

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Tuesday, 11 June 2019 7:28 PM  
**To:** 'Jeannie Cheng'  
**Cc:** Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Vic (LKKAUTO)  
**Subject:** RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019| ERGO REF: CDMCG19001082/SL/jc  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary\_Advice.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6629S at M/s ComfortDelgro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 10 June 2019 1:55 PM  
**To:** 'Jeannie Cheng' <[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)>  
**Cc:** 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>  
**Subject:** RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019| ERGO REF: CDMCG19001082/SL/jc

Dear Jeannie,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

**Sent:** Monday, 10 June 2019 1:26 PM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com); Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>

**Subject:** FW: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019 | ERGO REF: CDMCG19001082/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.  
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jeannie Cheng  
**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Jeannie Cheng  
**Sent:** Monday, June 10, 2019 1:24 PM  
**To:** 'Ng Nyuk Phin'  
**Cc:** Survey Report (ERGO Insurance Pte. Ltd.); Lim Kwok Eng  
**Subject:** RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019| ERGO REF: CDMCG19001082/SL/jc

WITHOUT PREJUDICE

Dear Larry,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



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**From:** Ng Nyuk Phin [<mailto:ngnp@cdge.com.sg>]  
**Sent:** Monday, June 10, 2019 11:29 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.); Lim Kwok Eng  
**Subject:** Re: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019| ERGO REF: YP9713L/SL/jc

Dear Jeannie,

We would like to select LKK to survey the taxi. Thanks for your prompt response.

Regards,

Larry Ng

ComfortDelgro Engineering Pte Ltd

Loyang Taxi Crash Repairs

6214 8316

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Monday, 10 June 2019 9:15 AM

**To:** Ng Nyuk Phin

**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

**Subject:** RE: PRS IRO SHB6629S | OI : YP9713L | DOA: 05/06/2019 | ERGO REF: YP9713L/SL/jc

**WITHOUT PREJUDICE**

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Our Insured's driver has not reported the accident to us todate.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



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**From:** Ng Nyuk Phin [<mailto:ngnp@cdge.com.sg>]  
**Sent:** Monday, June 10, 2019 7:27 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** SHB6629S VS YP9713L (ERGO) DOA: 05.06.2019

Dear Motor Claims,

Please see attacehd Repair Estimate and SAS. Kindly arrange to survey the taxi at 59 Loyang Drive.

The taxi is at the rooftop carpark. Tried to fax 3 times last Friday but could not go through.

Regards,  
Larry Ng  
ComfortDelgro Engineering Pte Ltd  
Loyang Taxi Crash Repairs  
6214 8316

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From: ApeosPort-IV C5570 <[sbs-singnalling@sbstransit.com.sg](mailto:sbs-singnalling@sbstransit.com.sg)>  
Sent: Monday, 10 June 2019 7:22 AM  
To: Ng Nyuk Phin  
Subject: Scan Data from CDG\_LO\_AW\_A5570

Number of Images: 13  
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570

Device Location:

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