Assign Assign	MENT (Office)
rom (Person); of	Date/Time: 76 2019
stimped Cost: 1141.00	Bill to:
DIFTE WSTEP RES / OD RES / EVA / INV / MY	7 I-CS
o Inspect Vehicle No: XE 766 M.	Insured:
t Workshop m/s Can Lim	Tel: 68585151
f 1 Dere Lane 6	a
olicy No:	Claim No:
um İnsured:	Excess: (0) +
Anke of Veh: Chen's Record)	D.O.A. 77 5 19
CA / REV / REP. / REV 24 HRS	H.O.D. Endorsement:
Person Contacti	ed: Vehicle IN/OUT
Date/Time Action/Instruction Estimal(1
XE766M-X	
9/6/190 5/05pm Kaven The cafe	med c/A as windscoren claim & tox
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oblige a gram informed can	Kaven Tra by enem! Cwindscheen cl ynin GA & # : \$ (00 as windscheen o
	A CONTRACT TO THE PARTY OF THE

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! ASS	SIGNMENT
Estimated Cost OD/ TP VIS TP RES / OD RES / EVA / INV / MV To Inspect Vehicle No: XF FGC M	Veh No: XE766M Yr Regn: 7 / S Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or
AL 10011.	Make: Scania P400 c.c 12742 Colour Will A/C: Insured/Std/NI/NA
at Workshop m/s (Can Lim Caymen	The state of the s
of 1. Defu Lane 6	Sp.Reading #66 // T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	C/No: VS2P8X4000 + 38397./
Claims No.	Gen. Cond: Good Fair / Poor / Burnt
Sum Insured: * Excess:	Steering: Iprovider / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
Before 10am. (Policy Condition)	Tyre Size: F: $3 / S / Ab R 22 - S$ - R:
Remark: The veh had commenced its N/S O/S repair at the time of inspection.	BS / DUN / EXNOVA /GY) FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO OF
Bal, or Market Value: IDAC Accident Rport: Consistent?: Yes or No GIA / PR Seen: Consistent?: Yes or No	Front R/Bal. 6 / 6 mm R/Bal. 6 / 6 mm L/Bal. 6 / 6 mm L/Bal. 6 / 6 mm
Est. Repairs: /2 days Res.: Yes or No Lum Sum: 20 % 3 Val.: Yes or No	D.O.A. D.O.I. 11/6/19 Survey held at
CA / REV / REP. / 24 HRS Vehicle: IN / OUT Date: Person Contacted:	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or Wind Since Crocked The U/C / Chassis frame / Body Structure affected due to collision.
11st And Not OCHI Winds	Mouronce Wholf hove to summit costence or near???) by iD chin as deniege an canad incident. ipplicable. Pls inform owner. m First cipture.
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Duta Olive Cita Dana to 2	Days Of Repair: (Red \$341-06, 30%)
07/10 herre	N (7:
Date/Time, File Return to?	Survey Fee: 100 Transportation: 50
RECEIVED 0 4 JUL 2019 Add Fee:	Site Inen (\$) a. no. o
	Interview (\$
Report Format: FCI-WS	T1 (\$
Lump Sum / I.B.F. (\$ 800)	
	: Weekend (\$)

Celine Fong (LKKAuto)

From:

Karen Tan <karentan@msfirstcapital.com.sg>

Sent:

Friday, 7 June 2019 2:19 PM

To:

Bryan Ang (LKKAuto); Caymen

Subject:

Survey assignment - Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF: D19003646MCVS

Attachments:

XE766M 22.05.2019.pdf

Dear Bryan,

Please assist to survey the Insured vehicle, XE766M to ascertain the cause of damage. Attached the repair estimate for your reference.

You may contact Caymen of Tan Lim Motor (copied-in) @ 68585151 for the necessary arrangement.

Hi Caymen,

We have appointed Bryan from LKK for the survey. Pls assist.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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Celine Fong (LKKAuto)

From:

Karen Tan <karentan@msfirstcapital.com.sg>

Sent:

Friday, 7 June 2019 10:34 AM

To:

Bryan Ang (LKKAuto)

Subject:

Urgent advice! Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF: D19003646MCVS

Attachments:

CIMG3605.JPG; CIMG3606.JPG; CIMG3607.JPG; CIMG3609.JPG; CIMG3611.JPG

Dear Bryan,

Can you assist to verify what could be the possible cause of the windscreen damage based on the photographs attached.

The damage occurred when the vehicle was parked.

Hope to hear from you soon.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

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From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 20 June 2019 9:29 AM

To:

caymen@tlmotor.com.sg

Subject:

RE: VEHICLE XE 766M

Dear Caymen,

As instructed by our client, please proceed to repair the insured vehicle XE 766M (Excess \$100/-) as windscreen claim.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Monday, 17 June 2019 11:29 AM

To: caymen@tlmotor.com.sg Subject: RE: VEHICLE XE 766M

Dear Caymen,

Any updates of above vehicle as we need update it to insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 13 June 2019 3:58 PM

To: caymen@tlmotor.com.sg Subject: VEHICLE XE 766M

Dear Caymen,

WITHOUT PREJUDICE

Refer to the tele-conversation between you and our colleague, Bryan.

From:

Bryan Ang (LKKAuto)

Sent:

Thursday, 20 June 2019 9:29 AM

To:

Karen Tan

Cc:

assignments; Shiau Chan (LKKAuto)

Subject:

RE: Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF: D19003646MCVS

Dear Karen

We have just provided Tan Lim Motor with authorization to repair under windscreen claim.

Once repair is completed and verified by my surveyor, we will submit our report to your good office.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Wednesday, 19 June 2019 5:05 PM

To: Bryan Ang (LKKAuto) < bryanang@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com> Subject: RE: Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF: D19003646MCVS

Dear Bryan,

Thank you for the info.

I have checked and note that the Policy is extended to cover the cost of reinstating any glass in the windscreen or in the windows provided there is no further damage to the motor vehicle up to the limit of \$1,500.00.

In view thereof, the excess of \$100.00 is applicable for this accident.

Please proceed to inform the workshop to authorise repair.

You may submit your report and bill.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax

No.: 6507 3849 | Company Regn. No. 195000106C

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From:

Karen Tan <karentan@msfirstcapital.com.sg>

Sent:

Wednesday, 19 June 2019 5:05 PM

To:

Bryan Ang (LKKAuto)

Cc:

assignments; Shiau Chan (LKKAuto)

Subject:

RE: Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF: D19003646MCVS

Dear Bryan,

Thank you for the info.

I have checked and note that the Policy is extended to cover the cost of reinstating any glass in the windscreen or in the windows provided there is no further damage to the motor vehicle up to the limit of \$1,500.00.

In view thereof, the excess of \$100.00 is applicable for this accident.

Please proceed to inform the workshop to authorise repair.

You may submit your report and bill.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

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From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Sent: Tuesday, 18 June, 2019 6:10 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: assignments <assignments@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com> Subject: Re: Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF: D19003646MCVS

Dear Karen

No other damage to the insured vehicle. We have inform Tan Lim that base on the report, this case should be park and found damage and under OD claim. Tan Lim have inform insured pending their decision. Once we have further information, my side will inform you.

Bryan Ang

LKK Auto Consultants Pte Ltd

On 18 Jun 2019, at 17:48, Karen Tan < karentan@msfirstcapital.com.sg > wrote:

Dear Bryan,

We refer to the captioned matter.

Please confirm was there any other damage to the Insured vehicle other than the windscreen? Hope to hear from you soon.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C <image001.jpg>

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From: Bryan Ang (LKKAuto) < bryanang@lkkauto.com>

Sent: Friday, 7 June, 2019 3:01 PM

To: Karen Tan < karentan@msfirstcapital.com.sg >; assignments < assignments@lkkauto.com > Subject: FW: Survey assignment - Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF:

D19003646MCVS

Dear Assignment Team

Please assign surveyor. Vehicle at Tan Lim Motor.

Please check on the consistency of the front windscreen damage.

Best Regards,

Brvan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>bryanang@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan < karentan@msfirstcapital.com.sg>

Sent: Friday, 7 June 2019 2:19 PM

To: Bryan Ang (LKKAuto) < bryanang@lkkauto.com >; Caymen < caymen@tlmotor.com.sg > Subject: Survey assignment - Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF:

D19003646MCVS

Dear Bryan,

Please assist to survey the Insured vehicle, XE766M to ascertain the cause of damage. Attached the repair estimate for your reference.

You may contact Caymen of Tan Lim Motor (copied-in) @ 68585151 for the necessary arrangement.

Hi Caymen,

We have appointed Bryan from LKK for the survey. Pls assist.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C <image001.jpg>

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From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 20 June 2019 9:44 AM

To:

Karen Tan; Bryan Ang (LKKAuto) assignments

Subject:

RE: Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF: D19003646MCVS

Attachments:

CSFCI19010360Uqd3.pdf

Dear Karen,

Enclosed herewith preliminary advice of XE 766M. (windscreen claim)

Kindly advise whether will create claim in CWS.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Thursday, 20 June 2019 9:30 AM

To: Bryan Ang (LKKAuto) < bryanang@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com> Subject: RE: Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF: D19003646MCVS

Thanks Bryan!

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

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From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Sent: Thursday, 20 June, 2019 9:29 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: assignments <assignments@lkkauto.com>; Shiau Chan (LKKAuto) subject: RE: Windscreen Claim for XE766M on 22.05.2019 - MSFCI REF: D19003646MCVS">D19003646MCVS

Dear Karen



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: D19003646MCVS

Date: 20 June 2019

Our Ref: CS/FCI19010360/Uqd3

The Motor Claims Department MS First Capital Insurance Ltd

Dear Sir/Madam,

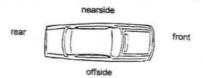
INITIAL INSPECTION REPORT OF VEHICLE NO. XE 766M .

Please be informed that we had conducted the inspection of the abovementioned vehicle on $\underline{11/06/2019}$ at the premises of M/s $\underline{TAN\ LIM\ MOTOR}$. and have the following to report:-

: <u>S\$</u>	1,141.00	
: S\$	1,025.00	
: S\$	80.00	
: S\$	-	
: <u>S</u> \$	-	
: S\$	_	
	: <u>S\$</u> : <u>S</u> \$: S\$ 1,025.00 : S\$ 80.00 : S\$ -

Description of Damage:

<u>The vehicle sustained damages</u>
at the front windscreen cracked.



Yours faithfully

CHUA KANG SENG Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Company	
Owner ID: Vehicle Details	1659K	
Vehicle No.:	XE766M	
Vehicle to be Exported:	No	
Intended Deregistration Date:	11 Jun 2019	
Vehicle Make:	SCANIA	
Vehicle Model:	P400CB8X4MHZ	
Primary Colour:	Multi-Colour	
Manufacturing Year:	2015	
Engine No.:	6872613	
Chassis No.:	YS2P8X40005383971	
Maximum Power Output:	-	
Open Market Value:	\$134,280.00	
Original Registration Date:	03 Jul 2015	
First Registration Date:	03 Jul 2015	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$6,714.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:		
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	02 Jul 2025	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
PQP Paid:	\$13,286.00	
COE Rebate Amount:	\$8,048.00	
Total Rebate Amount:	\$8,048.00	

The information contained herein is correct as at 11 Jun 2019

OK



MS First Capital Insurance Limited 10 May 10 1500001050 001 May 10 May 1

Claims & Mesor Underwriting Deat 36 Rotunson Road # (6-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax. (65) 6507 3849 www.msfristi.apital.com/se

MOTOR VEHICLE ACCIDENT REPORT FORM

(For Damage To Windscreen Or Vehicle Whilst Parked)

The issue and acceptance of this form is not an admission of liability on the part of the company

THE INSURED			
Vame Lian Bour	Frathazina	+ Machineupocou	[77
Address 29 Harrison	1 Road #UR	-00 Lian Bord Bui	Man 0/3/9646
returnices 6368 à	2061 IR	es)	HPP#
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	TON Lin	n Motor PtR L	t-d
	35.53		
the always collection			
			ve statements are fully and truly made
	ne best of my know	wledge and belief, the abo	ve statements are fully and truly made
I hereby declare that, to the	he best of my know	wledge and belief, the abo	ve statements are fully and truly made.
I hereby declare that, to the Signature of Insured (if Co	PARCUCHA ompany, please st	wledge and belief, the about the about the about the about the name and indicate the name.	Date 02/00/19 e of the person signing the form)
Signature of Insured (if Co	BARCUCHA ompany, please st	wledge and belief, the about the about the about the about the name and indicate the name.	ve statements are fully and truly made.
Signature of Insured (if Co	BARCUCHA ompany, please st	wledge and belief, the about the about the about the about the name and indicate the name.	Date 02/00/19 e of the person signing the form)
Signature of Insured (if Co	PARCUCIA ompany, please st cations in anyway economy.	wledge and belief, the about the part amp and indicate the name onnected with the accident, p	Date 02/00/19 e of the person signing the form) lease forward them to the Company immediately
Signature of Insured (if Co	PARCUCHA : ompany, please st cations in anyway of NLY	Wledge and belief, the about the amp and indicate the name onnected with the accident. p	Date 02/00/19 e of the person signing the form) clease forward them to the Company immediately
Signature of Insured (if Co	PARCUCIA ompany, please st cations in anyway co	wledge and belief, the about the name and indicate the name onnected with the accident, put the Add. Cover: a). H/P	Date 02/00/19 e of the person signing the form) lease forward them to the Company immediately

陳林峰 喀私人有限公司 TAN LIM MOTOR PTE LTD

Policy No

: D-18091327MCVS

Date of Accident : 22 May 2019

1 Defu Lane 6 Singapore 539365 Tel : 68585151 (24 Hours) Fax : 68580877

GST Regn. No.: M2-8922054-2

Claims Department MS First Capital Insurance Limited 36 Robinson Rd #16-01 City House Singapore 068877

Date: 11 June 2019

Estimate To Repair XE766M - SCANIA P400CB8X4MHZ

Chassis No: YS2P8X40005383971

S/No	Quantity	Description	Amount
		LISTITEMS	
01	1 pc	front windscreen glass OEM	\$ CM 950.00 .
			\$ 950.00
		Less 10 %	\$ 95.00
			\$ 855.00
		LABOUR & MISC. CHARGES	
02	1 pc	front windscreen sealant	\$ 19 80.00
01		To resupply I.U. bracket.	\$ New 26.00
02		To remove and refit front windscreen glass.	\$ 180.00
		Total Askapaleaged by Regulars Separation: Property Separation Askapaleaged by Regulars	\$ 286.00° \$ 1,141.00 \$ 02\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

THE.		Affiliated to Federation Internation	nale Des Experts En Automob	ille
MS	FIRST CAPITAL IN	ISURANCE LTD	Ref : CS/FCI19010360/	Uqd3e2
	OBINSON ROAD 01 CITY HOUSES	INGAPORE 068877	Date: 08-07-2019 Code: FCI2	
1.		Policy Particulars :	- WINDSCREEN SURVEY	
	Insured Veh.		Veh. Inspected	XE 766M
	Policy No.		Coverage (\$)	0.00
	Claim No.	D19003646MCVS	Excess (\$)	100.00
	Assign From	KAREN TAN	Assign Date	07/06/2019
2.		Vehicle Parti	culars & Condition	
	Make & Model	SCANIA P400	c.c	12742
	Engine No.	HIDDEN	Year of Reg.	2015
	Chassis No.	YS2P8X40005383971	Colour	WHITE
	Odometer	46611	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
3.		Conditi	ons of Tyres	THE PERSON NAMED IN COLUMN
		Size	Make	Balance
	R/H Front Tyre	315/80 R22.5 (D)	GOODYEAR	6/6 mm
	L/H Front Tyre	315/80 R22.5 (D)	GOODYEAR	6/6 mm
	R/H Rear Tyre	315/80 R22.5 (D/D)	GOODYEAR	6/6/6/6 mm
	L/H Rear Tyre	315/80 R22.5 (D/D)	GOODYEAR	6/6/6/6 mm
4.			on of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE FR	ONT WINDSCREEN CRACK	KED.
	DAMAGES SEE D	ETAILS.		
5.		Genera	I Information	
	Accident Date	22/05/2019	Inspection Date	11/06/2019
	Survey held at	1 DEFU LANE 6		
	Repairer	TAN LIM MOTOR PTE LTD		
5a.			emarks	
		ISISTENT TO ACCIDENT REPOR CE TO YOUR INSTRUCTIONS, W		PAIRS.
5b.		Estimate	Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	0.500 Working Da	ays



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

700.00

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XE 766M

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT WINDSCREEN GLASS OEM	CRACKED	950.00	950.00
	LESS 10% DISCOUNT		-95.00	-95.00
			855.00	855.00
	SPECIAL NETT ITEMS			
1	FRONT WINDSCREEN SEALANT (SN)	NOT NECESSARY	80.00	÷
			80.00	-
	LABOUR			
	TO RESUPPLY I.U. BRACKET.		26.00	20.00
	TO REMOVE AND REFIT FRONT WINDSCREEN GLASS.		180.00	150.00
			206.00	170.00
	GRAND TOTAL		1,141.00	1,025.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			800.00
innering.	LESS EXCESS			-100.00

Report Ref No. CS/FCI19010360/Uqd3e2

CHUA KANG SENG

NETT LIABILITY

Licensed Appraiser