

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 31 August 2020 11:17 AM
To: Carmen Lim
Cc: coleen kwok; jenny chong; serence ctc; Claim admin; Bryan Ang (LKKAUTO); Admin A
Subject: RE: Final Reminder : LOD SLF5277L / Your Ref : EK8631J (TP-AXA) // LKK REF: CC4/ASM19010313/Kpb3
Attachments: DS FORM_SLF5277L.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **document** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

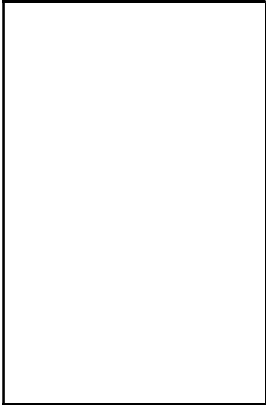
From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Saturday, 29 August 2020 4:59 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Final Reminder : LOD SLF5277L / Your Ref : EK8631J (TP-AXA) // LKK REF: CC4/ASM19010313/Kpb3

Dear Hsiao Tong,

We accept your offer at **\$4100** to settle property claim only.

Kindly let us have your DV asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

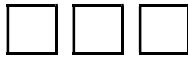
P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com



On Sat, Aug 29, 2020 at 1:16 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of **\$4,100.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Friday, 28 August 2020 11:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

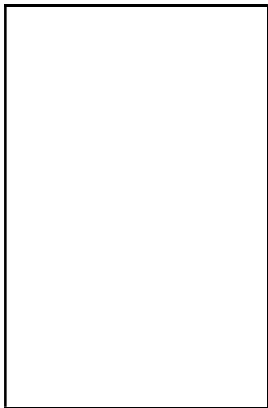
Cc: coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Final Reminder : LOD SLF5277L / Your Ref : EK8631J (TP-AXA) // LKK REF: CC4/ASM19010313/Kpb3

Dear Hsiao Tong,

We rejected your offer and prepare to accept **\$4126.59** as per LOD to settle the property claim.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

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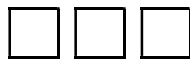
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On Wed, Aug 26, 2020 at 11:26 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of **\$4,000.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Wednesday, 12 August 2020 3:40 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Final Reminder : LOD SLF5277L / Your Ref : EK8631J (TP-AXA)

Dear Hsiao Tong,

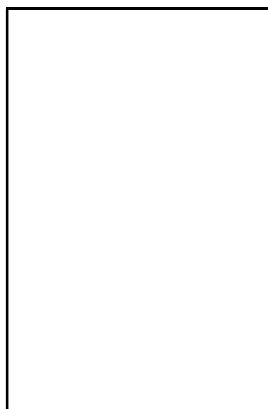
Accident involving SLF5277L & EK8631J on 22.04.2019

We refer to our **LOD** dated **10.07.2019** , reminder dated **24.03.2020** and **23.06.2020**.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

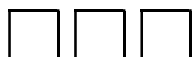
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On Tue, Jun 23, 2020 at 10:33 AM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Hsiao Tong,

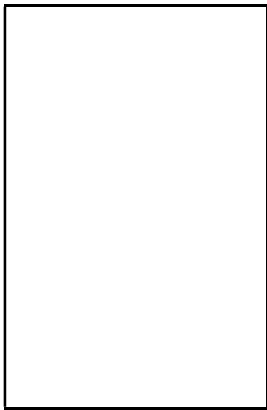
Accident involving SLF5277L & EK8631J on 22.04.2019.

We refer to our reminder dated 24.03.2020.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

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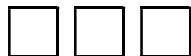
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On Tue, Mar 24, 2020 at 9:05 PM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Hsiao Tong,

Accident involving SLF5277L & EK8631J on 22.04.2019.

We refer to our email dated 10.07.2019.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

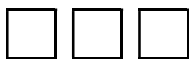
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On Wed, Jul 10, 2019 at 5:03 PM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Hsiao Tong,

Accident involving SLF5277L & EK8631J on 22.04.2019.

We refer to the above matter.

Attached herewith LOD for your attention, kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

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