

Jas Khine (LKK Auto)

From: Flossie Ang <Flossie.Ang@axa.com.sg>
Sent: Tuesday, 13 October, 2015 7:15 AM
To: Jas Khine (LKK Auto)
Cc: Olivia Lau
Subject: RE: Your Ref: C0298058MC/FA ; Our Ref: CC3/AXA14004173/Kuy3 [ACCIDENT INVOLVING SJS 4036C (OI) & SHD 5627T (TP) ON 28/02/2014]

Follow Up Flag: Follow up
Flag Status: Completed

Hi Jas,

Thank you for your update. Please close file and let us have the documents.

Best Regards

Flossie ANG

Senior Executive-Motor Claims Department

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

flossie.ang@axa.com.sg

Contact: 1800 8804741 Option 3

Website: www.axa.com.sg



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From 14 March 2011, AXA Insurance will be located at 8 Shenton Way, #27-01 Singapore 068811. Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.

P Please consider the environment before printing this email

From: Jas Khine (LKK Auto) [mailto:jaskhine@lkkauto.com]
Sent: Monday, October 12, 2015 5:20 PM
To: Flossie Ang
Cc: Olivia Lau
Subject: FW: Your Ref: C0298058MC/FA ; Our Ref: CC3/AXA14004173/Kuy3 [ACCIDENT INVOLVING SJS 4036C (OI) & SHD 5627T (TP) ON 28/02/2014]

Dear Flossie,

Further to the below matter.

We received this assignment for third-party claim and have surveyed TP client vehicle since 03/03/2014.

To date, we still have not received TP's Letter of Demand (LOD) with all its supporting claim documents such as the final repair bill/tax invoice, rental receipt and LTA search document.

At present, there is still no response for their supporting claim documents despite follow-ups made.

Since it has been almost 2 years outstanding and no effort of follow-up and further action being made by TP repairer, we would like to close file on our end and submit our wp report to your good-office.

In future, if TP would still want to pursue their claim, we will inform you for our further handling.

Please advise if we may proceed.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Flossie Ang [<mailto:Flossie.Ang@axa.com.sg>]

Sent: Monday, 29 June, 2015 4:06 PM

To: Jas Khine (LKK Auto)

Cc: CS A Team

Subject: RE: Your Ref: C0298058MC/FA ; Our Ref: CC3/AXA14004173/Kuy3 [ACCIDENT INVOLVING SJS 4036C (OI) & SHD 5627T (TP) ON 28/02/2014]

Hi Jas,

Please obtain video footage and or police investigation result in order for us to deal further with the claim.

Best Regards

Flossie ANG

Senior Executive-Motor Claims Department

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

flossie.ang@axa.com.sg

Contact: 1800 8804741 Option 3

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From: Ong Li Li

Sent: Monday, June 29, 2015 3:04 PM

To: Jas Khine (LKK Auto); Flossie Ang

Cc: CS A Team

Subject: RE: Your Ref: C0298058 ; Our Ref: CC3/AXA14004173/Kuy3 [ACCIDENT INVOLVING SJS 4036C (OI) & SHD 5627T (TP) ON 28/02/2014]

Hi Flossie

Fya - Policy: P1368374

Regards,

Ong Li Li

Executive – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01, Singapore 068811

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Website: www.axa.com.sg



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Please consider the environment before printing this email

From: Jas Khine (LKK Auto) [<mailto:jaskhine@lkkauto.com>]

Sent: Monday, June 29, 2015 3:03 PM

To: Ong Li Li

Cc: CS A Team

Subject: Fw: Your Ref: C0298058 ; Our Ref: CC3/AXA14004173/Kuy3 [ACCIDENT INVOLVING SJS 4036C (OI) & SHD 5627T (TP) ON 28/02/2014]

Dear Li Li,

ACCIDENT INVOLVING SHD 5627T & SJS 4036C ON 28/02/2014

We refer to the above matter.

TP reported that while he was driving along Sims Ave, 2nd lane from the right before turning into Geylang Lorong 23. His vehicle had stopped due to the traffic light in front was red and collided by OI vehicle from behind.

OI reported that he was driving along Sims Ave near Geylang Lorong 23, TP vehicle was abruptly cutting into his lane from the left without signalling and collided with OI vehicle.

We have reviewed both reports. Basing on the damaged profiles on both vehicles, TP's vehicle sustained the damages on the rear right side of vehicle instead of rear portion and it appears to have damages by changing lane. As such, TP version is not credible in view of damaged profile.

As above mentioned, we intend to reject the claim. Kindly let us have your approval / comment (if any).

Thank you.

Best regards,
Jas Khine
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
Tel: 6256 3561
Fax: 6741 4108
Email: jaskhine@lkkauto.com

From: Thin Thin (LKK Auto) [<mailto:thinthin@lkkauto.com>]
Sent: Monday, 15 September, 2014 2:57 PM
To: 'Jeffrey Ng Say Kiat'; 'Ong Li Li'
Subject: RE: Your Ref: C0298058 ; Our Ref: CC3/AXA14004173/Kuy3 [ACCIDENT INVOLVING SJS 4036C (OI) & SHD 5627T (TP) ON 28/02/2014]

Dear Jeffrey,

We refer to your below email and we thank you for the information.

Best regards,
Thin Thin Hlaing
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

From: Jeffrey Ng Say Kiat [<mailto:JEFFREY.NG@axa.com.sg>]
Sent: Monday, 15 September, 2014 2:25 PM
To: Thin Thin (LKK Auto); Ong Li Li
Subject: RE: Your Ref: C0298058 ; Our Ref: CC3/AXA14004173/Kuy3 [ACCIDENT INVOLVING SJS 4036C (OI) & SHD 5627T (TP) ON 28/02/2014]

Dear Thin Thin,

We are rejecting the injury claim and will review subject to the police final result, thank you.

Dear Li Li – fyi, thank you.

Jeffrey Ng
Executive - Motor Claim (Bodily Injury)
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811

jeffrey.ng@axa.com.sg

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From: Thin Thin (LKK Auto) [<mailto:thinthin@lkkauto.com>]

Sent: Monday, September 15, 2014 11:55 AM

To: Jeffrey Ng Say Kiat

Subject: Your Ref: P136374 ; Our Ref: CC3/AXA14004173/Kuy3 [ACCIDENT INVOLVING SJS 4036C (OI) & SHD 5627T (TP) ON 28/02/2014]

Your Ref: P136374

Our Ref: CC3/AXA14004173/Kuy3

Dear Sir / Madam,

ACCIDENT INVOLVING SJS 4036C (OI) & SHD 5627T (TP) ON 28/02/2014

We refer to the above matter.

Kindly advise if the taxi driver injury claim has been resolved.

If so, we would appreciate if you could advise us of the percentage of the settlement.

Best regards,

Thin Thin Hlaing

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1

#01-25 Paya Ubi Industrial Park

(S) 408933

DID: 6841 2360

Fax: 6741 4108

Email: thinthin@lkkauto.com

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