

INS. CASE OWNER:

CC 3, ALH 190 10332, E kab 9

LKK
IDAC

Surveyor:

Steve

DOI:

ASSIGNMENT

12/6/2019

Date / Time:

4/6/19

Registered in Merimen:

11/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJU 2188A

Name of Insured:

TAN CHUAN SEE

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

21/6/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SL5 3696E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SL5 3696E
SJU 2188A
18/6/19 5pm
Khanhchan- Spoken to O/D CMS-Tin-oi (wife). She confirmed the h/va: O/D reversed and collided in TP. Informed OI on TP claim, agreed to settle. O/D making a O/D claim of have ACD protector.
- E-mail liability claim to TP WLS. ✓

- File pass to Wei Kevin to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: - 15/6/19 Khanhchan

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P \$5 4,552.51 3 days Reduction: 57 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 10/9/19

Confirm with: Meny

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 23

Repair Cost: (U/GST) \$5 4,871.19

Loss of Rental (LOR): \$5 (- days)

Loss of Use (LOU): \$5 150 (\$50 x 3 days)

Loss of Income (LOI): \$5 (\$ - x - days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5 2.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/Independent)

Legal Cost \$5 -

Total: \$5 5,023.19 Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5 5,023.19

Name 1: VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.) \$5

Name 2:

Payee 3: (Strike if N.A.) \$5

Name 3:

If NO or B 28, Ass. Lia:
O/D REVERSE COLLIDE INTO
STATIONARY TPCOPY SENT
12/6/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

ASS. REC. BY: Steve REF: A16

103321 (K)

ASSIGNMENT

Front: _____ Date: 13/6/19
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SLS 3696E
 at Workshop m/s: Volkswagen
 of: 247 Alexandria Road
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: 12:15pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: 918 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS mp

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLS 3696E Yr Regn: 20/9/17
 Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volkswagen Golf CC: 1395
 Colour: Red A/C: Insured / Std / NI / NA
 Sp Reading: 18454 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 CRNo: WVW222A4ZHW 112090
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ Inorder / Jammed / Leaked / Burnt or
 Brake: ☒ Inorder / Jammed / Leaked / Burnt or
 Modl: Nil / 9/Rim / STD A/Rim or
 Type Size: F: 225/45R17
 R: 9

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Cinturato

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>7/6/19</u>	D.O.I. <u>13/6/19</u>

Survey held at Volkswagen
 Des. of Damages ☒ Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Mr - F3k

(PIP \$ 4,552.51 / Red \$ 6,065.61 / 57 %)

Date/Time, File Pass (1)

☐ : Prel. Report
☐ : Final Report

Date/Time, File Return (2)

Report Form

Lump Sum / (1) : (1)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Insp (\$)
☐ Road end (\$)

Survey Fee:

Transportation

3 + RS (3)

Photo

Other

Total

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639178
Biz Reg No 199101494Z
GST No. M200985052



Volkswagen SKODA Commercial Vehicles

Quotation Non binding - Preview

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Company
AIG ASIA PACIFIC INSURANCE PTE.
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
HUI
LI YAO LAURA
7 SIMEI STREET 4
#11-03
Singapore 529864

Document no.
Document date 11-06-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019000924/ 1
Job order date 11-06-2019
Service Advisor EDMUND HUI HUANG GDH

License plate	Model code	First registration	VIN	Model	Mileage
SLS3696E	5G13HZ	20-09-2017	WVWZZZAUJZH112090	Golf 1.4 CLBM 92 TSI D7F	8,800

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
5G0807217BNGRU	Cover For Bumper Prmed	1	pcs	1,083.64	#1	1,083.64	1,159.49
5G0807248F	Foam Insert	1	pcs	38.75	#1	38.75	41.46
5G0807109AL	Impact Beam	1	pcs	587.84	#1	587.84	628.99
5G0807723D	Support Part	1	pcs	50.49	#1	50.49	54.02
	(BUMPER GUIDE LH)						
5G0807724D	Support Part	1	pcs	50.49	#1	50.49	54.02
	(BUMPER GUIDE RH)						
5G0807049A	Guide Piece	1	pcs	19.18	#1	19.18	20.52
	(BUMPER BRACKET LH)						
5G0807050A	Guide Piece	1	pcs	19.18	#1	19.18	20.52
	(BUMPER BRACKET RH)						
5G0805915 9B9	Retainer For Spoiler Sali	1	pcs	174.53	#1	174.53	186.75
5G08053677 9B9	Cooling Air Grill Satin B	1	pcs	119.98	#1	119.98	128.38
	(CENTER LOWER GRILL)						
5G08053211E 9B9	Cover Part For Bumper Sat	1	pcs	25.58	#1	25.58	27.37
	(LH FOGLAMP GRILL)						
5G08053665 9B9	Cooling Air Grill Satin B	1	pcs	84.62	#1	84.62	90.54
	(LH LOWER GRILLE)						
5G0919493	Sensor Bracket	1	pcs	13.21	#1	13.21	14.13
5G0919493A	Sensor Bracket	2	pcs	13.21	#1	26.42	28.27
5G0919494	Sensor Bracket	1	pcs	13.21	#1	13.21	14.13
D 822150A1	Bonding Agent For Plastic	1	pcs	56.90	#1	56.90	60.88
D 180KU2A1	2x-Plastic Adhesive	1	pcs	74.29	#1	74.29	79.49
SQ0919133 9B9	Seal Ring Satin Black	1	pcs	1.18	#1	1.18	1.26
SQ0919275B GRU	Sensor Prmed	1	pcs	164.62	#1	164.62	176.14
5G2941005E	Twin Halogen Headlamps	1	pcs	694.01	#1	694.01	742.59
	LABOUR			840.00	#1	840.00	3,595.20
	Spray Painting			800.00	#1	800.00	3,424.00

Quotation valid till 18-06-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	9,858.12	7%	743.27	10,618.12	11,361.39
Total	760.00	9,858.12		743.27	10,618.12	11,361.39

Customer

Service Advisor

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[* > Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2406J
Vehicle Details	
Vehicle No.:	SLS3696E
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Jun 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF 1.4 TSI AT 5G13HZ
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	CZC152761
Chassis No.:	WVWZZZAUZHW112090
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$20,330.00
Original Registration Date:	20 Sep 2017
First Registration Date:	20 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$10,462.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Sep 2027
PARF Rebate Amount:	\$7,846.00
Intended COE Rebate Details	
COE Expiry Date:	19 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW
COE Period(Years):	10
QP Paid:	\$36,001.00
COE Rebate Amount:	\$29,760.00
Total Rebate Amount:	\$37,606.00

The information contained herein is correct as at 13 Jun 2019

OK

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 9 September 2019 5:55 PM
To: Kong Charmaine (VGS - SG/Singapore)
Cc: Wong Mei (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLS3696E & SJU2188A ON 7.6.19 *** LKK REF: CC3/AIG19010332/ka3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 4,871.19
2. Loss of Use (3 days x \$ 50)	\$ 150.00
4. LTA Search Fee	\$ 2.00
Total	\$ 5,023.19

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Sent: Saturday, 3 August 2019 12:24 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLS3696E & SJU2188A ON 7.6.19 *** LKK REF: CC3/AIG19010332/ka3

Hi,

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. _____

Claimant's Vehicle No. 226965 _____

Accident on 7-6-19 _____ involving vehicle/s No. _____

_____ along/at TTEH STAFF CARPARK _____

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4871.19 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/ 3 days x \$ 24*
Car Rental S\$ 24* Payable to Volkswagen Centre Singapore

3. ~~Medical and~~ Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19010332/ka3

13 JUNE 2019

**TAN CHOON SZE
31C NIM ROAD
SINGAPORE 805076**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJU2188A & SLS3696E ALONG MARTABAN ROAD OPEN
SPACE CAR PARK ON 07/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLS3696E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841-2360
FAX: 6741 4108
Email: khanchna@lkkauto.com

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT


(AIG Asia Pacific - Express Third Party Claim)


I, HUI LI YAO LAURA (the third party claimant) of 7 SIMEL STREET 4 #11-03 S529864 (address), owner of SLS3696E (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLS3696E that was damaged pursuant to the accident which occurred on 07/06/2019 (date) along TISH STAFF CARPARK / MARTABAN ROAD (location) involving vehicle no/s SJH2188A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of JUNE (month) 20 19 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 4,841.19 (Repair Cost), S\$ 150.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLS3696E that was damaged pursuant to the accident which occurred on 07/06/2019 (date) along MARTABAN ROAD OPEN SPACE CARPARK (location) involving vehicle no/s S342183A. This is pursuant to the inspection conducted on 13/06/2019 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner HUI LI YAO LAURA ("the third party claimant") of vehicle no. SLS3696E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLS3696E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 09 (month) 20 19 (year)


CTV
Signed by appointed surveyor


Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA

Commercial
Vehicles

Tax invoice

Page 1/2

Document no. 12333900544
Document date 27-06-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019001021/ 1
Job order date 18-06-2019
Service Advisor CHARMINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
HUI
LI YAO, LAURA
7 SIMEI STREET 4
#11-03
Singapore 529864

License plate	Model code	First registration	VIN	Model	Mileage
SLS3696E	5G13HZ	20-09-2017	WVWZZZAUZH12090	Golf 1.4 CLBM 92 TSI D7F	9,800

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G0807217BNGRU	Cover For Bumper Primed CD-210619	1	pcs.	1,083.64	#1	1,083.64	1,159.49
5G0807723D	Support Part (BUMPER GUIDE LH)*AO-210619	1	pcs.	50.49	#1	50.49	54.02
5G0807049A	Guide Piece (BUMPER BRACKET LH)*AO-210619	1	pcs.	19.18	#1	19.18	20.52
5G0853677 9B9	Cooling Air Grill Satin B (CENTER LOWER GRILL)*XR-200619	1	pcs.	119.98	#1	119.98	128.38
5G0919493	Sensor Bracket XR-200619	1	pcs.	13.21	#1	13.21	14.13
5G0919493A	Sensor Bracket XR-200619	2	pcs.	13.21	#1	26.42	28.27
5G0919494	Sensor Bracket XR-200619	1	pcs.	13.21	#1	13.21	14.13
D 180KU2A1	2k-Plastic Adhesive XR-200619	1	pcs.	74.29	#1	74.29	79.49
5Q0919133 9B9	Seal Ring Satin Black XR-200619	1	pcs.	1.18	#1	1.18	1.26
5G2941005E	Twin Halogen Headlamps XR-200619	1	pcs.	694.01	#1	694.01	742.59
	LABOUR	1	pcs.	840.00	#1	840.00	896.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	Bonding Agent for plastic	1	pcs.	56.90	#1	56.90	60.86
	AIG DIRECT SETTLEMENT DOA: 7.6.19 SURVEYOR: LKK STEVE TP VEH: SJU2188A						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	3,792.51	7%	318.68	4,552.51	4,871.19
Total	760.00	3,792.51		318.68	4,552.51	4,871.19

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Page	2/2
Document no.	12333900544
Document date	27-06-2019
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2019001021/1
Job order date	18-06-2019
Service Advisor	CHARMAINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
HUI
LI YAO, LAURA
7 SIMEI STREET 4
#11-03
Singapore 529864

License plate	Model code	First registration	VIN	Model	Mileage
SLS3696E	5G13HZ	20-09-2017	WVWZZZAUZH112090	Golf 1.4 CLBM 92 TSI D7F	9,800

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-19-091804

Date of Request: 10/06/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 10/06/2019
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SJU2188A
Accident Date 07/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2019 Edit Reg		13 Jun 2019 00:00 Edit Adj Rpt	S\$4,552.51 Edit Estimates	S\$4,552.51 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: TAN CHOON SZE , ID: S6817012E									
Main Claimant: HUI LI YAO LAURA , ID: S87324063									
Vehicle Reg. No.: SLS3696E		Date of Loss: 07/06/2018 08:00 - :59 [8 Months and 18 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 0551024468SG		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): SJU2188A		Policy No. (Claimant): D-1809172MVPC							
		Excess:							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 20/06/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLS3696E (0551024468SG)
[SJU2188A]
TP
HUI LI YAO LAURA
Jun 7 2018 8:00AM
[TAN CHOON SZE]
Volkswagen Centre Singapore

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
2	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
3	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
4	13/06/19 15:49	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
5	13/06/19 15:49	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
6	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
7	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
8	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
9	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
10	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
11	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
12	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
13	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
14	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
15	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
16	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
17	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
18	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
19	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
20	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
21	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
22	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
23	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>
24	13/06/19 15:49	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	11/06/19 20:11	NOTIFICATION FROM WORKSHOP + TP ESTIMATE		Load PDF	
2	11/06/19 20:11	TP GIA REPORT		Load PDF	
3	13/06/19 10:03	LETTER TO OI		Load PDF	
4	21/06/19 10:15	TP ESTIMATE - MARKED		Load PDF	
5	14/10/19 15:53	WORKSHOP INVOICE		Load PDF	
6	14/10/19 15:53	AUTHORISATION TO ACT FORM		Load PDF	
7	14/10/19 15:53	Release Voucher		Load PDF	
8	14/10/19 15:53	LOD		Load PDF	
9	14/10/19 15:53	GIA SEARCH		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	12/06/19 09:17	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJU2188A (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4
	SLS3696E (TP veh)		TSI (A)
Date of Accident:	07/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	11,361.39
Final Repair Cost	:	\$	4,871.19
Loss of Use	:	\$	150.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,023.19

3.00 days at \$50.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 5,023.19
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

14 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19010332/EKA3Q2

Date: 14/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant

Vehicle No : SLS3696E

Insured Vehicle No : SJU2188A

Date of Loss: 07/06/2018

Nature of Claim: TP

Claim No: 0551024468SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLS3696E

Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A)

Engine No: CZC152761

Reg. Date: 20/09/2017 (Man. Year: 2016)

Chassis No: WWWZZZAUZHW112090

Colour: Red

Odometer: 18454 km

Engine Capacity: 1395 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size: 225/45 R17

Front Left Side: Cinturato 6 mm

Rear Left Side: Cinturato 6 mm

Front Right Side: Cinturato 6 mm

Rear Right Side: Cinturato 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,298.12	2,152.51	1,145.61	34.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	2,400.00	4,920.00	67.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,618.12	4,552.51	6,065.61	57.13
+ GST 7.00/7.00% (S\$)	743.27	318.68	424.59	57.12
Nett Amount (S\$)	11,361.39	4,871.19	6,490.20	57.13
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		5,023.19		

INSPECTION

Date of Assignment: 13/06/2019

Date Inspected: 13/06/2019 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Broken	1,083.64 FS	*1,083.64 FS
2	1		*FOAM INSERT	Not Necessary	38.75 FS	*- FS
3	1		*IMPACT BEAM	Not Necessary	587.84 FS	*- FS
4	1		*SUPPORT PART (BUMPER GUIDE LH)	Broken	50.49 FS	*50.49 FS
5	1		*SUPPORT PART (BUMPER GUIDE RH)	Not Necessary	50.49 FS	*- FS
6	1		*GUIDE PIECE (BUMPER BRACKET LH)	Broken	19.18 FS	*19.18 FS
7	1		*GUIDE PIECE (BUMPER BRACKET RH)	Not Necessary	19.18 FS	*- FS
8	1		*RETAINER FOR SPOILER SATI	Not Necessary	174.53 FS	*- FS
9	1		*COOLING AIR GRILL SATIN B (CENTER LOWER GRILL)	Broken	119.98 FS	*119.98 FS
10	1		*COVER PART FOR BUMPER SAT (LH FOGLAMP GRILL)	Not Necessary	25.58 FS	*- FS
11	1		*COOLING AIR GRILL SATIN B (LH LOWER GRILLE)	Not Necessary	84.62 FS	*- FS
12	1		*SENSOR BRACKET	Necessary	13.21 FS	*13.21 FS
13	2		*SENSOR BRACKET	Necessary	26.42 FS	*26.42 FS
14	1		*SENSOR BRACKET	Necessary	13.21 FS	*13.21 FS
15	1		*BONDING AGENT FOR PLASTIC	Necessary	56.90 FS	*56.90 FS
16	1		*2K-PLASTIC ADHESIVE	Necessary	74.29 FS	*74.29 FS
17	1		*SEAL RING SATIN BLACK	Necessary	1.18 FS	*1.18 FS
18	1		*SENSOR PRIMED	Not Necessary	164.62 FS	*- FS
19	1		*TWIN HALOGEN HEADLAMPS	Cut	694.01 FS	*694.01 FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					3,298.12	2,152.51

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	3,360.00	840.00
2	SPRAY PAINTING	New	3,200.00	800.00
3	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
4	CHECK SHORT CIRCUIT/HARNESS REPAIR	New	280.00	280.00
Gross Labour Cost (S\$)			7,320.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >