

ASS. REC. BY:

REF:

CS/INC19010344/TW/321

Special Instruction:

SURVAYOR: Taufiq**ASSIGNMENT (Office)**

From (Person):

Annie Koh

of

INC

Date/Time:

11/6/2019

Estimated Cost:

Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

STG 72088

Insured:

SKZ 3462 M

at Workshop m/s

Cheng Auto

Tel:

8666 7775

of

5 Soon Lee Street #01-62

Policy No:

Claim No:

MT/1047629-002

Sum Insured:

Excess:

Make of Veh:

D.O.A.

3/6/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11/6

Person Contacted:

Vehicle IN OUT

Date/Time

Action/Instruction () Estimate

STG 72088-XSKZ 3462 M-X25/6/19LS \$ 2700 confirmed by email (Recd 4491.26, 6/7/19)

(08/11/13)

ASS. REC. BY: Tan Jhi

REF

MC

ASSIGNMENT

WE 2023 July

2008, July

From:

Date: 12/6/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SG72085at Workshop m/s Cheng Autoof 5 Soon Lee St. #01-62

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 930K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SG72085Yr Regn: 2008, JulyType: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Honda Civic 1.8Lc.c. 1799Colour: BlackA/C: ☒ Insured / ☐ Std / ☐ NI / ☐ NASp. Reading: 21375T/Radio: ☒ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No:

C/No: JHMF016308 S21675Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size:

F: 205/60R16R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Habiband

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mm

D.O.A.

D.O.I. 12/6/2020Survey held at Cheng AutoDes. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

16/6/2019 \$15,072

RECEIVED 25 JUN 2019

(Date/Time, File Pass to?)

☐ : Prel. Report

1)

☐ : Final Report

Data/Time, File Return to?

2) 25/6 - typistReport Format: TPLump Sum / I.B.I. (\$) 2700KDays Of Repair: 5Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

250

250

Nivitha (LKK Auto)

From: Annie Koh <annie.koh@income.com.sg>
Sent: Tuesday, 11 June 2019 1:48 PM
To: 'assignments@lkkauto.com'; Admin-D (LKKAuto); Daniel Koh
Cc: Thio Tse Kiat; Teng Ken Leong; Susan Ting
Subject: RE: TP CASES FARMED OUT TO LKK ON 11/06/2019

Re-send

Warmest Regards

Annie Koh
Senior Admin,
Motor Insurance
T +65 64307899
www.income.com.sg



From: Annie Koh
Sent: Tuesday, 11 June 2019 9:27 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; Daniel Koh <daniel.koh@income.com.sg>
Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>; Susan Ting <susan.ting@income.com.sg>
Subject: RE: TP CASES FARMED OUT TO LKK ON 11/06/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA
1	Cyndile Yong	MT/1047629-002	SJG7208S	CHENG AUTO BODYWORKS	5 SOON LEE STREET #01-62 PIONEER POINT	MURUGESAN / 8666 7775		SKZ3462M	3/6/19
2	Chryllis Quah	MT/1047537-002	GBH4813D	JIT KEONG TRADING & COMPANY	28 BENOI PLACE SINGAPORE 629945	Michael / Mr Sunny / Yeoh Evone / 6863 4186 / 96794211		YP4700G	3/6/19
3	Azhari	MT/1046992-002	SFD101A	PREMIUM AUTOMOBILES PTE LTD	281 ALEXANDRA ROAD SINGAPORE 159938	Tony Foong / 6366 2323	10:00-12:00	SKZ1360L	30/5/19
4	Jared Liu	MT/1024640-002	GBF3550D	SIN SHENG ENGINEERING SERVICES	8 TUAS AVENUE 18 LEVEL 5 SINGAPORE 638892	6863 9595 / Susan		SGW2051K	19/12/19
5	Muhammad Airwan	MT/1039863-002	XD4959C	SIN SHENG ENGINEERING SERVICES	8 # TUAS AVENUE 18 LEVEL 5	Susan / 6863 9595		SJY6065Z	10/4/19

					SINGAPORE 638892				
6	Azhari	MT/1040903- 002	SKH9086X	XINYA AUTO SERVICES PTE LTD	BLK 1002 #01- 75 BUKIT MERAH LANE 3 SINGAPORE 159719	/ 62703481		SKJ6290G	19/4/19
7	Serene Lim	MT/1045961- 002	XB9555L	WOON MENG MOTOR PTE LTD	50 BUKIT BATOK STREET 23 #01-06 MIDVIEW BUILDING SINGAPORE 659578	/ 63161131		SKR8444A	24/5/19

