

# FIRST AUTOWORKS

## Letter of Demand

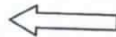
To : CHINA TAIPING INSURANCE (S) PTE LTD

Re : Accident involving my vehicle no. SLF 5476D and vehicle no. Ym 821 H on 29/5/2019 at 17.10 HRS PM/AM along SIDE ROAD LEADING TO INCOME BLDG (BAAS BASAH)

- 1) I/We, the owner of vehicle no. SLF 5476D hereby appoint 1ST AUTO WORKS PTE LTD ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ <u>3346.43</u>
Vehicle Rental Fee for _____ days @	
\$ _____ per day	\$
Loss of use/rental for <u>3</u> days @	
\$ <u>100</u> per day	\$ <u>300.00</u>
Loss of income for _____ days @	
\$ _____ per day	\$
Police search fee/police report fee/LTA search fees	\$
Others	\$
Total :	\$ <u>3646.43</u>

Signature of vehicle owner



Name - LOW HOCK SIANG

Address : BLK 321A ANCHORvale

DR #15-10 (S) 541321

Tel : 9829 3332

Witnessed by :

Ronnie

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 2 July 2019 3:10 PM  
**To:** arcurban@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING YM821H AND SLF5476D ON 29/05/2019

Our Ref: CC6/CTI19010310/Aka3  
Your Ref: SLF5476D (Driver: Hasan Nazmul)

**ARC URBAN SERVICES PTE LTD**  
53 UBI AVENUE 1  
#05-43  
PAYA UBI INDUSTRIAL PARK  
SINGAPORE 408934

Dear Sir/Madam,

### **ACCIDENT INVOLVING YM821H (CTI) AND SLF5476D ON 29/05/2019**

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Authorization To Act

I, LOW HOCK SIANG ("the third party claimant") of  
BLK 321A ANCHORVALE DRIVE #15-10 (S) 541321  
(address), owner of SLF 5476 D (vehicle no.) hereby  
authorize 1ST AUTOWORKS PTE LTD  
("the workshop") to act for me with respect to my claim for repair  
costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLF 5476 D that was damaged pursuant to the accident which  
occurred on 29/5/2019 (date) along SIDE ROAD LEADING TO  
INCOME BLDG (BRAS BASAH) (location) involving  
vehicle no/s 4m 821 H  
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that  
they deem fit and the workshop is further authorized to receive payment further to  
settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis in so far as the  
driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 day of June (month) 20 19 (year)



Signed by "the third party claimant"



Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1713651902

Claim No : SNM19D202480C02/LEWLC

Claimant : LOW HOCK SIANG (LUO FUXIANG)

Amount : **S\$3,520.00**

Singapore Dollars THREE THOUSAND FIVE HUNDRED TWENTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLF5476D

Insured Vehicle No. : YM821H

Date of Loss : 29/05/2019

Place of Accident : SIDE ROAD LEADING TO NTUC INCOME BLDG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ARC URBAN SERVICES PTE LTD

Driver Name : HASAN NAZMUL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 3,520.00
	=====
TOTAL . . . . .	S\$ 3,520.00
	=====

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Claimant Name : LOW HOCK SIANG NRIC No : 57916783E

Signature :  Date : 22/07/2020

**"SIGNED WITHOUT PREJUDICE FOR  
ANY PERSONAL INJURY CLAIM"**

**1st Autoworks Pte Ltd**

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

**TAX INVOICE**

China Taiping Insurance (Singapore) Pte. Ltd  
3 Anson Road #16-00 Springleaf Tower  
Singapore 038986

GST Ref. No: 20-0000274-Z

Vehicle No: SLF 5476D  
Chassis No : KL1YA7589HK604697  
Engine No: A14NET161880309

Invoice No: CGI-ASC-19IR01101G

Invoice Date: 1/8/2019

**DESCRIPTION****AMOUNT  
SGD****Parts**

<u>No.</u>	<u>Qty.</u>	<u>Description</u>	<u>Price (SGD)</u>
<u>1</u>	1	FRONT BUMPER	1806.00
<u>2</u>	1	FRONT BUMPER LOGO	158.00
<u>3</u>	1	FRONT GRILLE LOWER	311.00

Total: 2275.00

Less 10%: 227.50

Parts Total : 2047.50

**Labour**

<u>No.</u>	<u>Description</u>	<u>Price (SGD)</u>
<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (\$550 per day)	550.00
<u>2</u>	Carry out spray painting on accident affected area (\$450 per panel)	450.00
<u>3</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	30.00

Labour Total : 1030.00

**Other**

<u>No.</u>	<u>Other Description</u>	<u>Price (SGD)</u>
1	10 Front bumper clip	50.00

Other Total : 50.00

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SubTotal : \$3,127.50  
GST (7%) \$218.93  
**Grand Total: \$3,346.43**

Yours Faithfully,



Ronnie Tan  
Service Advisor  
Tel: 68441985 Fax:68445185

**E & O E**

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "IST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.



## Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SLF 5476D and Ym 821H On 29/5/2019.

At SIDE ROAD LEADING TO INCOME BLOC (BAAS BASAH).

1. I/We, the owner of vehicle no. SLF 5476D hereby instruct and authorize 1st Autoworks Pte Ltd ("the workshop") to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$\_\_\_\_\_ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 10 day of 06 2019

Signature of vehicle owner

Name - LOW HOCK SIANG.

IC No : 57916783E  
(Company stamp, if applicable)

Address : BLK 321A ANCHORVALE

DR #15-10 (S) 541321

Tel : 98293732

Witnessed by :

RONNIE

## Khanchna (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 14 July 2020 4:22 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: Mandate Request - OUR REF : SNM19D202480C02/lewlc - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

WITHOUT PREJUDICE

Dear Khanchna,

Please proceed as per mandate.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Tuesday, July 14, 2020 2:51 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Mandate Request - OUR REF : SNM19D202480C02/lewlc - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Dear Ms. Jenny,

We refer to the above matter and our mandate request dated 15/10/2019.



Please be informed that third party is chasing for offer.

Your approval please.

Appreciate your kind understanding.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 25 June 2020 3:57 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Mandate Request - OUR REF : SNM19D202480C02/lewlc - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Dear Jenny,

Please assist to revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Thursday, June 25, 2020 3:19 PM  
**To:** Elizabeth Chew <[elizabeth.chew@sg.cntaiping.com](mailto:elizabeth.chew@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Mandate Request - OUR REF : SNM19D202480C02/CHONGBS - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Dear Ms. Elizabeth,

We refer to the above matter and our mandate request dated 15/10/2019.

Please be informed that third party is chasing for offer.

Your approval please.

Appreciate your kind understanding.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, June 1, 2020 3:20 PM  
**To:** Elizabeth Chew <[elizabeth.chew@sg.cntaiping.com](mailto:elizabeth.chew@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Mandate Request - OUR REF : SNM19D202480C02/CHONGBS - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Dear Ms. Elizabeth,

We refer to the above matter and our mandate request dated 15/10/2019.

Please be informed that third party is chasing for offer.

Your approval please.

Appreciate your kind understanding.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Sent:** Friday, April 24, 2020 8:26 AM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Elizabeth Chew <[elizabeth.chew@sg.cntaiping.com](mailto:elizabeth.chew@sg.cntaiping.com)>  
**Subject:** RE: Mandate Request - OUR REF : SNM19D202480C02/CHONGBS - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Dear Sir,

Elizabeth will be handling as new case handler.

Hi Elizabeth,

Fyi.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Chong Boon Sen**  
Claims Associate  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Thursday, April 23, 2020 6:43 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Mandate Request - OUR REF : SNM19D202480C02/CHONGBS - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Dear Boon Sen,

We refer to the above matter and our mandate request dated 15/10/2019.

Please be informed that third party is chasing for offer.

Your approval please.

Appreciate your kind understanding.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Thursday, March 5, 2020 12:08 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Mandate Request - OUR REF : SNM19D202480C02/CHONGBS - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Your ref : SNM19D202480/CHONGBS

Our ref : CC6/CTI19010310/Aka3q2

Dear Mr. Chong,

We refer to the above matter and our e-mail below.

As requested, we attach herewith a copy of the Insured driver's employment contract.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Tuesday, 11 February 2020 3:08 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Mandate Request - OUR REF : SNM19D202480C02/CHONGBS - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Dear Khanchana,

Please get employee contract from insured before we give mandate.

Liability is clear in tp favour. For my information, just need to verify quantum in order.

**Chong Boon Sen**

Claims Executive

Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) **63896171** | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) **63896171** | M: (65) XXXX XXXX | F: (65) 6222 1033

---

**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Tuesday, February 11, 2020 3:01 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Mandate Request - OUR REF : SNM19D202480/CHONGBS - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Your ref : SNM19D202480/CHONGBS

Our ref : CC6/CTI19010310/Aka3q2

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.



*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khanchna (LKK Auto)

**Sent:** Tuesday, 15 October 2019 3:54 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Mandate Request - OUR REF : SNM19D202480/CHONGBS - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Your ref : Please advice

Our ref : CC6/CTI19010310/Aka3q2

Dear Sirs,

We refer to the above matter.

Our Insured driver reversed and collided into parked Third party vehicle. We are of the opinion that liability is down against our Insured and opine that BOLA 22 is applicable. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer **"1ST AUTOWORKS PTE LTD"** at **\$3,526.43 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,134.23	\$ 3,346.43
2. Loss of Use (3 days x \$ 60)	\$ 180.00	\$ 180.00 (3 days x \$60)
Total	\$ 12,314.23	\$ 3,526.43

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>

**Sent:** Thursday, 20 June 2019 3:31 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** OUR REF : SNM19D202480/CHONGBS - Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

Dear Boon Sen,

Please revert LKK.

Thank you

**Lim Shu Min**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 19 June, 2019 8:05 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YM821H (OI : CTI - TBA) AND SLF5476D (TP : LKK REF - CC6/CTI19010310/Aka3) on 29/05/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLF 5476D at M/s 1st Autoworks Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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