* heave	1	11 6 .	Lan	Py Das / LKK	
INS. CASE OWNER.		CC 4/60/ 19	00 (03001	PO VOS TOAC	181
*	WAS	ASSI	DEL BLIG	,	
Surveyor	MORE	DOI:	2016/19	Date / Time :	11/6/2019
			100.70	Registered in Merimen:	
Pre-assign / CCU / FTE	then (MILLE		Den / Alban	1 177
Insured Vehicle No. :	N	8418 G	Claim No.	: 0m/9 Hoo	160211
Name of Insured	Mr. Technolo	au PIL	Policy No.		(v)X
Insured Tel No.		AP:	Make / Model		
Excess Sec II :SS		D.O.A: 4/6/2019	Place of Accid		
Is driver the owner?		Nature of Accident	Table of Aces	Active .	
NY SEAT CONTINUES TO A SEATON OF THE SEATON		remain of Account	CH CH A PERC	ORT: P GIA RE	NORTH VENEZUE
If NO, Driver Name / Ag Driver Tel No.:	E :	(V/L(YE)/NO)	Insured Liabil	the property of the second sec	Yes/No
STATE OF STA	6pc				3 Sec 17 15 15 15 15 15 15 15 15 15 15 15 15 15
XB 93960		8418 G	GBE 81	16 g	
INSRS:	INSRS:		INSRS:	IN IN	SRS
WSP:	WSP:		WSP: WA	h 6 9 19	SP:
Tel: Liability:	Tel: Linbility	H H	Tel: [V*	HH	l: ability:
RMKS:	RMKS:	a G	RMKS:	- W - W	MKS:
Date/ Time				"	
h61	8164 × 5	680 8418 GC-	×	STAGE	DATE/PIC
				Non-Reporting ltr (1st):	
				Non-Reporting ltr (2nd): Non-Reporting ltr (Final):	
5 51				Notification ltr (if non-pickup)	¢
10/2/19	2. 11 h c. 018	was net con.		Call Of:	L rustia
14(1)	SUPPLEE. ON	was mer row.		After call ltr to OI: Documentation Check List:	14.1
,				Notification ltr (if non-pickup)	
24919	un Till	thu Repair Ta	25 th Voice	After call ltr to OI:	
21/1/2 (2)	U			Authorisation To Act	
2/10/19 - F1	k to WK+	crose		Release Voucher:	
				Final Repair Bill: Car Rental Invoice:	
1				Towing Invoice	
D				LTA / GIA :	+
				Medical Bill:	
				PIR	
				Mandate/Reject Instruction: LOD	
				Payment Breakdown Form:	
PRELIMINARY ADVICE Date/	Fime:	Sent By:		Post-Repair Photos:	
				Others:	
FINALIZATION Date/	l'ine:	Confirm with:	728	Confirm by:	
Repair Cost: S\$ FINAL SETTLEMENT Date/	Time OCIATIO	days) Reduction:	%	Email Call	Call
Final Liability	The second second second second	Assessed) BOLA S/N No. :	28	16NO or B 28, Ass. Lia : C	7
Repair Cost: WGJT SS /	856.W		(3 reh ce. ab	(mel)	
Loss of Rental (LOR): WHYSS	321.00 (2	- days) / 生 195.		-05W 6	TENST OL
Loss of Use (LOU): S\$ Loss of Income (LOD: S\$	- (5 x	days) days)		PURM	1 18 8/10
		R + LOI Tick only	onel	10041	or the
GIA/LTA Search 8\$	2.00	,			
Medical: SS	_			1) Claim status: Normal/Re	ject/Private Settle
Disbursement: S\$ Legal Cost S\$	-	(e.g. Tow/ Indepe		2) Report Format:	W-W)
	179.W	Global Sum SS:		and the second second	y
Total: SS \	1 TO W				
Total: SS \ FINAL PAYMENT Date	Time:	Confirm with:		Email	
FINAL PAYMENT Date	Time:	Confirm with:	utumotive pa		
FINAL PAYMENT Date	(179.W)	Confirm with:	utumotive pu		

