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- RE: RE: LOD - OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)

From: Yap, Weijoe
To: Claims
Cc: 'Veron Chen (LKKAuto)', Lim, Sheng Yang, Mohd Rizal, Nur Mariah Huibrechts
Sent: 9/10/2019 9:13:51 AM

Dear Kelvin,

Payment has been made.

Thankyou
Best Regards.

Yap Wei Joe
AIG

Express Claim Adjuster,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012220
E: Weijoe.Yap@aig.com

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, October 08, 2019 9:04 AM
To: Yap, Weijoe
Cc: claims@premiumauto.com.sg; 'Veron Chen (LKKAuto)'
Subject: [EXTERNAL] RE: LOD - OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)

This message is from an external sender; be cautious with links and attachments.

Dear Wei Joe,

Kindly advise have the payment been process to us ?

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 8 October, 2019 8:59 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LOD - OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)

Dear Kelvin,

Weijoe.Yap@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 8 October 2019 8:57 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)

Dear Veron,

Kindly advise have the payment been process ?

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 14 September, 2019 8:45 AM

To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: LOD - OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)

Dear Veron,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 13 June 2019 12:57 PM

To: 'Veron Chen (LKKAUTO)'; 'SUR'

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)

Dear Veron,

Noted on approval.

Thank you.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 13 June 2019 12:38 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLX 529 Z - DOA: 4/6/2019 (AIG OD)

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLX 529Z (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 4 June 2019 5:07 PM
To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLX 529 Z - AIG

Dear all,

Kindly register OD claim and arrange survey on 11/6/2019- 10am(Owner waiting) - 281 Alexandra Road Singapore 159938.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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