

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 3 July, 2019 1:46 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> LPC REF 19/19/19/VP05/021921 ACCIDENT INVOLVING SJP6913Z & SHA7271M ON 9.6.2019 LKK REF CC4/LPC19010414/K1hb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

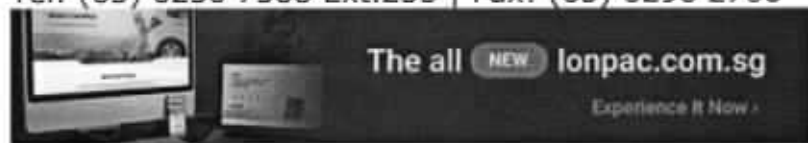
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 1 July, 2019 2:57 PM
To: GERALD POH WEE BIN
Cc: Admin A; Vic (LKKAUTO); MT_Claim_SG
Subject: <SEEK MANDATE> RE: LPC REF 19/19/19/VP05/021921 ACCIDENT INVOLVING SJP6913Z & SHA7271M ON 9.6.2019 [External Confidential] LKK REF CC4/LPC19010414/K1hb3

Your Ref: 19/19/19/VP05/021921

Our Ref: CC4/LPC19010414/K1hb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SJP6913Z (OI) AND SHA7271M (TP) ON 09/06/2019

We refer to the subject matter and to the assignment dated 11th June 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle had rear-ended to the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair w/gst	\$ 4,160.16	\$ 2,193.50
Loss of Rental (\$165.46 x 3 days)	\$ 496.38	\$ 496.38
Loss of Income (\$80 x 3 days)	\$ 240.00	\$ 150.00 (\$50 x 3 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 4,904.03	\$ 2,847.37

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Downtime/Weekends	1 day
TOTAL	3 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 19 June 2019 9:15 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SJP6913Z & SHA7271M ON 9.6.2019 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021921

Dear Shu Pei,

Attached copy of insured 's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 19 June, 2019 8:41 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SJP6913Z & SHA7271M ON 9.6.2019 [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 12 June 2019 7:10 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vic@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SJP6913Z & SHA7271M ON 9.6.2019 [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7271M at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 11 June 2019 9:54 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SJP6913Z & SHA7271M ON 9.6.2019 [External Confidential]

Dear Gerald,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 11 June 2019 8:08 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING SJP6913Z & SHA7271M ON 9.6.2019 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/29/ VP05/021921

Dear Nivitha,

Please see attached and proceed with the survey.

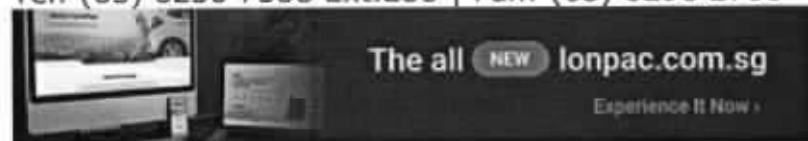
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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www.avg.com

COMFORTDELGRO ENGINEERING

Our Ref : T 0619/ SHA7271M /KS(st)

Your Ref :

Date : 20-Jun-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registered No: 198203480

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

Lonpac Insurance Bhd
300 Beach Road
#17-04 / 07, The Concourse
Singapore 199555

Attn : Motor Claim Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA7271M YOUR INSURED SJP6913Z AND OTHER _____ ON 09.06.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7271M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJP6913Z we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,193.50
2	3 days Loss of Rental @ \$ 165.46 per day	\$ 496.38
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ 150.00
Sub Total :		\$ 2,847.37

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims:		\$ 3,087.37

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : SJN5240Z
- c) GIA / Police report/s of : SHA7271M
- d) Letter of authority from owner / hirer / operator
- () PIR () Towing/Medical bill/receipts () Certificate of Insurance (X) Tow receipt
- (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) F (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGMERCEDES E220 SHA7271M , SJP6913Z
YISHUN AVE 2

ON 09-Jun-19 19:10

I / We

CHIANG YORK HING KA... (Hirer) NRIC No.: S1728322G

and/or

(Relief) NRIC No.:

Taxi Number

SHA7271M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

10-Jun-2019

Name of Hirer

CHIANG YORK HING KAREN

Hirer NRIC

S1728322G

Signature :



Address

992A BUANGKOK LINK #14-173
531992

Contact No.

98325616



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/021921

DATE : 02 AUGUST 2019

DISCHARGE VOUCHER

I/We, **COMFORT TRANSPORTATION PTE LTD** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of **SJP 6913Z** the sum of **Singapore Dollars Two Thousand Eight Hundred Forty Only (\$2,840.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SHA 7271M** on **09 JUNE 2019** along **YISHUN AVENUE 2**.

I /We hereby agree to indemnify and keep indemnify (**GOH SOON KONG / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S COMFORTDELGRO ENGINEERING PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date
02/08/19

Name of vehicle owner/Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

[illegible]

Our Ref: CT19060203

Date: 18 June 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/06/2019 @ 19:10 hrs
ALONG YISHUN AVE 2
INVOLVING SJP6913Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7271M** (the "Taxi"). The Taxi was hired to **CHIANG YORK HING KAREN IC NO S1728322G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$165.46** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJP6913Z	09 Jun 2019 / 19:10:00	Successful	L06	LONPAC INSURANCE BHD

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