

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 19 July, 2019 11:55 AM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; Admin A; CS A Team; Jia Le (LKK Auto)  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External Confidential]  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 19/19/19/VP05/021857**  
**LKK REF: CC4/LPC19010383/R1da3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMM 9918X

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 12 June, 2019 12:56 PM  
**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Tuesday, 11 June 2019 5:21 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>

**Subject:** FW: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019  
[External Confidential]

**Importance:** High

## Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021857

Dear Nivitha,

Please proceed to conduct the survey and revert to them on liability.

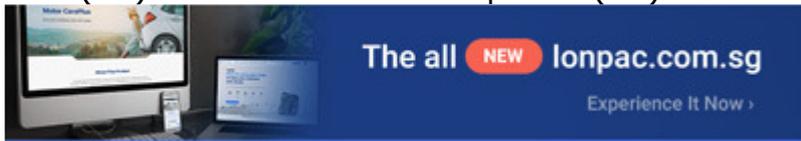
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]

**Sent:** Tuesday, 11 June, 2019 5:14 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019 [External General]

**Importance:** High

Dear Gerald,

Please refer to attached and revert asap.

Thanks.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, June 11, 2019 5:11 PM  
**To:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019  
[External General]

**Lonpac External - General**  
WITHOUT PREJUDICE

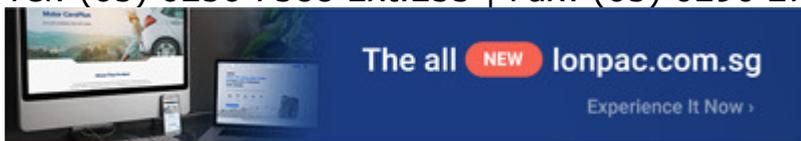
Our Ref : 19/19/19/VP05/021857

Dear Michelle,

For liability clearance, please liaise with our surveyors as they are handling direct settlement on our behalf.

Please let us have your estimate and your client's GIA report and we shall appoint our surveyor to conduct the survey and revert to you on liability.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]  
**Sent:** Tuesday, 11 June, 2019 4:59 PM

**To:** [mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)

**Cc:** GERALD POH WEE BIN

**Subject:** RE: Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019

**Importance:** High

Dear Sirs,

We refer to our email dated 29<sup>th</sup> May 2019.

We have yet to hear from you.

Kindly revert on liability clearance on urgent basis.

Thanks.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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**From:** Michelle Ong Siew Bee

**Sent:** Wednesday, May 29, 2019 8:49 AM

**To:** [mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)

**Subject:** Direct Settlement - Our Ref: SMM9918X ; Your Insured SGP4111U DOA 26/05/2019

**Importance:** High

Dear Sirs,

We refer to the above matter.

Attached for Direct Settlement.

Kindly revert asap.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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