

INSURANCE OWNER:

CC 3, ALG 190 05331, T1 K039

LKK:
IDAC:

Signature:

Taufik

DOI:

ASSIGNMENT

11/6/19

Date / Time:

11/6/19

Registered in Merimen:

11/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJE 28560

Claim No.:

Name of Insured:

PULCO LEASING PTE LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

SJE 19

Place of Accident:

Is driver the owner?

(YES / ☒)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final? Yes / No

SBY 60 X



INSRS:

WSP:

Tel:

Liability:

RMKS:

volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

12/6/19
Kharchwa

SBY 60 X - X ; SJE 28560 - X

Sent e-mail to OI. Spoke to OI (e.g. Johnson),
allege that he wants to view TP video.
I informed OI that he can only view at
the office & to call us before coming.
Aware ALB will be affected if applicable.
Requested TP video from whatsapp.
- TP video uploaded. Sent e-mail of TP video
to OI. E-mail L clear to TP w/s. OI
agreed to settle.

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

E-mail 12/6/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

13/6/19

To type mandate

26/6/19
Kharchwa

To type mandate

3/3/2020
Kharchwa

File pass to MK to close.

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

1/1 S\$ 13,961.12 (9 days) Reduction: 37 %

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: ME14

Email ☒Call ☐

Final Liability:

100 (Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

Repair Cost:

(w/ GST) S\$ 14,938.40

(OI REVERSE HITTING WHOM WAS

Loss of Rental (LOR):

S\$ 856 (10 days) X \$80

SEHIND)

Loss of Use (LOU):

S\$ - (\$ - x - days)

Loss of Income (LOI):

S\$ - (\$ - x - days)

LOR only ☒LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

Total:

S\$ 15,801.85

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Pay to:

S\$ 14,945.85

Name:

VOLKSWAGEN CENTRE SINGAPORE

Pay to:

S\$ 856.00

Name:

BEW RENT A CAR PTE LTD

Pay to:

S\$ -

Name:

-

Tanglin

716

10331/TI(6)

ASSIGNMENT

2015-out

Form

1 - Detailed Cost

00/1/1/WS/TP/REG/OD/RS/LEVA/IRV/MV

To inspect Vehicle No

at Workshop no

at

Insured

Policy No

Class No

Claim Insured

Other Insured

Make of Veh

(Policy Condition)

Example: The veh had commenced its repair at the time of inspection.

Out. or Market Value

RAC Accided Report

GA / PNT Score

Est. Repairs

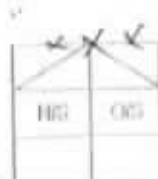
Lump Sum

GA / REV / REP / 24 HRS

Date

Person Contacted

Vehicle IN / OUT



Veh No

Type

Truck / Trailer or

Make

Colour

Sp/Heating

Eng/Plu

Chassis

Gen. Control

Steering

Brake

Mod

Type Size

US / DUN / EXNOVA / OY / FS / LIZA / MC / OUTSU / PIR / SUMI / TOYO / YOKO or

Front

REAR

LEAF

D.O.A.

Survey held at

Date of Damages

The UIC / Chassis frame / Body Structure affected due to collision

258K.

225/45R17

11/2/19C430p

VW Tuar

Rebate 43, 435

9 + 1 Sunday = 10 days

CP/P \$ 13,961.12 / Red \$ 8,181.85 / 37%

Date/Time

Action / Instruction

Days Of Repair

Resurvey No. of Trip

Survey Fee

Transportation

Photo

Other

TOTAL

Report Format

Lump Sum / L.B.T. G

Add Fee

Site trip (\$)

Interview (\$)

Tool trip (\$)

Workshop (\$)

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639178
Biz. Reg. No.: 199101494Z
GST No.: M200965052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page

1/3

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
WONG
MARY
20 ALNWICK ROAD
Singapore 559974

Document no.
Document date 11-06-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019000909/ 1
Job order date 10-06-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SBY60X	5G13GZ	30-10-2015	WWZZZAUZFW356921	Golf 1.4 CLBMT 90 TSI D7F	43,219

