

Fax: 64697472

## Letter Of Claim For Uninsured Loss

Insurance Company: INDIA INTL.  
Address: \_\_\_\_\_

Date: 20/9/2019

Attention: Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number GBH9262 K & YK2971 E  
at JEMB (BORONG GATEWAY) LOADING BAY on 23RD MAY 2019.

I am the owner of Vehicle Number GBH9262 K which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number YK2971 E, I hereby submit my claim against your company for the uninsured loss which are as follows:

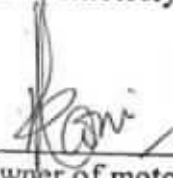
Excess payment for OD claim  
Loss of usage (S\$/day) for 2 days \$100  
Car rental as per invoice attached  
Search fee  
Others COA of repair  
Total claim amount

\$	_____
\$	<u>200.00</u>
\$	_____
\$	<u>2.00</u>
\$	<u>1298.40</u>
\$	<u>1500.40</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 1500.40, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

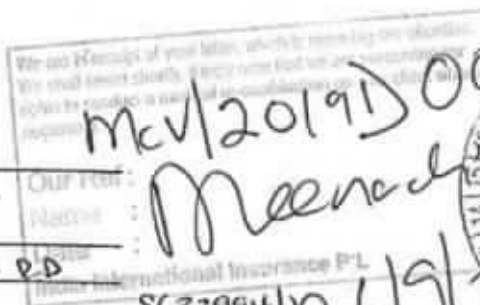
Yours sincerely

  
(Owner of motor vehicle)

Name: Robin

Address: 72 BENDEMERE RD

Telephone: 71791239



MCV/2019D 0000551

## LETTER OF AUTHORITY AND INDEMNITY


- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

**Type of Claim:**

- ☒ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. GBH9262K AND YK2971E  
ON 23.5.2019 AT Jems @ Juray gateway Causey Bay

1. I, the owner of vehicle no. GBH9262K hereby instruct you and authorise you to act for me with respect to the following: -
  - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
  - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
  - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
  - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
  - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop
Name <u>Navin</u>		Company Name <u>TAN CHONG MOTOR SALES PTE LTD</u>
Address <u>42 BENDEMEER ROAD</u>		Claim Officer Name <u>913 BUKIT TIMAH ROAD</u>
<u>S/ (339941)</u>		<u>SINGAPORE 589623</u>
Telephone No <u>9779 1239</u>		Telephone No <u>TEL : 6466 7711 FAX : 6469 7472</u>
Date	Authorized Signature	Date
Company Stamp [For Co Regn Vehicle] <u>SPR 2019</u>	 <u>[Signature]</u>	<u>[Signature]</u>

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

#### III-Direct Settlement (PODS)

India Ref: MCV2019D0000551

Claimant Ref: GBH 9262K

We/I, TAN CHONG MOTOR SALES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,298.40 (repair cost), S\$ 120.00 (loss of use), S\$ 2.00 (search fee), vehicle no. GBH 9262K that was damaged pursuant to the accident which occurred on 23/05/2019 (date) at JEMS @ JURONG GATEWAY (location) involving vehicle no. YK 2971E (insured vehicle). This is pursuant to the inspection conducted on 19/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LUZERNE PTE LTD ("the third party claimant") of vehicle no. GBH 9262K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GBH 9262K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,420.40 to TAN CHONG MOTOR SALES PTE LTD.

Dated this 27 day of Feb 2020

CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

**TAN CHONG MOTOR SALES PTE LTD**  
913, BUKIT TIMAH ROAD  
SINGAPORE 598623  
TEL: 6466 7711 FAX: 6469 7472

Nationality:

Occupation:

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



  
Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)



www.tanchong.com

## Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622  
SERVICE CENTRES  
913, BUKIT TIMAH ROAD, SINGAPORE 589623, TEL: 64694091/92  
17 LORONG 8 TOA PAYOH SINGAPORE 319254, TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : INDIA INT'L INSURANCE PTE LTD  
ADDRESS : 64 CECIL STREET  
TELEPHONE : #04-05 IOB BUILDING S(049711)  
MODEL : 63476100  
ENGINE NO : MVL2RDKE26KW3JBT-D  
CHASSIS NO : YD25038191B  
VEHICLE NO : JN1MC2E2620030682  
GBH9262K

INVOICE NO : W12141259  
INVOICE DATE : 17-SEP-2019  
TERMS : CREDIT  
DATE REC'D : 07-AUG-2019  
SA/SE : LAW  
JOB NO : BG1068631  
MILEAGE : 010841  
YOUR REFERENCE : INS/IC/LAW/0289/

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	RENEW REAR WINDSCREEN GLASS ASSY.	150.00
2	RENEW WIPER MOTOR, ARM AND COVER	120.00
3	CHECK LIGHTING 3RD BRAKE	48.00
	SUBTOTAL :	318.00
	PARTS	
1	GASKET 3RD BRAKE LIGHT	46.90
	Qty:1 @ \$46.90 each (Special Nett Item)	12.40
2	COVER-ARM, BACK	
	Qty:1 @ \$12.40 each (Special Nett Item)	669.60
3	GLASS-TAIL GATE	
	Qty:1 @ \$837.00 each (Disc:20.00% After Disc:\$669.60each)	38.40
4	COVER-BACK WIPER	
	Qty:1 @ \$48.00 each (Disc:20.00% After Disc:\$38.40each)	48.16
5	RUBBER-DUM	
	Qty:1 @ \$60.20 each (Disc:20.00% After Disc:\$48.16each)	80.00
6	REAR W/SCREEN SEALANT	
	Qty:1 @ \$80.00 each (Special Nett Item)	895.46
	SUBTOTAL :	
	REMARKS	

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

## Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622  
SERVICE CENTRES  
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64604091/92  
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570733/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : INDIA INT'L INSURANCE PTE LTD  
ADDRESS : 64 CECIL STREET  
TELEPHONE : #04-05 IOB BUILDING S(049711)  
MODEL : 63476100  
ENGINE NO : MVL2RDKE26KW3JBT-D  
CHASSIS NO : YD25038191B  
VEHICLE NO : JN1MC2E26Z0030682  
GBH9262K

INVOICE NO : W12141259  
INVOICE DATE : 17-SEP-2019  
TERMS : CREDIT  
DATE REC'D : 07-AUG-2019  
SA/SE : LAW  
JOB NO : BG1068631  
MILEAGE : 010841  
YOUR REFERENCE : INS/IC/LAW/0289/1

ITEMS	JOB DESCRIPTION	AMOUNT
1	AIG CLAIM INDIA INSURANCE DOA:23.05.2019	
2	TOC:DIRECT SETTLEMENT OUR REF:INS/IC/LAW/0289/2019	
3	SATISFACTION NOTE ATTACHED T/P VEHICLE YK2971E	
4	AUTHORISE BY:CECILIA CHONG (LKK) ON 05.07.2019 @ 1100HRS	
5	SURVEY BY:RASUL (LKK) ON 19.07.2019 @ 1100HRS RECOMMEND 2 DAYS REPAIR	
6	REPAIR FROM 13.08.2019 - 15.08.2019	
Insurance Co : INDIA INT'L INSURANCE PTE LTD Policy No..... TP-YK2971E Claim Type ... DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA..... 23-MAY-2019 Our Ref..... INS/IC/LAW/0289/2019 Surveyor..... M/S LKK ENGINEERING & MANAGEMENT SERVICES		
	LABOUR	318.00
	PARTS	895.46
	SUBTOTAL	1213.46
	TOTAL	1213.46
	GST(7%)	84.94
	AMOUNT DUE	1298.40

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)  
DOLLARS: ONE THOUSAND TWO HUNDRED NINETY  
EIGHT AND CENTS FORTY ONLY.

WORKSHOP MANAGER

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CUSTOMER

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-087510  
Date of Request: 03/06/2019

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd  
911, Bukit Timah Road  
Singapore 589622

Dear Sir/Madam,

Enquiry Date 03/06/2019  
Enquiry By Eric Koh Yong Lang  
TP Vehicle No. YK2971E  
Accident Date 23/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YK2971E	India International Insurance Pte Ltd	31/01/2019-30/01/2020	63476100

Thank You,

The Images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their Images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-087510  
Date of Request: 03/06/2019

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd  
911, Bukit Timah Road  
Singapore 589622

Dear Sir/Madam,

Enquiry Date: 03/06/2019  
Enquiry By: Eric Koh Yong Lang  
TP Vehicle No.: YK2971E  
Accident Date: 23/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque