

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 4 July, 2019 11:58 AM
To: 'Janet Tan'
Cc: Admin A; CS A Team; Hsiao Tong (LKKAUTO)
Subject: RE: DM19HO01602/JT: TP Claim - GBE8116Y - DOA : 04/06/2019
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI REF: DM19HO01602/JT
LKK REF: CC4/EQI19010300/R1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBE 8116Y

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 11 June, 2019 1:22 PM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: DM19HO01602/JT: TP Claim - GBE8116Y - DOA : 04/06/2019

Dear Janet,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Tuesday, 11 June 2019 10:41 AM
To: assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: DM19HO01602/JT: TP Claim - GBE8116Y - DOA : 04/06/2019

Dear all,

Attach the estimate and both parties' reports.

Proceed to direct settle if possible.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Nabilah [<mailto:nabilah@mova.com.sg>]
Sent: Tuesday, June 11, 2019 9:38 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: 'Alan Chng' <tuckmeng@mova.com.sg>; 'Nitha' <nitha@mova.com.sg>
Subject: RE: DM19HO01602/JT: TP Claim - GBE8116Y - DOA : 04/06/2019

Your Ref : GBD8418G

Dear Janet,

Thank you for your reply.



Kindly assist to arrange LKK Auto Consultants Pte Ltd for the survey appointment.

Vehicle is not in at the moment.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Tuesday, 11 June 2019 9:34 AM
To: nabilah@moval.com.sg
Cc: 'Alan Chng'; 'Nitha'
Subject: DM19HO01602/JT: TP Claim - GBE8116Y - DOA : 04/06/2019

Without Prejudice
Save As To Costs

Dear Nabilah

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

Liability is cleared. We can agree on direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon

5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Nabilah [<mailto:nabilah@mova.com.sg>]

Sent: Monday, June 10, 2019 6:49 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: 'Alan Chng' <tuckmeng@mova.com.sg>; 'Nitha' <nitha@mova.com.sg>

Subject: TP Claim - GBE8116Y - DOA : 04/06/2019

Your Ref : GBD8418G

Dear Sir/Mdm,



Kindly assist to assign survey for GBE8116Y.
Vehicle is not in.

Kindly assist to advise on the officer-in-charge and revert on the liability of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  



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www.avg.com