

INS. CASE OWNER:

Wong Jee Teo

CC 4, Asm

190 10334

K pa3

LKK:

IDAC:

170451

Surveyor:

Kenneth

DOI:

ASSIGNMENT

4/6/19

Date / Time:

11/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XE 4889R

Name of Insured:

One Link Logistics Pte Ltd

Insured Tel No.:

HP:

Claim No.:

S9M07PA1

Policy No.:

Make / Model:

Excess Sec II :SS

1000

D.O.A: 30/5/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLU 1186M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Western Pte



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

XE 4889R - X ; SLU 1186M - X

STAGE

DATE / PIC

20/6/19

Called OZ to inform TP claim

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

72060119 - summary

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

6/11/19

Confirm with:

Carmen

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

UL

If NO or B 28, Ass. Lia:

Repair Cost:

W/6/17 \$8 2726.14

Loss of Rental (LOR):

\$8 710.55

(

9 days)

> #78-95

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 3494.14

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 3494.14

Name 1:

Eastern Performance Pte Ltd

Payee 2: (Strike if N/A.)

SS

Name 2:

Payee 3: (Strike if N/A.)

SS

Name 3:

COPY SENT
7/11/19

ASS. REC. BY:

REF:

Add /

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

Consistent? : Yes or No

Consistent? : Yes or No

Res.: Yes or No

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Rear

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

File pass to

11P \$2594.52 credit \$645.74 / 70%.

4 + 1 PM + 1 sum. 6

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Prel. Report☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/250, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Repair Estimates

SLU 1166 M

Not Authorized
Resurvey Bk repair

Parts	(a) Cost / List Price Items	\$ <u>2086.03</u>	7,373.68
	Plus/Less 25%	\$ <u>521.51</u>	1,843.42
	Total of Cost / List	\$ <u>1564.52</u>	5,530.26
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
	Total Parts Cost	\$	5,530.26
	Labour	\$ <u>1030.00</u>	3,110.00
	Total	\$ <u>2594.52</u>	8,640.26

The above total will be subjected to 7% G.S.T.

Name of Surveyor

Kennoth

Company

CKK

Survey conducted on

4/6/18

at

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / ~~Not~~ Required

(d) Excess : \$

(e) Signature of surveyor

Le

Date:

4/6/18



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 250, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SLU 1186 M
Make & Model : TOYOTA PRIUS
Chassis No : JTDKB3FU103576306

Submit By : Carmen Lim
Year Manufacture : 2017
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH front door	1	\$1,121.75		X
2	LH front door hinge top	1	\$78.30		X
3	LH front door hinge bottom	1	\$78.30		X
4	LH front door lock	1	\$470.33		X
5	LH front door catch	1	\$43.95		X
6	LH front door checker	1	\$130.70		X
7	LH front door weatherstrip	1	\$211.69		X
8	LHF door outer handle	1	\$391.75		✓
9	LHF door glass outer moulding	1	\$121.75		X
10	LHF door centre pillar garnish	1	\$78.50		✓
11	LH rear door	1	\$1,211.40		✓
12	LH rear door hinge top	1	\$78.34		X
13	LH rear door hinge bottom	1	\$78.34		✓
14	LH rear door lock	1	\$425.63		X
15	LH rear door catch	1	\$37.80		X
16	LH rear door checker	1	\$126.70		X
17	LH rear door weatherstrip	1	\$212.47		X
18	LH rear door trim	1	\$856.90		X
19	LHR door outer handle	1	\$98.70		✓
20	LHR door glass	1	\$458.77		X
21	LHR door glass outer moulding	1	\$107.80		✓
22	LHR power window motor	1	\$671.48		X
23	LHR power window regulator	1	\$202.49		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. :

SLU 1186 M

Submit By :

Carmen Lim

Make & Model :

TOYOTA PRIUS

Year Manufacture :



2017

Chassis No. :

JTDKB3FU103576306

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	LHR door centre pillar garnish 	1	\$79.84		
25					
26					
27					
28					
29					
30					
31					
32					
33					
34					
35					
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Bk 6033 Ang Mo Kio, Ind Park 2 #01-251/259, 599536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLU 1186 M** Submit By : **Carmen Lim**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (LHF DOOR,LHR DOOR,LHR FENDER, LH SIDE SKIRT)	\$1,000.00	4000
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (LHF DOOR,LHR DOOR,LHR FENDER, LH SIDE SKIRT)	\$1,000.00	5000
3	To check Wiring	\$50.00	200
4	To remove & refit Door trim, door glass, window regulator, door lock to assist work load.	\$300.00	} 800
5	To remove & refit LHF door glass & LHR door glass	\$240.00	
6	To do wheel alignment <i>nn</i>	\$120.00	X
7	To remove & refit inner seat & upholstery to assist work load. <i>nn</i>	\$250.00	X
8	To tuff coat.	\$150.00	300

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



ESTEEM PERFORMANCE PTE LTD

801 5033 Ang Mo Kio Industrial Park 2, #01-235/01-251, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7829
385 Sin Ming Drive (Beside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200805485N GST Reg No. : 20-0005485-N

Spare Parts

Vehicle No. :	<u>SLU 1186 M</u>	Submit By :	<u>CARMEN LIM</u>
Make & Model :	<u>TOYOTA PRIUS</u>	Year Manufacture :	<u>2017</u>
Chassis No. :	<u>JTDKB3FU103576306</u>	Engine No. :	<u></u>
		Cost / List	

Supplementary

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH rear door handle adapter <i>CRM/DJ</i>	1	\$197.88		✓
2		1			
3		1			
4		1			
5		1			
6		1			
7		1			
8		1			
9		1			
10		1			
11		1			
12		1			
13		1			
14		1			
15		1			
16		1			
17		1			
18		1			
19		1			
20		1			
21		1			
22		1			
23		1			

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

197.88



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLU 1186 M

Parts	(a) Cost / List Price Items	\$	7,373.68
	Plus/Less 25%	\$	1,843.42
	Total of Cost / List	\$	5,530.26
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost		\$	5,530.26
Labour		\$	3,110.00
Total		\$	8,640.26

The above total will be subjected to 7% G.S.T.

Not Authorized
Murray Bepain

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before the repair is done
- To disclose damage to the repairer
- To provide a written estimate
- To provide a written estimate of the cost of the repair
- To provide a written estimate of the cost of the repair
- To provide a written estimate of the cost of the repair

Acknowledged by Repairer

Signature:

Date:

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 4/6/19 at

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$

(e) Signature of surveyor : Le Date: 4/6/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SLU 1186 M
Make & Model : TOYOTA PRIUS
Chassis No : JTDKB3FU103576306

Submit By : Carmen Lim
Year Manufacture : 2017
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH front door	1	\$1,121.75		X
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5	LH front door catch	1	\$43.95		X
6	LH front door checker	1	\$130.70		X
7	LH front door weatherstrip	1	\$211.69		X
8	LHF door outer handle	1	\$391.75		✓
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12	LH rear door hinge top	1	\$78.34		X
13	LH rear door hinge bottom	1	\$78.34		✓
14	LH rear door lock	1	\$425.63		X
15	LH rear door catch	1	\$37.80		X
16	LH rear door checker	1	\$126.70		X
17	LH rear door weatherstrip	1	\$212.47		?
18	LH rear door trim	1	\$856.90		X
19	LHR door outer handle	1	\$98.70		✓
20	LHR door glass	1	\$458.77		X
21	LHR door glass outer moulding	1	\$107.80		✓
22	LHR power window motor	1	\$671.48		?
23	LHR power window regulator	1	\$202.49		?

