

NATIONAL Assessment Centre Services

(wef 1 Jan 2015) **MHA 1952654**

Date In: 11/6/19 - 15:48	Job description	Date & Time Completed	Done by
Ref No: HA/HA901027/24	SAS e-filing		
Veh No: SLA 26571C	E-mail (within 8hrs, AIC 2hrs)		
D.O.A: 12/6/19 - 19:42	i-Motor Claim Form	M7/104873-2	11/6/19 16:21
OD / TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (	Tel: (	Fax: (
TP Particulars:	Veh No: SLA 39437	INC () / Non-INC ()
Owner / Driver: (	Tel: (	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date: (	Time: (
Insured/Driver Liability: (%)	[Note-Est. Status (WO): N: 0-20%; P: 21-79% P: 80-100%]	
Year of Registration: (	Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

HA1904439	Invoice Preparation Checklist:	Ant (\$)	Ant (\$)
		1st Bill	Add Bill
Claimant's Particulars:-	1) AR : Accident Reporting (\$30);		
Driver/Owner:	2) DA : Damage Assessment (\$100); INC (\$80)		
Contact No:	3) TP : Towing Fee \$40/\$45		
Damaged Portion:	4) FT : Follow-Through Survey \$120		
	5) FT : Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR : Re-inspection \$75		
	7) N1 : Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
QC Checked by (Engr-In-Charge):	OP:		
	*N5: Courtesy Car / Tpt Allowance \$3		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$3		
Auditors' Comments:-	TP (N11) : TP (Non INC) against INC \$20		
at 1:	9) N12: Idac Mobile \$0		
at 2 / 3:	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/06/2019 15:48
Date Of Accident	10/06/2019 19:40
Exact Location Of Accident	CRAWFORD LANE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ2657K
Insured/Policyholder	
Name Of Registered Owner	VINCENT WIGUNA NG
NRIC No	S8878679C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96667455
Alternative Phone No	OFFICE-96667455

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA 1.4 TSI 1633G5 HID SR NAV
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5107654325
Cover Note Number	

Driver

Name of Driver	VINCENT WIGUNA NG
NRIC No	S8878679C
Date Of Birth	20/02/1988
Occupation	INDOOR
Date Of Driving Pass	12/09/2013
Driving Experience	5 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96667455
Fax Number	
Contact Number	OFFICE-96667455
EMail Address	NOEMAIL

Address	BLK 104 LENGKONG TIGA #06-355
Postcode	410104
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHB3993J
Vehicle Make/Model/Colour	MERC
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	ONG TIAN HOCK
NRIC/Passport Number	S6903369E
Contact Number	96695749
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to renew/reject policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

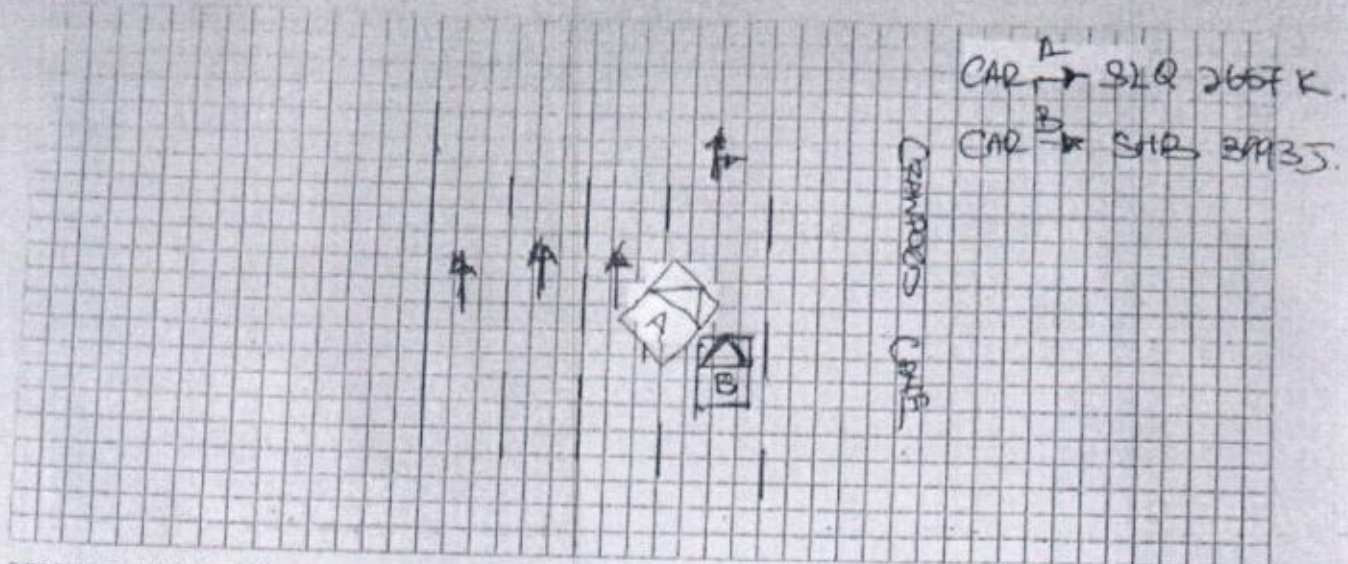
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON stated 10/6/2019 and time 1939 hrs

While driving along North Bridge Road along Lane 2. I was changing lane into lane 1. Prior to changing into lane 1, I had checked that the taxi was stationary. There was a queue of cars turning into hourly lane of Crawford Carpark.

Unexpectedly, a white mercedes taxi with plate number SHB 3993J accelerated suddenly and rammed into the right hand side of my vehicle, SLQ 2657K. I executed the lane change while very sure that cars on Lane 1 are stationary and queuing, so that it was safe. However, upon realizing that the taxi moved off, I immediately jammed brake, as shown by video that my vehicle was stationary when the accident happened.

A witness, a lorry queuing behind the taxi, Mr Ben Ong, (HP: 93001055) with plate number GX 9209 Y, witnessed that the taxi was initially stationary at queue, changed his mind and accelerated suddenly, causing the accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 10 June 2019
9.45 pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Date of Accident : 10/6/2019 Accident Time: 1939. (24-HR-Format)
Accident Place : ALONG CRAWFORD LAKE
Vehicle Reg. No. (Car Plate No.) : SLQ 2657 K
Vehicle Make/Model : VOLKSWAGON JETTA
Insurance Company : NTUC Policy No. _____
Owner or Company Name / IC No. : VINCENT WIGUNA NG S3078679 C
Owner or Company Contact No. : 9666 7455 Owner's Hp _____ Company Tel _____
DRIVER'S Name / IC No. : _____
DRIVER'S Date Of Birth : 22/02/1980 DRIVER'S License Pass Date 12/09/2013
Relationship of Owner & Driver : Spouse \ Parents \ Children \ Sibling \ Employee \ Others: owner
DRIVER'S Address : 31K 104 LEM KAL TIGA #06-355
DRIVER'S Contact No / Alt No. : 1) _____ 2) _____
DRIVER'S Occupation : INDOOR \ OUTDOOR (e.g. working inside or outside office)
Email Address : V.wiguna@gmail.com
Weather & Road Surface : CLEAR & DRY \ RAINING & WET \ AFTER RAIN & WET
Reporting Type : Reporting Only \ Claim Other Party \ Claim Own Insurance
Number of Passengers (Including Driver): 01 1b injuries
Was there any video Captured by car camera: YES NO
Exact purpose for which vehicle was being used at the time of accident: Private use \ Work purpose

Other Party Driver's Particular (if any)

Vehicle Reg. No: 4B 3793 J
Vehicle Make/Model: MERCE
Name Driver: ONG TIAN HOCK
IC No. Driver: 669 03369 E
Driver's Contact & Add: 9667 5749

Vehicle Reg. No: _____
Vehicle Make/Model: _____
Name Driver: _____
IC No. Driver: _____
Driver's Contact & Add: _____

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8878679C



Name
VINCENT WIGUNA NG

黄建雄

Race
CHINESE

Date of birth
20-02-1988

Country/Place of birth
INDONESIA

Sex
M

S8878679C

For LKK/NAC Use Only

REPUBLIC OF SINGAPORE DRIVING LICENCE

S8878679C



VINCENT WIGUNA

Date of birth 20 Feb 1988

Issue Date 12 Sep 2013



002223755H



5987703

NRIC No S8878679C



Date of issue
26-07-2018

Address

APT BLK 104 LENGKONG TIGA
#06-355
SINGAPORE 410104

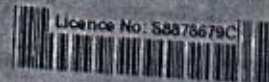
For LKK/NAC Use Only

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

EFFECTIVE DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 12 Sep 2013

NP 428A



Licence No: S8878679C

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	10/06/2019 19:40							
Vehicle No.(For Motor)	SLQ2657K	Certificate Number								
Search										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5107654325		VINCENT WIGUNA NG	S8878679C	GPC	drivo PREMIUM	SLQ2657K	SLQ2657K	20/02/2019	19/02/2020
Continue										

 Policy Information

Policy No.	5107654325	Policyholder Name	VINCENT WIGUNA NG	Policyholder NRIC	S8878679C
Certificate No.					
Address	BLK 104 #06-355 LENGKONG TIGA SINGAPORE 410104				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy Issue Date	19/02/2019	Effective Date	20/02/2019 00:00	Expiry Date	19/02/2020 23:59
Excess Type	Per Accident	All Claims Excess			
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0		Young/Inexperience Driver Excess
Agent	TONG HIN INSURANCE AGENCY	Agent Tel.	65155333	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

 Policyholder Mailing Address

Address 1	BLK 104 #06-355	Address 2	LENGKONG TIGA	Address 3	SINGAPORE 410104
Address 4		Address Type	Singapore address	Post Code	410104
Unit No.	06-355	Related Policy Number	5107654325		

 Insured Object: SLQ2657K
 Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
1	20/02/2019 00:00	Basic Information Endorsement	Endorsement Take Effective	Thank you for giving us the opportunity to serve you. We confirm that from 20 Feb 2019, the following amendment(s) is/are made to this policy: NAME OF POLICYHOLDER: VINCENT WIGUNA NG

Continue

Cancel

Claim Handling

Exit

Accident MT/1048573

Policy No.	S107654325	Vehicle No.	SLQ2657K	GST Registration No.	
Certificate No.					
Policyholder Name	VINCENT WIGUNA NG	Cover Type	drive PREMIUM	Policyholder NRIC	S8878679C
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)	0	Loading	0
Contact No.(Mobile)	96667455	Special Remark		Contact No.(Home)	0
Email Address		TCA	☒ No ☐ Yes	eCode	
KPK	☒ No ☐ Yes	NCD Entitlement(%)	40	eCode Reason	
NCD Protection	No			Private Hire	No
Accident Details					
Report Date	11/06/2019 15:55	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Change / Cross lane
Date of Accident	10/06/2019	Time of Accident hh:mm	19:40	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	CRAWFORD LANE				
Total Excess Applicable					
Excess Type	Per Accident	Windscreen Excess	100.00		
GD Standard Excess	500.00	TP Standard Excess	0.00		
YIED GD Excess	0.00	YIED TP Excess	0.00	Driver is Covered?	Covered
Additional Excess	0.00				
Total GD Excess Applicable	500.00	Total TP Excess Applicable	0.00		
Benefits					
GST Registered Information					
GST Registered	No	GST Registration Date		GST Status Verified	Yes
GST Registration No.					
Modification History					
Policyholder Mailing Address					
Address 1	BLK 104 #06-355	Address 2	LENGKONG TIGA	Address 3	SINGAPORE 410104
Address 4		Address Type	Singapore address	Post Code	410104
Unit No.	06-355	Related Policy Number	S107654325		
DI Driver Info					
Driver Name	VINCENT WIGUNA NG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S8878679C	Driver DOB	20/02/1988
Register Date of Driver License	12/09/2013	Driver Age	31	Driving Experience	5
Contact No.(Mobile)	96667455	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 104	Address 2	LENGKONG TIGA	Address 3	SINGAPORE 410104
Address 4		Address Type	Singapore address	Post Code	410104
Unit No.	06-355				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	
Declaration					
Breathalyzer or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No		

Modification History

Claim 001 OD-MD

New

Claim Type *	OD-MD	Insured Name	VINCENT WIGUNA NG	Insured NRIC	S8878679C
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	
Email Address		DI Vehicle Number	SLQ2657K	TP Vehicle Number	SHB39931
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					
Claim Description	SLQ2657K / SHB39931 ON 10 Jun 2019				
Preferred Workshop Contact No.	98868885	Insured Liability *	Fully at Fault	Name of Preferred Workshop	MY CAR CONSULTANT PTE LTD
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	GIA report	Received
Date Registered	11/06/2019 16:01	Claim Close Date		Date Received	11/06/2019 00:00
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	

Save Submit

Attachment

Accident No.	MT/1048573	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	11/06/2019 00:00
Path *	Browse		
Category *	Please Select		
Confidential	☒ No ☐ Yes	Urgency *	Normal
Description *			

	Browse...	Clear	Please Select	NO	Normal	
	Browse...	Clear	Please Select	NO	Normal	
	Browse...	Clear	Please Select	NO	Normal	
	Browse...	Clear	Please Select	NO	Normal	
	Browse...	Clear	Please Select	NO	Normal	

☐ Send Message

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent? (CO)	Action
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 16:00	NRIC/ Driving License	Normal	NRIC/ Driving License 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 16:00	SAS	Normal	SAS 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 16:00	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 16:00	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 16:00	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 16:00	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 16:00	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 16:00	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 15:59	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 15:59	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 15:59	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 15:59	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 15:59	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 15:59	Photos	Normal	Photos 2019-6-11		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 11 Jun 2019 15:59	Photos	Normal	Photos 2019-6-11		Edit

Video List

Uploads By/Date	Folder Date	File Name	Source	Action
Display in New Window Scan and uploading				