

INS. CASE OWNER:

CC 4, LPE 190 10383, R1 da3

LKK:  
IDAC:

Surveyor: Rasm

ASSIGNMENT  
DOI: 17/7/19

Date / Time: 4/6/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SGP 4111 U  
 Name of Insured : SUZAMI BIN ABUL RAHMAN  
 Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_  
 Excess Sec II : SS \_\_\_\_\_ D.O.A : 26/5/19  
 Is driver the owner? ( YES / NO ) \_\_\_\_\_ Nature of Accident : \_\_\_\_\_  
 If NO, Driver Name / Age : \_\_\_\_\_  
 Driver Tel No. : \_\_\_\_\_ (V/L: YES / NO ) \_\_\_\_\_

Claim No. : 19/19 (19/VPOS/02195)  
 Policy No. : \_\_\_\_\_  
 Make / Model : \_\_\_\_\_  
 Place of Accident : \_\_\_\_\_  
 OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
 Insured Liability : % \_\_\_\_\_ Final ? Yes / No

SMM 9918 X



INSRS:  
WSP: Wahnes  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date / Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: SS \_\_\_\_\_ ( \_\_\_\_\_ days) Reduction: % \_\_\_\_\_ Email  Call

FINAL SETTLEMENT Date/Time: 17/9/19 Confirm with Christine Yow Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27 If NO or B 28, Ass. Lia : \_\_\_\_\_  
 Repair Cost: (w/437) SS 3407.17  
 Loss of Rental (LOR): (w/437) SS 385.20 ( 3 days ) x \$120  
 Loss of Use (LOU): SS - ( 3 x days )  
 Loss of Income (LOI): SS - ( 3 x days )  
 LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]  
 GIA/LTA Search SS -  
 Medical: SS -  
 Disbursement: SS - (e.g. Tow/Independent)  
 Legal Cost SS -  
 Total: SS 3792.37 Global Sum SS: \_\_\_\_\_  
 1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: TP  
 3) Survey fee: \$400

COPY SENT  
3/10/19

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: SS 3792.37 Name 1: Wahnes Automotive Pte Ltd  
 Payee 2: (Strike if N.A.) SS \_\_\_\_\_ Name 2: \_\_\_\_\_  
 Payee 3: (Strike if N.A.) SS \_\_\_\_\_ Name 3: \_\_\_\_\_





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 19/19/19/VP05/021857  
Our ref: CC4/LPC19010383/R1da3

Date: 18/07/2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SMM 9918X**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 17/07/2019 at the premises of M/s Wearnes Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	<u>9,200.80</u>
Revised Estimate Amount	: S\$	<u>3,166.40</u>
"Check" Items Amount	: S\$	<u>1,761.20</u>
Total (Including Check Items)	: S\$	<u>4,927.60</u>
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the  
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. RASUL  
Licensed Appraiser

SERVICE ESTIMATE

98775 - C00001  
 Mr Quek Kok Leong Joseph  
 6 Pasir Ris Link  
 #01-29  
 Singapore 518161

SL: SERVICE SALES - PC

GST Reg.No: M28920628X  
 Page 1

Inv.No. : 81P  
 Inv.date : 28/05/2019  
 WIP No. : 16738  
 Veh.In/Out:  
 \*Tel.No. : Mobile: 91711097  
 Reg.No. : SHM9918X  
 Reg.date : 11/10/2018  
 Mileage : 0  
 Chassis No: YV1FS40LDJ2462952

Closed by : Michelle Ong Siew Be  
 Svc Consultant :  
 Remarks : Mr Quek Kok Leong Jo

Op.No Description Mech Qty Price Disc1 Pkg amount G

Op.No	Description	Mech	Qty	Price	Disc1	Pkg	amount	G
802	TO REPLACE REAR BUMPER, REAR BRACKET, REAR LOWER SPOILER, REAR SENSOR, ETC		0	2400.00	0		2,400.00	800
800	TO PUTTY SPRAY PAINT ON REAR BUMPER, REAR LOWER SPOILER, ETC		0	2100.00	0		2,100.00	1400
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES		0	480.00	0		480.00	
	BUMPER COVER REAR 56	1.0	EA	1428.70			1,428.70	
	TOW COVER REAR 360 1	1.0	EA	73.90			73.90	66.51
	BUMPER SPOILER REAR	1.0	EA	486.40			486.40	437.76
	PROTECTING PLATE REAR	1.0	EA	178.10			178.10	
	BUMPER BRACKET CTR R	1.0	EA	88.70			88.70	
	BUMPER BRACKET LHR 3	1.0	EA	54.30			54.30	
	BUMPER BRACKET RHR 3	1.0	EA	54.30			54.30	
	BUMPER BRACKET LHR 3	1.0	EA	54.30			54.30	
	BUMPER BRACKET RHR 3	1.0	EA	54.30			54.30	

### SERVICE ESTIMATE

98775 - C00001 SL: SERVICE SALES - PC

Mr Quek Kok Leong Joseph  
 6 Pasir Ris Link  
 #01-20

Singapore 518161

GST Reg.No: M28920628X

Inv.No. . : B&P 0 Page 1

Inv.date. : 28/05/2019

WIP No. . : 16730

Veh.In/Out:

\*Tel.No. . : Mobile: 91711097

Reg.No. . : 3MH9918X

Reg.date . : 11/10/2018

Mileage . : 0

Chassis No: YV1FS40LDJ2462992

Closed by .... : Michelle Ong Siew Be

Svc Consultant :

Remarks ..... : Mr Quek Kok Leong Jo

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
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802	TO REPLACE REAR BUMPER, REAR BRACKET, REAR LOWER SPOILER, REAR SENSOR, ETC	0	2400.00	0		2,400.00	\$ 800
-----	--	---	---------	---	--	----------	--------

800	TO PUTTY SPRAY PAINT ON REAR BUMPER, REAR LOWER SPOILER, ETC	0	2100.00	0		2,100.00	\$ 1400
-----	--	---	---------	---	--	----------	---------

280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	480.00	0		480.00	\$
-----	---	---	--------	---	--	--------	----

	BUMPER COVER REAR S6	1.0 EA	1428.70			1,428.70	\$
	TOW COVER REAR S60 1	1.0 EA	73.90			73.90	\$
	BUMPER SPOILER REAR	1.0 EA	486.40			486.40	\$
	PROTECTING PLATE REAR	1.0 EA	178.10			178.10	\$
	BUMPER BRACKET CTR R	1.0 EA	88.70			88.70	\$
	BUMPER BRACKET LHR S	1.0 EA	54.30			54.30	\$
	BUMPER BRACKET RHR S	1.0 EA	54.30			54.30	\$
	BUMPER BRACKET LHR S	1.0 EA	54.30			54.30	\$
	BUMPER BRACKET RHR S	1.0 EA	54.30			54.30	\$

**SERVICE ESTIMATE**

98775 - C00001 SL: SERVICE SALES - PC  
 Mr Quek Kok Leong Joseph  
 6 Pasir Ris Link  
 #01-20

Singapore 518161

Closed by : Michelle Ong Siew Be  
 Svc Consultant :  
 Remarks : Mr Quek Kok Leong Jo

GST Reg.No: M28920628X  
 Inv.No. : B&P 0 Page 2  
 Inv.date : 28/05/2019  
 WIP No. : 16730  
 Veh.In/Out:  
 \*Tel.No. : Mobile: 91711097  
 Reg.No. : SHM9918X  
 Reg.date : 11/10/2018  
 Mileage : 0  
 Chassis No: YV1FS40LDJ2462992

Op.No	Description	Mech Qty	Price Disc%	Pkg	Amount	G
	BUMPER RAIL (BEAM) R ?	1.0 EA	1277.20		1,277.20	S
	BLIND RIVET 4.0*21 P X	10.0 EA	3.00		30.00	S
	BUMPER CLIP 8x8,5 X	10.0 EA	5.40		54.00	S
	BUMPER INSTALLING HT X	1.0 EA	83.40		83.40	S
	ADHESIVE TUBE CHEMIC X	2.0 EA	151.60		303.20	S

**LKK Auto Consultants** Hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

*Pasir*  
*Hp 90010068*  
*3 days*  
*17/05/19 @ 1120*  
*Resy before paint*

	Gross Total.	9,200.80
Labour Total	4,980.00	Net..... 9,200.80
Parts Total	4,220.80	GST @ 7.0% 644.06
Package Total	0.00	Total..... 9,844.85
		Paid..... 0.00
		Please Pay.. 9,844.85

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

## Nivitha (LKK Auto)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 11 June 2019 5:21 PM  
**To:** assignments@lkkauto.com  
**Cc:** MT\_Claim\_SG; Michelle Ong Siew Bee  
**Subject:** FW: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External Confidential]  
**Attachments:** SMM9918X.pdf; 11062019171543.pdf  
**Importance:** High

12-56pm 12/6/19  
penon@Michelle  
vehicle not in

## Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021857

Dear Nivitha,

Please proceed to conduct the survey and revert to them on liability.