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Leaked Check, Vacuum & Regas	1	pcs.	420.00	#1	420.00	449.40
	R&R MAINFOLD	1	pcs.	840.00	#1	840.00	896.80
5G0823031J	Hood	1	pcs.	1,044.00	#1	1,044.00	1,117.18
	FRT BONNET						
5G0823301B	Flap Hinge	1	pcs.	63.28	#1	63.28	67.71
	LH						
5G0823302B	Flap Hinge	1	pcs.	63.28	#1	63.28	67.71
	RH						
5G0823186B	Locking Catch	1	pcs.	69.50	#1	69.50	74.37
	LATCH						
5G1823509C	Hood Latch	1	pcs.	260.88	#1	260.88	279.14
	BONNET LOCK						
5G2823531D	Cable Hood Latch	1	pcs.	31.27	#1	31.27	33.40
	LOCK CABLE						
5G0863831	Hood Silencer	1	pcs.	182.76	#1	182.76	195.55
	BONNET INSULATOR						
5G0807217BNGRU	Cover For Bumper Primed	1	pcs.	1,083.64	#1	1,083.64	1,150.49
5G0807723D	Support Part	1	pcs.	50.49	#1	50.49	54.02
	BUMPER INNER BRACKET LH						
5G0807724D	Support Part	1	pcs.	50.49	#1	50.49	54.02
	BUMPER INNER BRACKET RH						
5G0807049A	Guide Piece	1	pcs.	19.18	#1	19.18	20.52
	BUMPER SIDE BRACKET LH						
5G0807050A	Guide Piece	1	pcs.	19.18	#1	19.18	20.52
	BUMPER SIDE BRACKET RH						
5G0807248F	Foam Insert	1	pcs.	38.75	#1	38.75	41.48
5G0807109AL	Impact Beam	1	pcs.	587.84	#1	587.84	628.99
	REINFORCEMENT						
5G0853651G ZLL	Radiator Grille Satin Bla	1	pcs.	422.26	#1	422.26	451.62
5G0853877 9B9	Cooling Air Grill Satin B	1	pcs.	119.96	#1	119.96	128.38
	CENTRE LOWER GRILLE						
5G2941005E	Twin Halogen Headlamps	1	pcs.	694.01	#1	694.01	742.59
	LH						
5G2941006E	Twin Halogen Headlamps	1	pcs.	694.01	#1	694.01	742.59
	RH						
5G0805588AC	Lock Carrier With Mountin	1	pcs.	1,097.98	#1	1,097.98	1,174.84
5G0805567	Support For Lock Carrier	1	pcs.	39.98	#1	39.98	42.78
5G0805705G	Guide	1	pcs.	36.62	#1	36.62	39.18
	BUMPER CENTRE BRACKET						
5G0805931	Cross Support	1	pcs.	33.23	#1	33.23	35.56
	H/LAMP TOP PANEL LH						
5G0805932	Cross Support	1	pcs.	33.23	#1	33.23	35.56
	H/LAMP TOP PANEL RH						
5G0816411BH	Refrigerant Condenser Wit	1	pcs.	674.22	#1	674.22	721.42

photo

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052

Tax invoice
Preview

Page 2/3

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
WONG
MARY
20 ALNWICK ROAD
Singapore 559974

Document no.
Document date 11-06-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019000909/ 1
Job order date 10-06-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SBY80X	5G13GZ	30-10-2015	WVWZZZAUZFW356921	Golf 1.4 CLBMT 90 TSI D7F	43,219

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5Q0121251HS	Additional Radiator RADIATOR OUTER <i>photo</i>	1	pcs.	584.41 <i>bt</i>	7479 22 #1	584.41	625.32
5Q0121251GQ	Radiator RADIATOR INNER <i>photo</i>	1	pcs.	598.65 <i>72</i>	#1	598.65	640.56
5Q0121203EA	Electric Fan With Fan Cow	1	pcs.	972.25 <i>72</i>	#1	972.25	1,040.31
5Q0129954	Cover	1	pcs.	27.36 <i>X</i>	#1	27.36	29.28
	AIR INTAKE TOP COVER						
5Q0129254B	Air Duct	1	pcs.	53.58 <i>72</i>	#1	53.58	57.33
	AIR INTAKE CENTRE HOUSING						
04E129709L	Intake Manifold <i>photo</i>	1	pcs.	416.21 <i>200 34 19</i>	#1	416.21	445.34
G 013040M2	Ready-Mix Coolant Frost P	2	pcs.	21.44 <i>121</i>	#1	42.88	45.88
6R0973735	Flat Contact Housing	2	pcs.	18.74 <i>72</i>	#1	37.48	40.10
	H/LAMP WIRE HOUSING						
	A/C GAS	1	pcs.	60.00 <i>125</i>	#1	60.00	64.20
	LABOUR	6	pcs.	840.00 <i>3360</i>	#1	5,040.00	5,302.80
	Spray Painting	6	pcs.	800.00 <i>3200</i>	#1	4,800.00	5,136.00
	FRT NUMBER PLATE	1	pcs.	80.00 <i>bt</i>	#1	80.00	85.60

