

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 14 September 2019 8:45 AM
To: Veron Chen (LKKAUTO); SUR
Cc: 'Claims'
Subject: RE: LOD - OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)
Attachments: SAftersales19091408480.pdf

Dear Veron,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

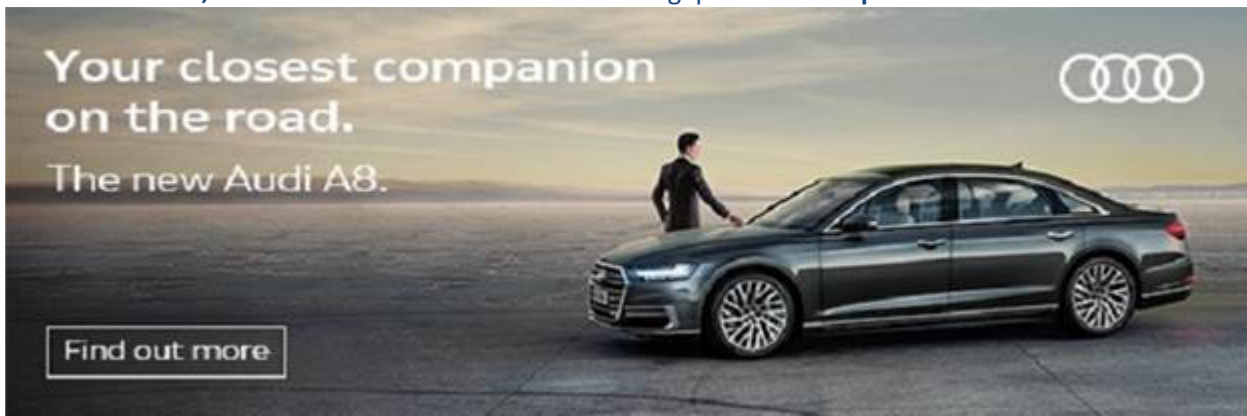
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 13 June 2019 12:57 PM
To: 'Veron Chen (LKKAUTO)'; 'SUR'
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)

Dear Veron,

Noted on approval.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

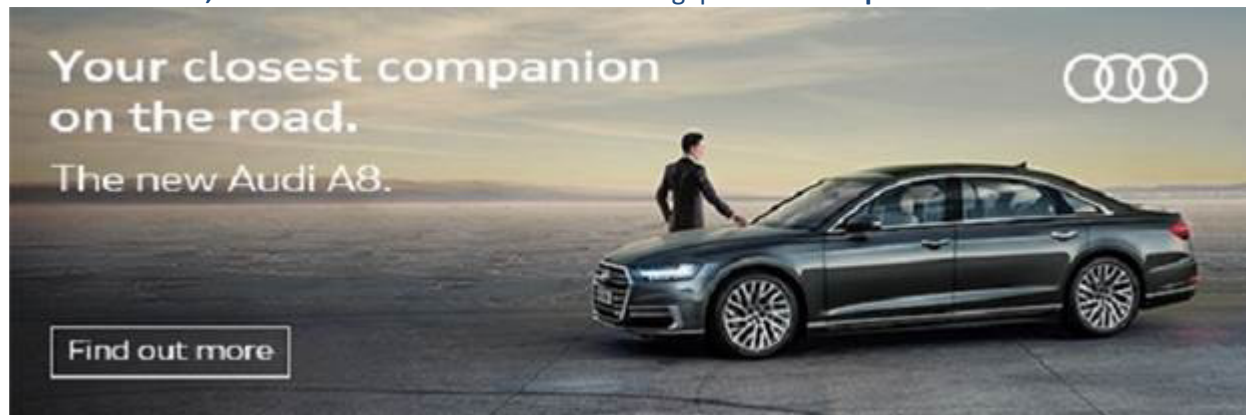
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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, 13 June 2019 12:38 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLX 529Z (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 4 June 2019 5:07 PM

To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLX 529 Z - AIG

Dear all,

Kindly register OD claim and arrange survey on 11/6/2019- 10am(Owner waiting) - 281 Alexandra Road Singapore 159938.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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281 Alexandra Road Singapore 159938
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