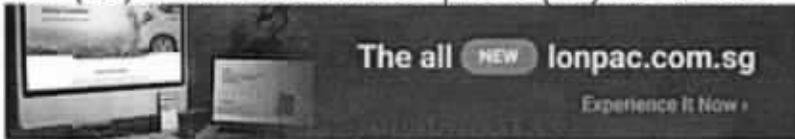
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]

**Sent:** Tuesday, 11 June, 2019 5:14 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External General]

**Importance:** High

Dear Gerald,

Please refer to attached and revert asap.

Thanks.

Best regards,

**Michelle Ong**

Service Consultant

Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, June 11, 2019 5:11 PM  
**To:** Michelle Ong Siew Bee <michelle.ong@wearnes.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External General]

## Lonpac External - General WITHOUT PREJUDICE

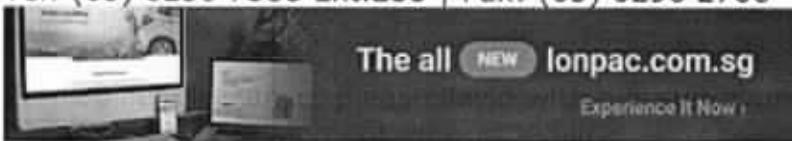
Our Ref : 19/19/19/VP05/021857

Dear Michelle,

For liability clearance, please liaise with our surveyors as they are handling direct settlement on our behalf.

Please let us have your estimate and your client's GIA report and we shall appoint our surveyor to conduct the survey and revert to you on liability.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]  
**Sent:** Tuesday, 11 June, 2019 4:59 PM  
**To:** [mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)  
**Cc:** GERALD POH WEE BIN  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019  
**Importance:** High

Dear Sirs,

We refer to our email dated 29<sup>th</sup> May 2019.

We have yet to hear from you.

Kindly revert on liability clearance on urgent basis.

Thanks.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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**From:** Michelle Ong Siew Bee  
**Sent:** Wednesday, May 29, 2019 8:49 AM  
**To:** [mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)  
**Subject:** Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019  
**Importance:** High

Dear Sirs,

We refer to the above matter.  
Attached for Direct Settlement.  
Kindly revert asap.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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## CERTIFICATE OF INSURANCE

**Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")**  
**Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)**  
**Road Transport Act, 1987 (Malaysia)**  
**Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)**

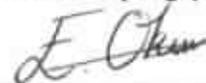
This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

<b>Certificate No.</b>	:	MT/00550738
<b>Type of Coverage / Driver Plan</b>	:	Car Comprehensive (Value Plus Plan)
<b>1) Vehicle Registration No.</b>	:	SMM9918X
<b>Chassis No.</b>	:	YV1FS40LDJ2462992
<b>2) Name of Policy Holder</b>	:	QUEK, KOK LEONG JOSEPH
<b>3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act</b>	:	30/10/2018 00:00
<b>4) Date/Time of Expiry of Insurance</b>	:	29/10/2019 23:59
<b>5) Persons or Classes of Persons Entitled to Drive</b>		
	(a)	Any named person under the policy who is driving on the Policyholder's permission.
	(b)	Any authorised person, provided such person is aged 30 and above and holds a valid driving licence of 2 years or more, who is driving on the Policyholder's permission
		The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.
<b>6) Limitations as to use*</b>		
		Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business. Private car-pooling arrangements where you commute with passengers and split the fuel expense is covered under the standard policy. Grab Hitch will only be covered if this is the declared usage stated on your Policy Schedule. Only two rides are permitted a day. Other forms of commercial car-pooling or any ride hailing services (e.g. Grab, Go-Jek etc.) are not allowed.
		*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.
<b>Sum Insured</b>	:	Market Value
<b>Own Damage Excess</b>	:	S\$ 800.00 (before any applicable GST)
<b>Windscreen Excess</b>	:	S\$ 100.00 (before any applicable GST)
<b>Choice of workshop</b>	:	My Workshop/ My Authorised Distributor Workshop
<b>Finance company / Hire Purchase</b>	:	Oversea-Chinese Banking Corporation Limited
<b>Main driver</b>	:	QUEK, KOK LEONG JOSEPH
<b>Named driver</b>	:	None
<b>Important Note: This policy does not cover the Policyholder/drivers below the age of 30 and Policyholder/drivers who hold a valid driving licence of less than 2 years with the exception of the main/named drivers above.</b>		

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Issued on: 08/05/2019

**Direct Asia Insurance (Singapore) Pte. Ltd.**



**Edip Okur (Chief Underwriting Officer)**

**Direct Asia Insurance (Singapore) Pte Ltd**  
 20 Anson Road #08-01 Twenty Anson Singapore 079912  
 www.DirectAsia.com

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S1641457C



Name  
QUEK KOK LEONG JOSEPH

郭 国 良

Race  
CHINESE

Date of birth  
30-07-1964

Sex  
M

Country/Place of birth  
SINGAPORE

S1641457C




REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S1641457C

Name  
QUEK KOK LEONG JOSEPH

Valid Date: 30 Jul 1964

Issue Date: 28 Jul 2003





5453102



NRIC No. S1641457C



Date of Issue  
13-04-2015

8 PASIR RIS LINK #01-20  
SINGAPORE 518181

NRIC No: S1641457C Date: 07/04/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

CLASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 29 Oct 1966

NP 425A

License No: S1641457C



# PAYMENT BREAKDOWN

Insured Vehicle No.	: SIMM9918X	Model:	S60
TP Vehicle No.	: 86P 41114		
Date of Accident	: 26 <sup>th</sup> May 2019		

Global Sum Settlement :  YES  NO

Liability : 100% (Agreed / Assessed)

Repair Estimate	: 9844.85		
Final Repair Cost	: 3407.17		
Loss of Use	:	days at	per day
Rental (If Any)	: 385.20	3 days at	128.40 (Inclusive of GST) per day
Others	:		
	:		
	:		
Final Settlement Sum	: 3792.37		

Remarks : \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Payment Instruction: Payee's Breakdown		
1) Wearnes Automotive Pte Ltd	:	3792.37
2)	:	
3)	:	
4)	:	

Joseph Quele 91711097

Date: 26 May 2019

Driver name S 1762909A SGB41114

Suzaimi Bin ~~Abdul~~ Rahman

admit falling asleep and

hit the back of my car SMM9131

---

Signature



I declare the statement  
is correct.

9/169 1278  
=

(Jiale)



WEARNES

Our Reference: SMM9918X/7016435  
Your Reference: SGP4111U

By Email / Mail

02 August 2019

LONPAC INSURANCE BHD C/O LKK AUTO CONSULTANTS  
Attn: Third Party Claim Department -

ACCIDENT INVOLVING SMM9918X & SGP4111U ON 26 May 2019.

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		3,407.17
Loss Of Rental	128.40 x 3 days	385.20
Others		
<b>TOTAL</b>		<b>3,792.37</b>

Kindly let us have your offer to [Christine.yow@wearnes.com](mailto:Christine.yow@wearnes.com)

Your soonest reply is much appreciated. Thank you.



Yours faithfully  
Christine Yow  
D (65) 6430 4899  
Wearnes Automotive Pte Ltd  
Bodyshop and Paint Division  
249 Alexandra Road  
Singapore 159935

This is a computer generated printout, no signature is required.

Wearnes Automotive Pte. Ltd.  
45 Leng Kee Road, Singapore 159103 T 65 6430 4700 www.wearnesauto.com

Co reg no. 199501400R

## AUTHORIZATION TO ACT

I, Quek Kok Leong Joseph ("the third party Claimant")  
of 6 Pasir Ris Link #01-20 (S) 578761 (address),  
owner of SMM9918X (vehicle no.)  
hereby authorize Neames Automotive P/L ("The workshop")  
to act for me with respect to my claim for repair costs and / or rental and / or loss of use  
("claim") for my Vehicle No. SMM9918X that was damaged  
pursuant to the accident which occurred on 26<sup>th</sup> May 2019 (date) along  
Loyang Avenue (location)  
involving Vehicle No/s S6P411U ("The accident").

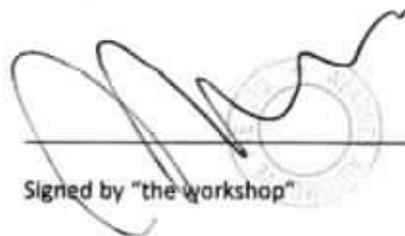
I further authorize the workshop to sign the discharge voucher on my behalf to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle/s is concerned.

Date this 27<sup>th</sup> day of May (month) 20 19 (year)



Signed by "the third party claimant"



Signed by "the workshop"



# LONPAC INSURANCE BHD

(Jale)

CLAIM NO : 19/19/19/VP05/021857  
DATE : 16 SEPTEMBER 2019

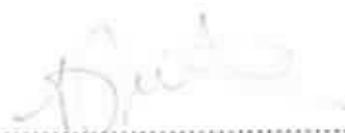
## DISCHARGE VOUCHER

I/We, QUEK KOK LEONG JOSEPH confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SGP 4111U the sum of Singapore Dollar Three Thousand Seven Hundred Ninety-Two and Cents Thirty-Seven Only (\$3,792.37) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMM 9918X, and SGP 4111U on 26 May 2019 along LOYANG AVENUE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR SUZAIMI BIN ABDUL RAHMAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **WEARNES AUTOMOTIVE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....  
Signature of vehicle owner/Date

 17/9/19  
.....  
Name of vehicle owner /Date

**SERVICE TAX INVOICE**

Q LORANE  
 LORANE INSURANCE DIV  
 300 BEACH ROAD  
 #17-01/07 THE CONCOURSE  
 SINGAPORE 19155

Q LORANE INSURANCE DIV

GST Reg.No: M28920628X

Inv.No. : B&P 701-435 Page 1  
 Inv.date : 26/07/2019  
 WIP No. : 26167  
 Veh.In/Out: 17/07/2019 22/07/2019  
 \*Tel.No. : 62507388  
 Reg.No. : 5nn9918X  
 Reg.date : 11/10/2018  
 Mileage : 12,957  
 Chassis No: YV1FS40LDJ2462192

Closed by : Michelle Ong Siew Be  
 Svc Consultant : ACC  
 Remarks : Mr Quek Kok Leong Jo

Parts/Op.No	Description	UoM	Qty	Price	Disc%	Pkg	Amount	S
302	TO REPLACE REAR LOWER SPOILER		0	800.00	0		800.00	3
300	TO PUTTY SPRAY PAINT ON REAR BUMPER, REAR LOWER SPOILER, ETC		0	1400.00	0		1,400.00	3
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES		0	450.00	0		450.00	3
039818157	BUMPER SPOILER REAR	EA	1.0	486.40	10		431.76	3
039102571	LOW COVER REAR (NO 1	EA	1.0	73.90	10		66.51	3

Gross Total: 3,184.27

Labour Total 2,680.00  
 Parts Total 504.27  
 Package Total 0.00

Net: 3,184.27  
 GST @ 7.0% 22.90  
 Total: 3,407.17  
 Paid: 0.00  
 Please Pay: 3,407.17

RST: 0=NotRated; 0=OUTOFScope; Z=ZeroRated  
 Enquiries must be lodged within 14 days from the invoice date  
 This is a computer generated invoice. No signature is required.

**Wearnes Automotive Pte. Ltd.**

Co Reg No. 199501400R / GST Reg No. M28920628X  
28 Leng Kee Road, Singapore 159105  
Telephone: +65 6876 5063  
www.wearnesleasing.com

**LONPAC INSURANCE BHD**  
100 BEACH ROAD  
#19-00 SHAW TOWER  
Singapore 189702

**Tax Invoice**

**Inv No.** : R1901236  
**Inv Date** : 23 Jul 2019  
**Ref** :  
**Terms** : 90 Days

**Rental Information**

Agreement No. : RA19/00735  
Billing Period : 17/07/2019 09:00 - 20/07/2019 09:00  
Driver Name : Quek Kok Leong Joseph

**Car Information**

Registration No. : SKK8433T  
Make : LAND ROVER  
Model : RANGE ROVER  
EVOQUE 2.0 AT ABS  
4WD HID SR

#	Description	Qty	UOM	Unit Price	Amt
1	Being Rental Payment for the Period Stated Above	3.00	Days	120.00	360.00

**Remarks:**

SMM9918X\_Lonpac\_Michelle

**Payment method:**

Interbank Giro: deduction will take place between 9th to 13th of the month.  
Credit Card payments: deduction will take place between 5th to 10th of the month.

Cheque payments: all cheques should be crossed and made payable to "Wearnes Automotive Pte Ltd".

**Bank Transfers:**

Oversea-Chinese Banking Corporation Limited

Bank Code: 7339

Branch Code: 501

Bank Account Name: Wearnes Automotive Pte Ltd

Bank Account: 296727-001

SWIFT CODE: OCBCSGSG

Subtotal : S\$ 360.00  
GST 7.0% : S\$ 25.20  
**Total : S\$ 385.20**

Please note that late payment interest will be imposed at a rate of 2% per month commencing from the date the payment is due, compounded daily, plus an administrative fee of \$50 each time.

*This is a computer generated document. No signature is required.*



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-083047

Date of Request: 27/05/2019

Your Ref No:

Online Purchase

Wearnes Automotive Pte Ltd  
 28 Leng Kee Road  
 Singapore 159105

Dear Sir/Madam,

Enquiry Date 27/05/2019  
 Enquiry By Michelle Ong Siew Bee  
 TP Vehicle No. SGP4111U  
 Accident Date 26/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGP4111U	Lonpac Insurance Bhd	09/04/2019-08/04/2020	+65 62507388

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-083047

Date of Request: 27/05/2019

Your Ref No:

Online Purchase

 Wearnes Automotive Pte Ltd  
 28 Leng Kee Road  
 Singapore 159105

Dear Sir/Madam,

 Enquiry Date 27/05/2019  
 Enquiry By Michelle Ong Siew Bee  
 TP Vehicle No. SGP4111U  
 Accident Date 26/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque

## Jia Le (LKK Auto)

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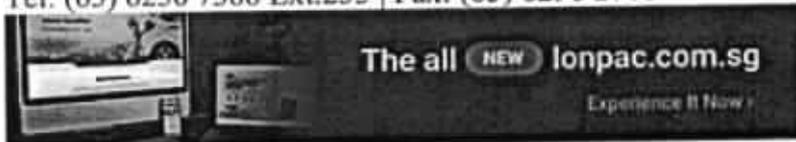
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 16 September 2019 9:18 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External Confidential]

### Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Thursday, 12 September, 2019 11:26 AM  
**To:** MT\_Claim\_SG  
**Cc:** GERALD POH WEE BIN  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External Confidential]

Lonpac Ref: 19/19/19/VP05/021857

LKK Ref: CC4/LPC19010383/R1da3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19/07/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "WEARNES AUTOMOTIVE PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
--	----------------	----------------

1. Cost of Repair (w/GST)	\$ 9,844.85	\$ 3,407.17
2. Loss of Rental (3days x \$120.00)(w/GST)	\$ 385.20	\$ 385.20 (3days x \$120.00)(w/GST)
<b>Total</b>	<b>\$ 10,230.05</b>	<b>\$ 3,792.37</b>

\*\*03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, 19 July 2019 11:54 AM

**To:** 'GERALD POH WEE BIN'

**Cc:** 'MT\_Claim\_SG'; Admin A; CS A Team; Jia Le (LKK Auto)

**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019

[External Confidential]

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**LPC ref: 19/19/19/VP05/021857**

**LKK REF: CC4/LPC19010383/R1da3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMM 9918X

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 12 June, 2019 12:56 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019  
[External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Tuesday, 11 June 2019 5:21 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
**Subject:** FW: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019  
[External Confidential]  
**Importance:** High

## Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021857

Dear Nivitha,

Please proceed to conduct the survey and revert to them on liability.

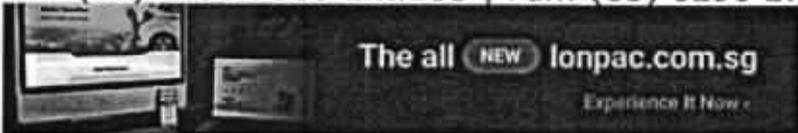
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]  
**Sent:** Tuesday, 11 June, 2019 5:14 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External General]  
**Importance:** High

Dear Gerald,

Please refer to attached and revert asap.

Thanks.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
**M** (65) 9129 4556 **F** (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, June 11, 2019 5:11 PM  
**To:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External General]

**Lonpac External - General**  
WITHOUT PREJUDICE

Our Ref : 19/19/19/VP05/021857

Dear Michelle,

For liability clearance, please liaise with our surveyors as they are handling direct settlement on our behalf.

Please let us have your estimate and your client's GIA report and we shall appoint our surveyor to conduct the survey and revert to you on liability.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]  
**Sent:** Tuesday, 11 June, 2019 4:59 PM  
**To:** [mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)  
**Cc:** GERALD POH WEE BIN  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019  
**Importance:** High

Dear Sirs,

We refer to our email dated 29<sup>th</sup> May 2019.

We have yet to hear from you.

Kindly revert on liability clearance on urgent basis.

Thanks.

Best regards,

Michelle Ong  
Service Consultant  
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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---

**From:** Michelle Ong Siew Bee  
**Sent:** Wednesday, May 29, 2019 8:49 AM  
**To:** [mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)  
**Subject:** Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019  
**Importance:** High

Dear Sirs,

We refer to the above matter.  
Attached for Direct Settlement.  
Kindly revert asap.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19010383/R1da3q2

300 BEACH ROAD  
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 08-10-2019



Code : LPC2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGP 4111U	Veh. Inspected	SMM 9918X
Policy No.	Z19VP05022616	Coverage (\$)	0.00
Claim No.	19/19/19/VP05/021857	Excess (\$)	0.00
Assign From	GERALD	Assign Date	11/08/2019

## 2. Vehicle Particulars & Condition

Make & Model	VOLVO S60 T5 A/T	c.c	1969
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	YV1FS40LDJ2462992	Colour	WHITE
Odometer	12957	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/50 R17	MICHELIN	6 mm
L/H Front Tyre	215/50 R17	MICHELIN	6 mm
R/H Rear Tyre	215/50 R17	MICHELIN	6 mm
L/H Rear Tyre	215/50 R17	MICHELIN	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

## 5. General Information

Accident Date	26/05/2019	Inspection Date	17/07/2019
Survey held at	WEARNES AUTOMOTIVE PTE LTD 249 ALEXANDRA ROAD SINGAPORE 159935		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
-------------------------------------	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMM 9918X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BUMPER COVER REAR S6 (SN)	TO REPAIR SEE LABOUR	1,428.70	-
1	TOW COVER REAR S60 (SN)	CUT	73.90	66.51
1	BUMPER SPOILER REAR (SN)	DEFORMED	486.40	437.76
1	PROTECTING PLATE REAR (SN)	NOT NECESSARY	178.10	-
1	BUMPER BRACKET CTR R (SN)	NOT NECESSARY	88.70	-
1	BUMPER BRACKET LHR S (SN)	NOT NECESSARY	54.30	-
1	BUMPER BRACKET RHR S (SN)	NOT NECESSARY	54.30	-
1	BUMPER BRACKET LHR S (SN)	NOT NECESSARY	54.30	-
1	BUMPER BRACKET RHR S (SN)	NOT NECESSARY	54.30	-
1	BUMPER RAIL (BEAM) R (SN)	NOT NECESSARY	1,277.20	-
10	BLIND RIVET 4.0*21 P (SN)	NOT NECESSARY	30.00	-
10	BUMPER CLIP 8X8 5 (SN)	NOT NECESSARY	54.00	-
1	BUMPER INSTALLING MT (SN)	NOT NECESSARY	83.40	-
2	ADHESIVE TUBE CHEMIC (SN)	NOT NECESSARY	303.20	-
			<b>4,220.80</b>	<b>504.27</b>
<b>LABOUR</b>				
	TO REPLACE REAR BUMPER, REAR BRACKET, REAR LOWER SPOILER, REAR SENSOR, ETC. INCLUSIVE OF THE REPAIR OF BUMPER COVER REAR S6.		2,400.00	800.00
	TO PUTTY SPRAY PAINT ON REAR BUMPER, REAR LOWER SPOILER, REAR SENSOR, ETC.		2,100.00	1,400.00
	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.		480.00	480.00
			<b>4,980.00</b>	<b>2,680.00</b>
<b>GRAND TOTAL</b>			<b>9,200.80</b>	<b>3,184.27</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,184.27</b>

Report Ref No. CC4/LPC19010383/R1da3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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