#1000	Date: 25	6/19	Vehitles	9BG 81164	VI Rogn 2016 MAR
Estimated Cost:			Type: M.Car I		Corry / Taxi / Prime Mover /
OD TP WS / TP RES / OF	RES / EVA / INV / MV		Truck/	Trailer or	
To Inspect Vehicle No.	GBE 8116 Y		Make:	THYOTA DYNA	150M 00 2982
at Workshop m/s	Mova		Colour	GREG	A/C: Insured / Std / NI / NA
of 15 F	on Young Road		Sp.Reading	127487	T/Radio, Insured / Std / NI / NA
Insured:	, ,		Eng/No:		
Policy No.			C/No:	JTFAT3548	lok 206092
Claims No.			Gen. Cond: G	ood / Pair/ Poor / Burn	nt
Sum Insured:	Excess:		Steering bor	de / Jammed / Leaked	1/Burnt or
(Client's Record)			Brake: (nor	der / Jammed / Leaked	i/Bumt or
Make of Veh:	Mouning		Modi: Nil	S/Rlm / STD A/Rim	OF:
			Tyre Size:	F: 19	5 75RIX
(Policy Condition)					5 RIZC
Remark: The veh had com-	menced its	4/S 0/S	83 DUNIE	(NOVA / GY / FS / LIZA	A / MIC / OHTSU / PIR / SUMI /
repair at the time	of inspection.	_	TOYOTYON	(O or	
Ball or Market Value:	-		Eront		Rear
IDAC Accident Rport:	Consistent? Yes or N	0	R/Bal.	7 mm	R/Bal. 5/5 mm
GIA PR Seen	Consistent? : Yes or N	0	f./Bal.	7	L/Bal 5/5 mm
Est. Repairs: 03	days Res. Yes or I	No	D.O.A. 84	06/19	D.O.I. 25/08/1
Lum Sum: 23	% 3 Val.: Yes or 1	Vo.	'Survey held a	/	A CFY)
OA I DEU I DED I	mps Mps		Des. of Dama	and the same of th	I N/S / U/C / Rooftop or
CA / REV / REP. /	24 HRS 1	ide: IN / OUT		REAL	
Dale: Pen	ion Contacted:		The U/C		dy Structure affected due to collision
Date / Time Action / I	nstruction				
t/z	\$ 800 CREC	A\$ 84	M 51%)	
Date(Vinne, File Page 107	; Preli. Report		Days Of Rep		
Date/Time, File Patiern (s)	: Final Report	,	Resurvey No	o, of Trip:	Survey Fee:
		Add Fee	Sile	nsp (\$	Trimoportofficin:
2)				iew (II) Nielos
Daggert Romort -	¥		-	Inte C	
Peport Formst:			1000) (Sheet
Jamap 20th / LBJ: 15			1.7764	enci.	
					2011



Estimate

10/06/2019

EQ INSURANCE CO LTD 5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX SINGAPORE 069110

Page # :- 1

Veh# - GBE8116Y

TOYOTA DYNA 150 MANUAL Veh Model :-

Estimate# :- CK419272

Claim #

ACC. Date :- 04/06/19

Terms C.O.D Days

Remarks

www.mova.com.ag Workshop Dept: Bukit Merah Lane 3.

No. 22, Jalan Kilang. Singapore 159419 Tel: (65) 6476 3333

Fax: (65) 6271 5891

Main Office:

#01-04/06/08/94 Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

Co. Reg. 198904033G GST Reg. M2-0088864-2

Attention :- XA039

ounts S\$	U.Price Ar	y	Qty	Description	No.
200.00				SPECIAL NET ITEMS : REAR CABIN BOX DOOR RH ST PACE. REAR DOOR HINGE BOTTOM RH X N N	
700.00	700.00	PC	1	REAR CABIN BOX DOOR RH	1.
100.00	100.00	PC	1	REAR DOOR HINGE BOTTOM RH X N A	2.
45.00	45.00	PC	1	REAR NUMBER PLATE 54	3.
845.00				SPECIAL NET TOTAL S\$	
				LABOUR :	
				TO REPAIR & REPLACE REAR CABIN BOX RH SIDE	
800:00	30			DAMAGED AREAS	
800.00				LABOUR TOTAL S\$	

E. & O.E

NON-TAX AMOUNT S AMOUNT S\$ GST @ 7 %

1,645.00 115.15

AMOUNT DUE S\$

1.760.15

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

LKK Auto Consultants hence notify. the Repairer of the following:

- . To resurvey before other spray pointing
- . To display damaged part(s) during resurvey
- . Parts pric. is are subject to confirmation.
- . Third part survey is on a "Without Prejudice" basis
- . No illegal inodification(s) is allowed
- . Supplems thery tem(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

1 day
1/80010068

1 day
1/80010068

25/66/4 @ 1650

Roey after report



Main Office:

Move Building No. 22, Jalan Kilang, Singapore 159419 Tel: (65) 6476 3333

www.movii.com.sg

Workshop Dept:

Block 1008. Bukit Merah Lane 3. #01-04/06/08/94 Singapore 159722

Tel: (65) 6272 3892

Fax: (65) 6270 8314

Co. Reg. 198904033G GST Reg. M2-0088864-2

Page #

Veh#

Estimate

EQ INSURANCE CO LTD

#17-00 TOWER BLOCK MND COMPLEX

5 MAXWELL ROAD

SINGAPORE 069110

Attention - XA039

10/06/2019

- GBE8116Y

Veh Model :- TOYOTA DYNA 150 MANUAL

Estimate# :- CK419272

Claim#

ACC Date :- 04/06/19

- C.O.D Days

Remarks :-

Stirni 35480K /2016

No.	Description	Qty	4	U.Price An	nounts S\$
1.	REAR CABIN BOX DOOR RH ST PACE! REAR DOOR HINGE BOTTOM RH X REAR NUMBER PLATE ST	1 1	PC PC	700.00 100.00 45.00	700.00 / 100.00 / 45.00
	SPECIAL NET TOTAL S\$ LABOUR: TO REPAIR & REPLACE REAR CABIN BOX RH SIDE DAMAGED AREAS			30	845.00 V 808.00
	LABOUR TOTAL SS				800.00

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$

GST @ 7 %

1,645.00

115.15

AMOUNT DUE S\$

1,760.15

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

-208US -208US

25/66/4 @ 1650 Roen after report

Nivitha (LKK Auto)

From:

Janet Tan <janet.tan@eginsurance.com.sg>

Sent:

Tuesday, 11 June 2019 10:41 AM

To: Cc:

assignments

CC.

Admin A

Subject:

FW: DM19HO01602/JT: TP Claim - GBE8116Y - DOA: 04/06/2019

Attachments:

SAS2614477.pdf; EST.PDF; SAS2612640.PDF

Dear all,

Attach the estimate and both parties' reports.

Proceed to direct settle if possible.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



0

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Nabilah [mailto:nabilah@mova.com.sg]

Sent: Tuesday, June 11, 2019 9:38 AM

To: Janet Tan < janet.tan@eqinsurance.com.sg>

Cc: 'Alan Chng' <tuckmeng@mova.com.sg>; 'Nitha' <nitha@mova.com.sg> Subject: RE: DM19H001602/JT: TP Claim - GBE8116Y - DOA: 04/06/2019

Your Ref : GBD8418G

Dear Janet,

Veh Out

Thank you for your reply.

Kindly assist to arrange LKK Auto Consultants Pte Ltd for the survey appointment. Vehicle is not in at the moment.

Thank you.

Best Regards, Nabilah Senin MOVA Automotive Pte Ltd 15 Fan Yoong Road Singapore 629792

Tel: +65 6262 3377 Fax: +65 6264 3151





From: Janet Tan [mailto:janet.tan@eginsurance.com.sg]

Sent: Tuesday, 11 June 2019 9:34 AM

To: nabilah@mova.com.sq Cc: 'Alan Chng'; 'Nitha'

Subject: DM19HO01602/JT: TP Claim - GBE8116Y - DOA: 04/06/2019

Without Prejudice Save As To Costs

Dear Nabilah

For pre repair survey request, please email to egiprs@eginsurance.com.sg

Liability is cleared. We can agree on direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1)	AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2)	Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3)	LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4)	Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5)	RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6)	LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108

8) Automotive Appraiser & Surveying Services
Tel: 96623655
Fax: 67655662
Contact Person: Mr Chee
10) Appraisals Associates Pte Ltd
Tel : 67472822
Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Nabilah [mailto:nabilah@mova.com.sg]

Sent: Monday, June 10, 2019 6:49 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: 'Alan Chng' < tuckmeng@mova.com.sg>; 'Nitha' < nitha@mova.com.sg>

Subject: TP Claim - GBE8116Y - DOA: 04/06/2019

Your Ref : GBD8418G

Dear Sir/Mdm,

Kindly assist to assign survey for GBE8116Y.
 Vehicle is not in.

Kindly assist to advise on the officer-in-charge and revert on the liability of accident.

Thank you.

Best Regards, Nabilah Senin MOVA Automotive Pte Ltd 15 Fan Yoong Road Singapore 629792 Tel: +65 6262 3377 Fax: +65 6264 3151





Hsiao Tong (LKKAuto)

From:

Suann <suann@mova.com.sg>

Sent:

Tuesday, 20 August 2019 2:01 PM

To: Subject: Hsiao Tong (LKKAuto); Admin A GBE8116Y & GBD8418G on 4/6/19

Attachments:

20082019135704.pdf

Dear sir / mdm

Attached is our letter of demand. Please look into it & let us have your offer.

Thank you

Best Regards Suanne Chiu Claims Asst.Manager MOVA Automotive Pte Ltd Tel: +65 6272 3892

Tel: +65 6272 3892 Fax: +65 6270 8314



Connect with us on fin

Privileged/Confidential information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 25 September 2019 12:26 PM

To:

Suann

Cc:

Admin A

Subject:

RE: GBE8116Y & GBD8418G on 4/6/19 //LKK REF: CC4/EQI19010300/R1pa3

Without Prejudice

Hi Suann,

We confirm settlement at \$1,179.00(all-in).

Kindly let us have the following documents for our closure: -

- Repair Tax Invoice
- Authorisation to Act signed by your client, M/s Min Cheong Porcelain Ware Co. Pte Ltd

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@mova.com.sg>

Sent: Thursday, 12 September 2019 11:19 AM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBE8116Y & GBD8418G on 4/6/19 //LKK REF: CC4/EQI19010300/R1pa3

Dear Hsiao Tong

Please check outcome.

^{*}Note: EQ case, no DV is needed for settlement amount < \$20K.

Thank you

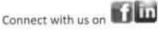
Best Regards Suanne Chiu

Claims Asst.Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892 Fax: +65 6270 8314







Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless. otherwise indicated by an authorized representative independent of this message

From: Suann [mailto:suann@mova.com.sg]

Sent: Monday, 26 August 2019 17:52

To: 'Hsiao Tong (LKKAuto)'

Cc: 'Admin A'

Subject: RE: GBE8116Y & GBD8418G on 4/6/19 //LKK REF: CC4/EQI19010300/R1pa3

Dear Hsiao Tong

We regret that unable to accept your offer \$1110.00

Our client was rental a box lorry, our propose of rental 2 days X \$150+gst = \$321.00, total sum all in \$1179.00 is fair & reasonable.

Please look into it.

Thank you

Best Regards Suanne Chiu

Claims Asst.Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892 Fax: +65 6270 8314







Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply small. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Sunday, 25 August 2019 9:49

To: Suann Cc: Admin A

Subject: RE: GBE8116Y & GBD8418G on 4/6/19 //LKK REF: CC4/EQI19010300/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

For an amicable settlement, we are prepared to improve our offer at a global sum of \$1,110.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@mova.com.sg> Sent: Thursday, 22 August 2019 2:51 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBE8116Y & GBD8418G on 4/6/19 //LKK REF: CC4/EQI19010300/R1pa3

Dear Hsiao Tong

Please compromise loss of rental 2 days X \$150+gst = \$321.00, total sum all in \$1179.00

Thank you

Best Regards Suanne Chiu Claims Asst. Manager MOVA Automotive Pte Ltd

Tel: +65 6272 3892 Fax: +65 6270 8314







Privileged/Confidential information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply small. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 21 August 2019 12:47

To: Suann

Cc: Admin A

Subject: RE: GBE8116Y & GBD8418G on 4/6/19 //LKK REF: CC4/EQI19010300/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

Total	\$1,072.00
3. LTA/GIA Search Fee	\$ 2.00
2. Loss of Rental (2days x \$100.00)(w/GST)	\$ 214.00
 Cost of Repair (w/GST) 	\$ 856.00

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@mova.com.sg> Sent: Tuesday, 20 August 2019 2:01 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: GBE8116Y & GBD8418G on 4/6/19

Dear sir / mdm

Attached is our letter of demand.

Please look into it & let us have your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst.Manager
MOVA Automotive Pte Ltd

Tel: +65 6272 3892 Fax: +65 6270 8314





Privileged/Confidential information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

(VISTAD TOT)

Workshop Address: Blk 1008, Bukit Merah Lane 3

01-04/06/08 Singapore 159722



"WITHOUT PREJUDICE"

Your Ref

: GBD8418G

Our Ref

: GBE8116Y / T410619

Date

: 26 September 2019

LKK AUTO CONSULTANT PTE LTD 51, Ubi Avenue 1 #01-25 Paya Ubi Industrial Park Singapore 408933.

ATTN: MOTOR CLAIMS DEPT

Dear Sir / Madam,

ACCIDENT INVOLVING GBE8116Y & GBD8418G ON 04/06/2019 ALONG TUAS BASIN LINK

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of MOVA AUTOMOTIVE PTE LTD.

If you have any enquiries, please contact us at 6272 3892 or alternatively:

- Ms Enny, enny@mova.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
- Ms Suanne Chiu, suann@mova.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully For Claims Manager Claims Department

Tel: 62723892 Fax: 627083149

^{*}This is a computer generated letter and does not require a signature.



Our Ref

: GBE8116Y / T410619

Your Ref Date

: GBD8418G : 16 August 2019

EQ INSURANCE CO LTD 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110.

ATTN: MOTOR CLAIMS DEPT

Dear Sir/Mdm

ACCIDENT INVOLVING: GBE8116Y & GBD8418G

DATE OF ACCIDENT: 04 JUNE 2019

ALONG: TUAS BASIN LINK

We refer to the above.

We are claiming as per below:

Grand Total	\$ 1,628.40
Loss of Income (\$ x days)	\$
E-Day License	\$
LTA /GIA Search Fee	\$ 2.00
Medical Fee	\$
Towing Fees	\$
Loss of Rental (\$180.00 x 04 days) + 7%	\$ 770.40
Loss of Use (\$_ x _ days)	\$
Cost of Repairs	\$ 856.00

Documents enclosed:

Car date in: 24.06.2019 Car date out: 28.06.2019

Authorized Repair Days: 02 (TP/OD/WS/Recovery of Incidental Costs)

CIA Coords Bill
GIA Search Bill
Bill
cal Bill (photocopy)
ne Statement
y License receipt (photocopy)
ng Fee (photocopy)
ess Statement
ic Police Investigation Result
1

Main Office:

No. 22. Jalan Kilang. Singapore 159419

WITHOUT PREJUDICE (65) 6476 3333 Fax: (65) 6271 5891 www.mova.com.sg

> Workshop Dept: Block 1008. Build Merch Lane 3.

> #01-04/06/08/94 Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

Co. Reg. 198004033G GST Reg. M2-0088864-2

^{*} This is a computer generated letter and does not need a signature.



Please issue the payment of S\$ 1,628.40 in favor of MOVA AUTOMOTIVE PTE LTD.

If you have any enquires, please call or email Suann Chiu - suann@mova.com.sg

Main Office: No. 22, Jelan Kilang Singapore 159419 Tel: (65) 6476 3333 Fax: (65) 6271 5891 www.moull.com.sg

Workshop Dept: Block 1008. Bukit Merah Lane 3, #01-04/06/08/94

Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314 GST Reg. 198004033G GST Reg. M2-0088864-2

For Claims Manager Claims Department NOTE: # Please note that the Loss of Use/Rental will be paid based on negotiation and on the

Thank you.

Yours faithfully,

NIMA Protocol (Court Guideline). # As of 01.06.08 all claims scenario will be based on the BOLA, Barometer Of Liability, set by GIA. General Insurance Association of Singapore.

^{*} This is a computer generated letter and does not need a signature.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC4/EQI19010300/R1pa3

11 JULY 2019

MR TECHNOLOGY PTE LTD 214 TUAS SOUTH AVENUE 2 WEST POINT BIZHUB SINGAPORE 637212

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 8418G / GBE 8116Y AND OTHERS ALONG/AT IN FRONT OF NO.52 TUAS BASIN LINK ON 04/06/2019

We refer to the above accident where we are acting for EQ Insurance Company Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. EQ Insurance Company Ltd (Motor Claims Dept)





Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 156419. Tel.: (65) 6476 3333 Fax: (65) 6271 5891 Website: www.mova.com.ag Workshop: Block 1008, Build Merah Lane 3, #01-04/06/08/94, Singapore 159722. Tel.: (65) 6272 3892. Fax: (65) 6270 8314

POWER OF ATTORNEY

Party's Vehicle	Bosn fint
BY THIS POV	er OF ATTORNEY, "INVE. Min Cheong Porcelain Ware Co. Pte Ltg." NRIC/Passport No. 19990634E (Address)
	a company incorporate in Singapore and having its registered office a
(Address)*	GBE 8116 9 owner of Vehicle Registered No hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD
Lane 3 #01-0	pany incorporated in Singapore and having its registered office at. Block 1008 Bukit Mera /06/08 its agents or any person authorized by MOVA to be "my/our Attorney and in "my/our n "my/our behalf to do all or any of the following:
which *police Insurate expension 2. For the shall in the	The may have against the other 'party/parties to the Accident and under the insurance (policies taken up by such 'party/parties or alternatively under Insurance Policy No. 10864993 - 02 Taken up by 'me/us (subject to approval by more Company) in respect of the cost of repairs, loss of use/rental and all other costs and es, etc suffered by 'me/us arising from the Accident (loss and damage), purpose of such claim(s) as aforesaid, to appoint solicitors on 'my/our behalf as 'my/our Attorned MOVA absolute discretion, deem fit. The payment(s) due in respect of any such claim(s) for the loss and damage, such payment add by way of cheque in favor of MOVA AUTOMOTIVE PTE LTD and to give a valid receipt charge thereof. To the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in the total payment at the absolute discretion of MOVA.
*my/our beha valid and effect in *my/our ow	declare that all acts, instruments and documents done by virtue of this Power of Attorney of by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good ual to all intents and purposes whatsoever as it is the same had been done or executed by " me/or proper person(s) and "I/we hereby ratify and confirm, all acts, instruments and documents done of the authority and powers hereby conferred.
*I/We hereby	orther declare that the powers and authority hereby conferred shall remain irrevocable.
*I/We further full discharge	omfirm that the acceptance by MOVA of the settlement amount in respect of such constitute the final material of the settlement amount in respect of such loss and damage.
	whereof. *I/We have hereunto to set *my/our hand and seal this day 38 of the month of the seal of the month of the seal of the month of the seal of the seal of the month of the seal of t
	L& Delivered By

Customers Name Min Cheong Porcelain Ware Co. PTE LTD

NRIC No: 19990634E

Co's Rubber Stamp, where applicable.

MOVA's copy

*delete as appropriate.



Main Office:

Movs Building No. 22. Jalan Kilang, Singapora 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Workshop Dept:

TOYOTA DYNA 150 MANUAL Block 1008.

#01-04/06/08/94 Singapore 159722

CK631436

GBE8116Y

:- T410619

135206

U.Price

Tel: (65) 6272 3892 Fax: (65) 6270 8314

Co. Reg. 198904033G GST Reg. M2-0088864-2

ACC. Date :- 04/06/19 Terms - C.O.D

Qty

Remarks

Page #

Veh #

Tax#

JOB#

Veh Model :-

Attention - XA039

No. Description

Tax Invoice

EQ INSURANCE CO LTD

5 MAXWELL ROAD

SINGAPORE 069110

26/09/2019

Lump Sum Amount

#17-00 TOWER BLOCK MND COMPLEX

800.00

Amounts S\$

E. & O.E

AMOUNT S\$

800.00

GST @ 7 %

56.00

AMOUNT DUE S\$

856.00

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD



AUTOMOTIVE PTE LTD

Website: www.mova.com.sg Co. Reg. No.: 198904033G

Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419 **Bukit Merah Branch:**

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RANO.: 1 12353

	RENTAL DETAILS	INSURANCE EXCESS AMOUNT				
Vehicle Make/Model:	10 FT ISUZU	Vehicle No: GBH5251P	Singapore	Malaysia	Signature	
Date/Time Out:	211/11/19	1600 hrs.				
Petrol Level Out:	E 1/8 1/4 3/8 1/2	5/8 3/4 7/8 F	Per Accident	S\$ Per Accident		
Date/ Time In:	20/27/9	16.15 Jus	Ch	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2	5/8 3/4 7/8 F	Months @\$			
Change Over 13	Date:	Initial:	Weeks @S	Per Month Per Week		
Change Over 2: Dafe: Initial:		4 Days @\$ /	60.00 Per Day	720.00		
KM Out: 29/0	7 KM In: 8	9636	Hours @\$	Per Hour		
	HIRER DETAILS		Sub	-Total		
Named Hirer	Ch.		Less Discount	%		
me;	Hung Xung 7	fine	Rental	Charges		
Address:	0 0		CDW @\$	per day / week / month		
	1,-			per day / week / month	100000	
			Petrol Top-Up			
dentity Card No:	G2404537×	00	Misc Charges GST 子りの		50.40	
Date of Birth:	16 - 41 -1 466			otal	770.40	
Oriving License:	60H09137X		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS		
Country of Issue:			Pre-P	ayment		
fel:	(HP) \$4018567	(0)	Downpayment			
Nationality:	Clavese.		Amount Refun			
Effective Date:			Signature of R			
Additional Hirer			Remarks:			
Name:			College (1)	heloh)		
Address:						
			Invoice No:		Ref. No.	
			Checked Out By:	Checked In By.	Checked By:	
dentity Card No:				Silverio Cilia Silverio Cilia		
Date of Birth:						
Oriving License:			Sales-l	n Charge:		
Country of Issue:			Past 3 years acciden	NOT THE PARTY OF		
Tel:	(HP)	(0)				
Nationality:		1876				
Effective Date:						

credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (If corporate hirer)

Authorised Manager Signature

Date & Time

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.

 In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.

 The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered. as a day rental.
- 5. All traffic infringements and summons (if any) are the responsibility of the Hirer.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-090804

Date of Request:

07/06/2019

Your Ref No:

Online Purchase

Mova Automotive Pte Ltd Blk 1008, #01-04/08/08/94 Bukit Merah Lane 3 Singapore 159722

Dear Sir/Madam.

Enquiry Date

07/06/2019

Enquiry By

Goh Jia Yu

TP Vehicle No. Accident Date GBD8418G 04/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD8418G	EQ Insurance Company Ltd	18/06/2018-17/06/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-090804

Date of Request:

07/06/2019

Your Ref No

Online Purchase

Mova Automotive Pte Ltd Blk 1008, #01-04/06/08/94 Bukit Merah Lane 3 Singapore 159722

Dear Sir/Madam,

Enquiry Date

07/06/2019

Enquiry By

Goh Jia Yu

TP Vehicle No. Accident Date GBD8418G 04/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To: M/s EQ INSURANCE COMPANY LTD

Date: 15/10/2019

THIRD PARTY DIRECT SETTLEMENT

Mahiala Na	GBD 8418G	(Insd Veh)	Your Ref. No. : DM19HO01602/JT
Vehicle No.	GBE 8116Y	(TP Veh)	Our Ref. No.: CC4/EQI19010300/R1pa3q2
Date of Accident	4/6/2019		€.

Liability		100%	
Final Repair Cost	: \$	856.00	
Loss of Use	: \$	*	days
Rental (If any)	: \$	321.00	2 days
Others:	: \$	2.00	
	: \$		
		1,179.00	
Final Settlement Sum	: \$	1,179.00	9
Remarks	1		

4	MOVA AUTOMOTIVE PTE LTD	· ¢	1.179.00
1	MOVA AUTOMOTIVE PTE LTD	. 5	1,175.00
	2	: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



ESTIMATED NORMAL PERIOD FOR REPAIR:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	nationale Des Experts En Autom	obile
EQ INSURANCE CO	MPANY LTD	Ref : CC4/EQI190103	300/R1pa3q2
5 MAXWELL ROAD #17-00 TOWER BLO MND COMPLEXSING		Date: 15-10-2019 Code: EQI	
1.	Policy Particul	ars :- THIRD PARTY CLAIR	M
Insured Veh.	GBD 8418G	Veh. Inspected	GBE 8116Y
Policy No.	DMCPHQ19-002467	Coverage (\$)	0.00
Claim No.	DM19HO01602/JT	Excess (\$)	0.00
Assign From	JANET	Assign Date	11/06/2019
2.	Vehicle P	articulars & Condition	
Make & Model	TOYOTA DYNA 150 M	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTFAT35Y80K206092	Colour	GREY
Odometer	127487	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
3.	Con	nditions of Tyres	
	Size	Make	Balance
R/H Front Tyre		BRIDGESTONE	7 mm
L/H Front Tyre		BRIDGESTONE	7 mm
R/H Rear Tyre		BRIDGESTONE	5/5 mm
L/H Rear Tyre		BRIDGESTONE	5/5 mm
4.		iption of Damages	
THE VEHICLE S	SUSTAINED DAMAGES AT THE DETAILS.	REAR O/S PORTION.	
5.		eral Information	
Accident Date	04/06/2019	Inspection Date	25/06/2019
Survey held at Repairer	t 15 FAN YONG ROAD MOVA AUTOMOTIVE PTE I	LTD	
5a.		Remarks	
	TION WAS CONDUCTED ON A"		
5b.	Estim	ate Days of Repair	

2 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBE 8116Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR CABIN BOX DOOR RH (SN)	BENT	700.00	700.00
1	REAR DOOR HINGE BOTTOM RH (SN)	NOT NECESSARY	100.00	9
1	REAR NUMBER PLATE (SN)	BENT	45.00	45.00
	A. 34		845.00	745.00
	LABOUR			
	TO REPAIR & REPLACE REAR CABIN BOX RH SIDE DAMAGED AREAS.		800.00	300.00
	The contract of the contract o		800.00	300.00
	GRAND TOTAL		1,645.00	1,045.00

RECOMMENDED COST OF LUMP SUM REPAIRS	800.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/EQI19010300/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

Amont

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent: Wednesday, 16 October 2019 3:50 PM

To: 'eqiprs@eqinsurance.com.sg'
Cc: 'chewht@lkkauto.com'

Subject: TP Direct Settlement - Accident Involving GBD 8418G (OI) and GBE 8116Y (TP) on

04/06/2019

Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933