

INS. CASE OWNER:

CC 4/AIG190 10288, Kdb39

LKK:

IDAC:

Surveyor:

KSL

DOI:

ASSIGNMENT

12/6/19

Date / Time:

11/6/19

Registered in Merimen:

11/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBG 8818U

Name of Insured:

SEEN 700 COMPANY PLC

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

10/6/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO. Driver Name / Age:

LHEANH GIOR LHMAY

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

1800084037-01

Make / Model:

WISAN

Place of Accident:

BUNGTIMH RD.

OI GIA REPORT YES / NO:

TP GIA REPORT YES / NO

Insured Liability:

Final ? Yes / No

SLZ 57(3D)



INSRS:

WSP:

Tel:

Liability:

RMKS:

Estim



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

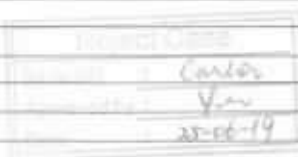
Date/ Time

24-06-19

IF TIP VEHICLE WAS STATIONARY IN THE FOLLOW BOX BEFORE THE COLLISION, WE ARE GREATLY AT FAULT. HOWEVER, FOOTAGE SHOWED NO VEHICLE HELD UP ON THE LEFT LANE. TIP IS NOT SUPPOSED TO TURN LEFT FROM RT/NOV ROAD OTHERWISE, HE IS AT FAULT. THEREFORE, WE CAN REJECT

25/6/19 - EMAIL TP TO REJECT

FILE PAD TO LSP



STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	
After call Itr to OI:	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	
After call Itr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5	( days ) Reduction:
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	\$5	
Loss of Rental (LOR):	\$5	( days )
Loss of Use (LOU):	\$5	( \$ x days )
Loss of Income (LOI):	\$5	( \$ x days )
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]
GIA/LTA Search	\$5	
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow/ Independent)
Legal Cost:	\$5	
Total:	\$5	Global Sum \$5:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5	Name 1:
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

17/6/19

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee: \$520

ASS. REC. BY:

REF:

6721  
Alb

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06

days

Res.:

Yes or No

Lum Sum:

1.81 %

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1

File pass to

PIP - \$2940.96

check Hem - \$481

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ - RS. \$

) Fuel

) Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Repair Estimates

SLZ 5717 D

Parts	(a) Cost / List Price Items	\$	4,593.10
	Plus/Less 20%	\$	918.62
	<b>Total of Cost / List</b>	<b>\$</b>	<b>3,674.48</b>
	(b) Nett Price Items		
	Less		
	<b>Total of Nett Item</b>		
	(c) Special Nett Items		
<b>Total Parts Cost</b>		<b>\$</b>	<b>3,674.48</b>
<b>Labour</b>		<b>\$</b>	<b>3,010.00</b>
<b>Total</b>		<b>\$</b>	<b>6,684.48</b>

Not Authorised  
Resurvey B & paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications allowed
- Supplementary Survey Report is required and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Hennery  
Company : LKK  
Survey conducted on : 12/6/18 at 10.15am

### Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$                     

(e) Signature of surveyor : Sc Date: 12/6/18



## ESTEEM PERFORMANCE PTE LTD

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Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Spare Parts

Vehicle No. : SLZ 5717 D  
Make & Model : HONDA SHUTTLE  
Chassis No : GP71208031

Submit By : Carmen Lim  
Year Manufacture : 2018  
Engine No. :

### Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	RH wing mirror (Motor) <i>CM</i>	1	\$527.00		✓
2	RH wing mirror (glass)	1			
3	RH wing mirror (cover) <i>h.1</i>	1	\$47.30		✓
4	RH quarter glass <i>CM</i>	1	\$290.70		✓
5	RH front door <i>R<sub>1</sub></i>	1	\$1,050.00		✓
6	RH front door hinge top <i>R</i>	1	\$48.50		X
7	RH front door hinge bottom <i>R</i>	1	\$48.50		X
8	RH front door lock <i>R</i>	1	\$262.30		X
9	RH front door catch <i>R</i>	1	\$27.50		X
10	RH front door checker <i>h</i>	1	\$48.00		X
11	RH front door weatherstrip <i>h</i>	1	\$143.40		X
12	RH front door trim <i>h</i>	1	\$655.00		X
13	RHF door outer handle <i>h</i>	1	\$322.70		X
14	RHF door glass <i>h</i>	1	\$685.60		✓
15	RHF door glass outer moulding <i>h</i>	1	\$75.60		✓
16	RHF power window motor <i>h</i>	1	\$361.00		?
17	RHF power window regulator	1			
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Labour

Vehicle No. : **SLZ 5717 D** Submit By : **Carmen Lim**  
Make & Model : **HONDA SHUTTLE** Year of Manufacture : **2018**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (RHF DOOR,RHR DOOR,RHF FENDER, RHR FENDER,RHS MIRROR)	\$1,000.00	2501
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (RHF DOOR,RHR DOOR,RHF FENDER, RHR FENDER,RHS MIRROR)	\$1,000.00	4401
3	To check Wiring	\$50.00	201
4	To remove & refit Door trim, door glass, window regulator, door lock to assist work load.	\$150.00	601
5	To remove & refit RHF door glass	\$120.00	
6	To do wheel alignment ~ ~	\$120.00	X
7	To remove & refit inner seat & upholstery to assist work load. ~ ~	\$250.00	X
8	To tuff coat.	\$200.00	301
9	Towing (Bill)	\$120.00	?

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

**PRE-REPAIR INSPECTION REQUEST – SLZ5717D vs GBG8818U (OI) on D.O.A.: 10/06/2019**

From: Hor, Yinrul  
To: 'assignments@kkauto.com'; Admin A (admin-ai@kkauto.com)  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Toi  
Sent: 8/11/2019 9:38:55 AM  
Attachments: 20190610173833228.pdf; 20190610173833228.pdf

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd.**

Claim no : 7572327605SG003  
Case Owner : Foo Chit Yan

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOL Claims Operations – Auto  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** jenny chong [mailto:jenny@esteemperf.com.sg]  
**Sent:** Tuesday, June 11, 2019 9:34 AM  
**To:** Hor, Yinrul  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahkin  
**Subject:** [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBG8818U AND SLZ5717D ON 10/06/2019

This message is from an external sender; be cautious with links and attachments.

Dear AIG

We are prefer LKK - Kenneth to survey the car.

Thank you

Fremdliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division  
Esteem Performance Pte Ltd

P: 6484 1221  
F: 6484 7329  
E: [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

1633 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)  
185 Sin Ming Drive Vicom Inspection Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Tue, Jun 11, 2019 at 9:15 AM Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)> wrote:

Veh In:

This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

\* Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2019-06-17 20:15 CDT to read your message. After that, open the attachment.

[More info](#)

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From: Yinru.Hor@aig.com  
To: jenny@esteemperf.com.sg  
Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, Baijit.Kaur@aig.com, NoorMariesa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Divyashni.Subramaniam@aig.com, Wahxin.Tong@aig.com  
Subject: aigenrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE G8G8818U AND SLZ5717D ON 10/06/2019  
Date: Tue, 11 Jun 2019 01:16:45 +0000  
Without Prejudice

Your Reference : SLZ5717D  
Our Reference : 7572327605SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

[Yinru.Hor@aig.com](mailto:Yinru.Hor@aig.com) | 9055.6111

From: jenny chong [mailto:jenny@esteemperf.com.sg]  
Sent: Monday, June 10, 2019 5:38 PM  
To: AIG SGP, Claims-Survey  
Cc: carmen lim; serence cte; keith tan  
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLZ 5717 D

This message is from an external sender; be cautious with links and attachments.

Dear AIG,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Goldbell car rental pte ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLZ 5717 D

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : Blk 5033 ang mo kio industrial park 2 #01-259 (s) 569536

Tel : 6566 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you

Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)

385 Sin Ming Drive Vloom Inspection Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)





## Jia Le (LKK Auto)

---

**From:** Foo, Chityan <Chityan.Foo@aig.com>  
**Sent:** Tuesday, 25 June 2019 11:31 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Your ref : 7572327605SG [ACCIDENT INVOLVING VEHICLES GBG8818U AND SLZ5717D ON 24/06/2019]

Dear Jia Le,

We refer to your email dated 24.06.19.

Please proceed to reject third party claim based on video footage.

Third party was exiting from minor road while our insured moving straight.

Kind regards,

Jimmy Foo  
AIG  
Complex Claims Examiner  
AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

[Chityan.foo@aig.com](mailto:Chityan.foo@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Monday, June 24, 2019 2:56 PM  
**To:** Foo, Chityan <Chityan.Foo@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Your ref : 7572327605SG [ACCIDENT INVOLVING VEHICLES GBG8818U AND SLZ5717D ON 24/06/2019]

This message is from an external sender; be cautious with links and attachments.

**Your Ref: 7572327605SG**  
**Our Ref: CC4/AIG19010288/Kdb3**

Dear Jimmy,

### ACCIDENT INVOLVING VEHICLES GBG 8818U AND SLZ 5717D ON 24/06/2019

We refer to the above matter.

It was reported that TP vehicle was exiting from a minor road.

From the footage, no vehicle seen on left lane holding up traffic, so he is not supposed to turn out from minor road. Thus, we would like to reject the TP claim.

Please refer to the third party video footage uploaded in merimen.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Jia Le (LKK Auto)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Tuesday, 25 June 2019 12:27 PM  
**To:** jenny chong  
**Cc:** carmen lim; serence ctc  
**Subject:** RE: Your Ref: SLZ5717D \*Our Ref: CC4/AIG19010288/db3 [ACCIDENT INVOLVING GBG8818U & SLZ5717D ON 14/06/2019]

Without Prejudice

Dear Sirs/Madam,

### ACCIDENT INVOLVING GBG 8818U & SLZ 5717D ON 14/06/2019

We refer to the above matter.

Based on the video, it clearly shows that your client was exiting from minor road while our insured moving straight.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

**Carlton Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** jenny chong [mailto:[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)]

**Sent:** Wednesday, 19 June 2019 4:06 PM

**To:** Jia Le (LKK Auto)

**Cc:** carmen lim; serence ctc

**Subject:** Re: Your Ref: SLZ5717D \*Our Ref: CC4/AIG19010288/db3 [ACCIDENT INVOLVING GBG8818U & SLZ5717D ON 14/06/2019]

Dear Jia Le

Kindly refer to the video.

Thank you

20190610 094921 EF.mp4

Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Wed, Jun 19, 2019 at 3:56 PM Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)> wrote:

Without Prejudice

Dear Jenny,

Kindly advise whether you have any video footage and scene photo provide to us.

Thank you.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

---

**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 14 June 2019 12:09 PM  
**To:** jenny chong  
**Subject:** Your Ref: SLZ5717D \*Our Ref: CC4/AIG19010288/db3 [ACCIDENT INVOLVING GBG8818U & SLZ5717D ON 14/06/2019]

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBG 8818U(AIG) AND SLZ 5717D ON 14/06/2019**

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Carlör Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jun 2019 <a href="#">Edit Reg</a>		11 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,940.96</b> <a href="#">Edit Estimates</a>	<b>S\$2,940.96</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	SEEN JOO COMPANY PTE LTD, Co. Reg. No.: A199607126E								
Main Claimant:	GOLDBELL CAR RENTAL PTE LTD, Co. Reg. No.: 200710651D								
Vehicle Reg. No.:	SLZ5717D	Date of Loss:	10/06/2019 09:00 - :59 [13 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7572327605SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	GBG8818U	Policy No. (Claimant):							
		Excess:							
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 20/06/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLZ5717D (7572327605SG)  
[GBG8818U]  
TP  
GOLDBELL CAR RENTAL PTE LTD  
Jun 10 2019 9:00AM  
[SEEN JOO COMPANY PTE LTD]  
Esteem Performance Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Video</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/06/19 14:29	TP ACCIDENT VIDEO	Load MP4	<input type="checkbox"/>
2	24/06/19 14:50	TP ACCIDENT VIDEO	Load MP4	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
2	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
3	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
4	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
5	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
6	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
7	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
8	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
9	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
10	24/06/19 14:37	General View	Load JPG	<input checked="" type="checkbox"/>
11	24/06/19 14:37	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
12	24/06/19 14:37	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/06/19 16:50	EMAIL FROM AIG DD 11062019	Load PDF	<input type="checkbox"/>
2	11/06/19 16:50	TP GIA REPORT	Load PDF	<input type="checkbox"/>
3	14/06/19 15:13	TP ESTIMATE- MARKED	Load PDF	<input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/06/19 11:50	OI GIA REPORT	Load PDF	<input type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		<a href="#">Reset</a> <a href="#">Save</a> <a href="#">Print</a>
There are no document checklists configured.		
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>		
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		





## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19010288/KDB3Q2

Date: 08/07/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle  
No : SLZ5717D

Insured Vehicle No : GBG8818U

Date of Loss: 10/06/2019

Nature of Claim: TP

Claim No: 7572327605SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLZ5717D

Make &amp; Model: HONDA FIT SHUTTLE, 1.5 (A)

Engine No: LEB6549828

Reg. Date: 09/05/2018 (Man. Year: 2018)

Chassis No: GP71208031

Colour: Metallic Dark Blue

Odometer: 44874 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size: 185/60 R15

Front Left Side: Bridgestone 7 mm

Rear Left Side: Bridgestone 8 mm

Front Right Side: Bridgestone 7 mm

Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,674.48	2,140.96	1,533.52	41.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,010.00	800.00	2,210.00	73.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,684.48</b>	<b>2,940.96</b>	<b>3,743.52</b>	<b>56.00</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>467.91</b>	<b>205.87</b>	<b>262.04</b>	<b>56.00</b>
<b>Nett Amount (S\$)</b>	<b>7,152.39</b>	<b>3,146.83</b>	<b>4,005.56</b>	<b>56.00</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 11/06/2019

Date Inspected: 12/06/2019 Inspected At:

Esteem Performance Pte Ltd (HQ)  
Blk 5033 Ang Mo Kio Ind Park 2, #01-259  
Singapore 569536

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RH WING MIRROR (MOTOR) }	Cracked	527.00 FL	*527.00 FL
2	1		*RH WING MIRROR (GLASS) }		0.00 FL	*- FL
3	1		*RH WING MIRROR (COVER)	Missing	47.30 FL	*47.30 FL
4	1		*RH QUARTER GLASS	Cracked	290.70 FL	*290.70 FL
5	1		*RH FRONT DOOR	Bent	1,050.00 FL	*1,050.00 FL
6	1		*RH FRONT DOOR HINGE TOP	Repair	48.50 FL	*- FL
7	1		*RH FRONT DOOR HINGE BOTTOM	Repair	48.50 FL	*- FL
8	1		*RH FRONT DOOR LOCK	Repair	262.30 FL	*- FL
9	1		*RH FRONT DOOR CATCH	Repair	27.50 FL	*- FL
10	1		*RH FRONT DOOR CHECKER	Serviceable	48.00 FL	*- FL
11	1		*RH FRONT DOOR WEATHERSTRIP	Serviceable	143.40 FL	*- FL
12	1		*RH FRONT DOOR TRIM	Serviceable	655.00 FL	*- FL
13	1		*RHF DOOR OUTER HANDLE	Serviceable	322.70 FL	*- FL
14	1		*RHF DOOR GLASS	Cut	685.60 FL	*685.60 FL
15	1		*RHF DOOR GLASS OUTER MOULDING	Cut	75.60 FL	*75.60 FL
16	1		*RHF POWER WINDOW MOTOR }	*Check	361.00 FL	*- FL
17	1		*RHF POWER WINDOW REGULATOR}		0.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>4,593.10</b>	<b>2,676.20</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>918.62</b>	<b>535.24</b>
<b>Total Parts (\$\$)</b>	<b>3,674.48</b>	<b>2,140.96</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (RHF DOOR ,RHR DOOR ,RHF FENDER,RHR FENDER ,RHS MIRROR)	New	1,000.00	250.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (RHF DOOR ,RHR DOOR ,RHF FENDER,RHR FENDER ,RHS MIRROR)	New	1,000.00	440.00
3	TO CHECK WIRING	New	50.00	20.00
4	TO REMOVE & REFIT DOOR TRIM ,DOOR GLASS ,WINDOW REGULATOR ,DOOR LOCK TO ASSIST WORK LOAD }	New	150.00	60.00
5	TO REMOVE & REFIT RHF DOOR GLASS }	New	120.00	0.00
6	TO DO WHEEL ALIGNMENT	New	120.00	0.00
7	TO REMOVE 7 REFIT INNER SEAT & UPHOLSTERY TO ASSIST WORK LOAD	New	250.00	0.00
8	TO TUFF COAT	New	200.00	30.00
9	TOWING (*Check)	New	120.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>3,010.00</b>	<b>800.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

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