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	2,020.00	20,122.97	7%	1,550.01	22,142.97	23,692.98
Total	2,020.00	20,122.97		1,550.01	22,142.97	23,692.98

Customer

Tan Kah 97445749
11/6/19 445
Review before print Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

(spp) Expanding Nut Spc 8.92 Nul

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200885052



Tax invoice Preview

Page 3/3

Document no.
Document date 11-06-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019000909/ 1
Job order date 10-06-2019
Service Advisor MEI KWAN KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
WONG
MARY
20 ALNWICK ROAD
Singapore 559974

License plate	Model code	First registration	VIN	Model	Mileage
SBY80X	5G13GZ	30-10-2015	WVWZZZAUJFW356921	Golf 1.4 CLBMT 90 TSI D7F	43,219

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG5G. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Khanchna (LKK Auto)

From: Johnson Poon <johnson.poon@fulcoleasing.com.sg>
Sent: Thursday, 13 June 2019 5:00 PM
To: Khanchna (LKK Auto)
Cc: Chris Bulaclac; Renemer Bagang; Mars Ler; Jolene They; Mary Phua; Wayne
Subject: RE: ACCIDENT INVOLVING SJZ2856D [AIG] & SBY60X ALONG HIGHLAND CENTRE CARPARK ON 08/06/2019

Dear Khanchna,

Thanks for the video footage of the accident.

Please proceed to negotiate an amicable settlement with 3rd party you deem fit.

Thank you.

Kind regards,
Johnson Poon | Manager
HP: 9838 7928
Email: johnson.poon@fulcoleasing.com.sg



Add: 22 Ubi Road 4, Fulco Building, Singapore 408617
Tel: 6743 6266 | Fax: 6420 6328

Website: www.fulcoleasing.com.sg

DISCLAIMER - This email and any files transmitted with it are confidential and intended solely for the use of the addressed individual or entity. If you are not the intended recipient you should not disseminate, distribute or copy this email or files. If you have received this email by mistake, please notify us immediately by return email and deleting the original message

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Thursday, 13 June, 2019 12:07 PM
To: Johnson Poon <johnson.poon@fulcoleasing.com.sg>
Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>; Jolene They <jolene.they@fulcoleasing.com.sg>; Mary Phua <mary.phua@ccfulco.com.sg>; Wayne <wayne@fulcoleasing.com.sg>
Subject: RE: ACCIDENT INVOLVING SJZ2856D [AIG] & SBY60X ALONG HIGHLAND CENTRE CARPARK ON 08/06/2019

Our Ref: CC3/AIG19010331/ka
Your Ref: SJZ2856D [Driver: THIN POH HUA GERARD]

FULCO LEASING PTE LTD
Attn: Mr. Johnson

Dear Sir/Madam,

ACCIDENT INVOLVING SJZ2856D [AIG] & SBY60X ALONG HIGHLAND CENTRE CARPARK ON 08/06/2019

We refer to the above matter and your e-mail as trailed.

As requested, we attach herewith a copy of the accident video footage from SBY60X. As per the video footage, third party vehicle was behind your vehicle, your vehicle driver reversed and collided into the third party vehicle which resulted the accident.

As such, we are of the view that liability is not in your driver's favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this e-mail.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: *This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Poon <johnson.poon@fulcoleasing.com.sg>
Sent: Wednesday, 12 June 2019 12:36 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>; Jolene They <jolene.they@fulcoleasing.com.sg>; Mary Phua <mary.phua@ccfulco.com.sg>; Wayne <wayne@fulcoleasing.com.sg>
Subject: RE: ACCIDENT INVOLVING SJZ2856D [AIG] & SBY60X ALONG HIGHLAND CENTRE CARPARK ON 08/06/2019

Dear Khanchna,

Thank you for the email.

We would like to view the video footage taken by the 3rd party to confirm that our driver was reversing at the material time.

Thank you.

Kind regards,
Johnson Poon | Manager
HP: 9838 7928
Email: johnson.poon@fulcoleasing.com.sg



Add: 22 Ubi Road 4, Fulco Building, Singapore 408617
Tel: 6743 6266 | Fax: 6420 6328

Website: www.fulcoleasing.com.sg

DISCLAIMER -This email and any files transmitted with it are confidential and intended solely for the use of the addressed individual or entity. If you are not the intended recipient you should not disseminate, distribute or copy this email or files. If you have received this email by mistake, please notify us immediately by return email and deleting the original message

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Wednesday, 12 June, 2019 11:36 AM

To: Johnson Poon <johnson.poon@fulcoleasing.com.sg>

Subject: ACCIDENT INVOLVING SJZ2856D [AIG] & SBY60X ALONG HIGHLAND CENTRE CARPARK ON 08/06/2019

Our Ref: CC3/AIG19010331/ka

Your Ref: SJZ2856D [Driver: THIN POH HUA GERARD]

12 JUNE 2019

**FULCO LEASING PTE LTD
22 UBI ROAD 4
FULCO BUILDING
SINGAPORE 408617**

Dear Sir/Madam,

ACCIDENT INVOLVING SJZ2856D [AIG] & SBY60X ALONG HIGHLAND CENTRE CARPARK ON 08/06/2019

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SBY60X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this e-mail.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, 12 December 2019 11:31 AM
To: Khanchna (LKK Auto)
Subject: AIG Ref: 3778857078SG-003 || Mandate request

Importance: High

Hi Khanchna

Referring to the above.

Please let us have your comments & advise on the photos pertaining to the highlighted parts. (See below)

Recommended Parts

No.	Qty	Part No.	Particulars
1	1		*HOOD FRT BONNET
2	1		*FLAP HINGE LH
3	1		*FLAP HINGE RH
4	1		*LOCKING CATCH LATCH
5	1		*HOOD LATCH BONNET LOCK
6	1		*CABLE HOOD LATCH LOCK CABLE
7	1		*HOOD SILENCER BONNET INSULATOR
8	1		*COVER FOR BUMPER PRIMED
9	1		*SUPPORT PART BUMPER INNER BRACKET LH
10	1		*SUPPORT PART BUMPER INNER BRACKET RH
11	1		*GUIDE PIECE BUMPER SIDE BRACKET LH
12	1		*GUIDE PIECE BUMPER SIDE BRACKET RH
13	1		*FOAM INSERT
14	1		*IMPACT BEAM REINFORCEMENT
15	1		*RADIATOR GRILLE SATIN BLA
16	1		*COOLING AIR GRILL SATIN B CENTRE LOWER GRILLE
17	1		*TWIN HALOGEN HEADLAMPS LH
18	1		*TWIN HALOGEN HEADLAMPS RH
19	1		*LOCK CARRIER WITH MOUNTIN
20	1		*SUPPORT FOR LOCK CARRIER
21	1		*GUIDE BUMPER CENTRE BRACKET
22	1		*CROSS SUPPORT H/LAMP TOP PANEL LH
23	1		*CROSS SUPPORT H/LAMP TOP PANEL RH
24	1		*REFRIGERANT CONDENSER WIT <i>Reinspection photo 68-70, 81-83.</i>
25	1		*ADDITIONAL RADIATOR RADIATOR OUTER <i>Reinspection photo 87-91</i>
26	1		*RADIATOR RADIATOR INNER
27	1		*ELECTRIC FAN WITH FAN COW
28	1		*COVER AIR INTAKE TOP COVER
29	1		*AIR DUCT AIR INTAKE CENTRE HOUSING
30	1		*INTAKE MANIFOLD <i>Reinspection photo 92-96.</i>
31	2		*READY -MIX COOLANT FROST P
32	2		*FLAT CONTACT HOUSING H/LAMP WIRE HOUSING
33	1		*A/C GAS
34	1		*FRT NUMBER PLATE
35	1		*EXPANDING NUT (8 PCS)

Thank you.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

- Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Print Received Message

This mail is associated with :

***SBY60X (3778857078SG)**

[SJZ2856D]

TP

WONG MARY

Jun 8 2019 8:00PM

[FULCO LEASING PTE LTD]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 27/02/2020 14:39 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$15801.85) - SBY60X - Claim Handler: Tan, Bennie-WZ

Approved:15801.85:Subj to Final Repair Bill, Rental Bill & Agreement, GIA/LTA Bill in order

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 3 March 2020 2:28 PM
To: Wong MeiY (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Admin A
Subject: RE: [EXT] RE: OFFER + DV REQUEST FOR ACCIDENT SBY60X & SJZ2856D ON 08/06/2019 ALONG HIGHLAND CENTRE 22 YCK RD CARPARK EXIT

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows:

1. Cost of Repair (w/GST)	\$ 14,938.40
2. Loss of Rental (10 days x \$80) (W/GST) (PAYABLE TO BKW RENT A CAR PTE LTD)	\$ 856.00
3. LTA Search Fee	\$ 7.45
Total	\$ 15,801.85

We will proceed to do the needful.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Tuesday, 3 March 2020 11:31 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2019 Edit Reg		11 Jun 2019 00:00 Edit Adj Rpt	S\$13,961.12 Edit Estimates	S\$13,961.12 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: FULCO LEASING PTE LTD , Co. Reg. No.: 201021308G									
Main Claimant: WONG MARY , ID: S1242636D									
Vehicle Reg. No.:	SBY60X	Date of Loss:	08/06/2019 20:00 - :59 [43 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3778857078SG	Policy/Cover Note No.:	0999994289 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJ22856D	Policy No. (Claimant):	A2B635675AVW						
Repairer:		Volkswagen Centre Singapore (Tuas) 17 TUAS AVENUE, 639176 Tuas - Tel:							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com							
Claimant's Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/06/2019]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (27/02/2020): Alert - Adj Mandate Approved (S\$15801.85) - SBY60X - Claim Handler: Tan, Bennie-... - AIG_SG_EXPRESS (12/12/2019): Alert - Adj Mandate Maintained - SBY60X - Claim Handler: Tan, Bennie-WZ									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBY60X (3778857078SG)
 [SJ22856D]
 TP
 WONG MARY
 Jun 8 2019 8:00PM
 [FULCO LEASING PTE LTD]
 Volkswagen Centre Singapore

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video										1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	13/06/19 11:35	Third Party Video							Load AVI		
Letters/Correspondences										1 per page	☒
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1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	☒
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Documentation				1 per page	☒
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2	11/06/19 20:05	TP GIA REPORT		Load PDF	
3	12/06/19 11:11	EMAIL TO OI		Load PDF	
4	26/06/19 13:59	RENTAL RECEIPT		Load PDF	
5	04/12/19 14:50	LTA SEARCH		Load PDF	
6	04/12/19 15:06	Authorisation to Act, Final Repair Bill, LOD		Load PDF	
7	06/03/20 09:30	WORKSHOP INVOICE		Load PDF	
8	06/03/20 09:30	AUTHORISATION TO ACT FORM		Load PDF	
9	06/03/20 09:30	Release Voucher		Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJZ2856D (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4
	SBY60X (TP veh)		TSI (A7) (5G13GZ) (A)
Date of Accident:	08/06/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	23,702.52
Final Repair Cost	:	\$	14,938.40
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	856.00 10 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	15,801.85

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 14,945.85
2)	BKW Rent-A-Car Pte Ltd	:	\$ 856.00
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

06 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19010331/T1KA3Q2

Date: 06/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994289
 Claimant: SBY60X Insured Vehicle No: SJZ2856D
 Vehicle No: SBY60X
 Date of Loss: 08/06/2019 Nature of Claim: TP Claim No: 3778857078SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SBY60X
 Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A7) (5G13GZ) Engine No: CXS259153
 Reg. Date: 30/10/2015 (Man. Year: 2015) Chassis No: VWWZZZAUZFW356921
 Colour: White Odometer: 43220 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45R17 Rear Tyre Size: 225/45R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,291.89	5,801.12	4,490.77	43.63
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,860.00	8,160.00	3,700.00	31.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	22,151.89	13,961.12	8,190.77	36.98
+ GST 7.00/7.00% (S\$)	1,550.63	977.28	573.35	36.98
Nett Amount (S\$)	23,702.52	14,938.40	8,764.12	36.98
+ Car Rental (10.0 x S\$80.00/day + 7.00% GST) (S\$)		856.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		15,801.85		

INSPECTION

Date of Assignment: 11/06/2019
 Date Inspected: 11/06/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 17 TUAS AVENUE
 Singapore 639176
 Estimated Period of Repair: 9.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HOOD FRT BONNET	Bent	1,044.09 FS	*856.15 FS
2	1		*FLAP HINGE LH	Bent	63.28 FS	*51.89 FS
3	1		*FLAP HINGE RH	Bent	63.28 FS	*51.89 FS
4	1		*LOCKING CATCH LATCH	Bent	69.50 FS	*56.99 FS
5	1		*HOOD LATCH BONNET LOCK	Bent	260.88 FS	*213.92 FS
6	1		*CABLE HOOD LATCH LOCK CABLE	Not Necessary	31.27 FS	*- FS
7	1		*HOOD SILENCER BONNET INSULATOR	Deformed	182.76 FS	*149.86 FS
8	1		*COVER FOR BUMPER PRIMED	Deformed	1,083.64 FS	*888.58 FS
9	1		*SUPPORT PART BUMPER INNER BRACKET LH	Not Necessary	50.49 FS	*- FS
10	1		*SUPPORT PART BUMPER INNER BRACKET RH	Necessary	50.49 FS	*41.40 FS
11	1		*GUIDE PIECE BUMPER SIDE BRACKET LH	Not Necessary	19.18 FS	*- FS
12	1		*GUIDE PIECE BUMPER SIDE BRACKET RH	Not Necessary	19.18 FS	*- FS
13	1		*FOAM INSERT	Not Necessary	38.75 FS	*- FS
14	1		*IMPACT BEAM REINFORCEMENT	Not Necessary	587.84 FS	*- FS
15	1		*RADIATOR GRILLE SATIN BLA	Cracked	422.26 FS	*346.25 FS
16	1		*COOLING AIR GRILL SATIN B CENTRE LOWER GRILLE	Not Necessary	119.98 FS	*- FS
17	1		*TWIN HALOGEN HEADLAMPS LH	Not Necessary	694.01 FS	*- FS
18	1		*TWIN HALOGEN HEADLAMPS RH	Cracked	694.01 FS	*569.09 FS
19	1		*LOCK CARRIER WITH MOUNTIN	Dented	1,097.98 FS	*900.34 FS
20	1		*SUPPORT FOR LOCK CARRIER	Bent	39.98 FS	*32.78 FS
21	1		*GUIDE BUMPER CENTRE BRACKET	Cracked	36.62 FS	*30.03 FS
22	1		*CROSS SUPPORT H/LAMP TOP PANEL LH	Bent	33.23 FS	*27.25 FS
23	1		*CROSS SUPPORT H/LAMP TOP PANEL RH	Bent	33.23 FS	*27.25 FS
24	1		*REFRIGERANT CONDENSER WIT	Bent	674.22 FS	*552.86 FS
25	1		*ADDITIONAL RADIATOR RADIATOR OUTER	Bent	584.41 FS	*479.22 FS
26	1		*RADIATOR RADIATOR INNER	Not Necessary	598.65 FS	*- FS
27	1		*ELECTRIC FAN WITH FAN COW	Not Necessary	972.25 FS	*- FS
28	1		*COVER AIR INTAKE TOP COVER	Not Necessary	27.36 FS	*- FS
29	1		*AIR DUCT AIR INTAKE CENTRE HOUSING	Not Necessary	53.58 FS	*- FS
30	1		*INTAKE MANIFOLD	Cracked	416.21 FS	*341.29 FS
31	2		*READY -MIX COOLANT FROST P	Necessary	42.88 FS	*35.16 FS
32	2		*FLAT CONTACT HOUSING H/LAMP WIRE HOUSING	Not Necessary	37.48 FS	*- FS
33	1		*A/C GAS	Necessary	60.00 FS	*60.00 FS
34	1		*FRT NUMBER PLATE	Bent	80.00 FS	*80.00 FS
35	1		*EXPANDING NUT (8 PCS)	Necessary	8.92 FS	*8.92 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 10,291.89 5,801.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	5,040.00	3,360.00
2	SPRAY PAINTING	New	4,800.00	3,200.00
3	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	280.00
4	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
5	LEAKED CHECK ,VACUUM & REGAS	New	420.00	420.00
6	R&R MAINFOLD	New	840.00	420.00
Gross Labour Cost (S\$)			11,860.00	8,160.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >