166000	stacy.	CC YAXA1901	03962	DAS / LEKE	
DIS. CASE OWNER Surveyor:	CH		316179	Dute / Time: W614	
Pre-assign / CCU	GX	boysc	Claim No.	Registered in Merimen:	
Name of Insured Insured Tel No.	ENG im		Make / Model	The state of the state of the	Ł
Excess Sec II :SS Is driver the owns If NO. Driver No.		Nature of Accident :	Of GIA REPO	RT YES / NO : TP GIA REPORT: YES / NO	_
SDQ 886	on grander in	(V/L(YEL/NO)	Insured Liabili	ty: % Final? Yes/No	
INSRS: (bt WSP: 1bt Liability: Ch	ne Di	NSRS: /SP: el: iability: MKS:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:	
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14/10/19-	File pass	to LSP to clos	e -	After call lir to Ot: Authorisation To Act. Release Voucher:	
				Final Repair Bill: Cur Rental Invoice: Towing Invoice:	
				LTA / GIA : Medical Bill PIR:	
PRELIMINARY ADVIC	E Date/Finne	Sent By:		Mandate Reject Instruction: LOD Payment Breakdown Form: Post-Repair Photos:	
				Others:	
FINALIZATION Repair Cost:	Date/Time:	Confirm with: (days) Reduction:	5	Confirm by:	
FINAL SETTLEMENT	Date/Time: [U] [U]	A STATE OF THE PARTY OF THE PAR		Email Cal	
Pinal Liability:	22 1928-20	need / Aragised) BOLA S/N No. :	15.	If NO or B 28, Ass. Lia	
Loss of Rental (LOR). Loss of Use (LOU): Loss of Income (LOI):	55 250-W 5	days) x days) days)		15/20/9	
LOR only LOU on GIA/LTA Search	ss 2.00	LOR + LO Tick onl	y one]		
Medical	ss -			1) Claim status: Note (Reject/Private Settle	
Disbursement: Legal Cost	55 -	(e.g. Tow/ Indepen	ident)	2) Report Format: 6 79/4	
Total:	88.236U-5U	Global Sum S\$:			
FINAL PAYMENT	Date/Time:	Confirm with:		Email Cal	
Payce 1:	ss 2260-52		Suce spry	Parwing (o.	
Payer 2: (Strike if N.A.)	55 55	Name 2: Name 3:	/ 1 -	,	
Payee 3: (Strike if N.A.)	33	(Name 3)	24.5		

ASSIGNMENT

From Date: 13-6-	2019	Veli No:	SPQS	5899J	Yr Regn:	11 ma	42018
Estimated Cost		Type: M.Ca		D. D	orry / Taxi / Prim	e Mover	1
OD TP WS / TP RES / OD RES / EVA / INV / MV		Truck	/ Trailer or				
To Inspect Vehicle No: SDG 89493		Make:	Henda	vezel		ac [L	196
at Workshop m/s Toh Ah Swee		Colour	Red		A/C: Insu	red / Std	/ NI / NA
	cams onte	Sp.Reading	748	74	T/Radio: Insu	red / Std	/ NI / NA
Insured:		Eng/No:	-	=		(4)	
Policy No.		C/No:	RU31	272510			a
Ctairns No.		Gen. Cond: (God / Fair	/ Poor / Burn	t		
Sum Insured: * Excess:		Steering: Inc	or / Jami	med / Leaked	/ Burnt or		
(Client's Record)		Brake: Inc	erder / Jami	med / Leaked	/ Burnt or		
Make of Veh: 10-00(1m - 12 copinoway	weathist)	Modi: Nil	I SURIDA I	STD A/Rim o	r		
		Tyre Size:	F: 2	15/60Pl	6		
(Policy Condition)			R:	-			
Remark: The veh had commenced its	N/S 3/N	BS / DUN / E	EXNOVA / G	Y/FS/LIZA	MIC OHTSU /	IR / SUI	ME?
repair at the time of inspection.	1	TOYOIYO			THE REAL PROPERTY.		
Bal. or Market Value: 98K		Front			Rear		
IDAC Accident Rport: Consistent? : Yes or	No	R/Bai.	4	mm	R/Bal.	6	mm
GIA / PR Seen: Consistent?: Yes or	No	L/Bal.	2	mm	L/Bal.	4	mm
Est. Repairs. days Res.: Yes or	No	D.O.A. 7	16/19	1,000	D.O.I. (3	16/19	
um Sum: 20 % 3 Val.: Yes or	No	Survey held		Toh	Ah swe		
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CA / REV / REP. / 24 HRS	hicle: IN / OUT	0.000	-9	0	25.		
Date: Person Contacted:		The U/C	/ Chassis	frame / Bod	y Structure affective	e ad due t	to collision.
Date / Time Action / Instruction							
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i) : Final Report	1	Resurvey N	lo. of Trip	0	Survey Fee:		
Data/Time, File Return to?		_			Transportation		
2)	Add Fee:	Site	Insp (\$)5+45,1	9	
		: Inter	view (\$) Photos		
Report Format :		Tech	n. Invs (\$) Others		
Lump Sum / I.B.I: (\$: Wee	kend (\$)		
•					TOTAL		

卓亚水喷漆公司

TOH AH SWEE SPRAY PAINTING CO.

NO 60 JALAN LAM HUAT #07-33/34 CARROS CENTRE SINGAPORE 737869 TEL: 63660115 (WORKSHOP), 63660286 (OFFICE) FAX: 63685943 EMAIL: claims@tohahswee.com.sq. BUSINESS REG. NO: 09935300L

GST REG. NO: 09-935300-L

12/06/2019

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811

ATTN: MOTOR CLAIMS DEPT.

ESTIMATED REPAIR BILL

YOUR REF

: GX6043C

TYPE OF CLAIM

: THIRD PARTY CLAIMS

CLAIMANT

: EDWARD C. DOUGLAS PTE LTD

2...

VEHICLE NO.

: SDQ8899J

MAKE/ MODEL

: HONDA VEZEL HYBRID 1.5 AUTO

ACCIDENT DATE

: 07/06/2019

MATERIAL COST

I PC REAR DOOR RHS 802/	S	1,105.00
I PC REAR FENDER SIDE GARNISH RHS SCR	S	240.00
	S	1,345.00
LESS: DISCOUNT 20%	S	269.00
	\$	1.076.00

LABOUR CHARGE:

TO REMOVE & REFIX DOOR, DOOR GLASS, DOOR POWER WINDOW MOTOR AND GEAR. TO REMOVE DAMAGED PARTS. TO KNOCK OUT DENTS, TO STRAIGHTEN, ADJUCT, CHECK, RESHAPE INCLD. CUTTING AND WELDING WHERE NECESSARY. TO REMOVE AND REINSTALL NECESSARY FITTINGS TO REPAIRS, TO REPLACE AND ALIGN THE ABOVE PARTS.

PUTTY AND SPRAY PAINTING ON RHS BODY AND ABOVE NEW A	IND
REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS	

CLUDING SUPPLY OF PAINT MATERIALS	S	70\$.00 \$	00
	S	2,276.00	
ADD: GST 7%	S	159.32	
TOTAL:	S	2,435.32	

SINGAPORE DOLLARS

: TWO THOUSAND FOUR HUNDRED THIRTY FIVE AND CENTS

THIRTY TWO ONLY.

NOTE: THE ESTIMATED PERIOD OF REPAIRS IS FIVE (5) DAYS TO UTY

TOH AH SWEE SPRAY PAINTING CO. * To resurvey before after spray pointing

SALLY ANG (TEL: 63660286)

the Repairer of the following:

- To display damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- . Third party survey is on a "Wathout Prejudice" basis
- No illegal modification(s) is allowed
- . Supplementary dem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date

Huee Ju-LKE 13/6/19 c/s 4days

500.00 400

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	and the same of th
Owner ID Type:	Company
Owner ID: Vehicle Details	0453W
Vehicle No.:	SDQ8899J
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Jun 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL HYBRID 1.5 AUTO
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	LEB5972531
Chassis No.:	RU31272510
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$24,169.00
Original Registration Date:	11 May 2018
First Registration Date:	11 May 2018
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$15,837.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 May 2028
PARF Rebate Amount: Intended COE Rebate Details	\$11.877.00
COE Expiry Date:	10 May 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$39,903.00
COE Rebate Amount:	\$35,543.00
Total Rebate Amount:	\$47,420.00
The second secon	

The information contained herein is correct as at 13 Jun 2019

OK

> Back to OneMotoring

Enquire Transfer Fee

andane manarer rec	
Vehicle Details	
Vehicle No.:	SDQ8899J
Vehicle Type :	Z10 - Private Hire (Chauffeur) Motor Car
Vehicle Attachment 1:	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	HONDA
Vehicle Model:	VEZEL HYBRID 1.5 AUTO
Chassis No.:	RU31272510
Propellant:	Petrol-Electric
Engine No.:	LEB5972531
Motor No.:	H12386827
Engine Capacity:	1496 cc
Power Rating:	22.0 kW
Maximum Power Output:	112.0 kW (150 bhp)
Maximum Laden Weight:	1555 kg
Unladen Weight:	1280 kg
Year Of Manufacture :	2018
Original Registration Date:	11 May 2018
Lifespan Expiry Date:	
COE Category:	E - Open - all except motorcycle
Quota Premium :	\$39,903.00
COE Expiry Date :	10 May 2028
Road Tax Expiry Date:	10 Nov 2019
PARF Eligibility Expiry Date:	10 May 2028
Inspection Due Date :	10 May 2021
Intended Transfer Date:	10 Jun 2019
CO2 Emission :	93.00 (g/km)
CEV/VES Rebate Utilised	\$10,000.00
Amount:	
CO Emission :	0.112000 (g/km)
HC Emission :	0.013000 (g/km)
NOx Emission:	0.002000 (g/km)
PM Emission:	3.500000 (mg/km)
Late renewal fee(s) will be impose	of if road tax / lay-up has expired. Please use Enquire Road Tax Payable for fee(s) payable. (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

when its ownership is being transferred. Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST
Transfer Fee :	25.00	1447	(5\$)
Total Amount Payable :			25.00
You may print this page for refere	nce.		25.00

OK

Print

卓亚水喷漆公司

TOH AH SWEE SPRAY PAINTING CO.

NO 60 JALAN LAM HUAT #07-33/34 CARROS CENTRE SINGAPORE 737869 TEL: 63660115 (WORKSHOP), 63660286 (OFFICE) FAX: 63685943

EMAIL: claims@tohahswee.com.sg BUSINESS REG. NO: 09935300L GST REG. NO: 09-935300-L

25/06/2019

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811

ATTN: MOTOR CLAIMS DEPT.

FINALISATION LIST

YOUR REF

: GX6043C

TYPE OF CLAIM

: THIRD PARTY CLAIMS

CLAIMANT

: EDWARD C. DOUGLAS PTE LTD

VEHICLE NO.

: SDO8899J

MAKE/ MODEL

: HONDA VEZEL HYBRID 1.5 AUTO

ACCIDENT DATE

: 07/06/2019

MATERIAL COST

1 PC	REAR DOOR RHS	s	1,105.00
1 PC	REAR FENDER SIDE GARNISH RHS	\$	240,00
		\$	1,345.00
	LESS: DISCOUNT 20%	S	269.00
		S	1.076.00

LABOUR CHARGE:

TO REMOVE & REFIX DOOR, DOOR GLASS, DOOR POWER
WINDOW MOTOR AND GEAR. TO REMOVE DAMAGED PARTS.
TO KNOCK OUT DENTS, TO STRAIGHTEN, ADJUCT, CHECK.
RESHAPE INCLD. CUTTING AND WELDING WHERE NECESSARY.
TO REMOVE AND REINSTALL NECESSARY FITTINGS TO
REPAIRS. TO REPLACE AND ALIGN THE ABOVE PARTS.
PUTTY AND SPRAY PAINTING ON RHS BODY AND ABOVE NEW AND

REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS

\$	500.00		
s	1,976.00		
s	1,580.00		

400.00

COR - LUMP SUM 4 WORKING DAYS

Hsiao Tong (LKKAuto)

From:

claims claims <claims@tohahswee.com.sg>

Sent:

Tuesday, 9 July 2019 12:07 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Fwd: FINALISATION FOR VEHICLE SDQ8899J

Attachments:

SDQ8899J.pdf; WhatsApp Image 2019-06-21 at 2.21.28 PM.jpeg; WhatsApp Image

2019-06-21 at 2.21.28 PM (2).jpeg

Hi,

Forward the below email for your kind attention.

Thanks & Best Rgds, Sally Ang Toh Ah Swee Spray Painting Co.

Tel: 63660286 Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

----- Forwarded message ------

From: claims claims < claims@tohahswee.com.sg>

Date: Tue, Jun 25, 2019 at 12:27 PM

Subject: FINALISATION FOR VEHICLE SDQ8899J To: Hwee Jie (LKK Auto) hweejie@lkkauto.com

Dear Hwee Jie.

We hereby finalised the COR at Limp sum for \$1,580.00 (B4 GST) for 4 working days, attached our finalisation list for your reference.

Please kindly revert.

Thanks & Best Rgds, Sally Ang Toh Ah Swee Spray Painting Co. Tel: 63660286

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

Menu



<Request for DS> - S9M01QCK [ACCIDENT INVOLVING GX 6043C(OI) & SDQ 8899J(TP) ON 07/06/2019]

Type

Question

Message

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. Kindly advise if there is any policy issue and whether we can proceed DS. *Third party will arrange for survey after liability clear/ AXA agreed do DS. Thank you. Hsiao Tong -14 June 2019

Reply

LKK AUTO CONSULTANTS PTE LTD (TP) +

Menu



SDE Sogon.

Type

Question

Message

Hi, Please proceed at max \$2400 all-in.

Reply

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 17 June 2019 9:46 AM

To:

claims claims

Cc: Subject: Admin A
RE: FW: ACCIDENT INVOLVING SDQ8899J & GX6043C ON 07/06/2019 ALONG

ROUND ABOUT AT PIONEER ROAD *LKK REF: CC4/ASM19010396/Jpb3

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims claims <claims@tohahswee.com.sg>

Sent: Monday, 17 June 2019 9:31 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fwd: FW: ACCIDENT INVOLVING SDQ8899J & GX6043C ON 07/06/2019 ALONG ROUND

ABOUT AT PIONEER ROAD

Dear Hsiao Tong,

Please kindly revert us on liability.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286 Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

----- Forwarded message -----

From: claims claims <claims@tohahswee.com.sg>

Date: Thu, Jun 13, 2019 at 10:50 AM

Subject: Fwd: FW: ACCIDENT INVOLVING SDQ8899J & GX6043C ON 07/06/2019 ALONG ROUND

ABOUT AT PIONEER ROAD

To: Hsiao Tong <chewht@lkkauto.com>

Dear Hsiao Tong,

As spoken, please refer our client's GIA report for the scene photo and revert us on liability.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286 Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

----- Forwarded message ------

From: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Date: Wed, Jun 12, 2019 at 4:01 PM

Subject: FW: ACCIDENT INVOLVING SDQ8899J & GX6043C ON 07/06/2019 ALONG ROUND

ABOUT AT PIONEER ROAD

To: claims claims <claims@tohahswee.com.sg>

Cc: assignments <assignments@lkkauto.com>, Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Sir / Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

Thank you
To check availability of the case handler , you may contact the undersigned.
Best Regards.
Shu Pei Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 email: shupei@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: claims claims@tohahswee.com.sg Sent: Tuesday, 11 June 2019 4:37 PM To: SG AXA Insurance SM AXA SGP - Motor Survey motor.survey@axa.com.sg Subject: ACCIDENT INVOLVING SDQ8899J & GX6043C ON 07/06/2019 ALONG ROUND ABOU AT PIONEER ROAD
Dear Sir,
We refer to the above matter.
Attached herewith our Estimated repair bill & our client's SAS report for your kind attention.
Please kindly arrange for PRI.
In the meantime, please kindly revert us on liability if your insured has reported.
Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

Hsiao Tong (LKKAuto)

From: Sent: To: Subject: Attachments:	claims claims <claims@tohahswee.com.sg> Wednesday, 17 July 2019 1:05 PM Hsiao Tong (LKKAuto) Re: FINALISATION FOR VEHICLE SDQ8899J *LKK REF: CC4/ASM19010396/Jpb3 SDQ8899J.pdf; statement20190320-32492-1mbrtjc.pdf; statement20190306-21705-91q0ey.pdf; statement20190403-25437-18fohr4 (1).pdf statement20190313-22460-lv5xq3.pdf; statement20190329-33343-d1sae3.pdf; statement20190403-25437-18fohr4.pdf; statement20190417-1431-1n9yh6f.pdf; statement20190410-35291-184vb3u (1).pdf; statement20190424-1449-18wuzcj.pdf statement20190410-35291-184vb3u.pdf; statement20190501-3995-117bz6.pdf; statement20190515-1447-176f2tu.pdf; statement20190508-26899-kwhbmc.pdf; statement20190523-1452-m2ahwz.pdf; statement20190529-1442-h0r4va.pdf; statement20190605-1441-axe945.pdf</claims@tohahswee.com.sg>
Dear Hsiao Tong,	
We attached here	with our LOD with all support documents for your kind attention.
Thanks & Best Rgds, Sally Ang Toh Ah Swee Spray P Tel: 63660286 Fax: 63685943	ainting Co.
P/S: Please be inform with effective from 2	ned that our company will be relocate to <u>60 Jalan Lam Huat #07-33/34 Carros Centre S73786</u> 12/04/2019.
On Sat, Jul 13, 2019 a	at 10:43 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejudice	
Dear Sirs/Mdm.	
We refer to the ab	ove matter.
For COR, recomme	ended amount at L/sum \$1,550.00(before GST) with 04 repair days.
Please confirm.	
	our LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental for our necessary action.

Please note that all the finalisation subject to insurer approval.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
Best Regards,
Hsiao Tong, Chew Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 email: chewht@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: claims claims < <u>claims@tohahswee.com.sg</u> > Sent: Tuesday, 9 July 2019 12:07 PM
To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>
Subject: Fwd: FINALISATION FOR VEHICLE SDQ8899J
Hi,
Forward the below email for your kind attention.
Polward the below email for your kind attention.
Thanks & Best Rgds,
Sally Ang
Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.

----- Forwarded message ------From: claims claims <claims@tohahswee.com.sg> Date: Tue, Jun 25, 2019 at 12:27 PM Subject: FINALISATION FOR VEHICLE SDQ8899J To: Hwee Jie (LKK Auto) < hweejie@lkkauto.com> Dear Hwee Jie, We hereby finalised the COR at Limp sum for \$1,580.00 (B4 GST) for 4 working days, attached our finalisation list for your reference. Please kindly revert. Thanks & Best Rgds, Sally Ang Toh Ah Swee Spray Painting Co. Tel: 63660286 Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.

Menu



<TP - Mandate IA> - S9M01QCK [ACCIDENT INVOLVING GX 6043C(OI) & SDQ 8899J(TP) ON 07/06/2019]

Type

Question

Message

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,785.50(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 30-Aug-19

Reply

Date: 30/08/2019



51 UBLAVE 1, #92-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Survey Details:

Date of loss	7-Jun-19
Date of appointment	12-Jun-19
Date of survey	13-Jun-19
Location of survey	H AH SENG SPRAY PAINTING SERVICE

Vehicle Details:

Claim Type:	Third party
Vehicle number	SDQ 8899J
Make and Model	HONDA VEZEL HYBRID 1.5 A
Date of registration	11/5/2018
Excess	
Market Value	\$98,000
Parf Rebate	\$47,420
Nett Loss	\$50,580

Repair details:

Initial Estimate	5	2,276.00

Proposed/Revised repair cost:

Parts	\$ 1,076.00
Check items (estimate)	\$
Labour	\$ 900.00
Total	\$ 1,976.00
Lump Sum(if applicable)	\$ 1,550.00

Number of days for repair	4



51 URI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 400933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

Third party driver is a Grab Driver.	

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 1,658.50	
Loss of use	\$ 250.00	(5days x\$50.00)
Loss of rental	NIL	
Loss of income	\$ 875.00	(5days x \$175.00)
LTA search fees	\$ 2.00	
Others	NIL	
Proposed Total	\$ 2,785.50	

Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 10 September 2019 9:09 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 120983, vehicle number SDQ8899J

			1.34.3V I III
1	ESTIMATE & SURVEYOR ASSGNMENT PAPER PASS TO HANDLER	LSP	19/6/2019 10:03:42 AM
1	Email to TP: For COR, recommended amount at L/sum \$1,550.00(before GST) with 04 repair days. Please confirm.	СНТ	13/7/2019 10:31:38 AM
ì	Message Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,785.50(ail-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 30-Aug-19	СНТ	30/8/2019 7:55:28 AM
]	9/9/19 1:56 PM NG Stacey——please proceed	LSP	10/9/2019 8:55:25 AM

Best Regards, Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 9 September 2019 1:58 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 120983, vehicle number SDQ8899J

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: stacey.ng@axa.com.sg <stacey.ng@axa.com.sg>

Sent: Monday, 9 September, 2019 1:57 PM

To: admin-d@lkkauto.com

Subject: New message for service request 120983, vehicle number SDQ8899J

AXA Insurance has sent you a message for claim number S9M01QCK.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)

Sent: Thursday, 12 September 2019 12:36 PM

To: Vic (LKKAuto)

Subject: RE: New message for service request 120983, vehicle number SDQ8899J

otherwise the offer should be base on the his Income statement. Please review this matter and revised us a reasonable offer. Thanks & Best Rods, Sally And Toh Ah Swee Spray Painting Co. Tel: 63660286 Fax: 63685943	VAS	11/9/2019 11:48:25 AM
110919 EMAIL. Without Prejudice Dear Sally, We refer to your below email and the contents were noted. We will seek further instruction to our principal with regards to your appeal and we will get back to you for an update. Thank you.	VAS	11/9/2019 11:54:40 AM
110919 SMARTCLAIMS: Dear Stacey, We refer to the mandate. Please be informed that TP had rejected our offer of LOI @ \$60/day and insisted on \$175/day (email uploaded in SC). Kindly advise if we maintain offer and/or for your further instructions. Thank you LKK	VAS	11/9/2019 11:56:51 AM
9/11/19 10:36 PM NG Stacey PLS MAINTAIN	LSP	12/9/2019 12:23:48 PM

Best Regards, Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com> Sent: Thursday, 12 September 2019 8:31 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 120983, vehicle number SDQ8899J

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message-----

From: stacey.ng@axa.com.sg <stacey.ng@axa.com.sg> Sent: Wednesday, 11 September, 2019 10:37 PM

To: admin-d@lkkauto.com

Subject: New message for service request 120983, vehicle number SDQ8899J

AXA Insurance has sent you a message for claim number S9M01QCK.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



RE: Re:RE: Re:RE: <TP - Mandate IA> - S9M01QCK [ACCIDENT INVOLVING GX 6043C(OI) & SDQ 8899J(TP) ON 07/06/2019]

Type

Question

Message

Hi, for loss of income, third party claimant insisted for \$175.00/day as per income documents. Otherwise, third party claimant will engage lawyer for his claim no reasonable offer for his loss of income. Kindly let us have your further instruction. Thank you. Hsiao Tong - 24 Sept 2019

Reply

Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Wednesday, 25 September 2019 9:21 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 120983, vehicle number SDQ8899J

Email to TP: Maintain offer	CHT	21/9/2019 12:38:22 PM
MessageHi, for loss of income, third party claimant insisted for \$175.00/day as per income documents. Otherwise, third party claimant will engage lawyer for his claim no reasonable offer for his loss of income. Kindly let us have your further instruction. Thank you. Hsiao Tong - 24 Sept 2019	CHT	24/9/2019 2:31:41 PM
9/24/19 11:21 PM NG StaceyPLEASE OFFER MAX \$90/DAY.	LSP	25/9/2019 9:07:58 AM

Best Regards, Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com> Sent: Wednesday, 25 September 2019 8:32 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 120983, vehicle number SDQ8899J

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message----

From: stacey.ng@axa.com.sg <stacey.ng@axa.com.sg>

Sent: Tuesday, 24 September, 2019 11:22 PM

To: admin-d@lkkauto.com

Subject: New message for service request 120983, vehicle number SDQ8899J

AXA Insurance has sent you a message for claim number S9M01QCK.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)		
Frame	claime claime ecl	laims@tohahswee.com.sg>
From: Sent:		ctober 2019 2:35 AM
To:	Hsiao Tong (LKK)	
Cc:	Sylvan Sumanthi	ran
Subject:	Re: FINALISATIO	N FOR VEHICLE SDQ8899J *LKK REF: CC4/ASM19010396/Jpb3
Hi Hsiao Tong,		
Our client has accepted	d your offer, please	let us have your DV.
	^	
Thanks & Best Rgds,		
Sally Ang		
Toh Ah Swee Spray Painting	¿ Co.	
Tel: 63660286 Fax: 63685943		
rax. 03003543		
P/S: Please be informed the	at our company will be	relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869
with effective from 22/04/2	2019.	
On Tue, Oct 1, 2019 at 8:51	. PM Hsiao Tong (LKKAu	uto) < <u>chewht@lkkauto.com</u> > wrote:
Without Prejudice		
(save as to costs)		
Dear Sirs/Mdm,		
We refer to your below en	nail.	
For an amicable settlemen	nt, we have our principa	al instruction to offer as follows: -
0		
1. Cost of Repair (w/GST))	\$1,658.50
2. Loss of Use (5days x \$5	50.00)	\$ 250.00
3. Loss of Income (5days	x \$90.00)	\$ 450.00
4. LTA/GIA Search Fee		\$ 2,00

Please confirm acceptance.

Total \$ 2,360.50

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."
Best Regards,
Hsiao Tong, Chew Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 email: <u>chewht@lkkauto.com</u> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: claims claims < <u>claims@tohahswee.com.sg</u> > Sent: Tuesday, 24 September 2019 12:55 AM To: Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u> > Cc: Sylvan Sumanthiran < <u>sylvan@galaxyauto.sg</u> >; Rozali Mohamed Noor < <u>rozcity99@gmail.com</u> > Subject: Re: FINALISATION FOR VEHICLE SDQ8899J *LKK REF: CC4/ASM19010396/Jpb3
Dear Hsiao Tong,
Our client does not accept your offer for the claim of his loss of Income.
As we have provided with supporting Income statement and the average Income calculated at \$175 per day, it is reasonable asking to have \$175 per day for the claim of Income, so we insist to maintain this claim amount.
Otherwise, our client will be engaging a lawyer for his claim if you could not give a reasonable offer for his loss of income.
Thanks & Best Reds

Sally Ang	
Toh Ah Swee Spray Painting Co.	
Tel: 63660286	
Fax: 63685943	
P/S: Please be informed that our company will be <u>S737869</u> with effective from 22/04/2019.	relocate to <u>60 Jalan Lam Huat #07-33/34 Carros Centre</u>
On Fri, Sep 20, 2019 at 9:50 PM Hsiao Tong (LKKA)	uto) < <u>chewht@lkkauto.com</u> > wrote:
Without Prejudice	
Dear Sirs/Mdm,	
We refer to your below email.	
We have appealed your matter to our principal for offer as follows: -	or review. However we regret to inform you that we maintain
1. Cost of Repair (w/GST)	\$ 1,658.50
2. Loss of Use & LOI (5days x \$110.00)	\$ 550.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,210.50
Kindly consider our offer.	\$ 2,210.50 matter is purely on a without prejudice basis with the sole intention of

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

inferred from this negotiation of terms/settlement.

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims claims < claims@tohahswee.com.sg>
Sent: Thursday, 12 September 2019 2:42 AM
To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Sylvan Sumanthiran <sylvan@galaxyauto.sg>; Rozali Mohamed Noor <rozcity99@gmail.com>

Subject: Re: FINALISATION FOR VEHICLE SDQ8899J *LKK REF: CC4/ASM19010396/Jpb3

Dear Hsiao Tong,

Our client does not accept your offer for the claim of his loss of Income.

The break down calculation for Loss of use & LOI which you have offered:-

Loss of Use 5 days @\$50 =\$250

Loss of Income 5 days @\$60 = \$300

Total: \$550

We have provided with supporting Income statement and his average Income is \$175 per day, and your offer is at only \$60 per day which is unacceptable. Whether is there a bench mark for the claim of the Loss of Income, otherwise the offer should be base on the his Income statement.

Please review this matter and revised us a	reasonable offer.
Thanks & Best Rgds,	
Sally Ang	
Toh Ah Swee Spray Painting Co.	
Tel: 63660286	
Fax: 63685943	
	relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre
<u>\$737869</u> with effective from 22/04/2019.	
On Mon, Sep 9, 2019 at 7:07 PM Hsiao Tong (LKKA	(uto) <chewht@lkkauto.com> wrote:</chewht@lkkauto.com>
Without Prejudice	
Dear Sirs/Mdm,	
We refer to your below email.	
We propose settlement as follows: -	
1. Cost of Repair (w/GST)	\$ 1,658.50
2. Loss of Use & LOI (5days x \$110.00)	\$ 550.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,210.50

Please confirm acceptance.

"Please note that our proposal and cor	rrespondence with you is strictly on a without prejudice basis and should not be construed as an
admission of liability on our part and/o	or that of our policyholder and/or the authorised driver. The terms of our without prejudice
engagement should not be disclosed in	n any other related matter(s) in respect of this accident nor should it be binding in any other
related claims."	

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims claims < claims@tohahswee.com.sg>

Sent: Wednesday, 17 July 2019 1:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: FINALISATION FOR VEHICLE SDQ8899J *LKK REF: CC4/ASM19010396/Jpb3

Dear Hsiao Tong,

We attached herewith our LOD with all support documents for your kind attention.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.

0	n Sat, Jul 13, 2019 at 10:43 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
١	Nithout Prejudice
į	Dear Sirs/Mdm,
,	We refer to the above matter.
1	For COR, recommended amount at L/sum \$1,550.00(before GST) with 04 repair days.
1	Please confirm.
	** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rento receipt) to us (LKK) for our necessary action.
į	Please note that all the finalisation subject to insurer approval.
- (1	'Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed inferred from this negotiation of terms/settlement.
1000000	In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
	Best Regards,
	Hsiao Tong, Chew Case Handler
	LKK Auto Consultants Pte Ltd
	Phone: 6742-3197 email: <u>chewht@lkkauto.com</u> fax: 6741-4108
	Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)

From: claims claims < claims@tohahswee.com.sg>

Sent: Tuesday, 9 July 2019 12:07 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>
Subject: Fwd: FINALISATION FOR VEHICLE SDQ8899J

Hi.

Forward the below email for your kind attention.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.

----- Forwarded message -----

From: claims claims <claims@tohahswee.com.sg>

Date: Tue, Jun 25, 2019 at 12:27 PM

Subject: FINALISATION FOR VEHICLE SDQ8899J
To: Hwee Jie (LKK Auto) hweejie@lkkauto.com

Dear Hwee Jie,

We hereby finalised the COR at Limp sum to	for \$1,580.00 (B4 GST) for 4 working days,
attached our finalisation list for your referen	ice.

Please kindly revert.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.

Menu

P. Sally



Service Request Details

Claim

S9M01QCK

Reference

None &

Loss Date

7 June 2019

Report Date

12 Jun 2019 9:06:44 AM

Request Date

12 June 2019

Due Date

19 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SDQ8899J

LKK AUTO CONSULTANTS PTE LTD (TP) *

Menu

THUUCH

VEZEL HYBRID 1.5 AUTO

Service Address

Primary Contact/Insured

ENG LAM CONTRACTORS CO (PTE) LTD
30 TAGORE LANE, SINDO INDUSTRIAL ESTATE, 787484, Singapore
62538288
389REN@GMAIL.COM

Claim Handler

NG Stacey 6568804351 stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From:

claims claims <claims@tohahswee.com.sg>

Sent:

Tuesday, 11 June, 2019 4:37 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

ACCIDENT INVOLVING SDQ8899J & GX6043C ON 07/06/2019 ALONG ROUND

ABOUT AT PIONEER ROAD

Attachments:

SDQ8899J.pdf; RPT (1).PDF

Categories:

Raghav

Dear Sir,

We refer to the above matter.

Attached herewith our Estimated repair bill & our client's SAS report for your kind attention.

Please kindly arrange for PRI.

In the meantime, please kindly revert us on liability if your insured has reported.

Thanks & Best Rgds, Sally Ang Toh Ah Swee Spray Painting Co.

Tel: 63660286 Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

卓亚水喷漆公司

TOH AH SWEE SPRAY PAINTING CO.

NO 60 JALAN LAM HUAT #07-33/34 CARROS CENTRE SINGAPORE 737869 TEL: 63660115 (WORKSHOP), 63660286 (OFFICE) FAX: 63685943 EMAIL: claims@tohahswee.com.sg BUSINESS REG. NO: 09935300L

GST REG. NO: 09-935300-L

17/07/2019

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811

ATTN: MOTOR CLAIMS DEPT.

Dear Sir.

ACCIDENT INVOLVING SDO8899J & GX6043C ON 07/06/2019 AT PIONEER RODA ROUNDABOUT

We are instructed by EWARD C. DOUGLAS PTE LTD to claim damages against you in connection with the road accident on 07/06/2019 AT PIONEER ROAD ROUNDABOUT involving our client's motor vehicle registration number SDQ8899J and motor vehicle registration number GX6043C which we understand was insured with you at the material time of the said accident.

We are further instructed that the accident was caused due to the negligence of the driver of vehicle registration number GX6043C. As a result of the said accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	\$	1,658.50
Loss of Use - 4 Days & Additional 1 Sunday on 16/06/2019 @\$30.00	5	300.00
Loss of Income - 4 Days & Additional 1 Sunday on 16/06/2019 @\$175.00	5	875.00
TP Insurer Search Fee	\$	2.00
	\$	2,835,50

^{*}Note: Pre repair survey conducted on 13/06/2019

A copy each of the following supporting documents is enclosed:

Final Repair Invoice
TP Insurer Search Invoice
Income Detail - Annex A & Weekly Statement
Authorisation To Act

Kindly let us have your discharge voucher (if any) and cheque within 7 days from the date hereof, if the above settlement sum is acceptable. Otherwise let us have your proposed offer as soon as possible in order for us to settle our client's claim swiftly and amicably.

If you have any concern or queries, please feel free to contact us at telephone number 6366 0286 or email us at claims@tohahswee.com.sg.

Yours faithfully,

TOH AH SWEE SPRAY PAINTING CO. Sally Ang

单亚水喷漆公司

TOH AH SWEE SPRAY PAINTING CO.

BLK 2, KRANJI LOOP #01-02 (OFF KRANJI ROAD), SINGAPORE 739538. TEL: 6366 0115 (WORKSHOP), 6366 0286 (OFFICE) FAX: 6368 5943

EMAIL: claims@tohahswee.com.sg BUSINESS REG. NO: 09935300L GST REG. NO: 09-935300-L

60 Jalan Lam Huat #07-33/34 Carros Centre Singapore 737669

17/07/2019

TAX INVOICE NO.:

19-152

AXA INSURANCE SINGAPORE PTE LTD 8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811 ATTN: MOTOR CLAIMS DEPT

FINAL REPAIR BILL

YOUR REF

± GX6043C

TYPE OF CLAIM

: THIRD PARTY CLAIM

CLAIMANT NAME

: EDWARD C DOUGLAS PTE LTD

VEHICLE NO.

: SDQ8899J

MAKE MODEL

: HONDA VEZEL HYBRID 1.5 AUTO

DATE OF ACCIDENT

: 07/06/2019

TO LUMP SUM REPAIR COST AS RECOMMENDED BY YOUR SURVEYOR

S

1,550,00

7% GST : \$

108:50

TOTAL: S

1,658.50

SINGAPORE DOLLARS : ONE THOUSAND SIX HUNDRED FIFTY EIGHT AND CENTS FIFTY ONLY.

TOH AH SWEE SPRAY PAINTING CO. SALLY ANG

ANNEX A: DETAILS FOR THE INCOME CLAIM

TYPE OF CLAIM: THIRD PARTY CLAIM
CLAIMANT: EDWARD C. DOUGLAS PTE LTD

VEHICLE NO. : SDQ8899J

MAKE/ MODEL : HONDA VEZEL ACCIDENT DATE : 07/06/2019

DATE	NO OF DAY	TOTAL PAYOUT
27/05/2019 - 02/06/2019	7	\$1,481.20
23/05/2019 - 26/05/2019	4	\$705.00
13/05/2019 - 18/05/2019	6	\$927.40
06/05/2019 - 11/05/2019	6	\$1,493.72
29/04/2019 - 05/05/2019	7	\$1,407.20
22/04/2019 - 28/04/2019	7	\$1,211.10
08/04/2019 - 14/04/2019	7	\$775.80
15/04/2019 - 21/04/2019	7	\$1,505.20
01/04/2019 - 07/04/2019	7	\$958.10
25/03/2019 - 31/03/2019	7	\$1,105.60
20/03/2019 - 23/03/2019	4	\$509.40
11/03/2019 -15/03/2019	5	\$1,041.30
04/03/2019 - 10/03/2019	7	\$1,039.04
25/02/2019 - 02/03/2019	6	\$1,101.10
	87	\$15,261.16

AVERAGE TOTAL INCOME PER DAY	
(\$15,261.16 / 87)	\$175.42

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent: To: Friday, 14 June 2019 2:57 PM WAILING@ENGLAM.COM.SG

Subject:

ACCIDENT INVOLVING GX 6043C(AXA) & SDQ 8899J ALONG/AT JUNCTION OF

PIONEER RD & JALAN AHMAD IBRAHIM ON 07/06/2019

14 June 2019

M/s ENG LAM CONTRACTORS CO (PTE) LTD

Dear Sir/ Mdm

OUR REF

: CC4/ASM19010396/Jpb3

YOUR REF

: GX 6043C

ACCIDENT INVOLVING GX 6043C(AXA) & SDQ 8899J ALONG/AT JUNCTION OF PIONEER RD & JALAN AHMAD IBRAHIM ON 07/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer. AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from TOH AH SENG SPRAY PAINTING SERVICE acting on behalf of the owner of SDQ 8899J against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and collided onto third party vehicle. Under Motor Accident Guide, Vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@kkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s). AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT (Express Third Party Claim)

TO : AXA INSURANCE SINGAPORE PTE LTD	
8 SHENTON WAY #27-01 AXA TOWER	
SINGAPORE 068811	
ATTN: MOTOR CLAIMS DEPT	
LTD	
I'Me, EDWARD C - DOUGLAS PTE ("the	third party claimant") of
(address).	owner of SOQ 88997 (vehicle no.)
herey authorise TOH AH SWEE SPRAY PAINTIN	IG CO. ("the workshop") to commence
repairs to my /our vehicle and to act for me with res	spect to my claim for repair costs, loss of
use /rental ("claim") for my vehicle no. Son 8399	T that was damaged pursuant to
the accident which occurred on DHOW will (date)	at/along linwer Pd Roundahout
(location) involving	vehicle no/s GX 6043C ("the accident"
	(
I / We further authorize the workshop to settle my	above mentioned claim in a manner that
they deem fit and the workshop is further authorized	d to receive payment further to settlement
of my claim with payment cheque/s being made in f	avour of the workshop
("TOH AH SWEE SPRAY PAINTING CO.").	
(TOT AT SWEE SPRAT PAINTING CO.).	
Dated this 17 (day) of June (month	n)(year)
	1 4 TON.
J. J.D.	
(3)	
Signed by the "third party claimant"	Sign by "the workshop"



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GX 8043C	(linsd weh)	
	SDQ 8899J	(TP veh)	Model: HONDA VEZEL 1.5 AUTO
Date of Accident/Time:	07/06/2019		The second secon

Repair Esti	mate	1.5	2,435	23	
Final Repair	Cost (WITH GST)	- 5	1,658.50		
Loss of Use		- 5	250.00		5 days at \$ 50.00 per day
-		- 5	450.00		5 days at \$ 90,00 per day
LTA/GIAS	earch Fee	- 3	2.00		
Others		- 5			
		- 5			
Final Settle	ment Sum	1.5	2.360.50	-11	
Payee Nam	WE : TOH AH SWEE SPRA	AY PAINT	NG CO		
Is Third Par	ty Workshop GIA Registe	red?	T YES	[X]	NO (Kindly Indicate below)
A)	For Non GtA Registe	red Works	hop:		Agreed Liability 100 (%)
8)	For GIA Registered V	Vorkshop			BOLA Applicable: Yes/ No BOLA Scenario No
	80tA Liability:				Assessed Liability (*) [96]
	"Assessed Liability I	o be filled	only for chair	collisi	ons and for cases where BOLA does not apply
Remarks.					

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of Guicks esentative / Workshop stamp Name of Representati

Date

14 10

LKK

Signature of Witness / Workshop stamp (if applicable)

Name of Witness

Tool Lye KGDG

Signature of AXA's surveyor/represing latter Name of AXA's surveyor /Representative

Date



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Online Purchase

Your Ref No.

Our Ref No: GR-19-091636 Date of Request: 10/06/2019

Toh Ah Swee Spray Painting Co.

60 Jalan Lam Huat #07-33/34 Carros Centre Singapore 73/869

Dear Skr/Madarn,

Enquiry Date 10/06/2019
Enquiry By SALLY ANG
TP Vehicle No. GX6043C
Accident Date 07/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GX8043C	AXA Insurance Ple Ltd	19/07/2018-18/07/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the center by the members of the General Insurance Association of Singapore and we taken from their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Date of Request: Our Ref No:

GR-19-091636 10/06/2019

Your Ref No:

Online Purchase

Toh Ah Swee Spray Painting Co. 60 Jalan Lam Huat #07-33/34 Carros Centre Singapore 737869

Dear Sir/Madam.

SALLY ANG 10/06/2019 **Enquiry Date** Enquiry By

GX6043C

TP Vehicle No. Accident Date

07/06/2019

DESCRIPTION	TP Insurer Enquiry	ST Amount

0.13

AMOUNT (S\$)

Thank You.

Total Amount Due (GST Inclusive)

This is a computer generated document and requires no signature.

For GIARMC Official use:

[X] GIRO [] Cash [] Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Intern	The second secon	
LTD	Ref : CC4/ASM1901039	96/Jpb3q2
	Date: 29-10-2019 Code: ASM	
Policy Particul	ars :- THIRD PARTY CLAIM	
GX 6043C	Veh. Inspected	SDQ 8899J
GA229979	Coverage (\$)	0.00
S9M01QCK	Excess (\$)	0.00
	Assign Date	12/06/2019
Vehicle P	articulars & Condition	
HONDA VEZEL	c.c	1496
HIDDEN	Year of Reg.	2018
RU31272510	Colour	RED
74894	Steering	IN ORDER
IN ORDER	Modification	SPORTS RIM
GOOD		
Co	nditions of Tyres	
Size	Make	Balance
215/60 R16	MICHELIN	6 mm
215/60 R16	MICHELIN	6 mm
215/60 R16	MICHELIN	6 mm
215/60 R16	MICHELIN	6 mm
STAINED DAMAGES AT TH	E O/S BODY.	
ETAILS.		
Ge	neral Information	
07/06/2019	Inspection Date	13/06/2019
TOH AH SWEE SPRAY PA	AINTING CO.	
60 JALAN LAM HUAT #07- CARROS CENTRE SINGAPORE 737869	33/34	
	Remarks	
ON WAS CONDUCTED ON A	A"WITHOUT PREJUDICE" BASIS NS, WE HAVE NOT AUTHORISE	S. ED REPAIRS.
	mate Days of Repair	
	Policy Particul GX 6043C GA229979 S9M01QCK Vehicle P HONDA VEZEL HIDDEN RU31272510 74894 IN ORDER GOOD Co Size 215/60 R16 215/60 R16 215/60 R16 215/60 R16 215/60 R16 215/60 R16 COSTAINED DAMAGES AT THE STAILS. Ge 07/06/2019 TOH AH SWEE SPRAY PA 60 JALAN LAM HUAT #07-CARROS CENTRE SINGAPORE 737869 ON WAS CONDUCTED ON ACCE TO YOUR INSTRUCTION	Date 29-10-2019 Ode ASM Policy Particulars THIRD PARTY CLAIM GX 6043C Veh. Inspected GA229979 Coverage (\$) S9M01QCK Excess (\$) Assign Date Vehicle Particulars & Condition HONDA VEZEL C.C HIDDEN Year of Reg. RU31272510 Colour 74894 Steering IN ORDER Modification GOOD Conditions of Tyres Size Make 215/60 R16 MICHELIN 215/60 R16 MICHELIN

ESTIMATED NORMAL PERIOD FOR REPAIR:

4 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

1,550.00

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDQ 8899J

RECOMMENDED COST OF LUMP SUM REPAIRS

(TO ITS PRE-ACCIDENT CONDITION)

Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
REPLACEMENT OF PARTS			
REAR DOOR RHS (CONSISTENT)	BUCKLED	1,105.00	1,105.00
REAR FENDER SIDE GARNISH RHS (CONSISTENT)	SCRATCHED	240.00	240.00
LESS 20% DISCOUNT		-269.00	-269.00
Technologies in Technologies (AMES SIGN ACT STEAM ACT SIGN)		1,076.00	1,076.00
LABOUR			
TO REMOVE & REFIX DOOR, DOOR GLASS, DOOR POWER WINDOW MOTOR AND GEAR. TO REMVE DAMAGED PARTS. TO KNOCK OUT DENTS, TO STRAIGHTEN, ADJUST, CHECK, RESHAPE INCLD, CUTTING AND WELDING WHERE NECESSARY, TO REMOVE AND REINSTALL NECESSARY FITTINGS TO REPAIRS, TO REPLACE AND ALIGN THE ABOVE PARTS.		500.00	400.00
PUTTY AND SPRAY PAINTING ON RHS BODY AND ABOVE NEW AND REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS.		700.00	500.00
TAN SOMMER SAMOONS (PC VICE DO		1,200.00	900.00
GRAND TOTAL		2,276.00	1,976.00
	REPLACEMENT OF PARTS REAR DOOR RHS (CONSISTENT) REAR FENDER SIDE GARNISH RHS (CONSISTENT) LESS 20% DISCOUNT LABOUR TO REMOVE & REFIX DOOR ,DOOR GLASS ,DOOR POWER WINDOW MOTOR AND GEAR .TO REMVE DAMAGED PARTS.TO KNOCK OUT DENTS ,TO STRAIGHTEN,ADJUST ,CHECK,RESHAPE INCLD ,CUTTING AND WELDING WHERE NECESSARY,TO REMOVE AND REINSTALL NECESSARY FITTINGS TO REPAIRS,TO REPLACE AND ALIGN THE ABOVE PARTS. PUTTY AND SPRAY PAINTING ON RHS BODY AND ABOVE NEW AND REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS.	REPLACEMENT OF PARTS REAR DOOR RHS (CONSISTENT) REAR FENDER SIDE GARNISH RHS (CONSISTENT) LESS 20% DISCOUNT LABOUR TO REMOVE & REFIX DOOR ,DOOR GLASS ,DOOR POWER WINDOW MOTOR AND GEAR .TO REMVE DAMAGED PARTS.TO KNOCK OUT DENTS ,TO STRAIGHTEN,ADJUST ,CHECK,RESHAPE INCLD ,CUTTING AND WELDING WHERE NECESSARY,TO REMOVE AND REINSTALL NECESSARY FITTINGS TO REPAIRS,TO REPLACE AND ALIGN THE ABOVE PARTS. PUTTY AND SPRAY PAINTING ON RHS BODY AND ABOVE NEW AND REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS.	REPLACEMENT OF PARTS REAR DOOR RHS (CONSISTENT) REAR FENDER SIDE GARNISH RHS (CONSISTENT) LESS 20% DISCOUNT LABOUR TO REMOVE & REFIX DOOR ,DOOR GLASS ,DOOR POWER WINDOW MOTOR AND GEAR .TO REMVE DAMAGED PARTS.TO KNOCK OUT DENTS ,TO STRAIGHTEN,ADJUST ,CHECK,RESHAPE INCLD ,CUTTING AND WELDING WHERE NECESSARY,TO REMOVE AND REINSTALL NECESSARY FITTINGS TO REPLACE AND ALIGN THE ABOVE PARTS. PUTTY AND SPRAY PAINTING ON RHS BODY AND ABOVE NEW AND REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS. 1,200.00

Report Ref No. CC4/ASM19010396/Jpb3q2

M

ONG HWEE JIE

Automotive Assessor

Amont

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report. In whole or in part, does so at his or her own risk.

10/30/2019

SERVICE REQUESTS.

*

MESSAGES

CLAIMS

« Service Request Details

Wait for Approve invoice Next Step Actions

CC4/ASM19010396/lplk3q2

Reference

59M010XCK

12 Jun 2019 9:06:64 AM

Report Date

7 June 2019

Loss Date

12 June 2019

Regoest Date

VEZEL HYBRID 15 AUTO

Service Address

TPVD HONDA

Make

SDGBBPPA

Incident Wehicle Registration #

Vehicle Information

Due Date

LICK AUTO CONSULTANTS PTE LTD (TP) Veridor Name

Pending verification - Direct Services

Third Party Vehicle Damage

Type of Loss

30 TAGORE LANE, SINDO INDUSTRIAL ESTATE, 787484, Singapore

389RENG/GMAIL.COM

ENG LAM CONTRACTORS CO (PTE) LTD

Primary Contact/Insured

6568804351 NG Statey

Claim Handler

stacey.ng@axa.com.sg

Additional Instructions

Document SubType Document Type

Notice

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Documents

History

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Surveyor/ Assessor expense

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LICK AUTO CONSULTANTS PTE LTD (TP)

30 October 2019

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GIA SEARCH pult	Forms / Claim Documents	Others	LIKK AUTD CONSULTANTS FTE LTD (TP)	30 October 2019
PAYMENT BIEGADOWN EXPRESS SETTLEMENT FORMapt	Forms / Claim Documents	Satisfaction / Discharge Voucher	LAK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
AUTHORISATION TO ACT FORMad!	Forms / Claim Documents	POA / Authority Letter	LAK AUTO CONSULTANTS PTE LTD (TP)	30 Octuber 2019
LETTER TO OLIPIT	Letters and Correspondence	Policy Holders / Imuned	LIKK AUTO CONSULTANTS PTE LID (TP)	30 October 2019
Email from TP dd 120939 gdt	Letters and Correspondence	Therd Party	LICK AUTO CONSULTANTS PTE LTD (TP)	September 2019
TP-Mandate IA del 300619 pdf	Forms / Claiss Documents	Assersament	LIXX ALTO CONSULTANTS PTE.LTD (TP)	30 August 2019
Wweldy Statement (25Feb2019- 02Ame2019) pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2019
Details for Loss of income Claimadi	Forms / Clain Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	30 August 2019
MSUITANCE SEARCH FEE.act	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	30 August 2019
LKK Resurvey Photoscodi	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	13 hAy 2019
LKK Survey Photos.pdf	Reports &	Others	USK AUTO CONSULTANTS	14 June 2019

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TP-IA 8899 per	Reports & Statement	Others	LKK ALITO CONSULTANTS FTE LTD (TP)	14 June 2019
GA229979-Certificate of Insurance, ptf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	DHAKAL Raphar	12 June 2019
GA229979-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	DHAKAL Raghav	12 June 2019
■ TP PRI FROM WORKSHOP WITH GIA REPORT.msg	Letters and Carrespondence	Workshop	DHAKAL Rashav	12 June 2019
GX60N3C INSD GIA REPORT POF	Reports & Statement	GIA Report	DHAKAL Raghav	12 Aine 2019

10/30/2019