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : SLU 1186 M
Make & Model : TOYOTA PRIUS
Chassis No : JTDKB3FU103576306

Submit By : Carmen Lim
Year Manufacture : 2017
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	LHR door centre pillar garnish	1	\$79.84		7
25					
26					
27					
28					
29					
30					
31					
32					
33					
34					
35					
36					
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38					
39					
40					
41					
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLU 1186 M** Submit By : **Carmen Lim**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (LHF DOOR,LHR DOOR,LHR FENDER, LH SIDE SKIRT)	\$1,000.00	4000
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (LHF DOOR,LHR DOOR,LHR FENDER, LH SIDE SKIRT)	\$1,000.00	5000
3	To check Wiring	\$50.00	200
4	To remove & refit Door trim, door glass, window regulator, door lock to assist work load.	\$300.00	} 800
5	To remove & refit LHF door glass & LHR door glass	\$240.00	
6	To do wheel alignment <i>nn</i>	\$120.00	X
7	To remove & refit inner seat & upholstery to assist work load. <i>nn</i>	\$250.00	X
8	To tuff coat.	\$150.00	300

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Service Request Details

Claim

S9M01PA1

Reference

None

Loss Date

30 May 2019

Report Date

31 May 2019 12:58:49 PM

Request Date

11 June 2019

Due Date

18 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Jenny

T: 4.55p.m

V: In

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Insured

Vehicle Information

Incident Vehicle Registration #

SLU1186M

Make

TPVD UNKNOWN

Model

TBC

Service Address

...

Primary Contact

X

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: jenny chong <jenny@esteemperf.com.sg>
Sent: Friday, 31 May, 2019 11:53 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: carmen lim; serence ctc
Subject: REQUEST FOR PRI SURVEY SLU 1186 M
Attachments: 20190531115115687.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Raghav

Dear Sir / Madam,

Accident involving SLU1186M & XE4889R on 30.05.2019 @ 20:10

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SLU 1186 M

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive Singapore 575718

Tel : 6566 2112 / 6753 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer LKK to survey the car.

Thank you



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 19 August 2019 11:04 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 120951, vehicle number SLU1186M

19/8/19 10:52 AM *** Investigation cleared - pls finalise your IA for mandate approval - WANG Peter

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>
Sent: Monday, 19 August, 2019 10:53 AM
To: admin-d@lkkauto.com
Subject: New message for service request 120951, vehicle number SLU1186M

AXA Insurance has sent you a message for claim number S9M01PA1.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



<TP - Mandate IA> - S9M01PA1 [ACCIDENT INVOLVING XE 4889R(OI) / SLU 1186M(TP)/ OTHERS ON 30/05/2019]

Type

🔗 Question

Message

Liability: 100%. Insured lorry's tyre came out and hit onto third party vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,263.59(if claim LOU) -\$3,503.59(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction.
Hsiao Tong - 27-Aug-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 27/8/2019

Survey Details:

Date of loss	30-May-19
Date of appointment	11-Jun-19
Date of survey	4-Jun-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLU1186M
Make and Model	TOYOTA PRIUS HYBRID 1.8 CVT
Date of registration	23-Nov-17
Parf Rebate	
Market Value	\$ 84,000.00
Parf Rebate	\$ 49,990.00
Nett Loss	\$ 34,010.00

Repair details:

Initial Estimate	8,640.26
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,416.11
Check items (estimate)	NIL
Labour	\$ 1,030.00
Supplementary	\$ 148.41
Total	\$ 2,594.52
Lump Sum(if applicable)	\$ -

Number of days for repair	4.0
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,776.14	\$ 2,776.14
Loss of use (6days x \$80.00)	\$ 480.00	NIL
Loss of rental (6days x \$120.00)	NIL	\$ 720.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 3,263.59	\$ 3,503.59

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 27 August 2019 2:33 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 120951, vehicle number SLU1186M

27/8/19 9:29 AM *** Please proceed DS with quantum as revised below *** Message TP vehicle is 1800CC private hire. Pls offer LOU up to \$70/day and LOR up to \$100/day. No changes on other matters. You have global-sum settlement mandate up to \$3400 (all-in). - WANG Peter

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>
Sent: Tuesday, 27 August, 2019 9:31 AM
To: admin-d@lkkauto.com
Subject: New message for service request 120951, vehicle number SLU1186M

AXA Insurance has sent you a message for claim number S9M01PA1.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, 29 August 2019 12:35 PM
To: Hsiao Tong (LKKAUTO)
Cc: jenny chong; serence ctc
Subject: Re: REQUEST FOR PRI SURVEY SLU 1186 M *** LKK REF: CC4/ASM19010334/Kpa3

Dear Hsiao Tong,

Video has been sent to **8430 2426** by whatsapp.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Tue, Aug 27, 2019 at 8:23 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us have a copy of your client's car video footage.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 12 June 2019 11:21 AM

To: jenny chong <jenny@esteemperf.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: carmen lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SLU 1186 M *** LKK REF: CC4/ASM19010334/pa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN

	A-XE4889R
	B-SME6337J
	C-SLV1186M
Unknown	
PIE (Changi) Paya Lebar Flyover	

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to circumstances

Circumstances of Accident

ON 30/05/2019 AT ABOUT 2020 HRS. WHILE I WAS TRAVELLING ALONG PIE PAYA LEBAR FLYOVER TOWARDS CHANGI. VEHICLE B OPEN DOUBLE SIGNAL AND CUT INTO MY LANE STOP MY VEHICLE. MY VEHICLE STOP AT THE SIDE ROAD AND I COME DOWN FROM MY VEHICLE. DRIVE OF VEHICLE B TOLD ME THAT MY VEHICLE TYRE COME OUT AND HIT ONTO HE FRT BUMPER CAUSING HE VEHICLE FRT BUMPER DAMAGE. BUT I DIDN'T NOTICED THAT WHEN MY VEHICLE TYRE IS CAME OUT. FEW MINUTES A WHILE, VEHICLE C COME OVER TO ME AND HE TOLD ME THAT MY TYRE HAD HIT ONTO HE LEFT SIDE DOOR. THEY GOT TAKE MY PARTICULAR BUT I DIDN'T TAKE PARTICULAR OF THEM. NO ONE WAS INJURED.

Please provide us the following and arrange for TP survey.

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**
- **Estimated cost of repair**
- **GIA report**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197**.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jenny chong <jenny@esteemperf.com.sg>

Sent: Friday, 31 May, 2019 11:53 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: carmen lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>

Subject: REQUEST FOR PRI SURVEY SLU 1186 M

Dear Sir / Madam,

Accident involving SLU1186M & XE4889R on 30.05.2019 @ 20:10

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SLU 1186 M

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive Singapore 575718

Tel : 6566 2112 / 6753 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer LKK to survey the car.

Thank you



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAuto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Friday, 6 September 2019 6:21 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; coleen kwok; jenny chong; serence ctc
Subject: LOD SLU1186M (TP - AXA)
Attachments: 20190906182059426.pdf

Dear Hsiao Tong,

Accident involving SLU1186M & XE4889R on 30.05.2019.

We refer to the above matter.

Attached herewith LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 10 September 2019 3:00 PM
To: Carmen Lim
Cc: Admin A; coleen kwok; jenny chong; serence ctc
Subject: RE: LOD SLU1186M (TP - AXA)// LKK REF: CC4/ASM19010334/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$2,776.14
2. Loss of Rental (6days x \$78.95)	\$ 473.70
3. LTA/GIA Search Fee	\$ 7.45
Total	\$3,257.29

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Friday, 6 September 2019 6:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>

Subject: LOD SLU1186M (TP - AXA)

Dear Hsiao Tong,

Accident involving SLU1186M & XE4889R on 30.05.2019.

We refer to the above matter.

Attached herewith LOD for your attention.

Kindly let us have your offer asap.

Thank you

Hsiao Tong (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Friday, 13 September 2019 5:46 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; coleen kwok; jenny chong; serence ctc
Subject: Re: LOD SLU1186M (TP - AXA)// LKK REF: CC4/ASM19010334/Kpa3

Dear Hsiao Tong,

We rejected the offer.

Our calculation as below :-

DOA : 30.05.2019
REQUEST FOR PRI SURVEY : 31.05.2019 @ 11:53
SURVEY DATE : 04.06.2019 - 5 DAYS
SURVEYOR RECOMMEND : 4 DAYS
TOTAL 9 DAYS

Pls review the matter and let us have your favorably asap.

Thank you

21/05/19 - TP sent to AXA
11/6/19 - AXA OK



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Tue, Sep 10, 2019 at 2:59 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice



RE: Please proceed DS with quantum as revised below

Type

🔍 Question

Message

Hi, for LOR, third party rejected our offer at 6days x \$78.95 and proposed 9days x \$78.95. Third party calculation as below :- *DOA : 30.05.2019 **REQUEST FOR PRI SURVEY : 31.05.2019 @ 11:53 ***SURVEY DATE : 04.06.2019 - 5 DAYS ****SURVEYOR RECOMMEND : 4 DAYS = TOTAL 9 DAYS. The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):\$ 2,776.14 + 2.)Loss of Rental (9days x \$78.95): \$710.55 + 3). LTA/GIA Search Fee: \$7.45 = TOTAL: \$3,494.14. For your further mandate / instruction please. Hsiao Tong - 12 Oct 2019

Reply

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 24 October 2019 1:37 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 120951, vehicle number SLU1186M

24/10/19 1:10 PM *** MessageThere was a delay in vehicle survey when our back-end officer was checking on policy status. In view of that, we will give another 3-day LOU (total 9 days) - WANG Peter

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>
Sent: Thursday, 24 October, 2019 1:13 PM
To: admin-d@lkkauto.com
Subject: New message for service request 120951, vehicle number SLU1186M

AXA Insurance has sent you a message for claim number S9M01PA1.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Friday, 13 September 2019 5:46 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; coleen kwok; jenny chong; serence ctc
Subject: Re: LOD SLU1186M (TP - AXA)// LKK REF: CC4/ASM19010334/Kpa3

Dear Hsiao Tong,

We rejected the offer.

Our calculation as below :-

DOA : 30.05.2019
REQUEST FOR PRI SURVEY : 31.05.2019 @ 11:53
SURVEY DATE : 04.06.2019 - 5 DAYS
SURVEYOR RECOMMEND : 4 DAYS
TOTAL 9 DAYS

Pls review the matter and let us have your favorably asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Tue, Sep 10, 2019 at 2:59 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$2,776.14
2. Loss of Rental (6days x \$78.95)	\$ 473.70
3. LTA/GIA Search Fee	\$ 7.45
Total	\$3,257.29

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Friday, 6 September 2019 6:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>

Subject: LOD SLU1186M (TP - AXA)

Dear Hsiao Tong,

Accident involving SLU1186M & XE4889R on 30.05.2019.

We refer to the above matter.

Attached herewith LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



Your Ref : XE 4889 R
Our Ref : SLU 1186 M

Date : 06-09-19

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING SLU 1186 M & XE 4889 R
ACCIDENT DATE 30.05.2019
ACCIDENT ALONG PIE TOWARDS CHANGI AIRPORT

We are the workshop for the owner of motor vehicle no : SLU 1186 M which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured XE 4889 R we are submitting these claims for your consideration.

1	Cost of repair	S \$	2,776.14
2	Loss of rental <u>9</u> days @ <u>\$ 78.95</u> / day	S \$	710.55
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	3,494.14

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

395 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: XE4889R
Claim Type: Third Party
Accident Date: 30/05/2019
TP Veh Reg No: XE4889R

Claim No: CER1301735
Final No: CIV1302271
Date: 28 Aug 2019
Policy No: A29114756MKF
Veh Reg No: SLU1186M
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FU103576306
Engine No: 2ZR8256265
Reg. Date: 23/11/2017

Tax Invoice to Vehicle No :SLU1186M

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	2,594.52	2,594.52
		2,594.52	2,594.52
	Total		S\$ 2,594.52
	Add GST @ 7%		181.62
	Total Amount Payable		S\$ 2,776.14

TOTAL: SINGAPORE DOLLAR TWO THOUSAND SEVEN HUNDRED SEVENTY SIX AND CENTS FOURTEEN ONLY

The above vehicle was surveyed by KENNETH on 04/06/2019

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19010334/Kpa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER			Date : 13-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 4889R	Veh. Inspected	SLU 1186M	
Policy No.	CN046039	Coverage (\$)	0.00	
Claim No.	S9M01PA1	Excess (\$)	0.00	
Assign From		Assign Date	04/06/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS (A)	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU103576306	Colour	METALLIC SILVER	
Odometer	134376	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/05/2019	Inspection Date	04/06/2019	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 1186M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LH FRONT DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	1,121.75	-
1	LH FRONT DOOR HINGE TOP (CONSISTENT)	TO REPAIR SEE LABOUR	78.30	-
1	LH FRONT DOOR HINGE BOTTOM (CONSISTENT)	TO REPAIR SEE LABOUR	78.30	-
1	LH FRONT DOOR LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	470.33	-
1	LH FRONT DOOR CATCH (CONSISTENT)	TO REPAIR SEE LABOUR	43.95	-
1	LH FRONT DOOR CHECKER (CONSISTENT)	SERVICEABLE	130.70	-
1	LH FRONT DOOR WEATHERSTRIP (CONSISTENT)	SERVICEABLE	211.69	-
1	LHF DOOR OUTER HANDLE (CONSISTENT)	DENTED	391.75	391.75
1	LHF DOOR GLASS OUTER MOULDING (CONSISTENT)	SERVICEABLE	121.75	-
1	LHF DOOR CENTRE PILLAR GARNISH (CONSISTENT)	CUT / DENTED	78.50	78.50
1	LH REAR DOOR (CONSISTENT)	BENT	1,211.40	1,211.40
1	LH REAR DOOR HINGE TOP (CONSISTENT)	TO REPAIR SEE LABOUR	78.34	-
1	LH REAR DOOR HINGE BOTTOM (CONSISTENT)	TO REPAIR SEE LABOUR	78.34	-
1	LH REAR DOOR LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	425.63	-
1	LH REAR DOOR CATCH (CONSISTENT)	TO REPAIR SEE LABOUR	37.80	-
1	LH REAR DOOR CHECKER (CONSISTENT)	SERVICEABLE	126.70	-
1	LH REAR DOOR WEATHERSTRIP (CONSISTENT)	SERVICEABLE	212.47	-
1	LH REAR DOOR TRIM (CONSISTENT)	SERVICEABLE	856.90	-
1	LHR DOOR OUTER HANDLE (CONSISTENT)	DISTORTED	98.70	98.70
1	LHR DOOR GLASS (CONSISTENT)	SERVICEABLE	458.77	-
1	LHR DOOR GLASS OUTER MOULDING (CONSISTENT)	SCRATCHED	107.80	107.80
1	LHR POWER WINDOW MOTOR (CONSISTENT)	SERVICEABLE	671.48	-
1	LHR POWER WINDOW REGULATOR (CONSISTENT)	SERVICEABLE	202.49	-
1	LHR DOOR CENTRE PILLAR GARNISH (CONSISTENT)	SERVICEABLE	79.84	-

