Claim Audit

_	AUDIT 1			
lo.		Audit	Remarks	Ву
	12 Jun 2019 15:13	Clm Dtl Modified	Claimant's Name: -> ONG ZHI JIAN, Claimant's ID: -> S9309522G,	[A] Lau Sh Pei
	12 Jun 2019 15:13	Clm Veh Model Changed	(202617) HONDA CIVIC 1.3 EC8 (M).	[A] Lau Sh Pei
3	12 Jun 2019 15:13	Clm Created	Reg No: SLC785K. Acct Date: 2019/06/08. Claim Type: TP. Insurer: India International Insurance Pte Lt d (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Hui Yang Motor Pte Ltd (HQ)	[A] Lau Sh Pei
4	12 Jun 2019 15:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Sh Pei
5	12 Jun 2019 15:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/21	[A] Lau Sh Pei
6	12 Jun 2019 15:13		Approved:0.00.Reinsp:Adj decides.	[A] Lau Sh Pei
7	12 Jun 2019 15:13	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Sl Pei
8	12 Jun 2019 15:13	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Sh Pei
9	14 Jun 2019 15:32	Adj Mandate	Cur.Req: 0.00 : PODS Liability: 100% Remarks: based on TP video, As you can see @ $0:00:03$ sec, TP vehicle got a slight impact of shaking which OID hit onto while doing reversing	[A] VIVIA LAU PEI FENG
	14 Jun 2019 15:39	Downloaded	Downloaded Video - Accident	[I] Priya
11	14 Jun 2019 15:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/21. Mandate Remarks: Please upload damage photos , ID claims No damages to both the vehicle . Please check the consistency of the damages.	[I] Priya
12	14 Jun 2019 15:43		lem:maintained:Please upload damage photos , ID claims No damages to both the vehicle . Please check the consistency of the damages.	[I] Priya
L3	19 Jun 2019 15:37	Removed	(30651):Vehicle Not In.	[A] Lau S Pei
4	25 Jun 2019 10:11	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: OID reversed hit TP	[A] VIVIA LAU PEI FENG
	25 Jun 2019 17:59	Video Downloaded	Downloaded Video - Accident	[I] Sunda Nagaraja
.6	28 Jun 2019 10:07	Video Downloaded	Downloaded Video - Accident	[I] Sheri Pillai
	28 Jun 2019 10:08	Adj Mandate Set	Approved:0.00.	[I] Sheri Pillai
.8	19 Jul 2019 16:53	Adj Rpt Initiated		[A] JOANI LEE KHAN MIN
	19 Jul 2019 16:53 19 Jul	моатеа	Insured Name: -> Insured ID: ->	[A] JOANI LEE KHAN MIN [A] JOANI
20	2019 16:53 19 Jul	моаттеа	JPJ Reg. Date: -> 2008/09/16.	LEE KHAN MIN [A] JOAN
21	2019 16:53 22 Jul	Clm Details Notified Adj		LEE KHAN MIN [A] VIVIA
	2019 17:19 22 Jul	Mandate Request	Cur.Req:962.50:Dear Priya, We advise our recommendation as follows: (a) Liability: 100% (b) Quantu m:\$802.50 LOU/Rental:\$160.00 (\$80.00 X 2 Days) LTA Search Fee:\$ NIL Total	LAU PE: FENG
	2019 17:41 22 Jul		Downloaded Video - Accident Cur Rpt:Final Rpt. Cur Due Date:2019/06/21. Mandate Remarks: ID reversed ,but we did not see any i	[I] Priya
	2019 17:45 22 Jul	Rpt Changed	mpact to TP vehicle. We will write to insured and let you know his opinion asap. Please check for the consistency of the damages.	[I] Priya
	2019 17:45	Mandate Set	Maintained:ID reversed ,but we did not see any impact to TP vehicle. We will write to insured and let yo u know his opinion asap. Please check for the consistency of the damages.	[I] Priya
6	23 Jul 2019 12:16	Video Downloaded	Downloaded Video - Accident	[I] Priya

=	AUDIT T	RAIL		
No	On	Audit	Remarks	Ву
27	21 Oct 2019 08:28	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
28	21 Oct 2019 08:31	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
29	04 Aug 2020 12:10	Mandate	Cur.Req:962.50:Hi, Pls advise if any update from driver? Based on scene photos in insured GIA, there is a blue paint mark on 3rd party vehicle which suggest that our taxi may have collided onto 3rd party vehicle.	[A] CHEW HSIAO TONG
30	05 Aug 2020 09:32	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/06/21. Mandate Remarks: upload scene photo	[I] Sundar Nagarajan
31	05 Aug 2020 09:32	Adj Mandate Set	Maintained:upload scene photo	[I] Sundar Nagarajan
32	28 Aug 2020 17:14		Cur.Req:962.50:Hi, Pls advise if any update from driver? Based on scene photos in insured GIA, there is a blue paint mark on 3rd party vehicle which suggest that our taxi may have collided onto 3rd party vehicle.	[A] CHEW HSIAO TONG
33	28 Aug 2020 17:20	Video Downloaded	Downloaded Video - Accident	[I] Priya
34	28 Aug 2020 17:22	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/06/21. Mandate Remarks: Driver not reverted yet	[I] Priya
35	28 Aug 2020 17:22	Adj Mandate Set	Approved:962.50:Driver not reverted yet	[I] Priya
36	16 Sep 2020 08:34	Adj Mandate Request	Cur.Req:962.50:Hi, Understand that our driver has yet revert. Kindly advise if we may proceed to offer 3rd party up to \$962.50(all-in). Thanks.	[A] CHEW HSIAO TONG
37	16 Sep 2020 09:26	Video Downloaded	Downloaded Video - Accident	[I] Priya
38	16 Sep 2020 09:28	Video Downloaded	Downloaded Video - Accident	[I] Priya
39	16 Sep 2020 09:31	Video Downloaded	Downloaded Video - Accident	[I] Priya
40	16 Sep 2020 09:36	Video Downloaded	Downloaded Video - Accident	[I] Priya
41	16 Sep 2020 09:47	Video Downloaded	Downloaded Video - Accident	[I] Priya
42	16 Sep 2020 09:48	Adj Mandate Set	Approved:962.50.	[I] Priya

ACTIVITY

[22/07/2019 17:19] VIVIAN LAU PEI FENG: seek mandate via merimen [25/06/2019 10:11] VIVIAN LAU PEI FENG: seek liability via merimen [14/06/2019 15:33] VIVIAN LAU PEI FENG: seek liability via merimen

Merimen Billing for this case - Transaction History											
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount			
2178264	14 Jun 2019 15:39:39	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLC785K	Priya	xx.xx			
2218824	19 Jul 2019 16:53:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SLC785K	SHA5955L	11.77			