

## Hsiao Tong (LKKAUTO)

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**From:** ANG Yvonne <yvonne.ang@axa.com.sg>  
**Sent:** Wednesday, 22 January 2020 3:57 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: [2014 OST] AXA Ref: C0298058MC/SAW \*LKK REF: CC3/AXA14004173/Kpa3s2-1 [ACCIDENT INVOLVING SJS4036C(OI) & SHD5627T(TP) ON 28/02/2014]

Dear Mei Kwan

Please proceed as per mandate below

Regards

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**Yvonne Ang** | Assistant Manager, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)  
Customer Care No. 1800 8804888



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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Friday, November 22, 2019 11:17 AM  
**To:** ANG Yvonne <yvonne.ang@axa.com.sg>  
**Cc:** KHOR Saw Theng <sawtheng.khor@axa.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** [EXTERNAL] RE: [2014 OST] AXA Ref: C0298058MC/SAW \*LKK REF: CC3/AXA14004173/Kpa3s2-1 [ACCIDENT INVOLVING SJS4036C(OI) & SHD5627T(TP) ON 28/02/2014]

Dear Yvonne,

Kindly assist. VPA/P1368374.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, 22 November, 2019 11:10 AM

**To:** KHOR Saw Theng <sawtheng.khor@axa.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** [2014 OST] AXA Ref: C0298058MC/SAW \*LKK REF: CC3/AXA14004173/Kpa3s2-1 [ACCIDENT INVOLVING SJS4036C(OI) & SHD5627T(TP) ON 28/02/2014]

Dear Sirs/Mdm,

We refer to the above matter.

No video footage from both parties. Third party had submitted a copy of scene photos for our review.

In view of conflicting version of both parties report, we seek your mandate to settle the matter at **\$1,062.51(all-in)**.  
Breakdown as follows: -

**Liability: 50% (Conflicting Version)**

1. Cost of Repair (w/GST)	\$ 1,819.00
2. Loss of Rental (3days x \$98.44)	\$ 295.32
	\$ 2,114.32
<b>@ 50%</b>	<b>\$ 1,057.16</b>
3. LTA/ GIA Search Fee	\$ 5.35
<b>Total</b>	<b>\$ 1,062.51</b>

Kindly let us have your mandate/ instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KHOR Saw Theng <sawtheng.khor@axa.com.sg>

**Sent:** Wednesday, 12 June 2019 3:33 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

Hi Mei Kwan

Till date, there is no settlement for BI claim.

Regards



**Khor Saw Theng (Ms)**

Manager, Motor Claims  
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01  
Singapore 068811  
**Customer Care hotline 1800-880 4888**  
[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)  
[www.axa.com.sg](http://www.axa.com.sg)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, June 12, 2019 11:33 AM  
**To:** KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

Hi Saw Theng,

We refer to the above matter.

Please advise BI settlement.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>  
**Sent:** Tuesday, 11 June, 2019 12:41 PM  
**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

Dear Calvin                      Without Prejudice

Sorry for late reply.

Could you please send all your documents to our surveyor for those cases with our direct settlement partners involved.

For instance, this case you may liaise with LKK.

Regards



**Khor Saw Theng (Ms)**

Manager, Motor Claims  
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01  
Singapore 068811  
**Customer Care hotline 1800-880 4888**  
[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)  
[www.axa.com.sg](http://www.axa.com.sg)



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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Friday, December 07, 2018 10:31 AM  
**To:** DHIWAR Namrata <[namrata.dhiwar@axa.com.sg](mailto:namrata.dhiwar@axa.com.sg)>; KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>  
**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg); 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>  
**Subject:** RE: Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

Without Prejudice

Dear Khor Saw Theng

During the above accident date and time, the surveyor Kenneth from LKK Auto Consultants Pte Ltd surveyed this vehicle.

Normally LKK will sent the survey report to your good company directly.

Therefore we are unable to furnish the survey report to you.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** DHIWAR Namrata [<mailto:namrata.dhiwar@axa.com.sg>]  
**Sent:** Friday, 23 November, 2018 2:54 PM  
**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Cc:** KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>  
**Subject:** Acknowledgement Your ref : AAD1402-308 Our ref : C0298058MC/SAW

**ACCIDENT INVOLVING SJS4036C AND SHD5627T ON 28/02/2014**

**Without Prejudice**

We acknowledge receipt of your letter dated 24/10/2018 and the enclosures on 22/11/2018.

We are investigating your client's claim and will reply to you substantively soon.

In order for us to deal with your claim, kindly furnish us the survey report with original colour photographs of your client's vehicle.

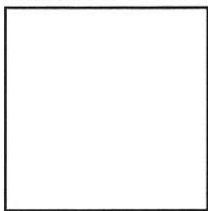
Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to KHOR Saw Theng [sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)

Regards,  
Namrata Dhiwar

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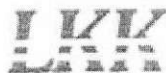
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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AXA14004173/Khy3

AXA Policy No: P136374

22 April 2014

**YOGESWARI D/O LETCHMNAPATHY**

Block 302B Anchorvale Link

#14-190

Singapore 542302

Dear Sir/Madam,

**ACCIDENT INVOLVING SJS 4036C & SHD 5627T ON 28/2/2014**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 2/05/2014, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,

Zayer

DID: 6749 9635

FAX: 6741 4108

Email: [zayer@lkkauto.com](mailto:zayer@lkkauto.com)

Case Handler c.c. *AXA Insurance Singapore Pte Ltd*  
(Motor Claims Dept)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

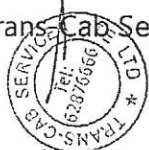
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5627T and SJS4036C along SIMS AVENUE on 28/02/14 10:00 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 24 (day) of October 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager





## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJS 4036C (Insd veh)	Model: Toyota Wish (1987cc)
	SHD 5627T (TP veh)	
Date of Accident/ Time:	28/02/2014	

Repair Estimate	: \$	8,641.61	
Final Repair Cost	: \$		
Loss of Use <i>Token Sum</i>	: \$		days at \$ per day
Rental (if any)	: \$		3 days at \$ 98.44 per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	1,050.00	
Payee Name : Trans-cab Auto Services Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: <del>Yes</del> / No BOLA Scenario No: <u>NIL</u>	
	BOLA Liability: <u>50</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			





## NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Amanda Tay</u> Date: <u>17/02/20</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>LEONG TAN</u> Date: <u>17 FEB 2020</u>
 Signature of AXA's surveyor/representative Name of AXA's surveyor/Representative: Date: <u>17/02/2020</u>	

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24 October, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 28/02/14 10:00 AM at SIMS AVENUE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5627T. The taxi was hired to KOH KAY SAN MARCUS a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$98.44 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

*This is a computer generated print-out. No signature is required.*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

28-02-2014

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1402-308	<b>Accident Date</b> 28-02-2014
3/3/2014 10:45	5/3/2014 15:15	SHD5627T

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

**Enquire Vehicle & Owner Information ( Vehicle No. SJS4036C As At 28 Feb 2014 / 10:00:00 )**

**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ANDREA)SHD5627T

**Current Owner Details**

Owner ID Type: Singapore NRIC

Owner ID: S8520032A

Owner Name: YOGESWARI D/O LETCHMNAPATHY

Registered Address Type: HDB / HUDC

Registered Block/House No.: 165

Registered Street Name: BUKIT BATOK WEST AVENUE 8

Registered Unit No.: # 03 - 276

Registered Building Name: -

Registered Postal Code: 650165

**Current Vehicle Details**

Vehicle No.: SJS4036C

Make Description/Model: MITSUBISHI / LANCER 1.6 A

Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



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