

Hsiao Tong (LKKAUTO)

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Wednesday, 22 January 2020 3:57 PM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: [2014 OST] AXA Ref: C0298058MC/SAW *LKK REF: CC3/AXA14004173/Kpa3s2-1 [ACCIDENT INVOLVING SJS4036C(OI) & SHD5627T(TP) ON 28/02/2014]

Dear Mei Kwan

Please proceed as per mandate below

Regards

Yvonne Ang | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
Customer Care No. 1800 8804888



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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, November 22, 2019 11:17 AM
To: ANG Yvonne <yvonne.ang@axa.com.sg>
Cc: KHOR Saw Theng <sawtheng.khor@axa.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: [2014 OST] AXA Ref: C0298058MC/SAW *LKK REF: CC3/AXA14004173/Kpa3s2-1 [ACCIDENT INVOLVING SJS4036C(OI) & SHD5627T(TP) ON 28/02/2014]

Dear Yvonne,

Kindly assist. VPA/P1368374.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 22 November, 2019 11:10 AM

To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [2014 OST] AXA Ref: C0298058MC/SAW *LKK REF: CC3/AXA14004173/Kpa3s2-1 [ACCIDENT INVOLVING SJS4036C(OI) & SHD5627T(TP) ON 28/02/2014]

Dear Sirs/Mdm,

We refer to the above matter.

No video footage from both parties. Third party had submitted a copy of scene photos for our review.

In view of conflicting version of both parties report, we seek your mandate to settle the matter at **\$1,062.51(all-in)**.
Breakdown as follows: -

Liability: 50% (Conflicting Version)

1. Cost of Repair (w/GST)	\$ 1,819.00
2. Loss of Rental (3days x \$98.44)	\$ 295.32
	\$ 2,114.32
@ 50%	\$ 1,057.16
3. LTA/ GIA Search Fee	\$ 5.35
Total	\$ 1,062.51

Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Sent: Wednesday, 12 June 2019 3:33 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

Hi Mei Kwan

Till date, there is no settlement for BI claim.

Regards



Khor Saw Theng (Ms)

Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Customer Care hotline 1800-880 4888
sawtheng.khor@axa.com.sg
www.axa.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, June 12, 2019 11:33 AM
To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

Hi Saw Theng,

We refer to the above matter.

Please advise BI settlement.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Sent: Tuesday, 11 June, 2019 12:41 PM
To: claims <claims@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

Dear Calvin Without Prejudice

Sorry for late reply.

Could you please send all your documents to our surveyor for those cases with our direct settlement partners involved.

For instance, this case you may liaise with LKK.

Regards



Khor Saw Theng (Ms)

Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Customer Care hotline 1800-880 4888
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From: claims [<mailto:claims@transcab.com.sg>]

Sent: Friday, December 07, 2018 10:31 AM

To: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: claims@transcab.com.sg; 'Jasmine Tan' <jasminetan@transcab.com.sg>

Subject: RE: Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

Without Prejudice

Dear Khor Saw Theng

During the above accident date and time, the surveyor Kenneth from LKK Auto Consultants Pte Ltd surveyed this vehicle.

Normally LKK will sent the survey report to your good company directly.

Therefore we are unable to furnish the survey report to you.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: DHIWAR Namrata [<mailto:namrata.dhiwar@axa.com.sg>]
Sent: Friday, 23 November, 2018 2:54 PM
To: claims <claims@transcab.com.sg>
Cc: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Subject: Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

ACCIDENT INVOLVING SJS4036C AND SHD5627T ON 28/02/2014

Without Prejudice

We acknowledge receipt of your letter dated 24/10/2018 and the enclosures on 22/11/2018.

We are investigating your client's claim and will reply to you substantively soon.

In order for us to deal with your claim, kindly furnish us the survey report with original colour photographs of your client's vehicle.

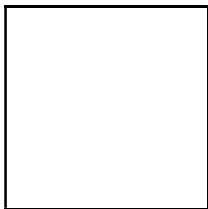
Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to KHOR Saw Theng sawtheng.khor@axa.com.sg

Regards,
Namrata Dhiwar

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