

INS. CASE OWNER:

cc 4, 111 190 10330, Kga34

LKK:  
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

11/6/19

Date / Time:

11-6-19

Registered in Merimen:

11/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC8012C

Claim No.:

Name of Insured:

Comfort Transport

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

8/6/2019

Place of Accident:

Is driver the owner?

(YES) NO

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES NO; TP GIA REPORT: YES NO

Driver Tel No.:

(V/L: YES NO)

Insured Liability: %

Final ? Yes / No

SJL5710U



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOH Henry



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

SJL5710U - X;

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

2016  
11/1/19- SHC 8012C - (S/Time 13222427) (Yghu) : 00A-10/1/19  
- Post mandate on liability (pending approval)  
- Liability approved (pending final dot with finalised from ESC)2018/1/19  
21/1/19  
21/1/19- File pass RT type report.  
- Pending mandate approval.  
- Offer 4407 (pending acceptance)1/10  
5/10- Settle @ 4407, DV send (pending DV).  
- DV in file pass Admin to close.

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS 4100.00	16 days Reduction: 4407.50 % 49	Email <input type="checkbox"/> Call <input type="checkbox"/>

FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27

Repair Cost:	SS 4100.00		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS 300.00	(S 50 x 6 days)	
Loss of Income (LOI):	SS	(S x days)	

LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
---	-----------------	--	--

GIA/LTA Search	SS 7.00		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		

Total:	SS 4407.00	Global Sum SS:	
--------	------------	----------------	--

FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 4407.00	Name 1:	LOH Henry
Payee 2:	SS	Name 2:	
Payee 3:	SS	Name 3:	

Payee 1:	SS 4407.00	Name 1:	LOH Henry
Payee 2:	SS	Name 2:	
Payee 3:	SS	Name 3:	

Payee 1:	SS 4407.00	Name 1:	LOH Henry
Payee 2:	SS	Name 2:	
Payee 3:	SS	Name 3:	

ASS. REC. BY:

REF:

74 /

## ASSIGNMENT

From:

Date:

Estimated Cost:

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

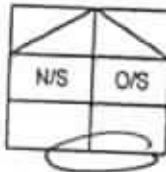
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

12/23

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 File pass to

45 44100/-

(Red: 43959.50 / 49%)

Veh No:

STL 57104

Yr Regn:

12, 08

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Subaru Impreza

c.c.

1498

Colour:

Red

A/C:

Insured / Std / NI / NA

Sp. Reading

124760

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JF1G143KS586-020306

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Nexon

Front

R/Bal.

7

mm

Rear

R/Bal.

6

mm

L/Bal.

7

mm

L/Bal.

6

mm

D.O.A.

8/6/19

D.O.I.

11/6/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Fees

Others

TOTAL

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

# LOH HENG

Automotive Repair Services  
Accident Insurance Claims

6-Nov-19

India International Insurance Pte Ltd

Attn: Motor Claim Department

Re: Estimated Quotation

Vehicle No: SJL5710U

S/N		Amount (\$)
<b>A</b>	<b>PART REPLACEMENT</b>	
	Rear bumper <i>689</i>	\$ 784.00
	Rear bumper spine	\$ 261.00
	Retainer bumper right	\$ 39.00
	Boot lid lock <i>145.30</i>	\$ 298.00
	Boot rubber <i>172.4</i>	\$ 254.00
	Rear bumper reinforcement	\$ 398.00
	Rear right tail mudguard lamp <i>416.30</i>	\$ 491.00
	Rear Tail panel <i>395.40</i>	\$ 475.00
	Boot Lid emblem 'IMPREZA'	\$ 75.00
	Boot Lid emblem 'SUBARU'	\$ 98.00
	Tail boot lib <i>1148.30</i>	\$ 1,218.00
	Tail lib right lamp	\$ 356.00
	Rear exhaust <i>765.00</i>	\$ 1,154.00
	Tail top panel garnish <i>146.80</i>	\$ 167.00
	Tail lamp right garnish	\$ 183.00
		\$ 6,255.00
	Sub-Total	\$ 5,829.50
	Less: <i>201</i>	
<b>B</b>	<b>LABOUR CHARGES</b>	
	To change rear damaged accident area cut/reweild tail panel and replacement parts	\$ 950.00
	To redo sealant on gap	\$ 80.00
	To remove sockets wiring and refix	\$ 70.00
	To rust proof on the affected area	\$ 90.00
	To putty and respraying damaged area	\$ 900.00
	Tow to workshop (4 wheel lifted) <i>(Bill)</i>	\$ 120.00
	Remove rear glass and change new sealant	\$ 200.00
	<b>GRAND TOTAL OF A &amp; B</b>	<b>\$ 8,039.50</b>

