

ASS. REC. BY:

REF:

CS/INC 19010294/KISD302

Special Instruction:

Surveyor:

ASSIGNMENT (Office)From (Person): Theresa Vimalaof INCDate/Time: 10/6/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SB8 6483BInsured: YP9918Mat Workshop m/s Lexbuild

Tel:

of 2 Loyang Day

Policy No:

Claim No: MT/1048061-001

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 1/6/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10/6

Person Contacted:

Vehicle IN / OUT

Date/Time	Action/Instruction
	<u>Fahmala (✓)</u>
	<u>SB8 6483D-X</u>
	<u>YP9918M-X</u>

(08/11/13)

REF:

Surrey Kelvin

5 ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SBS 6483 B Yr Regn: 4 Sep 2014Type: M.Car / M.Cycle / ~~Bus~~ / Van / Lorry / ~~Truck~~ / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz Citaro c.c. 6374Colour: Green A/C: Insured / Std / NI / NASp. Reading: 908075 T/Radio: Insured / Std / ~~NI~~ / NA

Eng/No: _____

C/No: WE B 62808323125452Gen. Cond: Good / ~~Fair~~ / Poor / BurntSteering: Inorder / ~~Not~~ / Jammed / Leaked / Burnt orBrake: Inorder / ~~Not~~ / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD ~~AS~~ Rim orTyre Size: F: 275/70 R22.5

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / ~~MA~~ / OHTSU / PIR / SUMI /

TOYO / YOKO or

Mich

Front

Rear

R/Bal. 4 mm R/Bal. 4.4 mmL/Bal. 4 mm L/Bal. 4.4 mmD.O.A. 1/6/19 D.O.I. 10/6/19 0919amSurvey held at Leighfield

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

n/s front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
18/6/19	Check up \$480 / 3 Rpt.
	(\$3,042.45 Red - 39%)

RECEIVED 18 JUN 2019

Date/Time, File Pass to?

1) 18/06/19
Typ. 4

Date/Time, File Return to?

2) _____

☐ : Preli. Report☒ : Final ReportDays Of Repair: 3Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$ _____) \$ + RS \$ _____☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Report Format:

Lump Sum / I.B.I. (\$ 4,800/- H/S)

250

250

Nivitha (LKK Auto)

From: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Sent: Monday, 10 June 2019 6:18 PM
To: assignments@LKKauto.com; admin-d@LKKauto.com
Subject: FW: TP CASES FARMED OUT TO LKK ON 10/06/2019

Dear LKK

I have inserted the OIC, DOA and the claim ref nbr for your info.

Thank you.

With Regards

Theresa Vimala
Senior Administrator
Motor Insurance
T +65 6430 7898
www.income.com.sg



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in with you

From: Theresa Vimala D/O Balagangadharan
Sent: Monday, 10 June 2019 10:07 AM
To: assignments@LKKauto.com; admin-d@LKKauto.com
Cc: Susan Ting <susan.ting@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>; Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Subject: FW: TP CASES FARMED OUT TO LKK ON 10/06/2019

Dear LKK

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	ERIC TANG	MT/1046211-002	SLP8887D	MUNICH AUTOMOBILES PTE LTD	30 TEBAN GARDENS CRESCENT SINGAPORE 608927	Tan Kok Ting / 9051 5581	10:30-15:00	FBK1941X	25/5/19	
2	ENG HUEY HUEY	MT/1047953-002	SLJ3955E	WORLD AUTO PTE LTD	1 KRANJI LOOP SINGAPORE 739535	Gan Ping / 63621776		SHD1504R	7/6/19	
3	JULIANA LEE	MT/1047555-001	FBP1975Y	JC MOTORS (PTE. LTD.)	13 KAKI BUKIT ROAD 4 #01-16 BARTLEY BIZ CENTRE SINGAPORE 417807	Jimmy Boey / 6584-6914	10:00-12:00	SJSS499T	21/5/19	
4	HELENA TAN	MT/1048061-001	SBS6483B	LEXBUILD INTERNATIONAL PTE. LTD.	2 LOYANG WAY Loyang Bus Depot SINGAPORE 508776	Yong Shun / 9029 6574	14:00-16:00	YP9918M	1/6/19	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Theresa Vimala
Senior Administrator
Motor Insurance
T +65 6430 7898
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	03/06/2019 14:30
Date Of Accident	01/06/2019 19:20
Exact Location Of Accident	TAMPINES LINK X TAMPINES AVE 10
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SBS6483B
Insured/Policyholder	
Name Of Registered Owner	GO AHEAD SINGAPORE PTE LTD
Co Reg No	201541900C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-63847169
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	CITARO O530-6.4 L AT TURBO ABS (A)
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	D-18091603MFBP
Cover Note Number	
Driver	
Name of Driver	PHOON KAH HAO
Work Permit No	G2025809N
Date Of Birth	05/11/1986
Occupation	OUTDOOR
Date Of Driving Pass	20/06/2018
Driving Experience	0 YEAR AND 11 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-84343014
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	195A P'GGOL RD #08-502
Postcode	821195
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	23

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ON THE 2ND LANE FROM THE EXTREME LEFT LANE OF A 3-LANE RD ALONG TAMPINES AVE 10 DUE TO ROAD WORK GOING ON. HOWEVER AFTER PASSING THROUGH THE SIGNALIZED JUNCTION OF TAMPINES LINK, A BLUE MITSUBISHI FUSO THAT WAS TRAVELLING ON THE EXTREME LEFT LANE FORCEFULLY ENCROACHED INTO MY LANE. I HONKED & BRAKE AT THE SAME TIME TO AVOID A COLLISION BUT STILL THE MITSUBISHI'S TAILGATE EDGE SIDE-SWEPT AGAINST THE FRONT LEFT QUARTER GLASS OF MY BUS CAUSING IT TO SHATTER

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	DIFFERENT FORMAT
Was there any audio recorded?	NO

Details of Witness 1

Name	SHANE ONG
Phone Number	84685718
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP9918M
Vehicle Make/Model/Colour	BLUE MITSUBISHI FUSO FK62FMZ1RDEC
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	ZHANG CONGXI
NRIC/Passport Number	G3452901P

Contact Number

94568607

Address

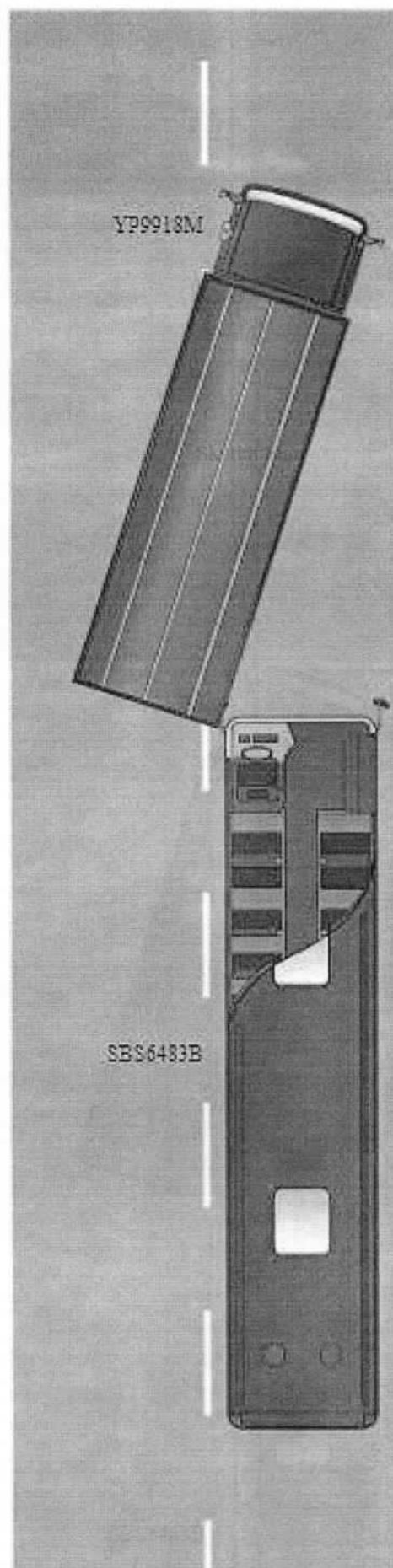
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan



Accident Photo



Accident Photo



Accident Photo



10th June 2019

Quotation No.: Q19-OPS-0749

NTUC Income Insurance Co-operative Ltd

73 Bras Basah Road

#05-01 NTUC Trade Union House

Singapore 189556

By Email : mtsurvey@income.com.sg

Attn: Claims Department

Dear Sir/Mdm

Estimated Cost of Repair job for SBS 6483B (Accident on 01/06/2019 @ TAMPINES LINK X TAMPINES AVE 10 involving SBS6483B & YP9918M)

We are pleased to submit herein, our quotation for your consideration.

S/N	Description	Qty.	Unit Price	Total Price
1	Supply skilled labour & sealant to replace front LHS quarter glass	2 day	\$880.00	\$1,760.00 880
2	Supply skilled labour to Cut-weld & repair front LHS structure accordingly to MB repair directive, apply anti-rust coating on affected structure. Supply skilled labour to replace front LHS entrance door pillar assembly	2 day	\$880.00	\$1,760.00 880
3	Front LHS Quarter glass <i>Subtotal</i>	1 pc	\$1,101.72	\$1,101.72
4	Entrance LHS door pillar cover <i>Redund</i>	1 pc	\$2,217.05	\$2,217.05
5	Entrance door weather strip <i>ton</i>	1 pc	\$1,003.68	\$1,003.68
Total				\$7,842.45
GST				\$548.97
Grand-Total				\$8,391.42

18/6/19
che 43 \$ x 800 / 3 B.

LexBuild International Pte. Ltd.

2 Woodlands Sector 1, #05-12 (Woodlands Spectrum 1), Singapore

738068.

Tel: (65) 6456 3533, Fax: (65) 6456 3353

Website: www.LexBuild.com, Email: sales@LexBuild.com



ROC / CR / GST Reg No: 200004370R

Terms and Conditions:

Payment Terms : 30 days upon invoice
Quotation Validity : 30 days
Lead-Time : 4 working day
Price quoted subject to 7% GST

Yours faithfully



Tien Yong Shun
Operation Executive

Approval by _____

Kahr 11111
10/6/19 1230 hrs.
3 hrs
4/5
After Repair

4/5 4800

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No panel modification(s) is allowed
- Supplemental item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19010294/K1sd3e2

73 BRAS BASAH ROAD

Date: 03-07-2019

#05-01 NTUC TRADE UNION HOUSESINGAPORE

189556



ATTN : HELENA TAN

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 9918M	Veh. Inspected	SBS 6483B
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1048061-001	Excess (\$)	0.00
Assign From	THERESA VIMALA	Assign Date	10/06/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ CITARO	c.c	6374
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WEB62808323125452	Colour	GREEN
Odometer	908075 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	MICHELIN	4 mm
L/H Front Tyre	275/70 R22.5	MICHELIN	4 mm
R/H Rear Tyre	275/70 R22.5 (D)	MICHELIN	4/4 mm
L/H Rear Tyre	275/70 R22.5 (D)	MICHELIN	4/4 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	01/06/2019	Inspect Date / Time	10/06/2019 (09:19 AM)
Survey held at	2 LOYANG WAY		
Repairer	LEXBUILD INTERNATIONAL PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBS 6483B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT LHS QUARTER GLASS (SN)	SHATTERED	1,101.72	1,101.72
1	ENTRANCE LHS DOOR PILLAR COVER (SN)	DEFORMED	2,217.05	2,217.05
1	ENTRANCE DOOR WEATHER STRIP (SN)	TORN	1,003.68	1,003.68
			4,322.45	4,322.45
LABOUR				
	SUPPLY SKILLED LABOUR & SEALANT TO REPLACE FRONT LHS QUARTER GLASS.		1,760.00	880.00
	SUPPLY SKILLED LABOUR TO CUT-WELD & REPAIR FRONT LHS STRUCTURE ACCORDINGLY TO MB REPAIR DIRECTIVE, APPLY ANTI-RUST COATING ON AFFECTED STRUCTURE.		1,760.00	880.00
	SUPPLY SKILLED LABOUR TO REPLACE FRONT LHS ENTRANCE DOOR PILLAR ASSEMBLY.			
			3,520.00	1,760.00
GRAND TOTAL			7,842.45	6,082.45
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				4,800.00

Report Ref No. CS/INC19010294/K1sd3e2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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