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh
Senior Admin Assistant, Motor Insurance
T +65 6430 7899
www.income.com.sg



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4617C
Vehicle Details	
Vehicle No.:	SJG72085
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Jun 2019
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.8L A
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	R18A13036742
Chassis No.:	JHMFD16308S216675
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$21,173.00
Original Registration Date:	14 Jul 2008
First Registration Date:	14 Jul 2008
Transfer Count:	2
Actual ARF Paid:	\$21,173.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	13 Jul 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$18,444.00
COE Rebate Amount:	\$15,017.00
Total Rebate Amount:	\$15,017.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 17 Jun 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	04/06/2019 10:16
Date Of Accident	03/06/2019 08:50
Exact Location Of Accident	TAMPINES AVE 12 SLIP RD TO TAMPINES AVE 9
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJG7208S
Insured/Policyholder	
Name Of Registered Owner	LAWRENCE KOH
NRIC No	S1254617C
Email Address	LAWRENCE.KOH@SG.MCD.COM
Mobile Phone No	(LOCAL) +65-97545265
Alternative Phone No	OTHERS-97545265
Vehicle Particulars	
Manufacturer	HONDA
Model	CIVIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	5092767073-01
Cover Note Number	
Driver	
Name of Driver	GUI TENG GAK
NRIC No	S6914478J
Date Of Birth	06/05/1969
Occupation	INDOOR
Date Of Driving Pass	20/08/1996
Driving Experience	22 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97545265
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 635 HOUGANG AVENUE 8 #07-75
Postcode	530635
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	FRIEND
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ3462M
Vehicle Make/Model/Colour	
Details Of Properties	FRONT
Vehicle Category	PRIVATE HIRE
Name of Driver	SHAHADAN BIN JOHARI
NRIC/Passport Number	S7922543F
Contact Number	93392891
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

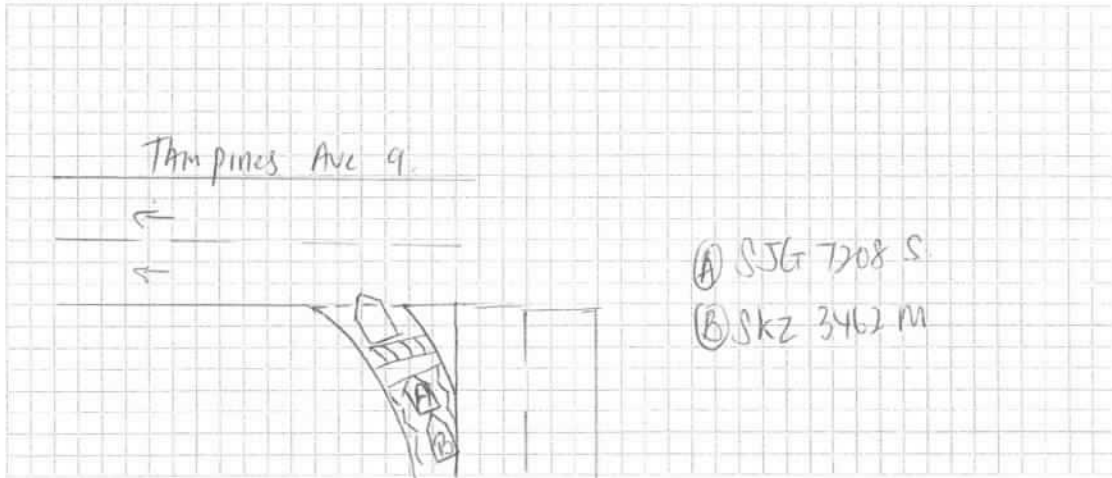


Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT Tampines Ave 12

I was at Tampines Ave 12 going to turn left to
Tampines Ave 9. The car in front of me stopped. I
stopped as well and after that I felt an impact.
Vehicle B had hit the rear of my vehicle.
No one was injured. We exchanged particulars.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

DATE : 08/06/2019

Like -

REPAIR DETAILS			
Vehicle Reg No.	: SJG7208S		
Make & Model	: HONDA	CIVIC 1.8L A	
Chassis No.	: JHMF16308S216675		
Engine No.	: R18A13036742		
Manufactured Year	: 2008		
Labour	: REPAIRER'S		
TP Vehicle Reg No.	: SKZ3462M		
DOA & Location	: 03/06/2019	TAMPINES AVE 12 SLIP RD TO TAMPINES AVE 9	
Our Ref	: SJG7208S	/ LAWRENCE KOH	

ESTIMATES OF PARTS

No.	Qty	Description	Part No.	Price
1	1	REAR BOOT	bt ✓	\$ 641.27
2	1	REAR BOOT HINGE RH	ky ✓	\$ 51.05
3	1	REAR BOOT HINGE LH	ky ✓	\$ 51.05
4	1	REAR BOOT RUBBER	cut ✓	\$ 102.50
5	1	REAR BOOT LOCK ASSY	bt ✓	\$ 204.25
6	1	REAR BOOT CATCH	ky ✓	\$ 54.95
7	1	REAR BOOT REFLECTOR LAMP RH	nn x ✓	\$ 157.75
8	1	REAR BOOT REFLECTOR LAMP LH	nn x ✓	\$ 157.50
9	1	REAR BOOT LOGO	nn ✓	\$ 27.14
10	1	EMBLEM CIVIC	nn ✓	\$ 29.15
11	1	EMBLEM 1.8	nn ✓	\$ 17.90
12	1	ENDPANEL	ky ✓	\$ 315.40
13	1	ENDPANEL TOP GARNISH	de ✓	\$ 58.96
14	1	REAR BUMPER	de ✓	\$ 766.55
15	1	REAR BUMPER RETAINER RH	nn ✓	\$ 15.35
16	1	REAR BUMPER RETAINER LH	nn ✓	\$ 15.35
17	1	REAR BUMPER BRACKET RH	nn ✓	\$ 14.55
18	1	REAR BUMPER BRACKET LH	nn ✓	\$ 14.55
19	1	TAILLAMP RH	nn x ✓	\$ 237.55
20	1	TAILLAMP LH	nn x ✓	\$ 237.55

Sub-Total (S\$) \$ 3,170.32

SAAA List Item Discount 20% (S\$) \$ 634.06

Sub-Total (S\$) \$ 2,536.26

1907.52
1526.01

LABOUR

No.	Description	Price
1	LABOUR	\$ 1,400.00 700
2	SPRAYPAINTING	\$ 1,400.00 700
3	DISCONNECT & CHECK ELECTRICAL WIRING, HARNESS, WIRE SOCKETS, ETC., REMOVE & REINSTALL DAMAGED PARTS, TEST & RECTIFY FOR PROPER FUNCTIONING	\$ 100.00 30
4	DISMANTLE AND TRANSFER BOOT FITTINGS AND MECHANISM TO NEW BOOT	\$ 200.00 60
5	REMOVE AND REPLACE AND CHECK FUNCTION OF PARKING SENSOR	\$ 150.00 30
6	ANTI-RUST COATING AND APPLY CORROSION PROTECTION	\$ 300.00 30
7	REMOVE AND REINSTALL CUSHIONS, SEATS, BACKREST, INNER TRIM, GARNISH, ROOF LINING AND/OR UPHOLSTERY TO FACILITATE REPAIRS	\$ 300.00 60

Total Labour (\$\$) \$ 3,850.00

MISCELLANEOUS ITEMS

No.	Description	Price
1	REAR BUMPER CLIPS 1 SET	\$ 100.00 30w
2	REAR BOOT INSULATOR CLIPS 1 SET	\$ 50.00 x m
3	REAR PARKING SENSOR SET	\$ 300.00 200w
4	REAR FENDER INNER SHIELD RH CLIPS 1 SET	\$ 80.00 x
5	REAR FENDER INNER SHIELD LH CLIPS 1 SET	\$ 80.00 x
6	SEALANT ENDPANEL	\$ 100.00 x
7	ENDPANEL TIP GARNISH CLIPS 1 SET	\$ 50.00 x
8	REAR NUMBER PLATE	\$ 45.00 x
Total Miscellaneous Items (\$\$) \$		805.00 1840

Total Parts (\$\$) \$	2,536.26
Total Labour (\$\$) \$	3,850.00
Total Miscellaneous (\$\$) \$	805.00
Sub-Total (\$\$) \$	7,191.26
Total (\$\$) \$	7,191.26
GST 7% (\$\$) \$	503.39
Grand Total (\$\$) \$	7,694.64

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 97495749

Lumpsum

Resurvey after repair
5 days

Subtotal amount

12/6/19 @ 245pm

3366.02

4/5/2700

5 days *

DATE: 08/06/2019

Like -

REPAIR DETAILS			
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Chassis No.	: JHMFD16308S216675		
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5	1	REAR BOOT LOCK ASSY	bt ✓	\$ 204.25
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14	1	REAR BUMPER	de ✓	\$ 766.55
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16	1	REAR BUMPER RETAINER LH	un ✓	\$ 15.35
17	1	REAR BUMPER BRACKET RH	un ✓	\$ 14.55
18	1	REAR BUMPER BRACKET LH	un ✓	\$ 14.55
19	1	TAIL LAMP RH	x ✓	\$ 237.55
20	1	TAIL LAMP LH	x ✓	\$ 237.55

Sub-Total (\$\$) \$ 3,170.32

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7	REMOVE AND REINSTALL CUSHIONS, SEATS, BACKREST, INNER TRIM, GARNISH, ROOF LINING AND/OR UPHOLSTERY TO FACILITATE REPAIRS	\$ 300.00 60

Total Labour (S\$) \$ 3,850.00

CELLANEIOUS ITEMS

Description	Price
1 REAR BUMPER CLIPS 1 SET	\$ 100.00 <i>30w</i>
2 REAR BOOT INSULATOR CLIPS 1 SET	\$ 50.00 x
3 REAR PARKING SENSOR SET	\$ 300.00 <i>2004w</i>
4 REAR FENDER INNER SHIELD RH CLIPS 1 SET	\$ 80.00 x
5 REAR FENDER INNER SHIELD LH CLIPS 1 SET	\$ 80.00 x
6 SEALANT ENDPANEL	\$ 100.00 x
7 ENDPANEL TIP GARNISH CLIPS 1 SET	\$ 50.00 x
8 REAR NUMBER PLATE	\$ 45.00 x
Total Miscellaneous Items (S\$) \$ 805.00	

Total Parts (S\$) \$ 2,536.26
Total Labour (S\$) \$ 3,850.00
Total Miscellaneous (S\$) \$ 805.00
Sub-Total (S\$) \$ 7,191.26
Total (S\$) \$ 7,191.26
GST 7% (S\$) \$ 503.39
Grand Total (S\$) \$ 7,694.64

FINALIZATION CALCULATION

Total Parts	S\$ 1,526.02
Total Supplementary	S\$
Total Labour	S\$ 1,610.00
Total Miscellaneous	S\$ 230.00
Total	S\$ 3,366.02
Lumpsum 20%	S\$ 673.20
Grand Total	S\$ 2,692.81

Tauplin 97495749
 'up'
 Lumpsum
 Resumy after repair
 05 days
 sure/maintenance
 12/6/11 @ 245pm

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 25 June 2019 3:36 PM
To: CLAIMS@CHENG AUTO.COM; SUR
Cc: Taufikh (LKKAUTO)
Subject: RE: SJG 7208S - LAWRENCE KOH | DOA : 03/06/2019 | POLICY NO. : 5092767073-01 | REF. NO. : MT/1047629-002

Dear Murugesan,

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to NTUC INCOME

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENG AUTO.COM <CLAIMS@CHENG AUTO.COM>
Sent: Tuesday, 25 June 2019 3:24 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Subject: RE: SJG 7208S - LAWRENCE KOH | DOA : 03/06/2019 | POLICY NO. : 5092767073-01 | REF. NO. : MT/1047629-002

Dear Veron,

We refer to your offer in your email dated .

We accept the offer S\$2,700.00 (before GST) & 5 working days.

Thanks & Best Regards,

Claims Department

Murugesan



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

Email: cab@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Monday, 24 June, 2019 10:24 AM

To: CLAIMS@CHENGAUTO.COM; SUR <sur@lkkauto.com>

Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>

Subject: RE: SJG 7208S - LAWRENCE KOH | DOA : 03/06/2019 | POLICY NO. : 5092767073-01 | REF. NO. : MT/1047629-002

Dear Sir/Madam,

WITHOUT PREJUDICE

Offer Lump Sum \$2700/- @ 5 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Sent: Thursday, 20 June 2019 11:37 AM

To: SUR <sur@lkkauto.com>

Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>

Subject: SJG 7208S - LAWRENCE KOH | DOA : 03/06/2019 | POLICY NO. : 5092767073-01 | REF. NO. : MT/1047629-002

Dear Mr Taufikh,

Attached herewith the after repair photos for your action.

Also, we've attached our finalization report of the repair cost after survey.

Please let us know the final cost of repair.

We look forward to your prompt reply.

Thanks & Best Regards,

Claims Department

rachel lai



CHENG AUTO BODYWORKS

HP: 8666 7775 | **Office-Tel:** 6631 0707 | **Fax:** 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19010344/T1vd3e2

73 BRAS BASAH ROAD

Date: 03-07-2019

#05-01 NTUC TRADE UNION HOUSESINGAPORE

189556



ATTN: CYNDIE YONG

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKZ 3462M	Veh. Inspected	SJG 7208S
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1047629-002	Excess (\$)	0.00
Assign From	ANNIE KOH	Assign Date	11/06/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA CIVIC 1.8L	c.c	1799
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JHMF16308S216675	Colour	BLACK
Odometer	213737 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HABILEAD	6 mm
L/H Front Tyre	205/60 R16	HABILEAD	6 mm
R/H Rear Tyre	205/60 R16	HABILEAD	6 mm
L/H Rear Tyre	205/60 R16	HABILEAD	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	03/06/2019	Inspect Date / Time	12/06/2019 (02:45 PM)
Survey held at	CHENG AUTO BODYWORKS 5 SOON LEE STREET #01-62 PIONEER POINT SINGAPORE 627607		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJG 7208S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BOOT	BENT	641.27	641.27
1	REAR BOOT HINGE RH	TO REPAIR SEE LABOUR	51.05	-
1	REAR BOOT HINGE LH	TO REPAIR SEE LABOUR	51.05	-
1	REAR BOOT RUBBER	CUT	102.50	102.50
1	REAR BOOT LOCK ASSY	BENT	204.25	204.25
1	REAR BOOT CATCH	TO REPAIR SEE LABOUR	54.95	-
1	REAR BOOT REFLECTOR LAMP RH	NOT NECESSARY	157.75	-
1	REAR BOOT REFLECTOR LAMP LH	NOT NECESSARY	157.50	-
1	REAR BOOT LOGO	NECESSARY	27.14	27.14
1	EMBLEM CIVIC	NECESSARY	29.15	29.15
1	EMBLEM 1.8	NECESSARY	17.90	17.90
1	ENDPANEL	TO REPAIR SEE LABOUR	315.40	-
1	ENDPANEL TOP GARNISH	DEFORMED	58.96	58.96
1	REAR BUMPER	DEFORMED	766.55	766.55
1	REAR BUMPER RETAINER RH	NECESSARY	15.35	15.35
1	REAR BUMPER RETAINER LH	NECESSARY	15.35	15.35
1	REAR BUMPER BRACKET RH	NECESSARY	14.55	14.55
1	REAR BUMPER BRACKET LH	NECESSARY	14.55	14.55
1	TAILLAMP RH	NOT NECESSARY	237.55	-
1	TAILLAMP LH	NOT NECESSARY	237.55	-
	LESS 20% DISCOUNT		-634.06	-381.50
			2,536.26	1,526.02
<u>SPECIAL NETT ITEMS</u>				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	100.00	30.00
1	SET REAR BOOT INSULATOR CLIPS (SN)	NOT NECESSARY	50.00	-
1	SET REAR PARKING SENSOR (SN)	NOT WORKING	300.00	200.00
1	SET REAR FENDER INNER SHIELD RH CLIPS (SN)	NOT NECESSARY	80.00	-
1	SET REAR FENDER INNER SHIELD LH CLIPS (SN)	NOT NECESSARY	80.00	-

Report Ref No. CS/INC19010344/T1vd3e2

**LKK Auto Consultants Pte Ltd**

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TEL: 6256 3561 FAX: 6256 4315

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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SEALANT ENDPANEL (SN)	NOT NECESSARY	100.00	-
1	SET END PANEL TIP GARNISH CLIPS (SN)	NOT NECESSARY	50.00	-
1	REAR NUMBER PLATE (SN)	NOT NECESSARY	45.00	-
			805.00	230.00
	LABOUR			
	LABOUR. INCLUSIVE OF THE REPAIR OF REAR BOOT HINGE RH, REAR BOOT HINGE LH, REAR BOOT CATCH AND ENDPANEL.		1,400.00	700.00
	SPRAYPAINTING.		1,400.00	700.00
	DISCONNECT & CHECK ELECTRICAL WIRING, HARNESS, WIRE SOCKETS, ETC, . REMOVE & REINSTALL DAMAGED PARTS, TEST & RECTIFY FOR PROPER FUNCTIONING.		100.00	30.00
	DISMANTLE AND TRANSFER BOOT FITTINGS AND MECHANISM TO NEW BOOT.		200.00	60.00
	REMOVE AND REPLACE AND CHECK FUNCTION OF PARKING SENSOR.		150.00	30.00
	ANTI-RUST COATING AND APPLY CORROSION PROTECTION.		300.00	30.00
	REMOVE AND REINSTALL CUSHIONS, SEATS, BACKREST, INNER TRIM, GARNISH, ROOF LINING AND / OR UPHOLSTERY TO FACILITATE REPAIRS.		300.00	60.00
			3,850.00	1,610.00
GRAND TOTAL			7,191.26	3,366.02
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				2,700.00

Report Ref No. CS/INC19010344/T1vd3e2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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