

ASS. REC. BY:

REF:

09/INC19010247/ETd3 n2

Special Instruction:

Surveyor:

Steve

ASSIGNMENT (Office)

From (Person):

Annie Koh

of

INC

Date/Time:

11/6/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFD101A

Insured:

SKZ1360L

at Workshop m/s

Premium Automobiles

Tel:

63663323

of

281 Alexandra Rd.

Policy No:

Claim No:

MT/1046992-002

Sum Insured:

Excess:

Make of Vch:

D.O.A.

30/5/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11/6

Person Contacted:

Tony

Vehicle IN / OUT

Date/Time

Action/Instruction ( ) Estimate

Re-arrange appointment.

SFD101A-X

SKZ1360L-X

Part by Part \$5839.70 (Red: 4319.30, 42%)

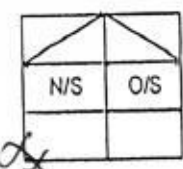
Wentworth *Sten*

REF:

ASSIGNMENT

From \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: \_\_\_\_\_  
at Workshop n/s: \_\_\_\_\_  
of \_\_\_\_\_  
Insured \_\_\_\_\_  
Policy No \_\_\_\_\_  
Claims No \_\_\_\_\_  
Sum Insured \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)  
Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
Lump Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
CA / REV / REP. / 24 HRS  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No *SFO 101A* Yt Regn. *4/1/10*  
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or  
Make: *Audi Q5* c.c. *1984*  
Colour *Red* A/C Insured / Std / NI  
Sp. Reading *224855* T/Ratio: Insured / Std / NI  
Eng/No: \_\_\_\_\_  
C/No: *W A4222 8R 9AA 043717*  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: In order / Jammed / Leaked / Burnt or  
Brake: In order / Jammed / Leaked / Burnt or  
Modi: Nil / S/Rim / STD A/Rim or  
Tyre Size: F: *255/45R20*  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or  
Front Rear  
R/Bal. *7* mm R/Bal. *3*  
L/Bal. *7* mm L/Bal. *2.30pm*  
D.O.A. *30/5/19* D.O.I. *12/6/12*  
Survey held at *Premium, Akxending Rd.*  
Des. of Damages: Frl / Rear / O/S / N/S / UIC / Rooftop or  
*Rear LH*  
The UIC / Chassis frame / Body Structure affected due to c

Date / Time Action / Instruction

*MV - 37,000*  
*PV - 28,477*  
*NV - 8563*

RECEIVED 10 SEP 2019

Date/Time, File Pass to? ☐ : Prel. Report  
*10/9/19* ☒ : Final Report  
Date/Time, File Return to?

Days Of Repair: *3*  
Resurvey No. of Trip: *1*

Add Fee: ☐ : Site Insp (\$)  
☐ : Interview (\$)  
☐ : Tech Invs (\$)  
☐ : Week-end (\$)

Survey Fee:  
Transportation  
\$ + R.S. 2  
Photos  
Other

Report Format :  
Lump Sum / I.B. : *5739.70*

250

## Nivitha (LKK Auto)

**From:** Annie Koh <annie.koh@income.com.sg>  
**Sent:** Tuesday, 11 June 2019 1:48 PM  
**To:** 'assignments@lkkauto.com'; Admin-D (LKKAuto); Daniel Koh  
**Cc:** Thio Tse Kiat; Teng Ken Leong; Susan Ting  
**Subject:** RE: TP CASES FARMED OUT TO LKK ON 11/06/2019

Re-send

Warmest Regards

Annie Koh  
Senior Admin,  
Motor Insurance  
T +65 64307899  
[www.income.com.sg](http://www.income.com.sg)



**From:** Annie Koh  
**Sent:** Tuesday, 11 June 2019 9:27 AM  
**To:** 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; Daniel Koh <daniel.koh@income.com.sg>  
**Cc:** Thio Tse Kiat <tsekiat.thio@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>; Susan Ting <susan.ting@income.com.sg>  
**Subject:** RE: TP CASES FARMED OUT TO LKK ON 11/06/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA
1	Cyndie Yong	MT/1047629-002	SJG7208S	CHENG AUTO BODYWORKS	5 SOON LEE STREET #01-62 PIONEER POINT	MURUGESAN / 8666 7775		SKZ3462M	3/6/19
2	Chryllis Quah	MT/1047537-002	GBH4813D	JIT KEONG TRADING & COMPANY	28 BENOI PLACE SINGAPORE 629945	Michael / Mr Sunny / Yeoh Evone / 6863 4186 / 96794211		YP4700G	3/6/19
3	Azhari	MT/1046992-002	SFD101A	PREMIUM AUTOMOBILES PTE LTD	281 ALEXANDRA ROAD SINGAPORE 159938	Tony Foong / 6366 2323	10:00-12:00	SKZ1360L	30/5/19
4	Jared Liu	MT/1024640-002	GBF3550D	SIN SHENG ENGINEERING SERVICES	8 TUAS AVENUE 18 LEVEL 5 SINGAPORE 638892	6863 9595 / Susan		SGW2051K	19/12/19
5	Muhammad Airwan	MT/1039863-002	XD4959C	SIN SHENG ENGINEERING SERVICES	8 # TUAS AVENUE 18 LEVEL 5	Susan / 6863 9595		SJY6065Z	10/4/19

					SINGAPORE 638892				
6	Azhari	MT/1040903- 002	SKH9086X	XINYA AUTO SERVICES PTE LTD	BLK 1002 #01- 75 BUKIT MERAH LANE 3 SINGAPORE 159719	/ 62703481		SKJ6290G	19/4/19
7	Serene Lim	MT/1045961- 002	XB9555L	WOON MENG MOTOR PTE LTD	50 BUKIT BATOK STREET 23 #01-06 MIDVIEW BUILDING SINGAPORE 659578	/ 63161131		SKR8444A	24/5/19

**Please contact workshops.**

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh  
Senior Admin Assistant, Motor Insurance  
T +65 6430 7899  
[www.income.com.sg](http://www.income.com.sg)




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- Who like cats?
- Is there anything from your first car

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Volkswagen Touran 1.4L At TSI For Sale



Letting Go Must Loved And  
Trusted 7-seater MPV,  
Maintained At AutoWorld Hub.  
Direct Owner StarAd





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2 vehicles

Audi Q5

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	Audi Q5	Any	Any	2011 /	Any	Any	Any	Availabl
	<b>Audi Q5 2.0A TFSI Quattro</b>	<b>\$58,800</b>	<b>\$15,980 /yr</b>	<b>12-Sep-2011</b>	<b>1,984 cc</b>	<b>97,000 km</b>	<b>SUV</b>	<b>Availabl</b>
Newly Overhaul Engine With 6 Months Warranty, Buyer Can Go To Own Workshop For Inspection, 100% Accident Free, No Repair Needed, Nice And Beautiful Interior/Exterior, View Or Test Drive To Believe.								
Posted: 31-May-2019 Tags: 2011 Audi Q5, 2011 audi q5, Audi Q5, audl q5, Audi, Q5, q5, Used Audi								
	<b>Audi Q5 3.2A FSI Quattro S-Line</b>	<b>\$58,800</b>	<b>\$14,420 /yr</b>	<b>20-Jul-2011</b>	<b>3,197 cc</b>	<b>103,000 km</b>	<b>SUV</b>	<b>Availabl</b>
Guarantee Buy Back At \$33,000, Flexible Loan And High Trade In Are Available. Meet Our Friendly Consultant For An Non-Obligation Advise.								
Posted: 15-May-2019 Tags: 2011 Audi Q5, 2011 audi q5, Audi Q5, audl q5, Audi, Q5, q5, Used Audi								

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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

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## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4124J
<b>Vehicle Details</b>	
Vehicle No.:	SFD101A
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0 TFSI QU (OFFROAD & PSR)
Primary Colour:	Red
Manufacturing Year:	2009
Engine No.:	CDN076891
Chassis No.:	WAUZZZ8R9AA043717
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$54,862.00
Original Registration Date:	04 Jan 2010
First Registration Date:	04 Jan 2010
Transfer Count:	2
Actual ARF Paid:	\$54,862.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Jan 2020
PARF Rebate Amount:	\$27,431.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	03 Jan 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$18,002.00
COE Rebate Amount:	\$1,006.00
<b>Total Rebate Amount:</b>	<b>\$28,437.00</b>

The information contained herein is correct as at 12 Jun 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	31/05/2019 18:28
Date Of Accident	30/05/2019 12:20
Exact Location Of Accident	ALONG PIE EXPRESSWAY OFF HDB HUB
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFD101A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ANTHONY TAYLOR ZHOU
NRIC No	S8414124J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93377223
Alternative Phone No	OTHERS-93377223

### Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5101183943
Cover Note Number	-

### Driver

Name of Driver	ANTHONY TAYLOR ZHOU
NRIC No	S8414124J
Date Of Birth	09/05/1984
Occupation	INDOOR
Date Of Driving Pass	05/02/2003
Driving Experience	16 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93377223
Fax Number	
Contact Number	OTHERS-93377223
Email Address	NOEMAIL

Address	210 PETIR ROAD #08-475
Postcode	670210
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON 30 MAY 2019 AT 12:20PM AFTERNOON I WAS DRIVING ON PIE EXPRESSWAY OFF HDB HUB TOWARDS JURONG. THERE WERE SOME ROAD WORKS ON THE EXTREME RIGHT LANE. I WAS DRIVING ON THE RIGHT LANE TOO. DUE TO THE ROAD WORK, ALL THE CARS IN THE RIGHT LANE HAS STOPPED BEFORE WE COULD MAKE OUR OUT TO THE RIGHT LANE, WHICH HAD CAME INTO COMPLETE STOP. THE RED TOYOTA ALTIS SKZ1360L HAD HIT ME ON THE LEFT SIDE(REAR) ON MY CAR. SHE HAD AGREED TO COMPENSATE ME BUT THE PAYMENT SHE OFFERED I REJECTED. I DO HAVE THE MESSAGE PROVE FOR THE COMPENSATE. THE RED TOYOTA UNABLE TO STOP IN TIME WHICH CAUSED HER TO HIT INTO MY CAR.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ1360L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	



Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan


### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

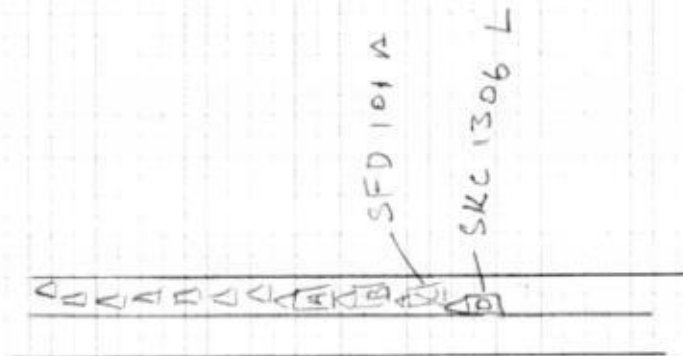
  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: Loay Fong  
NRIC/FIN No.: 620401411

## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 30 May 2019 at 12.20 PM afternoon I was driving on PIE expressway off HDB Hub, towards Serangoon. There were some road works on the exiting Right lane. I was driving on the right lane too. Due to the road works all the cars in the right lane had stopped before we could make our way to the centre lane. I was the last car in the right lane which had come into a complete stop. The Red Toyota Actis - SKC 1306 L had ~~hit~~ hit me on the left side (Rear) on my car. She had agreed to compensate me but the payment she offered, ~~was not~~ ~~to~~ I rejected. ~~she~~ ~~message~~ that she offer ~~that~~ I do have the ~~message~~ message prove for the compensation. The Red Toyota unable to stop in time which caused her to hit into my car.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time: 18/10

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: Tony Fong  
NRIC/FIN No.: 670401971

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0708/2019/DY /TF  
Date : 1-Jun-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured veh no. : **SKZ 1360 L**

## NTUC Income Insurance Co - Claims Department

73 Bras Basah Road

#05-01 NTUC Trade Union House

Singapore 189556

## Attn: Motor Claims Dept

Tel: Fax 6338 1504

Owner's Name : Mr. Anthony Taylor Zhou  
Address : 210 Petir Road  
#08-475  
Singapore 670210  
Telephone : (HP) + 65 93377223  
Type of Claim : Third Party Claims  
Policy No. : 5101183943  
Vehicle No : **SFD 101 A**  
Model Code : Audi Q5 2.0 TFSI QU  
Model / Year : Jan-10  
Engine No : CDN076891  
Chassis No : WAUZZZ8R9AA043717  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 30-May-19  
Place of Accident : Along PIE Expressway off HDB-

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle. SFD 0101 A

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	800 \$ 1,200.00 800
3	To respray rear bumper.	\$ 1,000.00 800
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 2,672.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SFD 0101 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	REMARK
1	REAR BUMPER ? / BR	\$ 1,513.00	✓ 1513
2	REAR BUMPER FIXING PARTS ? X NMI	\$ 150.00	X
3	REAR BUMPER GUIDE SECTION - LH ? X NMI	\$ 49.00	X
4	REAR BUMPER SPOILER - GRAY - CUT	\$ 1,145.00	✓ 1145
5	REAR BUMPER SPOILER - CHROME X NMI	\$ 2,359.00	X
6	REAR BUMPER WHEEL ARCH TRIM - LH / RH - CUT / APC	\$ 788.00	X / 788
7	REAR BUMPER TAIL LIGHT - LH - CUT	\$ 273.00	✓ 273
8	REAR BUMPER CARRIER X NMI	\$ 598.00	X
9	REAR BUMPER HOLDER BRACKET - LH ? X NMI	\$ 195.00	X
10	REAR BUMPER SENSOR X NMI	1 \$ 210.00	X
11	REAR BUMPER SENSOR SEAL X NMI	\$ 5.00	X
12	SUNDRIES ? / APC	\$ 200.00	✓ 48.70
TOTAL SPARE PARTS CHARGES :		\$ 7,485.00	
TOTAL LABOUR CHARGES		\$ 2,672.00	
GRAND TOTAL		\$ 10,157.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

Steve (LICK)  
w/ Mr. Wu  
P/P  
Ry box ry  
3 days

  
13/6/19

12/6/19, 3:01pm

## Please Note

: This estimate is based on visual inspection of the affected  
Should we require further labour charges and spare parts  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0708/2019/DY /TF  
Date : 1-Jun-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured veh no. : **SKZ 1360 L**

**NTUC Income Insurance Co - Claims Department**

73 Bras Basah Road

#05-01 NTUC Trade Union House

Singapore 189556

*Hi Steve,*

*3 days ok - Carrine 13/08/2019*

Attn: Motor Claims Dept

Tel: Fax 6338 1504

Owner's Name : Mr. Anthony Taylor Zhou  
Address : 210 Petir Road  
#08-475  
Singapore 670210  
Telephone : (HP) + 65 93377223  
Type of Claim : Third Party Claims  
Policy No. : 5101183943  
Vehicle No : **SFD 101 A**  
Model Code : Audi Q5 2.0 TFSI QU  
Model / Year : Jan-10  
Engine No : CDN076891  
Chassis No : WAUZZZ8R9AA043717  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 30-May-19  
Place of Accident : Along PIE Expressway off HDB-



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## Estimated Labour Charges for Accident Vehicle. SFD 0101 A

S/n	Nature of Jobs		Estimated Charges	Surveyor's Reccommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	\$ 280.00 /
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.		\$ 1,200.00	\$ 800.00 /
3	To respray rear bumper.		\$ 1,000.00	\$ 800.00 /
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00 /
TOTAL LABOUR CHARGES		:	<u>\$ 2,672.00</u>	<u>\$ 2,072.00</u>

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## Material List for Accident Vehicle Regn No. SFD 0101 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	REMARK
1	REAR BUMPER	\$ 1,513.00	\$ 1,513.00 ✓
2	REAR BUMPER FIXING PARTS	\$ 150.00	
3	REAR BUMPER GUIDE SECTION - LH	\$ 49.00	
4	REAR BUMPER SPOILER - GRAY	\$ 1,145.00	\$ 1,145.00 ✓
5	REAR BUMPER SPOILER - CHROME	\$ 2,359.00	
6	REAR BUMPER WHEEL ARCH TRIM - LH / RH	\$ 788.00	\$ 788.00 ✓
7	REAR BUMPER TAIL LIGHT - LH	\$ 273.00	\$ 273.00 ✓
8	REAR BUMPER CARRIER	\$ 598.00	
9	REAR BUMPER HOLDER BRACKET - LH	\$ 195.00	
10	REAR BUMPER SENSOR	1 \$ 210.00	
11	REAR BUMPER SENSOR SEAL	\$ 5.00	
12	SUNDRIES	\$ 200.00	\$ 48.70 ✓
TOTAL SPARE PARTS CHARGES		\$ 7,485.00	\$ 3,767.70
TOTAL LABOUR CHARGES		\$ 2,672.00	\$ 2,072.00
GRAND TOTAL		\$ 10,157.00	\$ 5,839.70

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

**DAMAGE ASSESSMENT REPORT**

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19010347/Etd3n2

73 BRAS BASAH ROAD  
#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 13-09-2019



ATTN: AZHARI

Code: INC

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SKZ 1360L	Veh. Inspected	SFD 101A
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1046992-002	Excess (\$)	0.00
Assign From	ANNIE KOH	Assign Date	11/06/2019

**2. Vehicle Particulars & Condition**

Make & Model	AUDI Q5	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WAUZZZ8R9AA043717	Colour	RED
Odometer	224855 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	255/45 R20	BRIDGESTONE	7 mm
L/H Front Tyre	255/45 R20	BRIDGESTONE	7 mm
R/H Rear Tyre	255/45 R20	BRIDGESTONE	7 mm
L/H Rear Tyre	255/45 R20	BRIDGESTONE	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	30/05/2019	Inspect Date / Time	12/06/2019 ( 02:30 PM )
Survey held at	PREMIUM AUTOCARE CENTRE 24 BENOI SECTOR SINGAPORE 629857		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFD 101A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (SN)	BROKEN	1,513.00	1,513.00
1	REAR BUMPER FIXING PARTS (SN)	NOT NECESSARY	150.00	-
1	REAR BUMPER GUIDE SECTION-LH (SN)	NOT NECESSARY	49.00	-
1	REAR BUMPER SPOILER-GRAY (SN)	CUT	1,145.00	1,145.00
1	REAR BUMPER SPOILER-CHROME (SN)	NOT NECESSARY	2,359.00	-
2	REAR BUMPER WHEEL ARCH TRIM-LH/RH (SN)	CUT / NECESSARY	788.00	788.00
1	REAR BUMPER TAIL LIGHT-LH (SN)	CUT	273.00	273.00
1	REAR BUMPER CARRIER (SN)	NOT NECESSARY	598.00	-
1	REAR BUMPER HOLDER BRACKET-LH (SN)	NOT NECESSARY	195.00	-
1	REAR BUMPER SENSOR (SN)	NOT NECESSARY	210.00	-
1	REAR BUMPER SENSOR SEAL (SN)	NOT NECESSARY	5.00	-
1	SUNDRIES (SN)	NECESSARY	200.00	48.70
			<b>7,485.00</b>	<b>3,767.70</b>
<b>LABOUR</b>				
TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.			280.00	280.00
TO DISMANTLE AND RENEW REAR BUMPER.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.			1,200.00	800.00
TO RESPRAY REAR BUMPER.			1,000.00	800.00
TO CARRY OUT DIAGNOSTIC CHECK.			192.00	192.00
			<b>2,672.00</b>	<b>2,072.00</b>
<b>GRAND TOTAL</b>			<b>10,157.00</b>	<b>5,839.70</b>
<b>RECOMMENDED COST OF REPAIRS (CONFIRMED)</b>				<b>5,839.70</b>

Report Ref No. CS/INC19010347/Etd3n2

CHEN TSUE YEE  
Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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