

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Attn: Motor Claims Department

Dear Sir / Madam,

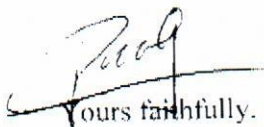
**ACCIDENT INVOLVING VEHICLE NO SJR 195 H & SLB 3941 L ALONG  
REDHILL CLOSE INFRONT OF BLK 16 on 06/06/2019**We understand that you are the insurer of SLB 3941 L vehicle.

I/We wish to inform you that my/our vehicle SJR195H have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Cost of Repairs	S\$ 2,450.00
2.	Loss of Use (S\$180.00 x 05days)	S\$ 900.00
3.	LTA Search Fee	S\$ 7.49
<b>TOTAL</b>		<b>S\$ 3,357.49</b>

Please let us have your reply soonest possible.

Thank you.

  
Yours faithfully.



In the matter of an accident involving motor vehicles

SJR 195H and SLB 3941L along Redhill Close in front of

BLK 16, Singapore on 06-06-2019.

### 1. WARRANT TO ACT

I / We, H Y MOTOR TRADER, (NRIC No.) 53295089E  
of \_\_\_\_\_  
hereby authorise M/s GUAN MOTOR WORKS to act on my/our  
behalf in respect of the above matter.

### 2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers.
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers  
M/s GUAN MOTOR WORKS in settlement of  
my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above.



M.

\_\_\_\_\_  
(Signature)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, GUAN MOTOR WORKS ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,450.00 (Global Sum) for vehicle no. SJR 195H that was damaged pursuant to the accident which occurred on 06/06/2019 (date) along REDHILL CLOSE INFRONT OF BLK 16 (location) involving vehicle no/s SLB 3941L.

This is pursuant to the inspection conducted on 11/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner H Y MOTOR TRADER (the third party claimant") of vehicle no. SJR 195H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJR 195H (vehicle no.) as a result of the accident.

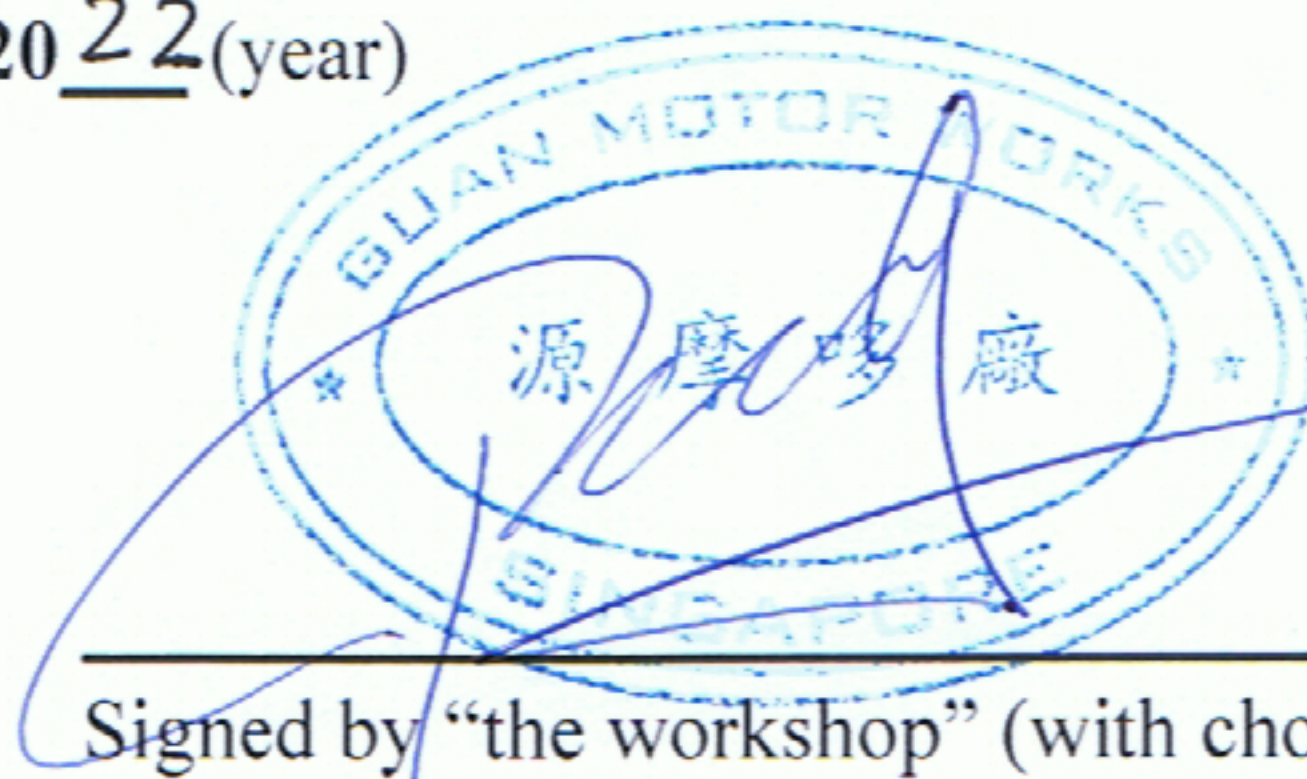
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 12 (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



源摩哆廠

## GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: HY MOTOR TRADER

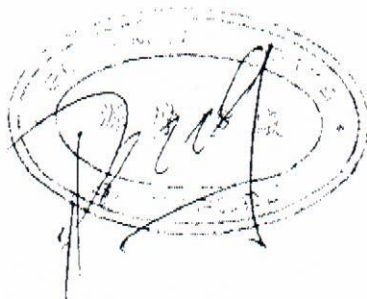
Invoice No: 5029

Date: 7-10-2019

HONDA CROSSROAD - 1.8 (A) - SJR 195 II

Lump sum for total repair cost inclusive of spare parts and labour charges.

\$ 2,450.00



E.&amp;O.E.

**Enquire Vehicle & Owner Information ( Vehicle No. SLB3941L As At 06 Jun 2019 / 18:20:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: TCKWITLTA2019 GM

**Current Owner Details**

Owner ID Type: Singapore NRIC  
Owner ID: S0187675I  
Owner Name: YONG MENG  
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes  
Registered Block/House No.: 10  
Registered Street Name: FARRER ROAD  
Registered Unit No.: #08-06  
Registered Building Name:-  
Registered Postal Code: 268822

**Current Vehicle Details**

Vehicle No.: SLB3941L  
Make Description/Model: MERCEDES BENZ / E200 SEDAN EDITION E (R18 LED SR)  
Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19010287/Kkb3

19 JUNE 2019

**YONG MENG**  
10 FARRER RD  
#08-06  
SINGAPORE 268822

Dear Sir/Madam,

**ACCIDENT INVOLVING SLB3941L & SJR195H ALONG/AT REDHILL CLOSE ON  
06/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJR195H against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **13/06/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**KHANCHNA**  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Jun 2019 16:43	<b>Clm Dtl Modified</b>	Claimant's Name: -> H Y MOTOR TRADER. Claimant's ID: -> 53295089E.	[A] Lau Shu Pei
2	11 Jun 2019 16:43	<b>Clm Veh Model Changed</b>	(201487) HONDA CROSSROAD 1.8 (A).	[A] Lau Shu Pei
3	11 Jun 2019 16:43	<b>Clm Created</b>	Reg No: SJR195H. Acct Date: 2019/06/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Guan Motor Works (HQ)	[A] Lau Shu Pei
4	11 Jun 2019 16:43	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	11 Jun 2019 16:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/06/20	[A] Lau Shu Pei
6	11 Jun 2019 16:43	<b>Adj Mandate Set</b>	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	11 Jun 2019 16:43	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	11 Jun 2019 16:44	<b>Label Added</b>	(19):Fastlane.	[A] Lau Shu Pei
9	11 Jun 2019 16:44	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
10	28 Oct 2020 11:20	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	28 Oct 2020 11:20	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	28 Oct 2020 11:20	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2009/06/01.	[A] JOANNE LEE KHANG MIN
13	28 Oct 2020 11:20	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	05 Nov 2020 13:45	<b>Adj Mandate Request</b>	Cur.Req:3007.49:Liability: 100%. Conflicting versions but Independent witness confirmed to us that he saw Insured change lanes. Surveyor recommend: 3 repair days + 1 PRS = 4 days	[A] Khanchna Pothuraj
15	05 Nov 2020 13:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/06/20. Mandate Remarks: Refer to my email dd 05.11.20.	[I] Tan, Bennie-WZ
16	05 Nov 2020 13:59	<b>Adj Mandate Set</b>	Maintained:Refer to my email dd 05.11.20.	[I] Tan, Bennie-WZ
17	27 Jul 2021 14:06	<b>Adj Mandate Request</b>	Cur.Req:2857.49:Hi, Kindly refer to my email dated 27/07/2021. Thanks.	[A] CHEW HSIAO TONG
18	28 Jul 2021 13:13	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/06/20. Mandate Remarks: Refer to my email dd 28.07.21.	[I] Tan, Bennie-WZ
19	28 Jul 2021 13:13	<b>Adj Mandate Set</b>	Maintained:Refer to my email dd 28.07.21.	[I] Tan, Bennie-WZ
20	29 Mar 2022 12:17	<b>Adj Mandate Request</b>	Cur.Req:2857.49:Hi, Kindly refer my email dated 29/03/2022.	[A] CHEW HSIAO TONG
21	04 Apr 2022 17:05	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/06/20. Mandate Remarks: Refer to my email dd 04.04.22.	[I] Tan, Bennie-WZ
22	04 Apr 2022 17:05	<b>Adj Mandate Set</b>	Maintained:Refer to my email dd 04.04.22.	[I] Tan, Bennie-WZ
23	22 Jun 2022 16:39	<b>Adj Mandate Request</b>	Cur.Req:1432.49:Liability: 50% \$1,432.49(all-in). No wheel alignment report. The photo shows that third party vehicle rear right tyre was punctured which suggested that the damage is consistent to the accident.	[A] CHEW HSIAO TONG
24	28 Jun 2022 17:37	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/06/20. Mandate Remarks: Subj to all docs/billings verified in order, SAB at 50%.	[I] Tan, Bennie-WZ
25	28 Jun 2022 17:37	<b>Adj Mandate Set</b>	Approved:1432.49:Subj to all docs/billings verified in order, SAB at 50%.	[I] Tan, Bennie-WZ
26	02 Dec 2022 14:25	<b>Adj Mandate Request</b>	Cur.Req:1600.00:3rd party proposed g/s \$1,600.00(all-in). Pls advise.	[A] CHEW HSIAO TONG

### AUDIT TRAIL

No.	On	Audit	Remarks	By
27	02 Dec 2022 14:53	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/06/20. Mandate Remarks: Subj to all docs/billings verified in order for settlement purposes, SAB at 50%.	[I] Tan, Bennie-WZ
28	02 Dec 2022 14:53	<b>Adj Mandate Set</b>	Approved:1500.00:Subj to all docs/billings verified in order for settlement purposes, SAB at 50%.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type  

### ACTIVITY

[19/12/2019 17:37] Khanchna Pothuraj:

Spoken to Insured. He maintains his version as per GIA. Does not have any accident scene photos or video. He is agreeable to let the Insurance company to handle and settle the matter at best. Aware that NCD will be affected if applicable.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2175066	12 Jun 2019 12:01:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJR195H	SLB3941L	11.77
2621760	28 Oct 2020 11:20:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJR195H	SLB3941L	11.00