

D/S CASE OWNER:

Lynn Chang CC 4, Asm 190 10187, Kpa3

LKK:  
IDAC:

120579

Surveyor:

Kenneth

DOI:

ASSIGNMENT

10/6/19

Date / Time:

10/6/19

Registered in Merimen:

Pre-assign / CCU / FTE

SFB 6666 H



Insured Vehicle No.:

Name of Insured:

TAN TENG SEAH

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

8/6/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S 9 M07 QON

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SLM 9108D



INSRS:

WSP:

Tel:

Liability:

RMKS:

Esteem Pml



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLM 9108D - 043/0761304646/0062 : 00A 8/9/18  
SFB 6666 H. X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

21/06/19 - JUMPER - ON

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

w/hh \$3984.03

Loss of Rental (LOR):

\$349.70

1 5 days

x \$69.94

Loss of Use (LOU):

SS

-

(\$ x days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

SS

3841.18

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3841.18

Name 1:

Esteem Performance Pte Ltd

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

COPY SENT

ASS. REC. BY:

REF:

AA/

10187/14p

Kennerh

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4-6 days

Res: Yes or No

Lum Sum:

1-B.1 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLM 91080

Yr Regn:

04, 17

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Privs

c.c.

1798

Colour:

M.P. White

A/C:

Insured / Std / NI / NA

Sp. Reading

196535

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTOKB31FUX-0355552

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orMod: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal:

8

mm

R/Bal:

9

mm

L/Bal:

8

mm

L/Bal:

9

mm

D.O.A.

1/11

D.O.I.

10/6/19

Survey held at

Des. of Damages: ☒ Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

File pass to  
GIA not ready

PIP: \$3256.10  
Red: \$8912.99, 73%

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS. \$

Furnish

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

## Spare Parts

Vehicle No. : SLM 9108 D  
Make & Model : TOYOTA PRIUS  
Chassis No. : JTDKB3FUX03555552

Submit By : SERENGE  
Year Manufacture : 2017  
Engine No. :   
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	S.N	X
2	Rear bumper	1	\$497.50		✓
3	Rear bumper clip	10	\$40.00		✓
4	Rear bumper side retainer LH	1	\$112.70		✓
5	Rear bumper side retainer RH	1	\$112.70		X
6	Rear bumper reinforcement	1	\$398.90		✓
7	Rear bumper lower garnish centre	1	\$582.60		✓
8	Rear bumper lower garnish LH	1	\$149.70		✓
9	Rear bumper lower garnish RH	1	\$149.70		X
10	Rear bumper tow cover	1	\$31.70		X
11	Rear bumper under cover	1	\$355.20		✓
12	Rear bumper under cover LH	1	\$187.60		X
13	Rear bumper under cover RH	1	\$187.60		X
14	Rear bumper under cover clip	4	\$14.00		X
15	Tail door	1	\$1,122.50		X
16	Tail door lock	1	\$487.70		X
17	Tail door emblem	1	\$61.70		X
18	Wording "PRIUS"	1	\$51.90		X
19	Wording "HYBRID"	1	\$55.47		X
20	Tail door hinge LH	1	\$87.60		X
21	Tail door hinge RH	1	\$87.60		✓
22	Tail door plate garnish	1	\$782.50		X
23	Tail door inner trim	1	\$278.90		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

213660

Vehicle No. :	<u>SLM 9108 D</u>
Make & Model :	<u>TOYOTA PRIUS</u>
Chassis No. :	<u>JTDKB3FUX03555552</u>

Submit By	:	<b>SERENCE</b>
Year Manufacture	:	<b>2017</b>
Engine No.	:	<b>0</b>

## Cost / List

L&R Auto Consultants hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

then an additional labour charge

- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Stamp: 0221 Fax: 64847829  
 Date: 197...

Bik 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829  
Company Reg No. 200005485N / GST No. 20-0005485-N Date:

Acknowledged by Benjamine

1-800-648-47829

**Cluster**



## ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 509536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Labour

Vehicle No. : SLM 9108 D Submit By : SERENCE  
Make & Model : TOYOTA PRIUS Year of Manufacture : 2017

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, TAILROOR PLATE GARNISH, SPARE TYRE COMPARTMENT)	\$1,200.00	<del>400.00</del>
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, TAILROOR PLATE GARNISH, SPARE TYRE COMPARTMENT)	\$1,200.00	680
3	To tuff coat. <i>nn</i>	\$150.00	X
4	TO Check wiring	\$50.00	20
5	To transfer boot mechanism to new boot <i>nn</i>	\$120.00	X
6	To conduct water leakage tests to ensure proper air and sealing <i>nn</i>	\$120.00	X
7	To remove & refit reverse sensor	\$150.00	50
8	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>nn</i>	\$150.00	X
9	To remove & refit Taildoor glass to assist work load <i>nn</i>	\$120.00	X
10	To remove & refit rear windscreen. <i>nn</i>	\$120.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



# ESTEEM PERFORMANCE PTE LTD

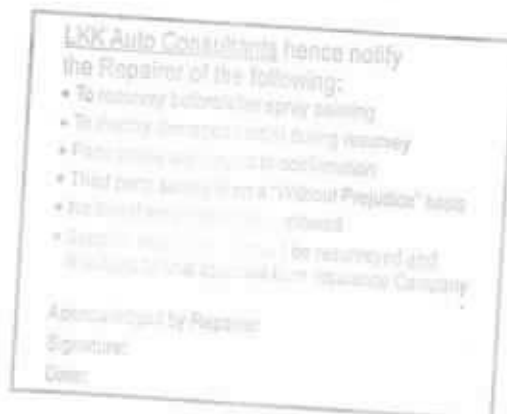
Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemparf.com.sg

## Repair Estimates

SLM 9108 D

Not Authorized  
Purview B4 paint

Parts	(a) Cost / List Price Items	\$	11,325.45
	Plus/Less 25%	\$	2,831.36
	Total of Cost / List	\$	8,494.09
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	295.00
Total Parts Cost		\$	8,789.09
Labour		\$	3,380.00
Total		\$	12,169.09



The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth  
Company : LKK  
Survey conducted on : 10/6/19 at

### Remarks By Surveyor

- (a) The repair of this vehicle is ☒ authorized / is not authorized until further notice.
- (b) Recommended Days of Repair : 4-6 day(s)
- (c) Resurvey : Required / ☒ Not Required
- (d) Excess : \$
- (e) Signature of surveyor : Le Date: 10/6/19





# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

## Spare Parts

Vehicle No. : SLM 9108 D  
Make & Model : TOYOTA PRIUS  
Chassis No : JTDKB3FUX0355552

Submit By : SERENCE  
Year Manufacture : 2017  
Engine No. :   
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	S.N	?
2	Rear bumper	1	\$497.50		✓
3	Rear bumper clip	10	\$40.00		✓
4	Rear bumper side retainer LH	1	\$112.70		✓
5	Rear bumper side retainer RH	1	\$112.70		X
6	Rear bumper reinforcement	1	\$398.90		?
7	Rear bumper lower garnish centre	1	\$582.60		✓
8	Rear bumper lower garnish LH	1	\$149.70		✓
9	Rear bumper lower garnish RH	1	\$149.70		X
10	Rear bumper tow cover	1	\$31.70		X
11	Rear bumper under cover	1	\$355.20		?
12	Rear bumper under cover LH	1	\$187.60		X
13	Rear bumper under cover RH	1	\$187.60		X
14	Rear bumper under cover clip	4	\$14.00		X
15	Tail door	1	\$1,122.50		X
16	Tail door lock	1	\$487.70		?
17	Tail door emblem	1	\$61.70		?
18	Wording "PRIUS"	1	\$51.90		?
19	Wording "HYBRID"	1	\$55.47		?
20	Tail door hinge LH	1	\$87.60		X
21	Tail door hinge RH	1	\$87.60		✓
22	Tail door plate garnish	1	\$782.50		X
23	Tail door inner trim	1	\$278.90		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

**Spare Parts**

Vehicle No. : **SLM 9108 D**

Make & Model : **TOYOTA PRIUS**

Chassis No : **JTDKB3FUX03555552**

Submit By : **SERENCE**

Year Manufacture : **2017**

Engine No. : **0**

**Cost / List**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail door inner trim clip <i>nn</i>	10	\$28.00		X
25	Tail end panel	1	\$596.60		?
26	Tail end panel garnish <i>cm</i>	1	\$151.60		✓
27	Tail end panel garnish clip <i>nn</i>	10	\$35.00		✓
28	Boot weatherstrip	1	\$353.10		?
29	Spare tyre well panel <i>nn</i>	1	\$793.15		X
30	Spare tyre board <i>nn</i>	1	\$566.79		X
31	Spare tyre compartment sponge LH <i>nn</i>	1	\$297.67		X
32	Spare tyre compartment sponge RH <i>nn</i>	1	\$297.67		X
33	Spare tyre compartment centre <i>nn</i>	1	\$251.70		X
34	Tail lamp LH - UPPER <i>nn</i>	1	\$498.75		X
35	Tail lamp RH - UPPER <i>nn</i> <del>GAT</del>	1	\$498.75		X
36	Tail lamp LH - LOWER <i>cm</i>	1	\$511.60		✓
37	Tail lamp RH - LOWER <i>nn</i>	1	\$511.60		X
38	Taildoor glass sealant <i>nn</i>	1	\$50.00	S.N	X
39	Rear windscreen moulding <i>nn</i>	1	\$97.70		X
40	Rear windscreen sealant <i>nn</i>	1	\$50.00	S.N	X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.





## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569538.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Labour

Vehicle No. : **SLM 9108 D** Submit By : **SERENCE**  
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, TAILROOR PLATE GARNISH, SPARE TYRE COMPARTMENT)	\$1,200.00	400-600
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, TAILROOR PLATE GARNISH, SPARE TYRE COMPARTMENT)	\$1,200.00	680
3	To tuff coat.	\$150.00	?
4	TO Check wiring	\$50.00	20
5	To transfer boot mechanism to new boot <i>nn</i>	\$120.00	X
6	To conduct water leakage tests to ensure proper air and sealing <i>nn</i>	\$120.00	X
7	To remove & refit reverse sensor	\$150.00	50
8	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	?
9	To remove & refit Taildoor glass to assit work load <i>nn</i>	\$120.00	X
10	To remove & refit rear windscreen. <i>nn</i>	\$120.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

AXA

KP



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

## Repair Estimates

SLM 9108 D

Finalised

Parts	(a) Cost / List Price Items	\$ 2834.70	11,325.45
	Plus/Less 25%	\$ 708.70	2,831.36
	Total of Cost / List	\$ 2126.10	8,494.09
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	295.00
	Total Parts Cost	\$	8,789.09
	Labour	\$ 1130.00	3,380.00
	Total	\$ 3756.10	12,169.09

The above total will be subjected to 7% G.S.T.

Not Authorized  
Resurvey B4 paint

\* End Panel & Rear Bumper Reinforcement  
- after take out rear bumper,  
remember take End Panel & Rear Bumper  
Reinforcement photo.  
- If change Tail end Panel,  
After replace, remember take new  
end Panel photo  
- If change Rear Bumper Reinforcement,  
remember take before & after photo.

Name of Surveyor

Kenneth

Company

CICK

Survey conducted on

10/6/19

at

### Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 4-6 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$

(e) Signature of surveyor

Le

Date:

10/6/19

## ◀ Service Request Details

Claim

S9M01Q0N

Reference

None 

Loss Date

8 June 2019

Report Date

10 Jun 2019 10:38:55 AM

Request Date

10 June 2019

Due Date

17 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Jenny

T. 11.03 a.m

V. In

E. ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SLM9108D

INSURED

TBC

## Service Address

...

## Primary Contact/Insured

TAN TENG SEAH

3 PASIR RIS WAY, 518519, Singapore

## Claim Handler

KHONG Lynn

68804892

lynn.khong@axa.com.sg

Additional Instructions

NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

**Catherine Chong (LKK Auto)**

---

**From:** serence ctc <serence@esteemperf.com.sg>  
**Sent:** Monday, 10 June, 2019 10:07 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Carmen Lim; jenny chong  
**Subject:** REQUEST FOR PRI SURVEY SLM9180D  
**Attachments:** receipt-20190610-100622.pdf  
  
**Categories:** Raghav

Dear Sir / Madam,

**Accident involving SLM9108D & SFB6666H on 08.06.2019**

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES  
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SLM 9108 D.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive Singapore 575718

Tel : 6566 2112 / 6753 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

**We are prefer LKK to survey the car.**

Thank you



Freundliche Grüße / Best Regards

**Serence Chee**

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6566 2112

E: [serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259  
(Head Office)  
385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)







## <TP - Mandate IA> - S9M01Q0N [ACCIDENT INVOLVING (SFB6666H) & (SLM9108D) ON 06/06/2019]

Type

🔗 Question

Message

Liability: 100%. Insured rear-ended TP. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate from \$3,691.48(if claim LOU) to \$3,919.48(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Jimmy - 17/07/2019

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 139607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 6256356 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 17/7/2019

### Survey Details:

Date of loss	6-Jun-19
Date of appointment	10-Jun-19
Date of survey	10-Jun-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLM9108D
Make and Model	TOYOTA PRIUS HYBRID 1.8 CVT
Date of registration	17-Apr-17
Parf Rebate	
Market Value	\$ 79,000.00
Parf Rebate	\$ 45,355.00
Nett Loss	\$ 33,645.00

### Repair details:

Initial Estimate	12,169.09
------------------	-----------

### Proposed/Revised repair cost:

Parts	\$ 2,126.10
Check items (estimate)	-
Labour	\$ 1,130.00
Total	\$ 3,256.10
Lump Sum(if applicable)	\$ -

Number of days for repair	4.0
---------------------------	-----



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

Either LOU or LOR

**Mandate:**

Liability(TP)	100%	
Proposed repair cost w/GST	\$ 3,484.03	
Loss of use	\$ 200.00	4days X \$50.00
Loss of rental w/GST	\$ 428.00	4days X \$100.00
Loss of income	-	
LTA search fees	\$ 7.45	
Others	-	
<b>Proposed Total</b>	<b>Between \$3,691.48 to \$3,919.48</b>	

## Hsiao Tong (LKKAUTO)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Friday, 16 August 2019 6:44 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: New message for service request 120579, vehicle number SLM9108D

16/8/19 12:34 PM \*\*\* Noted to proceed. Thanks - KHONG Lynn

-----Original Message-----

**From:** lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>  
**Sent:** Friday, 16 August, 2019 12:35 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 120579, vehicle number SLM9108D

AXA Insurance has sent you a message for claim number S9M01Q0N.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAuto)

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Thursday, 5 September 2019 11:06 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; jenny chong; coleen kwok; serence ctc  
**Subject:** LOD SLM9108D (TP-AXA)  
**Attachments:** 20190905110459513.pdf

Dear Hsiao Tong,

**Accident involving SLM9108D & SFB6666H on 08.06.2019.**

We refer to the above matter.

Attached herewith LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division  
Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259  
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)





**RE: Re:<TP - Mandate IA> - S9M01Q0N [ACCIDENT INVOLVING (SFB6666H) & (SLM9108D) ON 06/06/2019]**

Type

Question

Message

Hi, For LOR, third party rejected our offer at 4days x \$69.94 and proposed 5days x \$69.94. The breakdown of third party proposed is as follows: - 1)Cost of Repair (w/GST):\$3,484.03 + 2.)Loss of Rental (5days x \$69.94): 349.70 + 3). LTA/GIA Search Fee: \$7.45 = TOTAL: \$ 3,841.18. Kindly advise if we may proceed to settle at \$3,841.18(all-in) or else advise further instruction. Thanks. Hsiao Tong - 02 Nov 2019

Reply



## Hsiao Tong (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 8 November 2019 10:57 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: New message for service request 120579, vehicle number SLM9108D

7/11/19 3:41 PM \*\*\* Hi Hsiao Tong, proceed. Thanks - KHONG Lynn

-----Original Message-----

**From:** lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>  
**Sent:** Thursday, 7 November, 2019 3:41 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 120579, vehicle number SLM9108D

AXA Insurance has sent you a message for claim number S9M01Q0N.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAUTO)

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Wednesday, 23 October 2019 8:51 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; jenny chong; coleen kwok; serence ctc  
**Subject:** Re: LOD SLM9108D (TP-AXA)// LKK REF: CC4/ASM19010187/Kpa3

Dear Hsiao Tong,

We refer to our email dated 13.09.2019.

**We rejected your offer.**

**Our LOR calculation as below :-**

**Survey date : 10.06.2019 - 1 day**

**Survey recommend : 4 days**

**Total - 5 days.**

Pls review the matter and let us hear from your favorably.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Sat, Oct 12, 2019 at 11:32 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

For this case, can we settle as follows: -

1. Cost of Repair (w/GST)	\$3,484.03
2. Loss of Rental (4days x \$69.94)	\$ 279.76
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$3,771.24</b>

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Friday, 13 September 2019 6:03 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>; coleen kwok <[coleen21@esteemperf.com.sg](mailto:coleen21@esteemperf.com.sg)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>

Subject: Re: LOD SLM9108D (TP-AXA)// LKK REF: CC4/ASM19010187/Kpa3

Dear Hsiao Tong,

We rejected your offer.

Our LOR calculation as below :-

Survey date : 10.06.2019 - 1 day

Survey recommend : 4 days

Total - 5 days.

Pls review the matter and let us hear from your favorably.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Tue, Sep 10, 2019 at 4:23 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$3,484.03
2. Loss of Rental (4days x \$69.94)	\$ 279.76
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$3,771.24</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Thursday, 5 September 2019 11:06 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; jenny chong <jenny@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>  
**Subject:** LOD SLM9108D (TP-AXA)

Dear Hsiao Tong,

Accident involving SLM9108D & SFB6666H on 08.06.2019.

We refer to the above matter.

Attached herewith LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)







# ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569535.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SFB 6666 H  
Our Ref : SLM 9108 D

Date : 05.09.2019

AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

RE : ACCIDENT INVOLVING SLM 9108 D & SBF 6666 H  
ACCIDENT DATE 08.06.2019  
ACCIDENT ALONG PASIR RIS DRIVE 3 TOWARDS DRIVE 12

We are the workshop for the owner of motor vehicle no : SLM 9108 D which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SFB 6666 H we are submitting these claims for your consideration.

1	Cost of repair	S \$	3,484.03
2	Loss of rental <u>5</u> days @ \$ <u>69.94</u> / day	S \$	349.70
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>3,841.18</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*  
Claims Executive  
Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)



**ESTEEM  
PERFORMANCE**

# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 8394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: SFB6666H  
Claim Type: Third Party  
Accident Date: 08/06/2019  
TP Veh Reg No: SBF6666H

Claim No: CER1301669  
Final No: CIV1302186  
Date: 05 Aug 2019  
Policy No: A29114756MKF  
Veh Reg No: SLM9108D  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8 CVT  
Chassis No: JTDKB3FUX03555552  
Engine No: 2ZRS036179  
Reg. Date: 17/04/2017

## Tax Invoice to Vehicle No :SLM9108D

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	3,256.10	
		3,256.10	3,256.10
Total			S\$ 3,256.10
Add GST @ 7%			227.93
Total Amount Payable			S\$ 3,484.03

TOTAL: SINGAPORE DOLLAR THREE THOUSAND FOUR HUNDRED EIGHTY FOUR AND CENTS THREE ONLY

The above vehicle was surveyed by KENNETH on 10/06/2019

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19010187/Kpa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:LYNN		Date : 12-12-2019		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SFB 6666H	Veh. Inspected	SLM 9108D	
Policy No.		Coverage (\$)	0.00	
Claim No.	S9M01Q0N	Excess (\$)	0.00	
Assign From		Assign Date	10/06/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS (A)	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FUX03555552	Colour	METALLIC PEARL WHITE	
Odometer	196535	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	9 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	9 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	08/06/2019	Inspection Date	10/06/2019	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>6 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLM 9108D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	BUCKLED	✓ 497.50	497.50
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	✓ 40.00	40.00
✓ 1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	✓ 112.70	112.70
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	✓ 112.70	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	✓ 398.90	398.90
1	REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	DENTED	✓ 582.60	582.60
1	REAR BUMPER LOWER GARNISH LH (CONSISTENT)	MTG CRACKED	✓ 149.70	149.70
1	REAR BUMPER LOWER GARNISH RH (CONSISTENT)	SERVICEABLE	✓ 149.70	-
1	REAR BUMPER TOW COVER (CONSISTENT)	SERVICEABLE	✓ 31.70	-
1	REAR BUMPER UNDER COVER (CONSISTENT)	CRACKED	✓ 355.20	355.20
1	REAR BUMPER UNDER COVER LH (CONSISTENT)	SERVICEABLE	✓ 187.60	-
1	REAR BUMPER UNDER COVER RH (CONSISTENT)	SERVICEABLE	✓ 187.60	-
4	REAR BUMPER UNDER COVER CLIP (CONSISTENT)	NOT NECESSARY	✓ 14.00	-
1	TAIL DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 1,122.50	-
1	TAIL DOOR LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 487.70	-
1	TAIL DOOR EMBLEM (CONSISTENT)	NOT NECESSARY	✓ 61.70	-
1	WORDING 'PRIUS' (CONSISTENT)	NOT NECESSARY	✓ 51.90	-
1	WORDING 'HYBRID' (CONSISTENT)	NOT NECESSARY	✓ 55.47	-
1	TAIL DOOR HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 87.60	-
1	TAIL DOOR HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 87.60	-
1	TAIL DOOR PLATE GARNISH (CONSISTENT)	SERVICEABLE	✓ 782.50	-
1	TAIL DOOR INNER TRIM (CONSISTENT)	SERVICEABLE	✓ 278.90	-
10	TAIL DOOR INNER TRIM CLIP (CONSISTENT)	NOT NECESSARY	✓ 28.00	-
✓ 1	TAIL END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 596.60	-
1	TAIL END PANEL GARNISH (CONSISTENT)	CRACKED	✓ 151.60	151.60
10	TAIL END PANEL GARNISH CLIP (CONSISTENT)	NECESSARY	✓ 35.00	35.00
1	BOOT WEATHERSTRIP (CONSISTENT)	SERVICEABLE	✓ 353.10	-

Report Ref No. CC4/ASM19010187/Kpa3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SPARE TYRE WELL PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 793.15	-
1	SPARE TYRE BOARD (CONSISTENT)	SERVICEABLE	✓ 566.79	-
1	SPARE TYRE COMPARTMENT SPONGE LH (CONSISTENT)	SERVICEABLE	✓ 297.67	-
1	SPARE TYRE COMPARTMENT SPONGE RH (CONSISTENT)	SERVICEABLE	✓ 297.67	-
1	SPARE TYRE COMPARTMENT CENTRE (CONSISTENT)	SERVICEABLE	✓ 251.70	-
1	TAIL LAMP LH -UPPER (CONSISTENT)	SERVICEABLE	✓ 498.75	-
1	TAIL LAMP RH -UPPER (CONSISTENT)	SERVICEABLE	✓ 498.75	-
1	TAIL LAMP LH -LOWER (CONSISTENT)	CRACKED	✓ 511.60	511.60
1	TAIL LAMP RH -LOWER (CONSISTENT)	SERVICEABLE	✓ 511.60	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	97.70	-
	LESS 25% DISCOUNT		-2,831.36	-708.70
			8,494.09	2,126.10
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	✓ 200.00	-
1	TAILDOOR GLASS SEALANT (SN)(CONSISTENT)	NOT NECESSARY	✓ 50.00	-
1	REAR WINDSCREEN SEALANT (SN)(CONSISTENT)	NOT NECESSARY	✓ 50.00	-
			300.00	-
	<b><u>LABOUR</u></b>			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,TAILDOOR,END PANEL,TAILDOOR PLATE GARNISH ,SPARE TYRE COMPARTMENT).INCLUSIVE OF THE REPAIR OF TAIL DOORTAIL DOOR LOCK,TAIL DOOR HINGE LH,TAIL DOOR HINGE RH,TAIL END PANEL AND SPARE TYRE WELL PANEL .		✓ 1,200.00	400.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(REAR BUMPER ,TAILDOOR,END PANEL,TAILDOOR PLATE GARNISH,SPARE TYRE COMPARTMENT).		✓ 1,200.00	660.00
	TO TUFF COAT.	NOT NECESSARY	150.00	-
	TO CHECK WIRING .		✓ 50.00	20.00
	TO TRANSFER BOOT MECHANISM TO NEW BOOT .	NOT NECESSARY	✓ 120.00	-
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.	NOT NECESSARY	✓ 120.00	-

Report Ref No. CC4/ASM19010187/Kpa3q2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE & REFIT REVERSE SENSOR .		150.00	50.00
	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
	TO REMOVE & REFIT TAILDOOR GLASS TO ASSIT WORK LOAD.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT REAR WINDSCREEN.	NOT NECESSARY	120.00	-
			3,380.00	1,130.00
GRAND TOTAL			12,174.09	3,256.10

RECOMMENDED COST OF REPAIRS			3,256.10
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Report Ref No. CC4/ASM19010187/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.



Service Request Details

ClaimSYNDIQON

ReferenceCGUASMTV010187/Kpa3a2

Loss Date8 June 2019

Report Date10 Jun 2019 10:38:55 AM

Request Date6 September 2019

Due Date

Vendor NameLK&A AUTO CONSULTANTS PTE LTD (TP)

Type of LossThird Party Vehicle Damage

ServicesPending verification - Elmit Settlement

Vehicle Information

Incident VehicleRegistration #SLM910BD

MakeTYND UNKNOWN

ModelTBC

Service Address

...

Primary Contact/Insured

TAN TENG SEAH

3 PASIR RIS WAY, 518519, Singapore

Claim Handler

KHONG Lynn

68804892

lynn.khong@aaa.com.sg

Actions

Next StepWait for: Approve Invoice

Add Invoice

Additional InstructionsNOT REPORTED

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement	GIA Report	Merimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
LKKInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKK PHOTO-3.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2019
RENTAL AGREEMENT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2019
TP - MANDATE IA 17-07-2019.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
ReSurvey Photos.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	18 June 2019
 TP ESTIMATE-MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	16 June 2019
 TP GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
 P1975906_PS.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KHONG Lynn	10 June 2019
 TP PBI FROM WORKSHOP.mie	Letters and Correspondence	Workshop	DHAKAL Raghav	10 June 2019