

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 21 February, 2017 5:02 PM  
**To:** LOH Cynthia  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL  
**Attachments:** FileNETImage.tif; Email to TP dd 281015.pdf

Dear Cynthia,

We refer to your below email.

Please be informed that till date, we haven't received any feedback from TP since our last email offer dated 28/10/2015.

In view of TP inactivity, we would like to close this matter and submit our report to your good office.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** LOH Cynthia [mailto:[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)]

**Sent:** Tuesday, 21 February, 2017 4:46 PM

**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Dear Vic,

For information, our lawyers has settled the TP injury claim (CDR indication was indicated 55%).

Please update us the status of the D/S.

Thanks & Regards,

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Cynthia Loh | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)  
Customer Care No. 1800 8804741



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**From:** Cynthia Loh  
**Sent:** Thursday, October 29, 2015 4:55 PM  
**To:** 'Vic'  
**Cc:** 'Admin A'  
**Subject:** RE: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Dear Vic,

We attached the PIR as per requested.

Kindly expedite the above DS.

Thanks & Regards,  
Cynthia Loh  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)  
Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Cynthia Loh  
**Sent:** Wednesday, October 28, 2015 10:52 AM  
**To:** 'Vic'  
**Cc:** Admin A  
**Subject:** RE: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Dear Vic,

In addition to the earlier email, we attached a copy of TP's witness statement for your perusal.

Fyi - our BI team had settled the TP's injury claim.

At your end, please assist to request for a copy of the PIR from Trans-Cab Auto for assessment.

Kindly expedite the above DS.

Thanks & Regards,

Cynthia Loh

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838

Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Vic [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Wednesday, October 28, 2015 10:41 AM

**To:** Cynthia Loh

**Cc:** Admin A; Vic

**Subject:** RE: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Dear Ms Cynthia,

We refer to your below email and the contents were noted.

We will inform TP accordingly.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Cynthia Loh [<mailto:cynthia.loh@axa.com.sg>]

**Sent:** Wednesday, 28 October, 2015 9:47 AM

**To:** Vic

**Cc:** Admin A

**Subject:** RE: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Dear Vic,

We are unable to locate the PIR in our record. We have requested for the same from McLarens.

In the mean time, please remind TP for the LOD as they are chasing for the payment.

Thanks & Regards,

Cynthia Loh

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838

Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Vic [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, October 27, 2015 3:53 PM

**To:** Cynthia Loh

**Cc:** Admin A; Vic

**Subject:** RE: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Our Ref: CC3/AXA14001742/Kha3

Dear Ms Cynthia,

We refer to your below email.

Please be informed that we are pending for TP LOD.

Meanwhile, we would like to request for a copy of PIR as we were informed that McLarens has been provided with a copy.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Cynthia Loh [<mailto:cynthia.loh@axa.com.sg>]

**Sent:** Tuesday, 27 October, 2015 2:34 PM

**To:** Vic; Admin A

**Subject:** RE: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Dear LKK,

Please advise the status of this DS.

Thanks & Regards,

Cynthia Loh

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838

Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Cynthia Loh

**Sent:** Monday, August 03, 2015 11:42 AM

**To:** Vic

**Cc:** Admin A

**Subject:** RE: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Dear Vic,

Please proceed to DS.

Thanks & Regards,  
Cynthia Loh  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)  
Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Ong Li Li  
**Sent:** Friday, July 31, 2015 4:48 PM  
**To:** Vic; Cynthia Loh  
**Cc:** Admin A  
**Subject:** FW: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Hi Cynthia

fya  
Policy: P1425422

Regards,

Ong Li Li  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way #27-01, Singapore 068811  
[lili.ong@axa.com.sg](mailto:lili.ong@axa.com.sg)  
Tel : 1800-8804741 press 3  
Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Vic [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, July 31, 2015 4:36 PM

**To:** Ong Li Li

**Cc:** Admin A; Vic; Winnie Ho Ping Ping

**Subject:** RE: WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Dear Ms Ong,

We refer to the below email.

Kindly advise if we can proceed to do DS.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Winnie Ho Ping Ping [<mailto:winnie.ho@axa.com.sg>]

**Sent:** Tuesday, 18 February, 2014 11:50 AM

**To:** assignments; Admin-A (LKK Auto); Admin-B (LKK Auto); SUR; Ong Li Li

**Cc:** Shirley Tan Chai Geok

**Subject:** WP / TRANS-CAB AUTO / C0294089 / OD- SKL1060B / TP- SHD5702J / DOA: 24.01.2014 / EST: 81,381.84 / XS- 1000 / OLL

Thanks & Regards

---

**Winnie Ho**

**Claims Assistant – Motor Claims**

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)

DID: (65) 6880 4833 Fax: (65) 6880 4838

Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]  
**Sent:** Wednesday, January 29, 2014 10:36 AM  
**To:** Kitty Teo Poh Guek; Winnie Ho Ping Ping; Tan Tiong Beng  
**Cc:** KKLau; Jesslyn Soh  
**Subject:** Direct Settlement - Accident Involving SKL 1060B (OI : AXA - TBA) & SHD 5702J (TP : LKK REF - CC3/AXA14001742/Kv1a3) on 24.01.2014

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 5702J at Trans Cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jesslyn and she can be contacted at DID: 6841 6051.

“祝你马年鸿运当头，身体健康”

“Wishing you a Happy, Cheerful, and Successful in the Year of the Horse”

Thank You.

Best Regards,  
*Mei Kwan*  
LKK Auto Consultants Pte Ltd  
DID: 6366 0055  
FAX: 6741 4108  
EMAIL: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)