

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 11 November 2020 4:17 PM  
**To:** Md Noor, Norsiah  
**Subject:** RE: Your ref: 8653021847SG TP: SHD 480G  
**Attachments:** TP ESTIMATE - MARKED (FINAL).pdf

Dear Norsiah,

TP refused to accept 50% on total repair cost and explained that there was two different damage caused by insured which is hit onto front portion of taxi and vehicle SGF 5777U which is hit onto rear portion of taxi. Therefore, they claimed for 100% on the portion solely caused by insured which we think it is fair and reasonable.

Our surveyor has mark out the cost of repair to front right door amounting to \$4,786.42(Before GST). Kindly let us have your further instruction before we re-negotiate with third party for settlement.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Md Noor, Norsiah [mailto:Norsiah.MdNoor@aig.com]  
**Sent:** Tuesday, 29 September 2020 12:34 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: Your ref: 8653021847SG TP: SHD 480G

Dear Jia LE,

Please proceed to offer 50% towards TP's claim.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** Tuesday, July 28, 2020 9:16 AM  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Subject:** [EXTERNAL] RE: Your ref: 8653021847SG TP: SHD 480G

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

Damage to Taxi SHD480G(TP) which was hit by both SLE5315R(OI) and SGF5777U, each bears 50% liability. Enclosed herewith the PIR provided by third party.

Kindly let us have your comments/instruction.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]  
**Sent:** Tuesday, 28 July 2020 9:08 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: Your ref: 8653021847SG TP: SHD 480G

Dear Jia LE,

Any update on this case?

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606

[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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