Report Ref No. CC4/ASM19010334/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LH REAR DOOR HANDLE ADAPTER (CONSISTENT) (ADDITIONAL) LESS 25% DISCOUNT	CRACKED /DENTE D	✓ 197.88	197.88
			-1,892.89	-521.51
			5,678.67	1,564.52
	LABOUR TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (LHF DOOR ,LHR DOOR ,LHR FENDER,LH SIDE SKIRT).INCLUSIVE OF THE REPAIR OF LH FRONT DOOR,LH FRONT DOOR HINGE TOP,LH FRONT DOOR HINGE BOTTOM,LH FRONT DOOR LOCK,LH FRONT DOOR CATCH,LH REAR DOOR HINGE TOP,LH REAR DOOR HINGE BOTTOM,LH REAR DOOR LOCK AND LH REAR DOOR CATCH. TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(LHR DOOR ,LHR DOOR ,LHR FENDER,LH SIDE SKIRT). TO CHECK WIRING. TO REMOVE & REFIT DOOR TRIM ,DOOR GLASS ,WINDOW REGULATOR,DOOR LOCK TO ASSIST WORK LOAD.) TO REMOVE & REFIT LHF DOOR GLASS & LHR DOOR GLASS.) TO DO WHEEL ALIGNMENT. TO REMOVE & REFIT INNER SEAT & UPHOLSTERY TO ASSIST WORK LOAD. TO TUFF COAT.		✓ 1,000.00	400.00
			✓ 1,000.00	500.00
			✓ 50.00	20.00
			✓ 300.00	80.00
			✓ 240.00	-
		NOT NECESSARY	✓ 120.00	-
		NOT NECESSARY	✓ 250.00	-
			✓ 150.00	30.00
			✓ 3,110.00	1,030.00
GRAND TOTAL			8,788.67	2,594.52
RECOMMENDED COST OF REPAIRS				2,594.52

Report Ref No. CC4/ASM19010334/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SFM01PA1
Reference	CCU/ASM19010334/Kja3a2
Loss Date	30 May 2019
Report Date	31 May 2019 12:58:49 PM
Request Date	11 June 2019
Due Date	
Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step:

Wait for: Approve Invoice

Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	SLU1186AM
Make	TPVD UNKNOWN
Model	TBC
Service Address	
...	
Primary Contact	
X	

Insured

ONE LINK LOGISTICS PTE LTD
15A SENOKO WAY, 758037, Singapore
63661112
HONGYEN.CHONG@ALLINK.COM.SG

Claim Handler
WANG Peter
peter.wang@axa.com.sg

Additional Instructions













Messages	Invoices	History	Documents	Assessment	Metrics	Notes
----------	----------	---------	-----------	------------	---------	-------

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
L&KInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	L&K AUTO CONSULTANTS PTE LTD (TP)	20 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 Rental Rate.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 SLU1186M-TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
 TP-Mandate 1A dtd 270819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	27 August 2019
 TP_ESTIMATE_MARKED_FINAL.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 August 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GA477740-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Certificate of Insurance	WANG Peter	15 July 2019
 GA477740-Certificate of Insurance.pdf	Forms / Claim Documents	Claim memo / Summary	WANG Peter	15 July 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	L&K AUTO CONSULTANTS PTE LTD (TP)	18 June 2019
 TP ESTIMATE-MARKED.pdf	Reports & Statement	Estimate / Quotation	L&K AUTO CONSULTANTS PTE LTD (TP)	16 June 2019
 L&K SURVEY PHOTO.pdf	Forms / Claim Documents	Others	L&K AUTO CONSULTANTS PTE LTD (TP)	13 June 2019
 XE48898- GIA REPORT INSURED.PDF	Reports & Statement	Accident statement	NG Stacey	11 June 2019
 TP PRI FROM WORKSHOP.png	Letters and Correspondence	Workshop	DHANAL Raghav	31 May 2019