Block 17B #03-08 Sin Ming Autocare  
Sin Ming Drive  
Singapore 575721  
Tel: 64532237 / 64530797  
Fax: 64556384

Notwithstanding to whom the Reparer of the following:

- Any damage to the vehicle
- To the extent of the damage caused by the accident
- To the extent of the damage caused by the accident
- To the extent of the damage caused by the accident

Signature of the Reparer  
Date

Not Authorised  
C/L Rep 84100  
Running After Paint  
6 days

✓  
X  
✓  
301.2865  
✓  
✓  
✓  
X  
✓  
✓  
X

654  
301  
201  
601  
801  
✓  
1201

# LOH HENG

Automotive Repair Services  
Accident Insurance Claims

6-Nov-19

India International Insurance Pte Ltd

Attn: Motor Claim Department

Re: Estimated Quotation

Vehicle No. SJL5710U

S/N		Amount (S\$)
<b>A</b>	<b>PART REPLACEMENT</b>	
	Rear bumper <i>CR2</i>	\$ 784.00
	Rear bumper spone	\$ 261.00
	Retainer bumper right	\$ <i>PI1</i> 39.00
	Boot lid lock <i>RL</i>	\$ 298.00
	Boot rubber <i>Dis/ln</i>	\$ 254.00
	Rear bumper reinforcement	\$ <i>Ry</i> 398.00
	Rear right tail mudguard lamp	\$ 491.00
	Rear Tail panel	\$ <i>Ry</i> 478.00
	Boot Lid emblem 'IMPREZA'	\$ 76.00
	Boot Lid emblem 'SUBARU'	\$ 98.00
	Tail boot lib <i>Ry</i>	\$ 1,218.00
	Tail lib right lamp	\$ <i>Sm</i> 356.00
	Rear exhaust <i>Ry</i>	\$ 1,154.00
	Tail top panel garnish <i>Ru</i>	\$ 167.00
	Tail lamp right garnish	\$ 183.00
		\$ 6,255.00
	Sub-Total	
	Less: <del>10%</del> <i>20%</i>	\$ 5,629.50
<b>B</b>	<b>LABOUR CHARGES</b>	
	To change rear damaged accident area, cut reweld tail panel and replacement parts.	\$ 950.00
	To redo sealant on gap.	\$ 80.00
	To remove sockets wiring and refix	\$ 70.00
	To rust proof on the affected area	\$ 90.00
	To putty and respraying damaged area	\$ 900.00
	Tow to workshop (4 wheel lifted) <i>(Bill)</i>	\$ 120.00
	Remove rear glass and change new sealant	\$ 200.00
	<b>GRAND TOTAL OF A &amp; B</b>	<b>\$ 8,039.50</b>

*Not within  
11 Day B?  
Penny After Paint  
6 day*

*✓  
?  
✓  
301in  
✓  
?  
✓  
✓  
✓  
✓  
X  
✓  
✓  
650  
301  
201  
601  
800  
✓  
1201*

Block 176 #03-08 Sin Ming Autocare  
Sin Ming Drive  
Singapore 575721  
Tel: 64532237 / 64530797  
Fax: 64556384

Let Auto Consultants hence notify the Repairer of the following:

- To remove before/after survey painting
- To display damaged part(s) during recovery
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No legal medication(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. M4-0005526-2

Print Date/Time: 10 Jun 2019 / 14:28:22

Receipt Date/Time: 10 Jun 2019 / 14:28:20

### Tax Invoice/Receipt

Receipt No. ITNET-00000-100610-001907

Previous Receipt No.

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SHC6012C				
As at 08 Jun 2019/22:00:00				
Insurance Co: INDIA INTL INS PTE LTD				
1	Insurance Enquiry - SHC6012C Enquiry Fee 20190610142533993248	7.00	0.49	7.49
<b>Sub-Total</b>		<b>7.00</b>	<b>0.49</b>	<b>7.49</b>
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx2076	Credit Card: Visa (MasterCard)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Catherine Chong (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 11 June, 2019 10:35 AM  
**To:** lohheng0308@yahoo.com.sg; 'sur@lkkauto.com'; admin-d@lkkauto.com  
**Cc:** Sherini Pillai  
**Subject:** RE: 3rd party claim  
**Attachments:** CCI06102019.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJL5710U and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Danny Loh [mailto:loh heng0308@yahoo.com.sg]  
**Sent:** 11 June, 2019 10:12 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: 3rd party claim

Hi Gabriel,  
We prefer LKK Auto Consultants to survey at our workshop.

Thanks

Danny

Sent from Yahoo Mail on Android

On Tue, 11 Jun 2019 at 9:34, Motor Claim - III  
<motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** Danny Loh [<mailto:loh heng0308@yahoo.com.sg>]  
**Sent:** 10 June, 2019 3:03 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** 3rd party claim

Hi,

we attached a 3rd party claim attachment for your perusal.

Kind regards,

Loh Heng

Danny

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



**NOTIFICATION OF ACCIDENT & PRE-REPAIR INSPECTION**

To : India International Insurance  
Claims Department 62244174

Re :  
Vehicle No SJL 57104

From: M/s Loh Heng

Sub : 3<sup>rd</sup> Party Claim

This is to inform you that vehicle no. SHC 8012C, which is insured under your company was involved in an accident on 08-June 2019

The vehicle is at the workshop LOH HENG Tel: 64532237 and is available for your inspection before work is carried out.

Please acknowledge receipt of this Notification by return fax to **64556384** and reply Within 2 days whether you wish to inspect the vehicle or waive inspection.

Yours faithfully,

**LOH HENG**

Danny Loh(Person to contact)  
HP : 90111432

## Print Received Message

This mail is associated with :

**\*SJL5710U (MCT19060178)**  
**[SHC8012C]**

TP

LOH PEI YING

Jun 8 2019 10:00PM

[-]

Loh Heng

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 22/08/2019 09:09 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4467.00) - SJL5710U - Claim Handler: Sherini Pillai

Approved:4467.00.

# LOH HENG

Automotive Repair & Services  
Accident & Insurance Claims

02 July 2019

India International Insurance Pte Ltd

Attn: : Motor Claim Department

Dear Sir/madam,

**ACCIDENT INVOLVING SJL5710U AND SHC8012C ON 08 June 2019**

We understand that you are the insurer of **SHC8012C** vehicle.

We are instructed by the owner of motor vehicle **SJL5710U** write, negotiate and settle the claim on their behalf for the above mentioned accident. We therefore propose to claim from you as follows:

1.	Lump sum recommended by surveyor	\$ 4100.00
2.	Loss of use 6 days x \$80	\$ 480.00
3.	LTA search	\$ 7.00
		<hr/>
		\$ 4587.00

Please advise if above claim is agreeable via direct settlement with us.

Yours faithfully,

**LOH HENG**

BLOCK 176 #03-08 SIN MING AUTOCARE,  
SIN MING DRIVE, SINGAPORE 575721  
PHONE: 64532237 / 64530797  
FAX: 64556384  
EMAIL: loh heng0308@yahoo.com.sg

## LETTER OF AUTHORIZATION

30 June, 2019

The Claim Manager  
**India International Insurance Pte Ltd**

Singapore

**Accident involving SJL5710U and SHC8012C on 08 June 2019**

I, LOH PEI YING, hereby authorize my repairers **M/S LOH HENG** of 176 Sin Ming Drive #03-08 Sin Ming Auto Care, Singapore 575721 whom I have appointed as my agent in respect of my claim.)

I further authorize to negotiate and release all proceeds of settlement monies to my repairers **M/S LOH HENG** in settlement of my claim



Signature / Date

09<sup>th</sup> July 2019

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19060178

Claimant Ref: SJL 5710U

We/I, LOH HENG ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,100.00 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 7.00 (search fee), vehicle no. SJL 5710U that was damaged pursuant to the accident which occurred on 08/05/2019 (date) at AIRPORT BOULEVARD ROAD (location) involving vehicle no. SHC 8012C (insured vehicle). This is pursuant to the inspection conducted on 11/05/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOH PEI YING ("the third party claimant") of vehicle no. SJL 5710U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJL 5710U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,407.00 to LOH HENG

Dated this 15 day of May 2019

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Danny Loh

NRIC:

S1194314-D

Address:

#03-08, BLK 176,  
Pis Ming Drive.

Nationality:

Singaporean

Occupation:

Manager

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1 #02-25

PAYA UBI INDUSTRIAL PARK S(428933)

Nationality:

Occupation:

# LOH HENG

Automotive Repair Services  
Accident Insurance Claims

## Invoice

To: India International Insurance Pte Ltd.

Date: 06-Jul-19

Invoice No. 34813

Terms :

Vehicle No. : SJL5710U		Made :	Subaru Impresa	
S/No.	Description	Qty	Unit Price	Total
	To repair the above accident vehicle as per lump sum recommended by surveyor.			\$ 4,100.00

BLOCK 176 #03-08 SIN MING AUTOCARE,  
SIN MING DRIVE, SINGAPORE 575721  
PHONE: 64532237 / 64530797  
FAX: 64566384  
lohheng0308@yahoo.com.sg

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jun 2019 / 14:28:22

Receipt Date/Time : 10 Jun 2019 / 14:28:20

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-190610-001907

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SHC8012C As at 08 Jun 2019/22:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHC8012C Enquiry Fee 20190610142533993249	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
<b>Paid By</b>				
	XXXXXXXXXX2078		Credit Card: Visa /MasterCard	7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jun 2019 <a href="#">Edit Reg</a>		11 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$54,100.00</b> <a href="#">Edit Estimates</a>	<b>\$54,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	LOH PEI YING, ID: S8844605D								
Vehicle Reg. No.:	SJL5710U	Date of Loss:	08/06/2019 22:00 - :59 [126 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19060178	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8012C	Policy No. (Claimant):	MPC19A00106200						
		Excess:							
Repairer:	Loh Heng (HQ) 176 Sin Ming Drive, #03-08 Sin Ming Auto Care, 575721 Sin Ming - Tel: 64532237								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	ECICS Limited (HQ) - Tel: 63374779 /6303 0178								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 20/06/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (22/08/2019): Alert - Adj Mandate Approved (\$4467.00) - SJL5710U - Claim Handler: Sherini Pillai</li> <li>III_SG (20/06/2019): Alert - Adj Mandate Approved (\$40.00) - SJL5710U - Claim Handler: Sherini Pillai</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*S3L5710U (MCT19060178)  
[SHC8012C]  
TP  
LOH PEI YING  
Jun 8 2019 10:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Loh Heng

Upload Documents















Upload Photos

Compose New Letter

ViewView in Browser






Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
2	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
3	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
4	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
5	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
6	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
7	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
8	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
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10	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
11	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
12	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
13	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
14	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
15	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
16	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
17	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
18	09/10/19 09:03	General View		 Load JPG	<input checked="" type="checkbox"/>
19	09/10/19 09:04	General View		 Load JPG	<input checked="" type="checkbox"/>
20	09/10/19 09:04	General View		 Load JPG	<input checked="" type="checkbox"/>
21	09/10/19 09:04	General View		 Load JPG	<input checked="" type="checkbox"/>
22	15/10/19 09:25	Reinspection Photo		 Load JPG	<input checked="" type="checkbox"/>
23	15/10/19 09:25	Reinspection Photo		 Load JPG	<input checked="" type="checkbox"/>
24	15/10/19 09:25	Reinspection Photo		 Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/06/19 19:42	NOTIFICATION FROM WORKSHOP + TP GIA REPORT		 Load PDF	
2	11/06/19 19:45	EMAIL FROM III DD 11.06.2019		 Load PDF	
3	13/06/19 10:21	TP ESTIMATE - MARKED		 Load PDF	
4	21/08/19 10:47	LTA SEARCH		 Load PDF	
5	21/08/19 10:47	WORKSHOP INVOICE		 Load PDF	
6	21/08/19 10:47	LOD		 Load PDF	
7	17/10/19 12:33	AUTHORISATION TO ACT FORM		 Load PDF	
8	17/10/19 12:33	DISCHARGE VOUCHER		 Load PDF	


No

Finalized On

India International Insurance Pte Ltd (HQ)

Thumbnail

Print

1	12/06/19 08:30	Singapore Accident Statement		 Load PDF	
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## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19010330/KGA3Q2

Date: 17/10/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No: SJL5710U Insured Vehicle No: SHC8012C  
 Date of Loss: 08/06/2019 Nature of Claim: TP Claim No: MCT19060178

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJL5710U  
 Make & Model: SUBARU IMPREZA, 1.5 R AWD (A) Engine No: EL15D465695  
 Reg. Date: 02/12/2008 (Man. Year: 2008) Chassis No: JF1GH3KS58G020306  
 Colour: Red Odometer: 124760 km  
 Engine Capacity: 1498 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable); Yes Footbrake (Serviceable); Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Nexen 7 mm Rear Left Side: Nexen 6 mm  
 Front Right Side: Nexen 7 mm Rear Right Side: Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,629.50	3,539.60	2,089.90	37.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,410.00	1,800.00	610.00	25.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,039.50</b>	<b>5,339.60</b>	<b>2,699.90</b>	<b>33.58</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,100.00</b>		
<b>Nett Amount (S\$)</b>	<b>8,039.50</b>	<b>4,100.00</b>	<b>3,939.50</b>	<b>49.00</b>
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		7.00		
<b>Nett Liability (S\$)</b>		<b>4,407.00</b>		

## INSPECTION

Date of Assignment: 11/06/2019  
 Date Inspected: 11/06/2019 Inspected At: Loh Heng (HQ)  
 176 Sin Ming Drive, #03-08 Sin Ming  
 Auto Care  
 Singapore 575721  
 Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 21 Aug 2019)
<b>Parts:</b>	144	SUBARU IMPREZA 1.5 R AWD (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJL5710U)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cracked	784.00 FL	*689.00 FL
2	1		*REAR BUMPER SPONGE	Serviceable	261.00 FL	*- FL
3	1		*RETAINER BUMPER RIGHT	Distorted	39.00 FL	*39.00 FL
4	1		*BOOT LID LOCK	Dented	298.00 FL	*145.20 FL
5	1		*BOOT RUBBER (50%)	Distorted / Cut	228.60 FS	*86.00 FS
6	1		*REAR BUMPER REINFORCEMENT	Bent	398.00 FL	*398.00 FL
7	1		*REAR RIGHT TAIL MUDGUARD LAMP	Mtg Cracked	491.00 FL	*416.30 FL
8	1		*REAR TAIL PANEL	Bent	478.00 FL	*395.40 FL
9	1		*BOOT LID EMBLEM IMPREZA	Necessary	76.00 FL	*76.00 FL
10	1		*BOOT LID EMBLEM SUBARU	Necessary	98.00 FL	*98.00 FL
11	1		*TAIL BOOT LID	Bent	1,218.00 FL	*1,148.30 FL
12	1		*TAIL LID RIGHT LAMP	Serviceable	356.00 FL	*- FL
13	1		*REAR EXHAUST	Bent	1,154.00 FL	*765.00 FL
14	1		*TAIL TOP PANEL GARNISH	Buckled	167.00 FL	*146.80 FL
15	1		*TAIL LAMP RIGHT GARNISH	Not Necessary	183.00 FL	*- FL
					<b>Sub Total (S\$)</b>	<b>6,229.60</b>
					<b>- List Item Discount on L Items 10.00/20.00% (S\$)</b>	<b>600.10</b>
					<b>Total Parts (S\$)</b>	<b>5,629.50</b>
						<b>4,403.00</b>
						<b>863.40</b>

F=Franchise part. S=SpocNett. L=ListItemDisc

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHARGE REAR DAMAGED ACCIDENT AREA ,CUT REWELD TAIL PANEL AND REPLACEMENT PARTS	New	950.00	650.00
2	TO REDO SEALANT ON GAP	New	80.00	30.00
3	TO REMOVE SOCKETS WIRING AND REFIX	New	70.00	20.00
4	TO RUST PROOF ON THE AFFECTED AREA	New	90.00	60.00
5	TO PUTTY RESPRAYING DAMAGED AREA	New	900.00	800.00
6	TOW TO WORKSHOP (4 WHEEL LIFTED)	New	120.00	120.00
7	REMOVE REAR GLASS AND CHARGE NEW SEALANT	New	200.00	120.00
<b>Gross Labour Cost (S\$)</b>			<b>2,410.00</b>	<b>1,800.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >