

INS. CASE OWNER:

Meehachi

CC 4, 1N

190

10336, R1 ga3

LKK:

IDAC:

Surveyor:

Rasul

DOI:

ASSIGNMENT

10/7/19

Date / Time:

Registered in Merimen:

10/6/19
11/6/19

Pre-assign / CCU / FTE

YK 2971 E



Insured Vehicle No.:

Name of Insured:

974 Long Group plc

Insured Tel No.:

HP:

Excess Sec II : \$S

D.O.A:

23/5/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GBH 9762 K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Can Hong



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

5/1/19 - GBH 9762 K - X : YK 2971 E - X
 5/1/19 - Liability (pending approval from III).
 6/1/19 - Liability clearance sent to TP.
 10/1/19 - Liability approved. (pending survey)
 21/1/19 - Rec LOR to TP (pending LOR).
 21/1/19 - LOP in, file pass to MK report.
 4/2/19 - Pending mandate approval.
 4/2/19 - Offer \$1420.40 (pending acceptance).
 20/2/19 - Settle @ \$1420.40, file pass to MK send CV.

23/2/2020 - File pass to MK to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Rasul

Repair Cost:

\$S 1213.40

(2 days)

Reduction: \$3219.70 % 73

Email

Call

FINAL SETTLEMENT

Date/Time: 17/2/2020

Confirm with

li ting

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 23

Repair Cost:

\$S 1298.40

Loss of Rental (LOR):

\$S -

(days)

Loss of Use (LOU):

\$S 120.00 (5 60 x 2 days)

Loss of Income (LOI):

\$S -

(5 x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$S 2.00

Medical:

\$S -

Disbursement:

\$S -

(e.g. Tow/ Independent)

Legal Cost

\$S -

Total:

\$S 1420.40

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S 1420.40

Name 1:

Tan Chong Motor Sales Pte Ltd

Payee 2 (BOLSA IFMA):

\$S -

Name 2:

Payee 3 (Other IFMA):

\$S -

Name 3:

2. We incomplete
 LPC received
 The original.

Pam

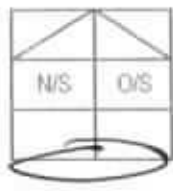
III

1336 / 110

90411

ASSIGNMENT

From: _____ Date: 19/7/2019
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: GBH 9262K
at Workshop m/s: Tan chong
of: 911 043 Bukit Jimah
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: Before 10-30am



(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 2 days Res.: Yes or No
Lum Sum: 1-4-1 % 3 Val: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____
Vehicle: IN / OUT

Veh No: GBH 9262K Regn: 2018 NOV
Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: NISSAN NV350 C/S: 2488
Colour: GREY A/C: Insured / Std / NI / NA
Sp. Reading: 10445 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: JN1MC262620030682
Gen. Cond: Good / P / Poor / Burnt
Steering: Order / Jammed / Leaked / Burnt or
Brake: Order / Jammed / Leaked / Burnt or
Modi: Nil / SRim / STD A/Rim or
Tyre Size: F: 195R15C
R: 2.
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: _____ Rear: _____
R/Bal: 6 mm R/Bal: 6 mm
L/Bal: 6 mm L/Bal: 6 mm
D.O.A: 28/05/19 D.O.I: 19/07/19
Survey held at: TAN CHONG
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>P/P \$1213.40 / - (Red = \$3219.70 / 73%)</u>

Date/Time, File Path (s): _____
1) ☐ : Prel. Report
☐ : Final Report
Date/Time, File Path (s): _____
2) _____
Report Format: _____
Lump Sum / REP. / 24 HRS: _____

Days Of Repair: _____
Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp. (\$) ☐ : Interview (\$) ☐ : Tech. Insp. (\$) ☐ : Wash and ...

Survey Fee: _____
Transportation: _____
3) 3 + PS. 34
4) _____
5) _____
6) _____
7) _____
8) _____
9) _____
10) _____

Cecilia

LICK

SAT

TAN CHONG MOTOR SALES PTE. LTD.
#11, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 6694091
REFERENCE : INS/IC/LAW/5289/2019
DATE : 08-JUN-2019

INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET
#04-05 IOB BUILDING
S(649711)
TEL : 63476100
FAX : 62244174
ATTN:MOTOR CLAIM MANAGER

OWNER'S NAME : M/S LUZERNE PTE LTD
ADDRESS : 72 BENDOMEER ROAD
#02-22 LUZERNE
S(339941)
TELEPHONE NO : 65685656

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-TE2971E
VEHICLE NO : GRH9262K
MODEL CODE : MYL2H0K126KH3JST-D
MODEL/YEAR : NISSAN NV350 PANEL VAN 50K 2.5 SAT MY2018
ENGINE NO : TD250381918
CHASSIS NO : JN1MC2E24T0038682
MILEAGE : 1 KM
DATE IN : 08/06/2019
LIABILITY : 8.00
EXCESS CLAUSE : 8.00
ESTIMATE BY : LAWRENCE
ACCIDENT DATE : 23/05/2019

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

CAR AT ~~WORKSHOP~~ / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : lawrenceteo@tanchong.com

H/P : 94568832

FAX : 64697472

08/06/19

1636

TAN CHONG MOTOR SALES PTE. LTD.
 SUKIT TITAR W/SHOP
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO GDH9262K

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RP1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	Xm
2 SHW	INSTALL ULTRAMAX SOLAR FILM - REAR W/SCREEN	150.00	mc - Xm
3 UG14	RENEW REAR WINDSCREEN GLASS ASSY.	250.00	m -
4 ZI/001	REPAIR RR REAR FENDER	600.00	Xm
5 ZI/002	S/PAINT RR REAR FENDER	800.00	Xm
6 ZI/003	RENEW WIPER MOTOR, ARM AND COVER	120.00	/
7 ZI/004	CHECK LIGHTING 3RD BRAKE	45.00	/
8 ZI/005	COMPANY LOGO ON AFFECTED PORTION	1000.00	Xm
TOTAL LABOUR CHARGES		2985.00	

TAN CHONG MOTOR SALES PTE. LTD.
 SUKUT TINAM W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGM NO GRH9262X

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	COVER-BACK WIPER <i>net</i>	90920-3XADA	48.00		
2	SEAL RUBBER PIV WIPER <i>? XSVL</i>	28714-CY010			8.70
3	MOTOR-WIPER <i>? XSVL</i>	28710-3XADA			231.20
4	COVER-ARM BACK <i>scr</i>	28782-1PCGA			12.40
5	ARM ASST-BK WDW <i>? XSVL</i>	28781-3XADA			72.30
6	LAMP ASST-STOP 3RD <i>? XSVL</i>	26590-3XADA			237.50
7	GLASS-TAIL GATE <i>net</i>	90300-3XADA	837.01		
8	RUBBER-DUM <i>net</i>	02716-99900	50.20		
9	REAR W/SCREEN SEALANT <i>net</i>	SEALANT - 4			80.00
SUB TOTAL			945.20	0.00	642.10
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			189.04	0.00	0.00
GRAND TOTAL			756.16	0.00	642.10
OVERALL TOTAL			1398.26		

LEGEND: REMARKS: OK = APPROVED, REMARKS: X = NOT APPROVED

3rd BRAKE LIGHT SWAL CASE - net / 446.90 (SN).

44433.16

TAN CHONG MOTOR SALES PTE. LTD.

SUEIT TIMAN W/SHOP

SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO GHR9262R

TOTAL LABOUR CHARGES	2988.00
TOTAL SPARE PARTS CHARGES	1398.26
GRAND TOTAL	4386.26 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	Rasul - 47 90010068
SURVEYED DATE	12/07/19 @ 11:00
AUTHORIZED DATE	2 days
EXCESS CLAUSE	0.00
LIABILITY	0.00
REMARKS	Ray after repair

PLEASE NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LRC Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts/damage
- Parts prices are subject to LRC approval
- Third party survey is on LRC's terms
- No illegal modifications
- Supplementary damages/repairs are subject to final approval

Acknowledged by Repairer
Signature: _____
Date: _____

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALISED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/LAW/0289/2019
DATE : 08-JUN-2019

209/19

INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET
#04-05 IOB BUILDING
S(049711)
TEL : 63476100
FAX : 62246174
ATTN: MOTOR CLAIM MANAGER

0/5

OWNER'S NAME : M/S LUSERNE PTE LTD
ADDRESS : 72 BENDOMEER ROAD
#02-22 LUSERNE
S(339941)
TELEPHONE NO : 65665656

Passer


20045

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-YK2971E
VEHICLE NO : GBH9262K
MODEL CODE : MVL2NDKE26KWJBT-D
MODEL/YEAR : NISSAN NV350 PANEL VAN SOB 2.5 SAT MY2018
ENGINE NO : YD25038191B
CHASSIS NO : JH1MC2E26E0030682
MILEAGE : 1 KM
DATE IN : 08/06/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : LAWRENCE
ACCIDENT DATE : 23/05/2019

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGH NO GBH9262K

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RP1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	.00
2 SRW	INSTALL ULTRAMAX SOLAR FILM - REAR W/SCREEN	150.00	.00
3 UG14	RENEW REAR WINDSCREEN GLASS ASSY.	150.00	150.00 ✓
4 IZ/001	REPAIR RH REAR FENDER	600.00	.00
5 IZ/002	S/PAINT RH REAR FENDER	800.00	.00
6 IZ/003	RENEW WIPER MOTOR, ARM AND COVER	120.00	120.00 ✓
7 IZ/004	CHECK LIGHTING 3RD BRAKE	48.00	48.00 ✓
8 IZ/005	COMPANY LOGO ON AFFECTED PORTION	1000.00	.00
	TOTAL LABOUR CHARGES	2988.00	318.00

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO GBH9262K

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
		NETT	LIST	S/NETT	
1 GASKET 3RD BRAKE LIGHT	26593-3XA0A			46.90	OK
2 COVER-BACK WIPER	90920-3XA0A	48.00			OK
3 SEAL RUBBER PIV WIPER	28714-CY010			6.70	X
4 MOTOR-WIPER	28710-3XA0A			233.20	X
5 COVER-ARM, BACK	28782-1FC0A			12.40	OK
6 ARM ASSY-RR W/W	28781-3XA0A			72.30	X
7 LAMP ASSY-STOP 3RD	26590-3XA0A			237.50	X
8 GLASS-TAIL GATE	90300-3XA0A	837.00			OK
9 RUBBER-DUN	G2716-89900	60.20			OK
10 REAR W/SCREEN SEALANT	SEALANT - 4			80.00	OK
SUB TOTAL		945.20	0.00	139.30	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		189.04	0.00	0.00	
GRAND TOTAL		756.16	0.00	139.30	
OVERALL TOTAL		895.46			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO GBH9262K

NETT ITEM	945.20
LESS 20.00%	-189.04
NETT AMOUNT	756.16
LIST ITEM	0.00
LESS 20.00%	0.00
LIST AMOUNT	0.00
SPECIAL NETT ITEM	139.30
LESS .00%	0.00
SPECIAL NETT AMOUNT	139.30
TOTAL LABOUR CHARGES	318.00
TOTAL SPARE PARTS CHARGES	895.46
TOTAL CHARGES	1213.46
ADD 7 % GST	84.94
GRAND TOTAL	1298.40

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/LAW/0289/2019
DATE : 08-JUN-2019

INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET
#04-05 IOB BUILDING
S(049711)
TEL : 63476100
FAX : 62244174
ATTN:MOTOR CLAIM MANAGER

OWNER'S NAME : M/S LUZERNE PTE LTD
ADDRESS : 72 BENDOMEER ROAD
#02-22 LUZERNE
S(339941)
TELEPHONE NO : 65665656

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-YK2971E
VEHICLE NO : GBH9262E
MODEL CODE : MVL2RDKE26KWJ3BT-D
MODEL/YEAR : NISSAN NV350 PANEL VAN 5DR 2.5 SAT MY2018
ENGINE NO : YD25038191B
CHASSIS NO : JH1MCZE26Z0030682
MILEAGE : 1 KM
DATE IN : 08/06/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : LAWRENCE
ACCIDENT DATE : 23/05/2019

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL
CAR AT WORKSHOP / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : lawrenceteo@tanchong.com

H/P : 94568832 FAX : 64697472

TAN CHONG MOTON SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO GRH9262K

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	X
2	SRW	INSTALL ULTRAMAX SOLAR FILM - REAR W/SCREEN	150.00	✓
3	UG14	RENEW REAR WINDSCREEN GLASS ASSY.	150.00	✓
4	EE/001	REPAIR RH REAR FENDER	600.00	X
5	EE/002	S/PAINT RH REAR FENDER	800.00	X
6	EE/003	RENEW WIPER MOTOR, ARM AND COVER	120.00	✓
7	EE/004	CHECK LIGHTING 3RD BRAKE	48.00	✓
8	EE/005	COMPANY LOGO ON AFFECTED PORTION	1000.00	X
TOTAL LABOUR CHARGES			2988.00	

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO GBH9262K

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	COVER-BACK WIPER <i>OK</i>	90920-3XA0A	48.00			
2	SEAL RUBBER PIV WIPER <i>?</i>	28714-CY010			6.70	
3	MOTOR-WIPER <i>?</i>	28710-3XA0A			233.20	
4	COVER-ARM, BACK <i>SCR</i>	28782-1FC0A			12.40	
5	ARM ASSY-RR WDN <i>?</i>	28781-3XA0A			72.30	
6	LAMP ASSY-STOP 3RD <i>?</i>	26590-3XA0A			237.50	
7	GLASS-TAIL GATE <i>OK</i>	90300-3XA0A	837.01			
8	RUBBER-DUM <i>OK</i>	G2716-89900	50.20			
9	REAR W/SCREEN SEALANT <i>OK</i>	SEALANT - 4			80.00	
SUB TOTAL			945.20	0.00	642.10	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			189.04	0.00	0.00	
GRAND TOTAL			756.16	0.00	642.10	
OVERALL TOTAL			1398.26			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

3rd BRAKE LIGHT SEAL GASKET - OK

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO GBN9262K

TOTAL LABOUR CHARGES	2988.00
TOTAL SPARE PARTS CHARGES	1198.26
GRAND TOTAL	4386.26 *

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME	:	Rasul - Hp 90010068
SURVEYED DATE	:	12/07/19 @ 1100
AUTHORIZED DATE	:	2 days
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	Ray after repair

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after every repair
- To display damaged parts clearly
- Parts prices are subject to market rates
- Third party survey is on a non-binding basis
- No illegal modifications allowed
- Supplementary repairs/charges are subject to final approval

Acknowledged by Repairer:
 Signature: _____
 Date: _____

NISSAN COMMERCIAL AUTO PROTECTOR COMMERCIAL VEHICLE

Name of Policyholder : Luzerne Pte Ltd
Period of Insurance : 07 Nov 2018 To 06 Nov 2019
Engine No. : YD25038191B
Chassis No. : JN1MC2E26Z0030682

Vehicle No. : GBH9262K
Policy No. : 1800133231
Endorsement No. :
Issued Date : 26 Nov 2018

ABOUT THE COVER

Make/Model : NISSAN NV350 PANEL VAN
Engine Capacity/Tonnage : 1.5 Tonnage
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAFF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) Any person who is driving on the Policyholder's order or with their permission.
 b) This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

- 1) Use in connection with the Policyholder's business
 2) Use for the carriage of passenger (other than for hire or reward) in connection with the Policyholder's business
 3) Use for social, domestic or pleasure purposes. This Policy does not cover a) use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing; and b) use whilst drawing a trailer except the towing of anyone disabled using a mechanically propelled vehicle.c) use for any purpose in connection with Motor Trade

Loss Of Use (7 Days) Commercial Auto

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreens : \$100

Named Driver and Excess (where applicable)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Tan Chong Motor Sales Add: 813 Bl Timah Road Singapore 589623 64694091 64694092 64694093
 2. TC AutoClinic Add: No 1, Sixth Lok Yang Road Singapore 628089 62822212
 3. Tan Chong Motor Sales Add: 17 Lor 8 Toa Payoh Singapore 319254 63570753 63570754
 4. Autoclusion Industrial Add: 10 Ubi Road 4 Singapore 408623 64809060
 5. TC AutoClinic Add: 25 Leng Kee Road Singapore 158097 67038511 67038512 67038513

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0500610392

TAN CHONG CREDIT PTE LTD-TBK
 911 BUKIT TIMAH ROAD TAN CHONG MOTOR CENTRE
 SINGAPORE 589622 ANSP-MOTOR
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

89C296

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-087510

Date of Request: 03/06/2019

Your Ref No:

Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 03/06/2019
Enquiry By Eric Koh Yong Lang
TP Vehicle No. YK2971E
Accident Date 23/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YK2971E	India International Insurance Pte Ltd	31/01/2019-30/01/2020	63476100

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-087510

Date of Request: 03/06/2019

Your Ref No:

Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date: 03/06/2019
Enquiry By: Eric Koh Yong Lang
TP Vehicle No: YK2971E
Accident Date: 23/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

SATISFACTORY NOTE

TAN CHONG MOTOR SALES PTE LTD (TCMS)



AUTOLUTION INDUSTRIAL PTE LTD (AIPL)



TC AUTOCLINIC PTE LTD (TCAC)



TYPE OF CLAIM:

DATE:



OWN DAMAGE (OD)

OWNER NAME:

Luzerne Pte Ltd



OWN DAMAGE (OD) & UNINSURED LOSS
(EXCESS & LOSS OF USAGE) VIA
TCMS / AIPL / TCAC

NRIC NO.:

ADDRESS:



THIRD PARTY THROUGH
TCMS / AIPL / TCAC



THIRD PARTY - OWNER
DIRECT CLAIM AGAINST
THIRD PARTY INSURANCE



WINDSCREEN / GLASS (W/S)

VEHICLE MODEL:

NV350

INSURANCE CO.:

ALL - INDIAN

REGN. NO.:

GBH9262K

CLAIM NO.:

CHASSIS NO.:

POLICY NO.:

DATE OF ACCIDENT:

28.05.2019

DATE RECEIVED:

12/08/19

DATE COMPLETED:

15/08/19

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no further claim whatsoever against the above Company in respect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.



[Signature]

Sign Here
(of Co. Reg. Sign & Chop)

(NAME / SIGNATURE OF INSURED)

FOOTNOTE:



TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER
THROUGH TCMS'S LEGAL AID



DEPOSIT PAID BY OWNER



OWNER WILL MAKE CLAIM AGAINST
THIRD PARTY INSURANCE COMPANY



DOCUMENTS RETURNED TO
OWNER



TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER UNINSURED LOSS. (EXCESS
PAYMENT & LOSS OF USAGE)

Print Received Message

This mail is associated with :

*GBH9262K (MCV2019D0000551)
[YK2971E]
TP
LUZERNE PTE LTD
May 23 2019 1:00PM
[CITYLONG GROUP PTE LTD]
Tan Chong Motor Sales Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 04/02/2020 20:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1500.40) - GBH9262K - Claim Handler: C. Meenachi

Approved:1500.40.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jul 2019 Edit Reg		10 Jun 2019 00:00 Edit Adj Rpt	\$S\$1,213.46 Edit Estimates	\$S\$1,213.46 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	CITYLONG GROUP PTE LTD, Co. Reg. No.: 201212981E	
Main Claimant:	LUZERNE PTE LTD, Co. Reg. No.: A197701904H	
Vehicle Reg. No.:	GBH9262K	Date of Loss: 23/05/2019 13:00 - :59 [6 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCV2019D0000551	Policy/Cover Note No.: D19MCV0000332
Vehicle Reg. No. (Insured):	YK2971E	Policy No. (Claimant): 1800133231
		Excess:
Repairer:	Tan Chong Motor Sales Pte Ltd (Bukit Timah) 911, Bukit Timah Road, 589622 Bukit Timah - Tel:	
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by C. Meenachi - 6347 6073]	
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 20/06/2019]	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
- III_SG (04/02/2020): Alert - Adj Mandate Approved (\$S\$1500.40) - GBH9262K - Claim Handler: C. Meenachi - III_SG (04/01/2020): Alert - Adj Mandate Approved (\$S\$0.00) - GBH9262K - Claim Handler: C. Meenachi - III_SG (05/07/2019): Alert - Adj Mandate Approved (\$S\$0.00) - GBH9262K - Claim Handler: C. Meenachi		

ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBH9262K (MCV2019D0000551)
[YK2971E]
TP
LUZERNE PTE LTD
May 23 2019 1:00PM
[CITYLONG GROUP PTE LTD]
Tan Chong Motor Sales Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/01/20 11:32	Odometer Reading		Load JPG	☒
2	13/01/20 11:32	Chassis Number		Load JPG	☒
3	13/01/20 11:32	General View		Load JPG	☒
4	13/01/20 11:32	General View		Load JPG	☒
5	13/01/20 11:32	General View		Load JPG	☒
6	13/01/20 11:32	General View		Load JPG	☒
7	13/01/20 11:32	General View		Load JPG	☒
8	13/01/20 11:32	General View		Load JPG	☒
9	13/01/20 11:32	General View		Load JPG	☒
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15	13/01/20 11:32	General View		Load JPG	☒
16	13/01/20 11:32	General View		Load JPG	☒
17	13/01/20 11:32	General View		Load JPG	☒
18	13/01/20 11:32	General View		Load JPG	☒
19	13/01/20 11:32	Reinspection Photo		Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/06/19 22:25	ACKNOWLEDGEMENT EMAIL TO III DD 10.6.19		Load PDF	
2	12/06/19 09:05	TP ESTIMATE + TP GIA REPORT		Load PDF	
3	22/07/19 14:38	TP ESTIMATE - MARKED		Load PDF	
4	29/01/20 15:15	GIA SEARCH		Load PDF	
5	29/01/20 15:15	LOD		Load PDF	
6	02/03/20 11:01	WORKSHOP INVOICE		Load PDF	
7	02/03/20 11:01	AUTHORISATION TO ACT FORM		Load PDF	
8	02/03/20 11:01	DISCHARGE VOUCHER		Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	12/06/19 08:28	Singapore Accident Statement		Load PDF	
2	04/01/20 15:59	LOD FROM TAN.CHONG		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19010336/R1GA3Q2

Date: 02/03/2020

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D19MCV0000332
Claimant Vehicle No :	GBH9262K	Insured Vehicle No :	YK2971E
Date of Loss:	23/05/2019	Nature of Claim:	TP
		Claim No:	MCV2019D0000551

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBH9262K	Engine No:	YD25038191B
Make & Model:	NISSAN NV350, 2.5 (A)	Chassis No:	JN1MC2E26Z0030682
Reg. Date:	07/11/2018 (Man. Year: 2018)	Odometer:	10445 km
Colour:	Grey		
Engine Capacity:	2488 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195 R15C	Rear Tyre Size:	195 R15C
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,445.16	895.46	549.70	38.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,988.00	318.00	2,670.00	89.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,433.16	1,213.46	3,219.70	72.63
+ GST 7.00/7.00% (S\$)	310.32	84.94	225.38	72.63
Nett Amount (S\$)	4,743.48	1,298.40	3,445.08	72.63
+ Loss of Use (2.0 x S\$60.00/day) (S\$)		120.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,420.40		

INSPECTION

Date of Assignment:	10/06/2019	
Date Inspected:	19/07/2019 Inspected At:	Tan Chong Motor Sales Pte Ltd (Bukit Timah) 911, Bukit Timah Road Singapore 589622
Estimated Period of Repair:	2.0 days	

Adjuster: MOHD RASUL**Manager:** Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 29 Jan 2020)	
Parts:	N/A	NISSAN NV350 2.5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBH9262K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER -BACK WIPER	Missing	48.00 FN	*48.00 FN
2	1		*GLASS -TAIL GATE	Broken	837.00 FN	*837.00 FN
3	1		*RUBBER -DUM	Necessary	60.20 FN	*60.20 FN
4	1		*REAR W/SCREEN SEALANT	Necessary	80.00 FS	*80.00 FS
5	1		*LAMP ASSY -STOP 3RD	Serviceable	237.50 FS	*- FS
6	1		*ARM ASSY -RR WDW	Serviceable	72.30 FS	*- FS
7	1		*COVER- ARM BACK	Scratched	12.40 FS	*12.40 FS
8	1		*MOTOR-WIPER	Serviceable	233.20 FS	*- FS
9	1		*SEAL RUBBER PIV WIPER	Serviceable	6.70 FS	*- FS
10	1		*GASKET 3RD BRAKE LIGHT	Necessary	46.90 FS	*46.90 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (\$\$)	1,634.20	1,084.50
- Nett Item Discount on N Items 20.00/20.00% (\$\$)	189.04	189.04
Total Parts (\$\$)	1,445.16	895.46

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	New	120.00	0.00
2	INSTALL ULTRAMAX SOLAR FILM -REAR W/SCREEN	New	150.00	0.00
3	RENEW REAR WINDSCREEN GLASS ASSY	New	150.00	150.00
4	REPAIR RH REAR FENDER	New	600.00	0.00
5	S/PAINT RH REAR FENDER	New	800.00	0.00
6	RENEW WIPER MOTOR ,ARM AND COVER	New	120.00	120.00
7	CHCK LIGHTING 3RD BRAKE	New	48.00	48.00
8	COMPANY LOGO ON AFFECTED PORTION	New	1,000.00	0.00
Gross Labour Cost (\$\$)			2,988.00	318.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >