

ASS. REC. BY:

REF:

CS/INC19010282/GSD3

Special Instruction:

Survey:

ASSIGNMENT (Office)

From (Person): Phenisa Vimala of INC. Date/Time: 10/6/2019

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: FBP1975Y Insured: STS5499Tat Workshop m/s IC Motore Tel: 6584 6914of 13 Kaki Bukit Rd 4 #01-16Policy No: _____ Claim No: MT/1047555-001

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 21/5/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10/6 Person Contacted: Jimmy Vehicle IN/OUT

Date/Time Action/Instruction Estimate ()

FBP1975Y-NA/INC190002903/13 D.O.A: 21/5/2019STS5499T-X27/09/19 @ 14:24 pm checked with Jimmy, owner withdraws
claim, vehicle has not repair.

5276 C

TOTAL

RECEIVED 27 SEP 2019

Nivitha (LKK Auto)

From: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Sent: Monday, 10 June 2019 6:18 PM
To: assignments@LKKauto.com; admin-d@LKKauto.com
Subject: FW: TP CASES FARMED OUT TO LKK ON 10/06/2019

Dear LKK

I have inserted the OIC, DOA and the claim ref nbr for your info.

Thank you.

With Regards

Theresa Vimala
Senior Administrator
Motor Insurance
T +65 6430 7898
www.income.com.sg



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in with
you

From: Theresa Vimala D/O Balagangadharan
Sent: Monday, 10 June 2019 10:07 AM
To: assignments@LKKauto.com; admin-d@LKKauto.com
Cc: Susan Ting <susan.ting@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>; Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Subject: FW: TP CASES FARMED OUT TO LKK ON 10/06/2019

Dear LKK

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	ERIC TANG	MT/1046211-002	SLP8887D	MUNICH AUTOMOBILES PTE LTD	30 TEBAN GARDENS CRESCENT SINGAPORE 608927	Tan Kok Ting / 9051 5581	10:30-15:00	FBK1941X	25/5/19	
2	ENG HUEY HUEY	MT/1047953-002	SLJ3955E	WORLD AUTO PTE LTD	1 KRANJI LOOP SINGAPORE 739535	Gan Ping / 63621776		SHD1504R	7/6/19	
3	JULIANA LEE	MT/1047555-001	FBP1975Y	JC MOTORS (PTE. LTD.)	13 KAKI BUKIT ROAD 4 #01-16 BARTLEY BIZ CENTRE SINGAPORE 417807	Jimmy Boey / 6584-6914	10:00-12:00	SJS5499T	21/5/19	
4	HELENA TAN	MT/1048061-001	SBS6483B	LEXBUILD INTERNATIONAL PTE. LTD.	2 LOYANG WAY Loyang Bus Depot SINGAPORE 508776	Yong Shun / 9029 6574	14:00-16:00	VP9918M	1/6/19	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Theresa Vimala
Senior Administrator
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Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.

Date of Accident

Vehicle No.(For Motor)

Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	5107737374		HO KWANG HUAY (HE GUANGHUI)	S8135276C	GMC	Third Party, Fire & Theft	FBP1975Y	FBP1975Y	23/02/2019	22/02/2020

3P AIG
68411972

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/05/2019 16:37
Date Of Accident	21/05/2019 11:50
Exact Location Of Accident	UPP PAYA LEBAR RD BESIDE OLD STREET BAK KUT TEH
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FBP1975Y
Insured/Policyholder	
Name Of Registered Owner	HO KWANG HUAY (HE GUANGHUI)
NRIC No	S8135276C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91293040
Alternative Phone No	OTHERS-98318880

Vehicle Particulars

Manufacturer	YAMAHA
Model	NMAX 155
Exact Purpose for which vehicle was being used at time of accident	WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5107737374
Cover Note Number	

Driver

Name of Driver	YAP JUN HONG
NRIC No	S9335740Z
Date Of Birth	25/09/1993
Occupation	OUTDOOR
Date Of Driving Pass	13/02/2017
Driving Experience	2 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98318880
Fax Number	
Contact Number	
Email Address	JONALDYAP@GMAIL.COM

Address	BLK 77 BEDOK NORTH ROAD #04-210
Postcode	460077
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - SUB-RIDER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I PARKED MY VEH OUTSIDE BAK KUT TEH SHOP AT UPP PAYA LEBAR RD TO COLLECT MY ORDER. AFTER I COLLECTED MY ORDER, I HEARD A BANG SOUND THAN I SAW MY MOTORCYCLE LAY DOWN ON THE GROUND. WHEN THE DRIVER OF VEH B CAME OUT, I ASKED HIM WHAT'S HAPPENING. THAN VEH B DRIVER SAID THAT HE DIDN'T SEE MY BIKE WHEN HE WAS REVERSING.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJS5499T
Vehicle Make/Model/Colour	KIA SPORTAGE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAY KENG LOO
NRIC/Passport Number	S1284294E
Contact Number	81829728
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

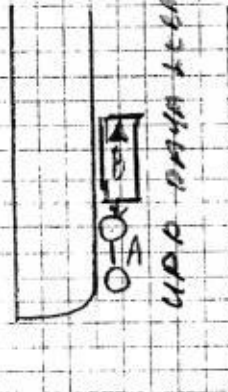
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 21st May 2019

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A-1BP1975Y
B-SJS54797



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Pls refer to the statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 21/05/19

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	5276C
Vehicle Details	
Vehicle No.:	FBP1975Y
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Jun 2019
Vehicle Make:	YAMAHA
Vehicle Model:	NMAX155 ABS
Primary Colour:	Grey
Manufacturing Year:	2019
Engine No.:	G3H6E0012476
Chassis No.:	MH3SG431000009831
Maximum Power Output:	-
Open Market Value:	\$2,469.00
Original Registration Date:	22 Feb 2019
First Registration Date:	22 Feb 2019
Transfer Count:	1
Actual ARF Paid:	\$371.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	21 Feb 2029
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$2,889.00
COE Rebate Amount:	\$2,802.00
Total Rebate Amount:	\$2,802.00

The information contained herein is correct as at 10 Jun 2019

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

S9335740Z

YAP JUN HONG

Reg Date 25 Sep 1993

Issue Date 13 Feb 2017

0026563700




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S9335740Z

Name YAP JUN HONG

葉峻宏

Race CHINESE

Date of birth 25-09-1993

Country of birth SINGAPORE

Sex M





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

EFFECTIVE DATE

Class 2B	Motorcycles <= 200 CC	13 Feb 2017
Class 2A	Motorcycles between 201 CC and 400 CC	30 Aug 2018

S / No. 9000318153

S9335740Z

NP 428A

Licence No: S9335740Z



4423166

Barcode

NMC No. S9335740Z


Date of issue 01-07-2009

APT BLK 77 BEDOK NORTH ROAD #04-210

SINGAPORE 460077

S9335740Z

23/08/2013



JC MOTORS PTE LTD

Blk 13 Kaki Bukit Road 4 #01-16
S'pore 417807
Tel 65846914 Fax 65846912

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

DATE May 24, 2019
Quotation # FBP1975Y

Acknowledged by Repairer
Signature:

Quotation valid until: May 28, 2019
Prepared by: Jimmy Boey

Make/Model : YAMAHA N-MAX155

S/No	Part	Date:	Price	Discount	Price
1	Handle Bar X <i>cut</i>		\$180.00	Na	\$162.00
1	Front fender <i>cut</i>		\$260.00	10%	\$234.00
1	Front Fork Assy <i>repair</i>		\$380.00	10%	\$342.00
1	Brake Lever R/H		\$40.00	10%	\$36.00
1	Handle Bar Balancer <i>cut</i>		\$60.00	10%	\$54.00
1	View Mirror Set		\$50.00	10%	\$45.00
1	Exhaust Muffler Protector <i>cut</i>		\$120.00	10%	\$108.00
1	Side Lower Cowling R/H <i>cut</i>		\$200.00	10%	\$180.00
1	Front Side Lower Cowling R/H <i>cut</i>		\$210.00	10%	\$189.00
1	Front Rim Assy X <i>cut</i>		\$280.00	10%	\$252.00
1	Front cowling R/H <i>CRA</i>		\$170.00	10%	\$153.00
1	Front Inner Panel R/H X <i>NN</i>		\$220.00	10%	\$198.00
1	Floorboard Panel R/H <i>cut</i>		\$190.00	10%	\$171.00
1	Front Side Lower Cowling L/H X <i>NN</i>		\$210.00	10%	\$189.00
1	Front cowling L/H <i>CRA</i>		\$170.00	10%	\$153.00
1	Headlamp Assy ?		\$280.00	10%	\$252.00
1	Steering Cone ?		\$80.00	10%	\$72.00
1	Steering Stem ?		\$300.00	10%	\$270.00
Sub-Total					\$3,060.00

QTY	Description	UNIT PRICE	DISCOUNT	LINE TOTAL
1	Service			
1	Paint-Work/ Spary Body and cover set with sticker set	\$550.00	NA	\$550.00 ?
1	Labour 4-Days	\$500.00	NA	\$500.00 <i>yes</i>
1	Towing	\$40.00	NA	\$40.00
Total				\$4,150.00

4 Days.
part by part.
before and after repair photos.
before paint photos.
Guo Qiang - 8288 0282
10/6/19.

Completion Time : 14 Days.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD	Ref: CS/INC19010282/Gsd3s2
73 BRAS BASAH ROAD	Date: 09-10-2019
#05-01 NTUC TRADE UNION HOUSESINGAPORE	
189556	
ATTN: JULIANA LEE	Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJS 5499T	Veh. Inspected	FBP 1975Y
Policy No.	5107737374	Coverage (\$)	0.00
Claim No.	MT/1047555-001	Excess (\$)	0.00
Assign From	THERESA VIMALA	Assign Date	10/06/2019

2. Vehicle Particulars & Condition			
Make & Model	YAMAHA NMAX155	c.c	155
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	MH3SG431000009831	Colour	GREY
Odometer	11590 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres				
		Size	Make	Balance
R/H Front Tyre	110/70-13		DUNLOP	6 mm
L/H Front Tyre				mm
R/H Rear Tyre	130/70-13		DUNLOP	6 mm
L/H Rear Tyre				mm

4. Description of Damages	
	THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION AND O/S BODY. DAMAGES SEE DETAILS.

5. General Information	
Accident Date	21/05/2019
Inspect Date / Time	10/06/2019 (01:00 PM)
Survey held at	JC MOTORS PTE. LTD. 13 KAKI BUKIT ROAD 4 #01-16 BARTLEY BIZ CENTRE SINGAPORE 417807

5a. Remarks
A)THE VEHICLE HAS NOT SEND IN FOR REPAIR. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair
ESTIMATED NORMAL PERIOD FOR REPAIR: 4 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FBP 1975Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	HANDLE BAR	NOT NECESSARY	180.00	-
1	FRONT FENDER	CUT	260.00	260.00
1	FRONT FORK ASSY	TO REPAIR SEE LABOUR	380.00	-
1	BRAKE LEVER R/H	CUT	40.00	40.00
1	HANDLE BAR BALANCER	CUT	60.00	60.00
1	SET VIEW MIRROR	CUT	50.00	50.00
1	EXHAUST MUFFLER PROTECTOR	CUT	120.00	120.00
1	SIDE LOWER COWLING R/H	CUT	200.00	200.00
1	FRONT SIDE LOWER COWLING R/H	CUT	210.00	210.00
1	FRONT RIM ASSY	NOT NECESSARY	280.00	-
1	FRONT COWLING R/H	CRACKED	170.00	170.00
1	FRONT INNER PANEL R/H	NOT NECESSARY	220.00	-
1	FLOORBOARD PANEL R/H	CUT	190.00	190.00
1	FRONT SIDE LOWER COWLING L/H	NOT NECESSARY	210.00	-
1	FRONT COWLING L/H	CRACKED	170.00	170.00
1	HEADLAMP ASSY	* CHECK	280.00	-
1	STEERING CONE	* CHECK	80.00	-
1	STEERING STEM	* CHECK	300.00	-
	LESS 10% DISCOUNT		-340.00	-147.00
			3,060.00	1,323.00
	LABOUR			
	PAINT WORK / SPRAY BODY AND COVER SET WITH STICKER SET.	* CHECK	550.00	-
	LABOUR. INCLUSIVE OF THE REPAIR OF FRONT FORK ASSY.		500.00	400.00
	TOWING.		40.00	40.00
			1,090.00	440.00
	GRAND TOTAL		4,150.00	1,763.00



RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$1,084.60 NETT)			1,763.00
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Report Ref No. CS/INC19010282/Gsd3s2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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