

ASS. REC. BY:

REF:

CS/INC19010220/R1dd307

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Theresa Vimala

of

INC

Date/Time:

10/6/2019

Estimated Cost:

Bill to:

OD ~~TP~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLP 8887.D

Insured:

FBK 1941X

at Workshop in/s Munich

Tel:

90515581

of 30 Pehan Gardens Crescent

Policy No:

Claim No:

MT/1046211-002

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

25/5/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10/6

Person Contacted:

Mr Tan

Vehicle IN/OUT

Date/Time	Action/Instruction Estimate ()
	SLP 8887.D - X
	FBK 1941X - X
	Part by Part \$7385.43 (Red: 3825.57: 34%)

Nivitha (LKK Auto)

From: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Sent: Monday, 10 June 2019 6:18 PM
To: assignments@LKKauto.com; admin-d@LKKauto.com
Subject: FW: TP CASES FARMED OUT TO LKK ON 10/06/2019

Dear LKK

I have inserted the OIC, DOA and the claim ref nbr for your info.

Thank you.

With Regards

Theresa Vimala
Senior Administrator
Motor Insurance
T +65 6430 7898
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers

in with you

From: Theresa Vimala D/O Balagangadharan
Sent: Monday, 10 June 2019 10:07 AM
To: assignments@LKKauto.com; admin-d@LKKauto.com
Cc: Susan Ting <susan.ting@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>; Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Subject: FW: TP CASES FARMED OUT TO LKK ON 10/06/2019

Dear LKK

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	ERIC TANG	MT/1046211-002	SLP8887D	MUNICH AUTOMOBILES PTE LTD	30 TEBAN GARDENS CRESCENT SINGAPORE 608927	Tan Kok Ting / 9051 5581	10:30-15:00	FBK1941X	25/5/19	
2	ENG HUEY HUEY	MT/1047953-002	SLJ3955E	WORLD AUTO PTE LTD	1 KRANJI LOOP SINGAPORE 739535	Gan Ping / 63621776		SHD1504R	7/6/19	
3	JULIANA LEE	MT/1047555-001	FBP1975Y	JC MOTORS (PTE. LTD.)	13 KAKI BUKIT ROAD 4 #01-16 BARTLEY BIZ CENTRE SINGAPORE 417807	Jimmy Boey / 6584-6914	10:00-12:00	SJS5499T	21/5/19	
4	HELENA TAN	MT/1048061-001	SBS6483B	LEXBUILD INTERNATIONAL PTE. LTD.	2 LOYANG WAY Loyang Bus Depot SINGAPORE 508776	Yong Shun / 9029 6574	14:00-16:00	YP9918M	1/6/19	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Theresa Vimala

Senior Administrator

Motor Insurance

T +65 6430 7898

www.income.com.sg



in with
you

At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

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Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 25 July 2019 3:16 PM
To: Tan Kok Ting; Rasul (LKKAUTO)
Subject: RE: SLP8887D (Alpina D5) / FBK1941K D.O.A: 25/5/2019 (W14607) MT/1046211-002
*** LKK REF: CS/INC19010220/R1td3

Dear Kok Ting,

Confirm final figure 7,385.43, 3days

Please submit relevant documents to NTUC.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kok Ting <kok.ting@bisauto.com.sg>
Sent: Tuesday, 23 July 2019 7:15 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: RE: SLP8887D (Alpina D5) / FBK1941K D.O.A: 25/5/2019 (W14607) MT/1046211-002 *** LKK REF: CS/INC19010220/R1td3

Hi Boss ,

Can help to finalize Please. End month closing.

Regards
Kok Ting

From: Tang Chee Kok [<mailto:eric.tang@income.com.sg>]
Sent: Thursday, July 18, 2019 2:04 PM
To: Tan Kok Ting
Subject: RE: SLP8887D (Alpina D5) / FBK1941K D.O.A: 25/5/2019 (W14607) MT/1046211-002 *** LKK REF: CS/INC19010220/R1td3

`WITHOUT PREJUDICE`

Dear Kok Ting,

We have already given liability for this case. (Pl. see attached)

Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	27/05/2019 09:07
Date Of Accident	25/05/2019 13:35
Exact Location Of Accident	JUNCTION OF TELOK BLANGAH HEIGHTS
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLP8887D
Insured/Policyholder	
Name Of Registered Owner	DAVID NG TOONG MARM
NRIC No	S1394746E
Email Address	DNG8817@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-98288090
Alternative Phone No	OFFICE-98288090
Vehicle Particulars	
Manufacturer	ALPINA
Model	D5 BITURBO RHD-3.0 D (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD17V07620
Cover Note Number	
Driver	
Name of Driver	DAVID NG TOONG MARM
NRIC No	S1394746E
Date Of Birth	17/08/1959
Occupation	INDOOR
Date Of Driving Pass	12/02/1979
Driving Experience	40 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98288090
Fax Number	
Contact Number	OFFICE-98288090
EEmail Address	DNG8817@YAHOO.COM.SG

Address	6 SENNETT DRIVE
Postcode	466976
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - U-TURN
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

On Saturday 25 May 2019 At about 1330 hours At the junction of Telok Blangah Heights and Henderson Road I was making a U turn at Telok Blangah Heights When suddenly the bike FBK1941X did not slow down and went straight into my car rear Causing damage to the rear lights bumper and boot door and surrounding At first he did not want to admit fault and insisted that no U turn allowed When I showed him the U turn sign at Telok Blangah Heights he kept quiet He later admitted fault and we exchanged particulars I took pictures before leaving having failed for half an hour to contact anyone at LIBERTY INSURANCE AND MUNICH AUTOMOBILES I gave up trying Please inspect and repair ALL DAMAGE resulting from the collision and BILL TO FBK1941X Insurance company

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBK1941X
Vehicle Make/Model/Colour	YAMAHA /R6
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	K RAVISHANKAR
NRIC/Passport Number	S9104415C
Contact Number	
Address	BLK 118A JALAN MEMBINA #09-143
Postcode	161118
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

on Saturday 25/5/19 at about 1335 hours

At the junction of Telok Blangah Heights
I was making a u turn at Telok Blangah Heights.

When suddenly the bike FBK 1941 K did not
slow down and went straight into my car rear
causing damage to the rear right, bumper
and boot door and surrounding.

At first he did not want to admit fault
and insisted that no u turn allowed
When I showed him the u turn sign at
Telok Blangah Height he kept quite

I/We declare the foregoing particulars are true in every respect.

26 May 19
0820

Date & Time:

NRIC/FIN No.: 368342592

Munich Automobiles (2018) Pte Ltd

Company Reg No: 201813033K
GST Reg No: 201813033K
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65667666 Fax: +65 65659098



ESTIMATE

Account No. **C0002**

Invoice Name & Address:

Mr David Ng Toong Marn
6 Sennett Drive

Customer Name & Address:

Mr David Ng Toong Marn
6 Sennett Drive

466976

466976

Email: dng8817@yahoo.com.sg

Inv. Printed By: TKT Service Advisor: Tan Kok Ting

W.I.P. No.	Job No.	Document No.	Appointment Type	Invoice Date	Time	Page
W 14607	0	0		10/06/2019	14:22	1
Reg No.	Chassis No.	Model	Reg Date	Date In	Mileage	
SLP8887D	D338590	Alpina D5 Biturbo RHD	16/06/2017		0	
Job Description						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
1	GEN	Remove damaged body parts and replace affected body parts		192.00	12.50		0.00	2,400.00 1,200
2	GEN	To check electrical wiring system for proper function include parking assist sensor		96.00	12.50		0.00	1,200.00 600
3	GEN	Painting rear bumper and trunk lid		144.00	12.50		0.00	1,800.00 900
4	GEN	Vehicle diagnosis - carrying out the ABL *after repair*		96.00	12.50		0.00	1,200.00 600
5	SUN	Sundry items		150.00	1.00		0.00	150.00 30
Menu Subtotal:								6,750.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

V	Rate	Service/Goods	GST

Customer's Signature

Authorized Signature

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No:

N.B. Goods sold are not returnable.

Munich Automobiles (2018) Pte Ltd

Company Reg No: 201813033K
GST Reg No: 201813033K
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65667666 Fax: +65 65659098



ESTIMATE

Account No. **C0002**

Invoice Name & Address:

Mr David Ng Toong Marn
6 Sennett Drive

466976

RASUL
Hp 90010068

3 days

10/06/19 @ 1435

Resing before paint

Customer Name & Address:

Mr David Ng Toong Marn
6 Sennett Drive

466976

Email: dng8817@yahoo.com.sg

Inv. Printed By: TKT Service Advisor: Tan Kok Ting

W.I.P. No.	Job No.	Document No.	Appointment Type	Invoice Date	Time	Page
W 14607	0	0		10/06/2019	14:22	2
Reg No.	Chassis No.	Model	Reg Date	Date In	Mileage	
SLP8887D	D338590	Alpina D5 Biturbo RHD	16/06/2017		0	
Job Description						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
6		A031133 Set of mount <i>free</i>	<i>60.37</i>	1.00	63.55	EACH	0.00	✓ 63.55
7		Mount, rear <i>? Xsu</i>		1.00	192.15	EACH	0.00	192.15
8		Reflector, r <i>? L con</i>	<i>34.96</i>	1.00	36.80	EACH	0.00	✓ 36.80
9		Rear light side pa <i>scu</i>	<i>579.46</i>	1.00	609.95	EACH	0.00	✓ 609.95
10		Rear light i <i>BRO</i>	<i>342.24</i>	1.00	360.25	EACH	0.00	✓ 360.25
11		rear apron for B5 <i>cut</i>	<i>2975.40</i>	1.00	3,132.00	EACH	0.00	3,132.00
12		R-office Adhesive 1K <i>free</i>	<i>62.99</i>	1.00	66.30	EACH	0.00	66.30

Menu Subtotal:

4,461.00

13 NOTES

0.00

0.00

0.00

0.00

Third party claim against FBK1941X NTUC Income

D.O.A : 25/05/2019 1335hs

Menu Subtotal:

0.00

Parts 4,461.00
Surcharge 0.00
Labour 6,750.00
Sublet 0.00
Menus 0.00

V	Rate	Service/Goods	GST
S	7.00	11211.00	784.77

Net 11,211.00
G.S.T. 784.77
Total 11,995.77
Deposit 0.00
Owing 11,995.77

Customer's Signature

Authorized Signature

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No:

N.B. Goods sold are not returnable.

Munich Automobiles (2018) Pte Ltd

Company Reg No: 201813033K
GST Reg No: 201813033K
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65667666 Fax: +65 65659098



ESTIMATE

Account No. **N0001**

Invoice Name & Address:

NTUC Income Insurance Co-operative
75 Bras Basah Road
NTUC Income Centre
Singapore 189557

Customer Name & Address:

Mr David Ng Toong Marn
6 Sennett Drive

466976

Email: dng8817@yahoo.com.sg

Inv. Printed By: TKT Service Advisor: Tan Kok Ting

W.I.P. No.	Job No.	Document No.	Appointment Type	Invoice Date	Time	Page
B 14607	357	0	INS	19/06/2019	09:35	1
Reg No.	Chassis No.	Model	Reg Date	Date In	Mileage	
SLP8887D	D338590	Alpina D5 Biturbo RHD	16/06/2017	10/06/2019	20449	
Job Description						
Body repair						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
1	GEN	Remove damaged body parts and replace affected body parts		96.00	12.50		0.00	1,200.00
2	GEN	To check electrical wiring system for proper function include parking assist sensor		48.00	12.50		0.00	600.00
3	GEN	Painting rear bumper		72.00	12.50		0.00	900.00
4	GEN	Vehicle diagnosis - carrying out the ABL *after repair*		48.00	12.50		0.00	600.00
5	SUN	Sundry items		30.00	1.00		0.00	30.00
Menu Subtotal:								3,330.00

V	Rate	Service/Goods	GST

Customer's Signature

Authorized Signature

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No:

N.B. Goods sold are not returnable.

Munich Automobiles (2018) Pte Ltd

Company Reg No: 201813033K
GST Reg No: 201813033K
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65667666 Fax: +65 65659098



ESTIMATE

Account No. **N0001**

Invoice Name & Address:

NTUC Income Insurance Co-operative
75 Bras Basah Road
NTUC Income Centre
Singapore 189557

Customer Name & Address:

Mr David Ng Toong Marn
6 Sennett Drive

466976

Email: dng8817@yahoo.com.sg

Inv. Printed By: TKT Service Advisor: Tan Kok Ting

W.I.P. No.	Job No.	Document No.	Appointment Type	Invoice Date	Time	Page
B 14607	357	0	INS	19/06/2019	09:35	2
Reg No.	Chassis No.	Model	Reg Date	Date In	Mileage	
SLP8887D	D338590	Alpina D5 Biturbo RHD	16/06/2017	10/06/2019	20449	
Job Description						
Body repair						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
6		Set of mount		1.00	63.55	EACH	5.00	60.38
7		Reflector, L		1.00	36.80	EACH	5.00	34.96
8		Rear light side pane		1.00	609.95	EACH	5.00	579.46
9		Rear light i		1.00	360.25	EACH	5.00	342.24
10		rear apron for B5 /		1.00	3,132.00	EACH	5.00	2,975.40
11		Adhesive 1K		1.00	66.30	EACH	5.00	62.99
Menu Subtotal:								4,055.43
12	NOTES			0.00	0.00		0.00	0.00
		Third party claim against FBK1941X NTUC Income						
		D.O.A : 25/05/2019 1335hs						
Menu Subtotal:								0.00

Parts	4,055.43	V	Rate	Service/Goods	GST	Net	7,385.43
Surcharge	0.00	S	7.00	7385.43	516.98	G.S.T.	516.98
Labour	3,330.00					Total	7,902.41
Sublet	0.00					Deposit	0.00
Menus	0.00					Owing	7,902.41

Customer's Signature

Authorized Signature

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No:

N.B. Goods sold are not returnable.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19010220/R1td3e2

73 BRAS BASAH ROAD

Date: 01-08-2019

#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556



ATTN : ERIC TANG

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBK 1941X	Veh. Inspected	SLP 8887D
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1046211-002	Excess (\$)	0.00
Assign From	THERESA VIMALA	Assign Date	10/06/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W ALPINA D5	c.c	2993
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WAPD53000ESP10218	Colour	BROWN
Odometer	20449 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	285/30Z R20	MICHELIN	6 mm
L/H Front Tyre	285/30Z R20	MICHELIN	6 mm
R/H Rear Tyre	285/30Z R20	MICHELIN	6 mm
L/H Rear Tyre	285/30Z R20	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/05/2019	Inspect Date / Time	10/06/2019 (02:27 PM)
Survey held at	MUNICH AUTOMOBILES PTD LTD 30 TEBAN GARDENS CRESCENT SINGAPORE 608927		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLP 8887D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	SUNDRY ITEMS (SN)	NECESSARY	150.00	30.00
1	A031133 SET OF MOUNT (SN)	NECESSARY	63.55	60.38
1	MOUNT, REAR (SN)	SERVICEABLE	192.15	-
1	REFLECTOR, R (SN)	CRACKED	36.80	34.96
1	REAR LIGHT SIDE PA (SN)	SCRATCHED	609.95	579.46
1	REAR LIGHT I (SN)	BROKEN	360.25	342.24
1	REAR APRON FOR B5 (SN)	CUT	3,132.00	2,975.40
1	R-OFFICE ADHESIVE 1K (SN)	NECESSARY	66.30	62.99
			4,611.00	4,085.43
<u>LABOUR</u>				
	REMOVE DAMAGED BODY PARTS AND REPLACE AFFECTED BODY PARTS.		2,400.00	1,200.00
	TO CHECK ELECTRICAL WIRING SYSTEM FOR PROPER FUNCTION INCLUDE PARKING ASSIST SENSOR.		1,200.00	600.00
	PAINTING REAR BUMPER AND TRUNK LID.		1,800.00	900.00
	VEHICLE DIAGNOSIS - CARRYING OUT THE ABL.		1,200.00	600.00
			6,600.00	3,300.00
GRAND TOTAL			11,211.00	7,385.43
RECOMMENDED COST OF REPAIRS (CONFIRMED)				7,385.43

Report Ref No. CS/INC19010220/R1td3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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