

INSURANCE

INS. CASE OWNER:

CC 4/EGI1901 0307, 626639

LKK:

IDAC:

Surveyor:

kalun

DOI:

ASSIGNMENT

10/6/19

Date / Time:

10/6/19

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No. : YP 9713 L

Claim No. : _____

Name of Insured : _____

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II : \$5 _____ D.O.A. : 5/6/19

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : _____

(VL: YES / NO)

Insured Liability : % Final ? Yes / No

SHB 66295

INSRS: WP: WP
Tel: W
Liability: W
RMKS:INSRS: WSP:
Tel:
Liability:
RMKS:INSRS: WSP:
Tel:
Liability:
RMKS:INSRS: WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
		Non-Reporting Itr (1st):	
		Non-Reporting Itr (2nd):	
		Non-Reporting Itr (Final):	
		Notification Itr (if non-pickup):	
		Call OI:	
		After call Itr to OI:	
		Documentation Check List:	Handler Typist
		Notification Itr (if non-pickup)	<input type="checkbox"/>
		After call Itr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time: 11/06/19	Sent By: 63
FINALIZATION	Date/Time: _____	Confirm with: _____
Repair Cost: 46	\$5 950.00 (2 days) Reduction: 71 %	Confirm by: _____
FINAL SETTLEMENT	Date/Time: _____	Confirm with: _____
Final Liability:	% (Agreed / Assessed) BOLA S/N No. :	If NO or B 28, Ass. Lia :
Repair Cost:	\$5 -	
Loss of Rental (LOR):	\$5 - (days)	
Loss of Use (LOU):	\$5 - (\$ x days)	
Loss of Income (LOI):	\$5 - (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]	
GIA/LTA Search	\$5 -	
Medical:	\$5 -	
Disbursement:	\$5 - (e.g. Tow/ Independent)	
Legal Cost	\$5 -	
Total:	\$5 -	Global Sum \$5:
FINAL PAYMENT	Date/Time: _____	Confirms with: _____
Payee 1:	\$5 -	Name 1: _____
Payee 2: (Strike if N.A.)	\$5 -	Name 2: _____
Payee 3: (Strike if N.A.)	\$5 -	Name 3: _____

NO SETTLEMENT
WP REPORT

4/9/19

1) Claim status: Normal/Reject/Private Settle
2) Report Format: WP REPORT
3) Survey fee: \$ 350.00

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EGH9010307/K1hb3

Date: 11/06/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB6629S

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10.06.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,261.38
Revised Estimate Amount	: S\$	1,208.10
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

13

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305302027

Date : 13, Jun. 2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHB6629S

Date of Accident: 10. Jun. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: ERGO YP9713L
2. The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost \$950.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kohn

Date : 13/6/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE*

VEHICLE NO : SHB 6629S

DATE 7/6/2019 9:41

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>Detached</i>			\$ 553.00 ✓
	Rear Bumper Reinforcement <i>x sm</i>			\$ 428.40
	Rear Bumper Reinforcement Bracket (LH/RH) <i>x sm</i>		\$ 80.30	\$ 160.60
	Rear Bumper Clip 10 pcs <i>- sm</i>			\$ 22.00 ✓
	Rear Bumper Bracket <i>x sm</i>		\$ 35.60	\$ 71.20
	Rear Bumper Sponge <i>x sm</i>			\$ 103.50
	Rear Bumper Under Cover <i>- at</i>			\$ 228.00 ✓
	Rear Bumper Reflector Lamp, RH <i>x sm</i>			\$ 30.60
	Exhaust Pipe Insulator, RH <i>x sm</i>			\$ 58.55
	Exhaust Silencer, RH <i>x sm</i>			\$ 967.70
	Exhaust Pipe Hanger, RH <i>x sm</i>			\$ 58.55
	SUB TOTAL			\$ 2,682.10
	LESS 20%			\$ 536.42
	DISCOUNTED TOTAL			\$ 2,145.68
	Rear Bumper Reverse Sensor <i>- sld</i>			\$ 135.70
				\$ 135.70
	Labour Charge			
	Panel Beating			\$ 400.00 ²⁰⁰
	Spray Painting Charge			\$ 300.00 ²⁰⁰
	Wiring Charge			\$ 50.00 ³⁰
	Remove/Refix Reverse Sensor			\$ 80.00 ³⁰
	Remove/Refix Exhaust Pipe			\$ 150.00 ³⁰
	TOTAL LABOUR			\$ 980.00
	ESTIMATE TOTAL			\$ 3,261.38
<p><i>1 call 1 call</i></p> <p><i>10/6/19 1430h</i></p> <p><i>2 hrs</i></p> <p><i>4/5</i></p> <p><i>After Repair photo</i></p> <p><i>Larry Ng</i></p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORT DELCRO

DATE: 05.06.2019

PAGE

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3928486

JO NO: 305301559

STOMER

NAME: COMFORT TRANSPORTATION PTE LTD
STOMER NO: 7010045
ADDRESS: 383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

VAC

REGIN NO.	SHB6629S	MILEAGE
MAKE	HYUNDAI	FUEL E 1/2 F
MODEL	I-40	DATE/TIME IN 05.06.2019 07:00
YR OF MANU	05.12.2013	TARGET DATE
CHASSIS CODE	KMHLB41UMDU042964	COMPLETION DATE/TIME 05.06.2019

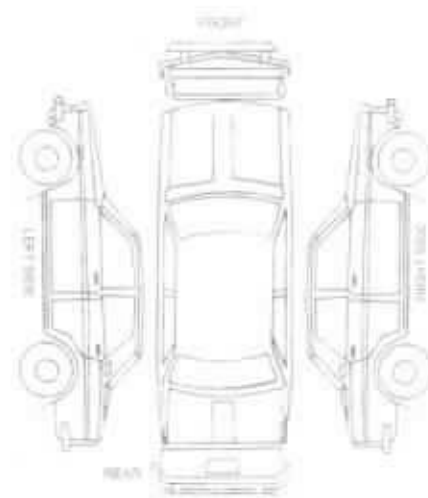
COUNT CARD NO

JOB DESCRIPTION

Accident Date: 05.06.2019
NATURE: 3P 05.06.2019

S/NO LABOR CODE DESCRIPTION

ERG0 - Rea



BOOKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Swedgement Slip

Exit Pass

K
G

Vehicle No: SHB6629S

LARRY

Vehicle No: SHB6629S

Larry Ng

Signature/Date

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

ERAO

DATE 7/6/2019 9:41

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 553.00
	Rear Bumper Reinforcement ✕			\$ 428.40
	Rear Bumper Reinforcement Bracket (LH/RH) ✕		\$ 80.30	\$ 160.60
	Rear Bumper Clip 10 pcs ✓			\$ 22.00
	Rear Bumper Bracket ✕		\$ 35.60	\$ 71.20
	Rear Bumper Sponge ✕			\$ 103.50
	Rear Bumper Under Cover ✓			\$ 228.00
	Rear Bumper Reflector Lamp,RH ✕			\$ 30.60
	Exhaust Pipe Insulator,RH ✕			\$ 58.55
	Exhaust Silencer,RH ✕			\$ 967.70
	Exhaust Pipe Hanger,RH ✕			\$ 58.55
	SUB TOTAL			\$ 2,682.10
	LESS 20%			\$ 536.42
	DISCOUNTED TOTAL			\$ 2,145.68
	Rear Bumper Reverse Sensor ✓			\$ 135.70
				\$ 135.70
	Labour Charge			
	Panel Beating			\$ 400.00 200
	Spray Painting Charge			\$ 300.00 200
	Wiring Charge			\$ 50.00 ✕
	Remove/Refix Reverse Sensor			\$ 80.00 30
	Remove/Refix Exhaust Pipe			\$ 150.00 ✕
	TOTAL LABOUR			\$ 980.00
	ESTIMATE TOTAL			\$ 3,261.38
	<i>Kali KRM</i> <i>M</i> 10/6/19 1430h 2 Pgs 4/5 After Repair photo			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Shu Pei (LKKAUTO)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Thursday, 29 August 2019 9:51 AM
To: Shu Pei (LKKAUTO)
Cc: Ivy Yong; Phoebe Xie
Subject: RE: PRS IRO SHB66295 | OI : YP9713L | DOA: 05/06/2019| ERGO REF: CDMCG19001082/SL/jc
Attachments: OI Accident Report.pdf

Date Classification Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 Suntec Tower Five
Singapore 038985
DND +65 6829 8194
pauline.soh@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, August 29, 2019 9:13 AM
To: Survey Report (ERGO Insurance Pte. Ltd.)
Cc: Ivy Yong; Phoebe Xie
Subject: RE: PRS IRO SHB66295 | OI : YP9713L | DOA: 05/06/2019| ERGO REF: CDMCG19001082/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Sent: Tuesday, 13 August 2019 9:14 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>

Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019 | ERGO REF: CDMCG19001082/SL/jc

Hi Shu Pei

Insured not reported yet.

Date Classification : Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

MOB +65 8629 9194

pauline.soh@ergo.com.sg

www.ergo.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, August 08, 2019 9:14 AM

To: Jeannie Cheng; Ivy Yong

Cc: Survey Report (ERGO Insurance Pte. Ltd.)

Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019 | ERGO REF: CDMCG19001082/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 30 July 2019 10:08 AM

To: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019 | ERGO REF: CDMCG19001082/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Sent: Monday, 1 July 2019 10:02 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019 | ERGO REF: CDMCG19001082/SL/jc

Hi Shu Pei,

Our insured have not report the accident. I will send them a non-reporting letter.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 036885
DID : +65 6529 9199 x 194
jeannie.cheng@ergo.com.sg

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www.ergo.com.sg

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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, July 01, 2019 9:31 AM
To: Jeannie Cheng
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019| ERGO REF: CDMCG19001082/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Friday, 14 June 2019 9:19 AM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019| ERGO REF: CDMCG19001082/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 11 June 2019 7:28 PM

To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019 | ERGO REF: CDMCG19001082/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6629S at M/s ComfortDelgro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 10 June 2019 1:55 PM

To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>

Cc: 'sur@lkkauto.com' <sur@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019 | ERGO REF: CDMCG19001082/SL/jc

Dear Jeannie,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

Sent: Monday, 10 June 2019 1:26 PM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019 | ERGO REF: CDMCG19001082/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6629 9199 x 104
jeannie.cheng@ergo.com.sg

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From: Jeannie Cheng

Sent: Monday, June 10, 2019 1:24 PM

To: 'Ng Nyuk Phin'

Cc: Survey Report (ERGO Insurance Pte. Ltd.); Lim Kwok Eng

Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019| ERGO REF: CDMCG19001082/SL/jc

WITHOUT PREJUDICE

Dear Larry,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-01 Suntec Tower Five
Singapore 038965
DID +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Ng Nyuk Phin [mailto:ngnp@cdge.com.sg]
Sent: Monday, June 10, 2019 11:29 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.); Lim Kwok Eng
Subject: Re: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019| ERGO REF: YP9713L/SL/jc

Dear Jeannie,

We would like to select LKK to survey the taxi. Thanks for your prompt response.

Regards,

Larry Ng

ComfortDelgro Engineering Pte Ltd

Loyang Taxi Crash Repairs

6214 8316

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 10 June 2019 9:15 AM
To: Ng Nyuk Phin
Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019| ERGO REF: YP9713L/SL/jc

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Our Insured's driver has not reported the accident to us today.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Joannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038885
TMO +65 6529 9199 x 194
joannie.cheng@ergo.com.sg

www.ergo.com.sg

ERGO

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From: Ng Nyuk Phin [<mailto:ngnp@cdge.com.sg>]
Sent: Monday, June 10, 2019 7:27 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: SHB6629S VS YP9713L (ERGO) DOA: 05.06.2019

Dear Motor Claims,

Please see attached Repair Estimate and SAS. Kindly arrange to survey the taxi at 59 Loyang Drive.

The taxi is at the rooftop carpark. Tried to fax 3 times last Friday but could not go through.

Regards,
Larry Ng
ComfortDelgro Engineering Pte Ltd
Loyang Taxi Crash Repairs
6214 8316

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>

Sent: Monday, 10 June 2019 7:22 AM
To: Ng Nyuk Phin
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 13
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

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SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro Engineering Pte Ltd [Registration No. 192506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199508048W]



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Shu Pei (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 2 September 2019 4:15 PM
To: Ivy Yong; Vic (LKKAUTO); Shu Pei (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: CDMCG19001082 (YP9713L) TP Veh : SHB6629S *** LKK REF: CC4/EGI19010307/K1hb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic / Shu Pei,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Monday, 2 September, 2019 4:03 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: CDMCG19001082 (YP9713L) TP Veh : SHB6629S

Hi Mei Kwan,

Your survey report please
thanks

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
ivy.yong@ergo.com.sg

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CC4/EGI19010307/K1hb3q2		
5 TEMASEK BOULEVARD #04-05 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 09-09-2019		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 9713L	Veh. Inspected	SHB 6629S	
Policy No.		Coverage (\$)	0.00	
Claim No.	CDMCG19001082	Excess (\$)	0.00	
Assign From	IVY YONG	Assign Date	10/06/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	KMHLB41UMDU042964	Colour	BLUE	
Odometer	691523	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	7 mm	
L/H Front Tyre	205/60 R16	HANKOOK	7 mm	
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/06/2019	Inspection Date	10/06/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 6629S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	553.00	553.00
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	428.40	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$80.30	SERVICEABLE	160.60	-
10	REAR BUMPER CLIP	NECESSARY	22.00	22.00
2	REAR BUMPER BRACKET @\$35.60	SERVICEABLE	71.20	-
1	REAR BUMPER SPONGE	SERVICEABLE	103.50	-
1	REAR BUMPER UNDER COVER	CUT	228.00	228.00
1	REAR BUMPER REFLECTOR LAMP ,RH	SERVICEABLE	30.60	-
1	EXHAUST PIPE INSULATOR ,RH	SERVICEABLE	58.55	-
1	EXHAUST SILENCER ,RH	SERVICEABLE	967.70	-
1	EXHAUST PIPE HANGER ,RH	SERVICEABLE	58.55	-
	LESS 20% DISCOUNT		-536.42	-160.60
			2,145.68	642.40
SPECIAL NETT ITEMS				
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
			135.70	135.70
LABOUR				
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR .		80.00	30.00
	REMOVE/REFIX EXHAUST PIPE.	NOT NECESSARY	150.00	-
			-	-
			-	-
			-	-
			980.00	430.00
GRAND TOTAL			3,261.38	1,208.10
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				950.00

Report Ref No. CC4/EGI19010307/K1hb3q2



Report Ref No. CC4/EGI19010307/K1hb3q2

A handwritten signature in black ink, appearing to be 'Calvin'.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A handwritten signature in black ink, appearing to be 'Ho Leong Chuan'.

HO LEONG CHUAN

Automotive Assessor

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