.00		2,450.00	2000	2,450.00

**CROWN ASIA BUS BUILDER PTE. LTD.** (UEN: 201023449R)

44 Sungei Kadut Avenue Singapore 729667

Tel: (65) 6469 3319, Fax: (65) 6902 6758

GST ID No : 201023449R

Repair Estimate**No. : QT-000048**

FWD SINGAPORE PTE. LTD.

C/O LKK AUTO CONSULTANTS PTE LTD
6 TEMASEK BOULEVARD,
#18-01 SUNTEC TOWER FOUR,
SINGAPORE 038986

TEL :

FAX :

Your Ref. :

Our D/O No. :

Terms : C.O.D.

Date : 13-06-2019

Page : 2 of 2

Item	Tax Code	Description	Qty	UOM	U/ Price	Disc.	Total
					S\$		S\$

NOTE: THIS ESTIMATE IS BASED ON VISIBLE
DAMAGE ONLY. SHOULD ANY HIDDEN PARTS
AND/OR LABOUR CHARGES REQUIRED
DURING WORKS IN PROGRESS, IT WILL BE
NOTIFIED ACCORDINGLY.

PRICE QUOTED IS SUBJECT TO 7% GST.

15.	OS	LABOUR CHARGES TO REPLACE, CHECK THE WIRING OF SENSOR, REAR TAILLAMP AND OTHER ELECTRICAL RELATED ITEMS	1.00		220.00		80 220.00
-----	----	--	------	--	--------	--	-----------

P-7965
N-245
L-3880
12,090
L/S-9672
= 9650LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary dam(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

SINGAPORE DOLLAR SIXTEEN THOUSAND SEVEN HUNDRED EIGHTY
ONE AND CENTS FIFTY ONLY**Sub Total (Excluding GST) 16,781.50****GST payable @ 7% on 0.00 0.00****Total (Inclusive of GST) 16,781.50****Notes :**

1. All cheques should be crossed and made payable to
CROWN ASIA BUS BUILDER PTE. LTD.
2. Goods sold are neither returnable nor refundable. Otherwise
a cancellation fee of 20% on purchase price will be imposed.

GST Summary**Amount(S\$) Tax(S\$)**Hwee Jie - LKK
13/6/19
L/S 12 days
Authorised Signature

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Business
Owner ID:	34058

Vehicle Details

Vehicle No.:	PC760J
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Jun 2019
Vehicle Make:	ISUZU
Vehicle Model:	LT134P
Primary Colour:	Multi-Colour
Manufacturing Year:	2010
Engine No.:	6HK1602209
Chassis No.:	JALLT134PB7000017
Maximum Power Output:	-
Open Market Value:	\$104,597.00
Original Registration Date:	27 Jul 2011
First Registration Date:	27 Jul 2011
Transfer Count:	2
Actual ARF Paid:	\$5,230.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	26 Jul 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$21,889.00
COE Rebate Amount:	\$4,636.00
Total Rebate Amount:	\$4,636.00

The information contained herein is correct as at 13 Jun 2019

OK

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Wednesday, 12 June 2019 11:10 AM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: lionel.tan@fwd.com; motorclaims.sg@fwd.com
Subject: Traffic accident involving PC760J and SGL3412D at junction of Yishun Ave 1 & Yishun St 41 on 10/06/2019

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

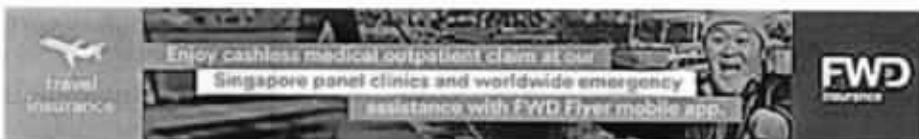
Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E: venessa.chan@fwd.com
W: www.fwd.com.sg



From: JaydenCABB [mailto:jayden@crownasia.com.sg]
Sent: Wednesday, 12 June 2019 10:51 AM
To: Venessa Chan - SGUser
Cc: Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser
Subject: RE: Traffic accident involving PC760J and SGL3412D at junction of Yishun Ave 1 & Yishun St 41 on 10/06/2019

Dear Venessa,

We would like to choose LKK AUTO CONSULTANTS PTE LTD as SJE

Thanks and Best Regards,
Jayden



Crown Asia Bus Builder Pte Ltd
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

12.23pm @ 12/6/19
person jayden
vehicle in
agreed my on
13/6/19

Email: jayden@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: venessa.chan@fwd.com <venessa.chan@fwd.com>
Sent: Wednesday, 12 June, 2019 10:43 AM
To: jayden@crownasia.com.sg
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: Traffic accident involving PC760J and SGL3412D at junction of Yishun Ave 1 & Yishun St 41 on 10/06/2019

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your letter dated 11/06/2019 of the PRI Notice of your client's vehicle PC760J.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT Appraisal Pte Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

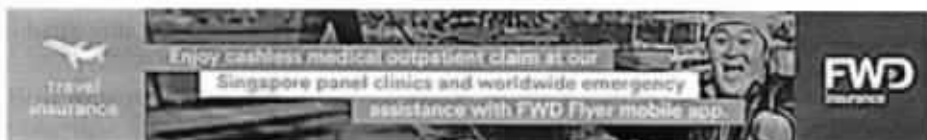
Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E venessa.chan@fwd.com
W www.fwd.com.sg



From: JaydenCABB [<mailto:jayden@crownasia.com.sg>]

Sent: Tuesday, 11 June 2019 12:21 PM

To: SG Corporate Contact

Subject: Traffic accident involving PC760J and SGL3412D at junction of Yishun Ave 1 & Yishun St 41 on 10/06/2019

Dear Sir,

We would like to submit the Traffic accident involving PC760J and SGL3412D at junction of Yishun Ave 1 & Yishun St 41 on 10/06/2019.

Kindly provide us a list of 10 surveyors for us to choose as SJE

Thanks and Best Regards,

Jayden



Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: jayden@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Lionel Tan

Date: 17 Jun 2019

Preliminary Advice

Insured Vehicle No	: SGL3412D	Accident Date	: 10/06/2019
TP Vehicle No	: PC760J	Assignment Date	: 12/06/2019
Make	: SSANGYONG CHAIRMAN	Est. Duration of Repair	: 12 days
Date of Inspection	: 13/06/2019		
Inspection At	: Crown Asia Bus Builder Pte Ltd (sungei Kadut) (HQ) 44 Sungei Kadut Ave Singapore 729667		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesrear... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,781.50
Revised Amount	:S\$	14,791.50
Check Items (Estimated)	:S\$	0.00
Total	:S\$	14,791.50

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 3 July 2019 3:39 PM
To: lionel.tan@fwd.com; motorclaims.sg@fwd.com
Cc: Admin A
Subject: Your Ref: TP / 1201900016255 : Traffic accident involving PC760J (TP) and SGL3412D (OI) at junction of Yishun Ave 1 & Yishun St 41 on 10/06/2019

Your Ref: **TP** / 1201900016255
Our Ref: CC4/FWD19010439/Jka3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLE NO SGL3412D (OI) & PC760J (TP) ON 10/6/2019

We refer to the above matter.

Kindly be informed that our Insured reported in his GIA that his m/vehicle brake was faulty.

Please advise whether there is any policy issue.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: claims@crownasia.com.sg
Sent: Saturday, 10 August 2019 12:04 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Supplementary estimate for PC760J

Dear Hsiao,

Please someone update and please advise.

Thanks and Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319
Email: faika@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: claims@crownasia.com.sg [mailto:claims@crownasia.com.sg]
Sent: 6 August, 2019 11:38 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: RE: Supplementary estimate for PC760J

Dear Hsiao,

The vehicle done for repairing and painting, please advise. Can I have the finalise amount and lou so that I can prepare the LOD?

Thanks and Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319
Email: faika@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: claims@crownasia.com.sg [mailto:claims@crownasia.com.sg]
Sent: 30 July, 2019 4:25 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: RE: Supplementary estimate for PC760J

Dear Hsia,

Any update for this case?

Thanks and Best Regards,
Faika



CROWN Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: faika@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: 30 July, 2019 11:39 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; claims@crownasia.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Supplementary estimate for PC760J

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Dear Hsiao Tong,

FYNA Our Ref : CC4/FWD19010439/Jka3

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 30 July 2019 11:34 AM

To: claims@crownasia.com.sg; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Supplementary estimate for PC760J

Dear Sir/Mdm,

Thank you for the email.

Dear Khanchna,

Kindly assist

FYNA Our Ref : CC4/FWD19010439/Jka3

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

From: claims@crownasia.com.sg [mailto:claims@crownasia.com.sg]
Sent: Tuesday, 30 July 2019 11:29 AM
To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Subject: FW: Supplementary estimate for PC760J

Dear Mr/Mrs,

Please someone update and please advise.

Thanks and Best Regards,
Faika



CROWN Crown Asia Bus Builder Pte Ltd
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319
Email: faika@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

Thank you for your email.

Mr Hwee Jie is no longer with our organization since 05 July 2019. Your email is being re-directed to the relevant unit.

For any urgent queries, please write to sur@lkkauto.com or contact 62563561 for assistance.
Thank you.

LKK Auto Consultants Pte Ltd

From: claims@crownasia.com.sg [mailto:claims@crownasia.com.sg]
Sent: 26 July, 2019 12:37 PM
To: 'sur@lkkauto.com' <sur@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: RE: Supplementary estimate for PC760J

Dear Mr/Mrs,

Please someone update and please advise.

Thanks and Best Regards,
Faika



CROWN Crown Asia Bus Builder Pte Ltd
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319
Email: faika@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: claims@crownasia.com.sg [mailto:claims@crownasia.com.sg]
Sent: 23 July, 2019 9:41 AM
To: 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: FW: Supplementary estimate for PC760J

Dear Mr/Mrs,

Please advise.

Thanks and Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: faika@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: claims@crownasia.com.sg [<mailto:claims@crownasia.com.sg>]

Sent: 23 July, 2019 9:36 AM

To: 'HWEEJIE@LKKAUTO.COM' <HWEEJIE@LKKAUTO.COM>

Subject: RE: Supplementary estimate for PC760J

Dear Hwee Jie,

Would like to inform you that Mr Jayden has resign from this company, I will take over his job in future.
Can I have the finalise amount and lou so that I can prepare the LOD? Or u need to come to take after photo repair?
Please advise.

Thanks and Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: faika@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: Claims [<mailto:claims@crownasia.com.sg>]

Sent: 19 June, 2019 3:26 PM

To: HWEEJIE@LKKAUTO.COM

Subject: Supplementary estimate for PC760J

Dear Hwee Jie,

Please find the attached file for supplementary estimate.
Please note that the hose item is one set Pipe, ring and collector.

Thanks and Best Regards,
Jayden



Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: jayden@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: lionel.tan@fwd.com
Sent: Thursday, 15 August 2019 10:08 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: TP / 1201900016255 : Traffic accident involving PC760J (TP) and SGL3412D (OI) at junction of Yishun Ave 1 & Yishun St 41 on 10/06/2019

Hi

To proceed with DS.

Best Regards,

Lionel Tan
Senior Executive, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 6914 6824
E lionel.tan@fwd.com
W www.fwd.com.sg

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, August 14, 2019 8:43 AM
To: Lionel Tan Tian Pei - SGUser
Cc: Admin A
Subject: RE: Your Ref: TP / 1201900016255 : Traffic accident involving PC760J (TP) and SGL3412D (OI) at junction of Yishun Ave 1 & Yishun St 41 on 10/06/2019

Dear Sirs/Mdm,

Further to our below email.

Kindly advise if there is any policy issue and whether we can proceed DS.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Wednesday, 3 July 2019 3:39 PM

To: lionel.tan@fwd.com; motorclaims.sg@fwd.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your Ref: TP / 1201900016255 : Traffic accident involving PC760J (TP) and SGL3412D (OI) at junction of Yishun Ave 1 & Yishun St 41 on 10/06/2019

Your Ref: **TP** / 1201900016255

Our Ref: CC4/FWD19010439/Jka3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLE NO SGL3412D (OI) & PC760J (TP) ON 10/6/2019

We refer to the above matter.

Kindly be informed that our Insured reported in his GIA that his m/vehicle brake was faulty.

Please advise whether there is any policy issue.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 30 August 2019 10:16 AM
To: claims@crownasia.com.sg
Cc: Admin A
Subject: RE: Supplementary estimate for PC760J //LKK REF: CC4/FWD19010439/Jpa3
Attachments: TP ESTIMATE_MARKED(REVISED).pdf

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **L/sum \$9,650.00**(before GST) with **12** repair days.

Please confirm.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@crownasia.com.sg <claims@crownasia.com.sg>
Sent: Monday, 26 August 2019 5:15 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Supplementary estimate for PC760J //LKK REF: CC4/FWD19010439/Jpa3

Dear Hsiao,

Any update?

Thanks and Best Regards,
Faika

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	12 Jun 2019 19:42	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN	
2	12 Jun 2019 19:42	Clim Veh Model Changed	(200801) SSANGYONG CHAIRMAN CM400S (A).	[A] HOW MEI KWAN	
3	12 Jun 2019 19:42	Clim Created	Reg No: PC760J, Acct Date: 2019/06/10, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Crown Asia Bus Builder Pte Ltd (sungei Kadut) (HQ)	[A] HOW MEI KWAN	
4	12 Jun 2019 19:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : RT Appraisal Pte Ltd.	[A] HOW MEI KWAN	
5	12 Jun 2019 19:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/21	[A] HOW MEI KWAN	
6	12 Jun 2019 19:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN	
7	12 Jun 2019 19:43	Label Added	(20005):Direct Settlement .	[A] HOW MEI KWAN	
8	12 Jun 2019 19:43	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN	
9	13 Jun 2019 17:00	Clim Registration Modified	Pol No:->PNPV2018-00011663, Excess: -> 500.00.	[I] Venessa Chan	
10	13 Jun 2019 17:00	Clim Registration Modified	Acct Time:00:00:00->19:00:00.	[I] Venessa Chan	
11	17 Jun 2019 18:56	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> ONG HWEE JIE	[A] HOW MEI KWAN	
12	17 Jun 2019 19:00	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/06/21	[A] HOW MEI KWAN	
13	23 Sep 2019 08:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
14	23 Sep 2019 08:25	Clim Dtl Modified	JPJ Reg. Date: -> 2011/07/27.	[A] JOANNE LEE KHANG MIN	
15	23 Sep 2019 08:25	Clim Details Notified		[A] JOANNE LEE KHANG MIN	
16	27 Sep 2019 12:15	Adj Mandate Request	Cur.Req:12492.95;LIABILITY: 100%(BOLA 27) QUANTUM: (a) CORw/GST: \$10,325.50 + (b) LOU: \$2,160.00 (12days x \$180) + (c) DISBURSEMENT: \$7.45 Total: a+b+c = \$12,492.95 *VEH MODEL: Isuzu LT134P(7790cc). FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TONG	

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Quinch)	Ref 1	Ref 2	Amount
2177156	13 Jun 2019 17:00:35	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	PC760J	WONG CHOO LIANG	xx.xx
2180557	17 Jun 2019	OD/TP Case	Motor	LKK Auto	LKK Auto	PC760J	SGL3412D	11.77

Print Received Message

This mail is associated with :

***PC760J (1201900016255)**
[SGL3412D]

TP

KHENG COACH SERVICE

Jun 10 2019 7:00PM

[WONG CHOO LIANG]

Crown Asia Bus Builder Pte Ltd (sungei Kadut)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 10/10/2019 15:23 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$12492.95) - PC760J - Claim Handler: Lionel Tan

Approved:12492.95.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 19 October 2019 8:58 AM
To: claims@crownasia.com.sg
Cc: Admin A
Subject: RE: Supplementary estimate for PC760J //LKK REF: CC4/FWD19010439/Jpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$12,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 30 August 2019 10:16 AM
To: claims@crownasia.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Supplementary estimate for PC760J //LKK REF: CC4/FWD19010439/Jpa3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **L/sum \$9,650.00**(before GST) with **12** repair days.

Please confirm.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Hsiao Tong (LKKAuto)

From: claims@crownasia.com.sg
Sent: Saturday, 19 October 2019 10:11 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Supplementary estimate for PC760J //LKK REF: CC4/FWD19010439/Jpa3

Dear Hsiao,

We accept \$12,000.00 (all-in) and please proceed.

Thanks and Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd
Tel: 6467 0956 (ext. 112) Fax: 6469 4319
Email: faika@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: 19 October, 2019 8:58 AM
To: claims@crownasia.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Supplementary estimate for PC760J //LKK REF: CC4/FWD19010439/Jpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$12,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



CROWN ASIA BUS BUILDER PTE LTD

44 SUNGAI KADUT AVE, SINGAPORE 729667
Tel : +65 6467 0956 Fax : +65 6469 4319
Email : claims@crownasia.com.sg
Company Reg No: 201023449R

22 Oct 2019

Our Ref: PC760J
LKK REF: CC4/FWD19010439/Jpa3
PIC: Su Li

TO : LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1,
#02-25
Singapore 408933

Dear Sirs,

**CLAIMANT: - KHENG COACH SERVICE (PC 760 J) – TRAFFIC ACCIDENT ON 10/06/2019
INVOLVING PC 760 J AND SGL 3412 D ALONG/AT JUNCTION OF YISHUN AVE 1 &
YISHUN ST 41.**

As yr requested, please to attached file.

Please do not hesitate to contact Mr Faika @ 64670956 (ext.112) or email claims@crownasia.com.sg should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully,

Encl.



RELEASE

Claim Reference:	1201900016255
Surveyor's Reference:	CC4FWD19010439iJpa3
TP Reference:	PC 760J

We, CROWN ASIA BUS BUILDER PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle PC 760J ("Vehicle") to accept the sum of \$ 12,000.00 (Global Sum) being the amount claimed as compensation for the loss of or damage to the Vehicle / loss of use, as a result of an accident ("Accident") which occurred on 10/06/2019 (date of accident) at / along JUNCTION OF YISHUN AVE 1 & YISHUN STREET 41 (location) involving vehicle no/s. PC 760J and SGL 3412D.

This is pursuant to the inspection conducted on 13/06/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SGL 3412D be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 22 day of OCT 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



CTY

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



CROWN ASIA BUS BUILDER PTE LTD

44 SUNGAI KADUT AVE, SINGAPORE 729667

Tel : +65 6467 0956 Fax : +65 6469 4319

Email : claims@crownasia.com.sg

Company Reg No: 201023449R

30 Aug 2019

Our Ref: PC760J

LKK REF: CC4/FWD19010439/Jpa3

Motor Claims Department

FWD Insurance - Singapore

6 Temasek Blvd,

#18-01 Suntec Tower Four,

Singapore 038986

Dear Sirs,

CLAIMANT: - KHENG COACH SERVICE (PC 760 J) – TRAFFIC ACCIDENT ON 10/06/2019 INVOLVING PC 760 J AND SGL 3412 D ALONG/AT JUNCTION OF YISHUN AVE 1 & YISHUN ST 41.

We act for the abovementioned claimant who has instructed us to claim against you in connection with a road traffic accident on 10/06/2019 at about 1910 hours at Junction of Yishun Ave 1 & Yishun St 41 involving our client's motor bus PC 760 J and SGL 3412 D which driven by you/your insured's driver at the period.

We are instructed that the accident was caused by your insured's negligence and/or management of the Forklift. As a result of the accident, our client's vehicle was damaged and our client had been put to loss and expense, particulars of which are as follows :-

	<u>Particulars</u>	<u>50</u>
Cost of repairs (inclusive GST)	\$	10,325.00
Loss of use for 12 days @\$350.00	\$	4,200.00
LTA search fee	\$	7.45
	\$	<u>14,532.45</u>

A copy of each of the following supporting documents as required by the Protocol Directions is enclosed.

Kindly let us have your payment of **\$ 14,532.45** in our workshop's name within the next 14 days.

Please do not hesitate to contact Mr Faika @ 64670956 (ext.112) or email claims@crownasia.com.sg should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully,

Encl.



WARRANT TO ACT

DATE : 11/06/19
COMPANY NAME : Kheng Coach Service
ADDRESS : Apt blk 367 Yishun Ring Road H 07.1536
S 760367

TO: CROWN ASIA BUS BUILDER PTE LTD

44 SUNGEI KADUT AVENUE,

SINGAPORE 729667

Dear Sirs,

Re:

Traffic Accident involving PC760J and SGL 3412 D at
Junction of Yishun Ave 1 & Yishun st 41 on 10/06/2019.
S 6905256/H

I, Tok Khe Hui (NRIC No.: 91153058) of
Kheng Coach Service do

hereby appoint M/s Crown Asia Bus Builder Pte Ltd to act for me in respect of the
abovementioned matter.

Thank you.

Yours faithfully

Tok



RELEASE

Claim Reference:	1201900016255
Surveyor's Reference:	CC4/FWD19010439/Jpa3
TP Reference:	PC 760J

We, CROWN ASIA BUS BUILDER PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle PC 760J ("Vehicle") to accept the sum of \$ 12,000.00 (Global Sum) being the amount claimed as compensation for the loss of or damage to the Vehicle / loss of use, as a result of an accident ("Accident") which occurred on 10/06/2019 (date of accident) at / along JUNCTION OF YISHUN AVE 1 & YISHUN STREET 41 (location) involving vehicle no/s. PC 760J and SGL 3412D.

This is pursuant to the inspection conducted on 13/06/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SGL 3412D be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 22 day of Oct 2018 ¹⁹

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

**CROWN ASIA BUS BUILDER PTE. LTD.** (UEN:201023449R)

44 Sungei Kadut Avenue Singapore 729667

Tel: (65) 6469 3319, Fax: (65) 6902 6758

GST ID No : 201023449R

TAX INVOICE**No. : I-19080051**

KHENG COACH SERVICE

503B, CANBERRA LINK

#06-23

SINGAPORE 752503

TEL : +592768875

FAX :

Your Ref. :

Our D/O No. :

Terms : C.O.D.

Date : 30-08-2019

Page : 1 of 1

Item	Tax Code	Description	Qty	UOM	U/ Price S\$	Disc.	Total S\$
1.	SR	OWNER NAME : KHENG COACH SERVICE VEHICLE NUMBER : PC760J DATE OF ACCIDENT : 10/06/2019 being the final repair bill for vehicle no PC760J inclusive of spare parts and labour charges	1.00		9,650.00		9,650.00

SINGAPORE DOLLAR TEN THOUSAND THREE HUNDRED TWENTY
FIVE AND CENTS FIFTY ONLY**Sub Total (Excluding GST)** **9,650.00****GST payable @ 7% on 9,650.00** **675.50****Remarks:****Total (Inclusive of GST)** **10,325.50****Notes :**

1. All cheques should be crossed and made payable to
CROWN ASIA BUS BUILDER PTE. LTD.
2. Goods sold are neither returnable nor refundable. Otherwise
a cancellation fee of 20% on purchase price will be imposed.

GST Summary

SR @ 7%

Amount(S\$)

9,650.00

Tax(S\$)

675.50

**Authorised Signature**

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Jun 2019 / 12:00:55

Receipt Date/Time : 11 Jun 2019 / 12:00:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190611-001297

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - PC760J				
As at 10 Jun 2019/19:10:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - PC760J			
	Enquiry Fee	7.00	0.49	7.49
	20190611115956203389			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190611120013924	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Jun 2019 Edit Reg		12 Jun 2019 00:00 Edit Adj Rpt	S\$9,650.00 Edit Estimates	S\$9,650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	WONG CHOO LIANG, ID: S25716461		
Main Claimant:	KHENG COACH SERVICE, Co. Reg. No.: S3143405B		
Vehicle Reg. No.:	PC7603	Date of Loss:	10/06/2019 19:00 - :59 [94 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201900016255	Policy/Cover Note No.:	PNPV2018-00011663 (Comprehensive) Coverage: 13/09/2018 - 12/09/2019
Vehicle Reg. No. (Insured):	SGL34120	Policy No. (Claimant):	5097558663-01
		Excess:	S\$500.00
Repairer:	Crown Asia Bus Builder Pte Ltd (Sungei Kadut) (HQ) 44 Sungei Kadut Ave, 729667 Sungei Kadut - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 21/06/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- FWD_SG (10/10/2019): Alert - Adj Mandate Approved (S\$12492.95) - PC7603 - Claim Handler: Lionel Tan

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC760J (1201900016255)
[SGL3412D]

TP

KHENG COACH SERVICE

Jun 10 2019 7:00PM

[WONG CHOO LIANG]

Crown Asia Bus Builder Pte Ltd (sungei Kadut)

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Letters/Correspondences									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown								Edit	
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print
1	17/06/19 19:00	Adjuster Immediate Advice								Load HTM	
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print
1	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
2	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
3	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
4	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
5	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
6	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
7	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
8	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
9	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
10	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
11	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
12	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
13	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
14	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
15	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
16	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
17	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
18	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
19	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
20	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
21	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
22	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
23	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
24	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
25	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
26	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
27	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
28	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
29	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
30	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
31	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
32	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
33	13/06/19 16:22	General View								Load JPG	<input checked="" type="checkbox"/>
34	27/09/19 12:11	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>
35	27/09/19 12:11	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>
36	27/09/19 12:11	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
37	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
38	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
39	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
40	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
41	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
42	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
43	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
44	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
45	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
46	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
47	27/09/19 12:11	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
48	27/09/19 12:12	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>
49	27/09/19 12:12	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>
50	27/09/19 12:12	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/06/19 19:43	EMAIL FROM FWD DD 12.06.2019		Load PDF	
2	21/06/19 10:18	TP ESTIMATE - MARKED		Load PDF	
3	21/06/19 10:18	TP GIA REPORT		Load PDF	
4	03/07/19 15:44	EMAIL TO FWD DD 03.07.2019		Load PDF	
5	19/08/19 09:40	Email from FWD dd 150819		Load PDF	
6	23/09/19 09:45	WORKSHOP INVOICE		Load PDF	
7	23/09/19 09:45	LTA SEARCH		Load PDF	
8	04/11/19 09:44	AUTHORISATION TO ACT FORM		Load PDF	
9	04/11/19 09:44	Release Voucher		Load PDF	
10	04/11/19 09:44	LOD		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	13/06/19 17:01	SGL3412D E-FILE REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGL3412D (Insd veh)	Model:	ISUZU LT134P 7.8 D (A)
	PC760J (TP veh)		
Date of Accident:	10/06/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	17,956.21
Final Repair Cost	:	\$	12,000.00
Loss of Use	:	\$	12.00 days at \$150.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	12,000.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Crown Asia Bus Builder Pte Ltd	:	\$ 12,000.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

04 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19010439/JPA3Q2

Date: 04/11/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00011663
Claimant PC760J **Insured Vehicle No :** SGL3412D
Vehicle No : PC760J
Date of Loss: 10/06/2019 **Nature of Claim:** TP **Claim No:** 1201900016255

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC760J
Make & Model: ISUZU LT134P, 7.8 D (A) **Engine No:** 6HK1602209
Reg. Date: 27/07/2011 (Man. Year: 2010) **Chassis No:** JALLT134PB7000017
Colour: Red **Odometer:** 264921 km
Engine Capacity: 7790 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 295/80 R22.5 **Rear Tyre Size:** 295/80 R22.5 (D)
Front Left Side: Golden Crown 7 mm **Rear Left Side:** Golden Crown 7/7 mm
Front Right Side: Golden Crown 7 mm **Rear Right Side:** Golden Crown 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,911.50	8,232.50	2,679.00	24.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,870.00	3,880.00	1,990.00	33.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,781.50	12,112.50	4,669.00	27.82
Approved Total (Overridden) (S\$)		9,650.00		
(S\$)	16,781.50	9,650.00	7,131.50	42.50
+ GST 7.00/7.00% (S\$)	1,174.71	675.50	499.21	42.50
Nett Amount (S\$)	17,956.21	10,325.50	7,630.71	42.50
+ Loss of Use (12.0 x S\$150.00/day) (S\$)		1,800.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		12,132.95		
Global Sum Settlement (S\$)		12,000.00		

INSPECTION

Date of Assignment: 12/06/2019
Date Inspected: 13/06/2019 Inspected At: Crown Asia Bus Builder Pte Ltd
(sungei Kadut) (HQ)
44 Sungei Kadut Ave
Singapore 729667

Estimated Period of Repair: 12.0 days

Adjuster: ONG HWEE JIE**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 23 Sep 2019)	
Parts:	N/A	ISUZU LT134P 7.8 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PC760J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR CENTRE BUMPER ASSY	Buckled	2,900.00 FL	*1,500.00 FL
2	1		*REAR CENTRE BUMPER STRUCTURAL FRAME ASSY	Bent	1,200.00 FL	*1,000.00 FL
3	1		*REAR RIGHT CORNER BUMPER ASSY	Buckled	1,400.00 FL	*1,100.00 FL
4	1		*REAR RIGHT CORNER BUMPER STRUCTURAL FRAME ASSY	Bent	900.00 FL	*700.00 FL
5	1		*REAR ENGINE COMPARTMENT DOOR ASSY	Buckled	2,700.00 FL	*2,300.00 FL
6	1		*REAR RIGHT TAIL LAMP	Cracked	960.00 FL	*750.00 FL
7	1		*REAR RIGHT AIRCON COMPARTMENT DOOR	Buckled	1,700.00 FL	*1,500.00 FL
8	1		*REAR COMPARTMENT DOOR RUBBER STOPPER	Bent	25.00 FL	*25.00 FL
9	1		*REAR STICKER 60KM/H	Necessary	15.00 FS	*15.00 FS
10	1		*REAR NUMBER PLATE	Cracked	50.00 FS	*30.00 FS
11	1		*REAR REVERSE SENSOR (3 PCS)	Shorted	240.00 FS	*200.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc

Sub Total (\$\$)	12,090.00	9,120.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,178.50	887.50
Total Parts (\$\$)	10,911.50	8,232.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCK AND REPAIR ALL NECESSARY PARTS INCLUDING CHANGING OF ALL DAMAGED PARTS	New	3,200.00	1,800.00
2	TO PUTTY AND SPRAY PAINTING FOR REAR BUMPER ,REAR STRUCTURE ASSY AND REAR RIGHT LID COVER (THREE COLOUR)	New	2,450.00	2,000.00
3	TO REPLACE ,CHECK THE WIRING OF SENSOR ,REAR TAILLAMP AND OTHER ELECTRICAL RELATED ITEMS	New	220.00	80.00
Gross Labour Cost (\$\$)			5,870.00	3,880.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >