

CASE OWNER:

Wang Peter

CC 4, Asm 190 10183, Kga3

LKK:
IDAC:

120522

Surveyor:

Kenneth

DOI:

ASSIGNMENT

10/6/2019

Date / Time:

10/6/19

Registered in Merimen:

Pre-assign / CCU / FTE

SBV 39A

Samorpy H



Insured Vehicle No.:

Claim No.:

Name of Insured:

THAM COOP OFFSH

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

6/6/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YES / NO)

OI GIA REPORT: YES NO ; TP GIA REPORT: YES NO

Insured Liability: % Final ? Yes / No

SLG 5112Z



INSRS:

WSP:

Tel:

Liability:

RMKS:

Optima
Werkz.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLG 5112Z - X

SBV 39A. M/A 10019971/VS ; 007: 1/6/2018

24/6/19 - send LOI. call OI no answer.

(to email liability clearance to TP after 10 days)

27/6/19 - OI email in that they are claiming against TP as well. Under MAG liability 20/80. Thus I inform TP that they drive out to major road therefore liability down. Will try settle with TP base on 80, otherwise 100%. Write in to AXA seek instruction. (AXA approved base on 80% settlement first).

28/6/19 - Inform TP on 80% settlement.

6/7/19 - Self mandate approval base on 80%.

7/7/19 - Mandate approved @ \$400. offer TP \$16 \$400. (Pending acceptance).

8/7/19 - TP reject 80% settlement (Pending green light on from OI #7).

12/7 - OI counter claim documents in however diff TPV #.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS \$155.36

(5 days)

Reduction:

\$264.96

% 25

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

30%

(Agreed / Assessed)

BOLA S/N No.:

R M

Repair Cost:

SS

4070.59

(W/L 6/5)

If NO or B 28, Ass. Lia:

Loss of Rental (LOR):

SS

280.00

(5 days)

x \$50.00

OI turning out to major Rd.

Loss of Use (LOU):

SS

-

(\$ x days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

4352.59

Global Sum SS:

4350.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4350.00

Name 1:

Optima Werkz Pte Ltd

Payee 2 (Strike if N/A)

SS

-

Name 2:

-

Payee 3 (Strike if N/A)

SS

-

Name 3:

-

[illegible]

ASS. REC. BY:

REF:

A LA

10/88/14

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / P / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 8686

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or NoLum Sum: 1-8-1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLG 5112 E Yr Regn: 09, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or WagonMake: Honda Shuttle cc 1496Colour: M. Black A/C: Insured / Std / NI / NASp. Reading 52543 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: GKP 1007481Gen. Cond: Good Fair / Poor / BurntSteering: In order Jammed / Leaked / Burnt orBrake: In order Jammed / Leaked / Burnt orModl: Nil S/Rim / STD A/Rim orTyre Size: F: Hankook 185/60R15R: Yoko

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 8 mm RearL/Bal. 8 mm R/Bal. 5 mmD.O.A. 6/6/19 L/Bal. 5 mmD.O.I. 10/6/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

015 body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to10/6 Wksp down open U/Sys cleared 50% on parts.P/P \$4755.36(Red = \$2614.96 / 35%)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Vehicle No: SLG5112Z
Model: HONDA SHUTTLE 1.5
Chassis: GK81007481 - 2016
Reg. Year: 2016

Third Party Insurer: AXA
Third Party Veh No: SBV39A
Date of Accident: 06.06.2019

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	FRONT DOOR RH <i>784.00</i>	1		<i>By</i> \$906.80
2	FRONT DOOR HANDLE RH <i>208.00</i>	1		<i>By</i> \$409.50
3	FRONT DOOR GLASS OUTER MOULDING RH	1		<i>By</i> \$87.80
4	FRONT DOOR PILLAR BLACK TAPE RH	1		<i>By</i> \$54.60
5	FRONT DOOR KEY SWITCH COVER RH	1		<i>By</i> \$37.10
6	REAR DOOR RH <i>784.00</i>	1		<i>By</i> \$838.60
7	REAR DOOR WEATHERSTRIP RH	1		<i>By</i> \$84.60
8	REAR DOOR PILLAR BLACK TAPE RH	1		<i>By</i> \$25.40
9	REAR BUMPER	1		<i>By</i> \$906.80
10	SIDE SKIRT RH	1		<i>By</i> \$497.30
11	REAR WHEEL COVER RH	1		<i>By</i> \$146.30
12	REAR WHEEL BEARING RH	1		<i>By</i> \$380.30
13	FRONT POWER WINDOW REGULATOR WITH MOTOR RH			<i>By</i> \$468.00
14	REAR POWER WINDOW REGULATOR WITH MOTOR RH			<i>By</i> \$243.80
15	FRONT DOOR LOCK RH	1		<i>By</i> \$351.00
16	REAR FENDER RH	1		REPAIR
SUB TOTAL				\$5,437.90
LESS 20%				-\$1,087.58
PARTS TOTAL				\$4,350.32

3484.20
- 698.84

2795.36

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER CLIP	1 SET		<i>By</i> \$50.00
2	SIDE SKIRT RH CLIP	1 SET		<i>By</i> \$60.00
3	FRONT & REAR DOOR PANEL LINING CLIP	1 SET		<i>By</i> \$50.00
S/N TOTAL				\$160.00

110

Not Attached

1-B, 1, 21 Day B?

5 days

8 4645-36

4705-36

- LKK Auto Consultants hereby notify the Repairer of the following:
- To reimburse the repairer's labour
 - To classify damaged parts during recovery
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No legal modification is allowed
 - Supplementary items must be rechecked and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature: _____
Date: _____

Head Office

5 Hong Chong Road Singapore 159143
Tel: (+65) 6472 1913 Fax: (+65) 6472 3112

Branch

5A Serangoon North Ave 5 Singapore 554888
Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Branch

221 Upper Thomson Road Singapore 574715
Tel: (+65) 6482 8888 Fax: (+65) 6482 4223



[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 2455W

Vehicle Details

Vehicle No.: SLG5112Z

Vehicle to be Exported: Yes

Intended Deregistration Date: 06 Jun 2019

Vehicle Make: HONDA

Vehicle Model: SHUTTLE 1.5G CVT ABS D/AIRBAG 2WD 5DR

Primary Colour: Black

Manufacturing Year: 2016

Engine No.: L15B3538769

Chassis No.: GK81007481

Maximum Power Output: 97.0 kW (130 bhp)

Open Market Value: \$19,620.00

Original Registration Date: 30 Sep 2016

First Registration Date: 30 Sep 2016

Transfer Count: 0

Actual ARF Paid: \$9,620.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 29 Sep 2026

PARF Rebate Amount: \$7,215.00

Intended COE Rebate Details

COE Expiry Date: 29 Sep 2026

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$51,506.00

COE Rebate Amount: \$37,670.00

Total Rebate Amount: \$44,885.00

The information contained herein is correct as at 06 Jun 2019

OK

Vehicle No: SLG51122
Model: HONDA SHUTTLE 1.5
Chassis: GK81007481 2016
Reg Year: 2016

Third Party Insurer: AXA
Third Party Veh No: SBV39A
Date of Accident: 06.06.2019

ESTIMATE

LABOUR CHARGES

LABOUR CHARGES TO REMOVE, RELACE, REPAIR & READJUST FRONT DOOR RH
REAR DOOR RH, REAR FENDER RH, SIDE SKIRT RH & ACCIDENT AREAS

\$1,000.00

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS & FURNISHING MATERIAL

\$1,300.00

PISTUFF KOTE / ANTI-RUST

\$180.00

TO DISMANTLE & REPLACED FRONT RH DOOR & REAR RH DOOR INNER COMPONENT
MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION

\$150.00

TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC

\$50.00

TO CHECK FRONT & REAR DOOR WATER LEAKAGE TEST

\$50.00

TO CHECK WIRING, CENTRAL LOCKING & ELECTRICAL SYSTEM & ETC

\$80.00

TO REMOVE & REPLACE REAR RH WHEEL HUB & BEARING & ETC
BACK TO PROPER OPERATIONS

\$100.00

LABOUR TOTAL \$2,860.00

TOTAL \$7,370.32

Parts - 2,795.36
S/N - 110.00
L - 1850.00
P/P 4,755.36

Vehicle No: SLG5112Z
Model: HONDA SHUTTLE 1.5
Chassis: GK81007481 - 2016
Reg. Year: 2016

Third Party Insurer: AXA
Third Party Veh No: SBV39A
Date of Accident: 06.06.2019

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	FRONT DOOR RH	1		<i>B1</i> \$906.80
2	FRONT DOOR HANDLE RH	1		<i>B1</i> \$409.50
3	FRONT DOOR GLASS OUTER MOULDING RH	1		<i>B1</i> \$87.80
4	FRONT DOOR PILLAR BLACK TAPE RH	1		<i>B1</i> \$54.60
5	FRONT DOOR KEY SWITCH COVER RH	1		\$37.10
6	REAR DOOR RH	1		<i>B1</i> \$838.60
7	REAR DOOR WEATHERSTRIP RH	1		\$84.60
8	REAR DOOR PILLAR BLACK TAPE RH	1		<i>B1</i> \$25.40
9	REAR BUMPER	1		<i>B1</i> \$906.80
10	SIDE SKIRT RH	1		<i>B1/D1</i> \$497.30
11	REAR WHEEL COVER RH	1		<i>B1</i> \$146.30
12	REAR WHEEL BEARING RH	1		\$380.30
13	FRONT POWER WINDOW REGULATOR WITH MOTOR RH			\$468.00
14	REAR POWER WINDOW REGULATOR WITH MOTOR RH			\$243.80
15	FRONT DOOR LOCK RH	1		<i>B1</i> \$351.00
16	REAR FENDER RH	1		REPAIR
SUB TOTAL				\$5,437.90
LESS 20%				-\$1,087.58
PARTS TOTAL				\$4,350.32

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER CLIP	1 SET		<i>B1</i> \$50.00
2	SIDE SKIRT RH CLIP	1 SET		<i>B1</i> \$60.00
3	FRONT & REAR DOOR PANEL LINING CLIP	1 SET		\$50.00
S/N TOTAL				\$160.00

Not Withain

1-3.1, 11 Day & ?

5 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal action/claim is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Head office

6 Kung Chung Road Singapore 159143
Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Branch

9A Serangoon North Ave 5 Singapore 554500
Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Branch

551 Upper Thomson Road Singapore 574415
Tel: (+65) 6452 8868 Fax: (+65) 6452 9223



Vehicle No: SLG5112Z
Model: HONDA SHUTTLE 1.5
Chassis: GK81007481 - 2016
Reg.Year: 2016

Third Party Insurer: AXA
Third Party Veh No: SBV39A
Date of Accident: 06.06.2019

ESTIMATE

LABOUR CHARGES:

LABOUR CHARGES TO REMOVE, RELACE, REPAIR & READJUST FRONT DOOR RH, REAR DOOR RH, REAR FENDER RH, SIDE SKIRT RH & ACCIDENT AREARS	\$1,000.00 <i>600</i>
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS & FURNISHING MATERIAL	\$1,300.00 <i>1000</i>
TO TUFF KOTE / ANTI-RUST	\$130.00 <i>60</i>
TO DISMANTLE & REPLACED FRONT RH DOOR & REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION	\$150.00 <i>120</i>
TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC	\$50.00 ✓
TO CHECK FRONT & REAR DOOR WATER LEAKAGE TEST	\$50.00 ?
TO CHECK WIRING, CENTRAL LOCKING & ELECTEICAL SYSTEM & ETC	\$80.00 <i>20</i>
TO REMOVE & REPLACE,REAR RH WHEEL HUB & BEARING & ETC BACK TO PROPER OPERATIONS	\$100.00 ?
LABOUR TOTAL	\$2,860.00
ONG	TOTAL \$7,370.32

Service Request Details

Claim

S9M01PYH

Reference

None 

Loss Date

6 June 2019

Report Date

10 Jun 2019 9:12:00 AM

Request Date

10 June 2019

Due Date

17 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Lily

T: 10.45 a.m

V: 1h

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLG5112Z

CLAIM

SHUTTLE-1.5 G (A)

Service Address

Primary Contact/Insured

THAM SOOK CHENG
62 TOH TUCK ROAD, #04-02, 596724, Singapore
98168688

Claim Handler

WANG Peter

peter.wang@axa.com.sg
Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Find Message

TYPE	
SENT	10/6/19 10:05 AM
FROM	WANG Peter
SUBJECT	Liability clear - pls proceed DS with quantum to be reviewed
BODY	

Catherine Chong (LKK Auto)

From: Sharon <sharon@ow.sg>
Sent: Saturday, 8 June, 2019 11:17 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: angela.tan@ow.sg; Lily Loi OW; Shun; hockkong.ong@ow.sg
Subject: TP Claims / Arrange survey - Accident involving SLG5112Z & SBV39A 06/06/2019
Attachments: SLG5112Z GIA.pdf

Categories: Raghav

Your Ref: SBV39A

Our Ref: SLG5112Z

Dear Executive,

Please arrange for survey as soon as possible. Vehicle at our premises.

Location: 9A Serangoon North Avenue 5

***Please avoid 1PM - 2PM*

Thank you.

--
Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

OPTIMA WERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143	Tel: (+65) 6472 1313	Fax: (+65) 6472 2112
Branch: 9A Serangoon North Ave 5 Singapore 554500	Tel: (+65) 6484 9919	Fax: (+65) 6481 1011
Branch: 551 Upp Thomson Road Singapore 574415	Tel: (+65) 6452 8868	Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 6/8/2019

Survey Details:

Date of loss	6-Jun-19
Date of appointment	10-Jun-19
Date of survey	10-Jun-19
Location of survey	OPTIMA WERKZ PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLG5112Z
Make and Model	HONDA SHUTTLE 1.5G CVT ABS
Date of registration	30-Sep-16
Parf Rebate	
Market Value	\$ 68,000.00
Parf Rebate	\$ 44,828.00
Nett Loss	\$ 23,172.00

Repair details:

Initial Estimate	7,370.32
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 2,905.36
Check items (estimate)	\$ -
Labour	\$ 1,850.00
Total	\$ 4,755.36
Lump Sum(if applicable)	\$ -

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		80%	
Proposed repair cost	\$	4,070.59	W/GST
Loss of use	\$	-	
Loss of rental (W/GST)	\$	770.40	5days x 192.60
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
Proposed Total	\$	4,842.99	

 <MANDATE IA> -S9M01PYH {ACCIDENT INVOLVING
SBV 39A(OI) & SLG 5112Z(TP) ON 06/06/2019}

Type

 Question

Message

LIABILITY: 80% INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE
SEEK YOUR MANDATE AT \$4842.99 (CLAIMING LOR). MANDATE IA HAD BEEN UPLOADED INTO
SMARTCLAIMS. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

[Reply](#)



Pls proceed DS with below revised quantum

Type

🔗 Question

Message

COR: \$4755.36 (as proposed); LOR: \$350 (\$70/day for 5 days). Sub-Total: \$5105.36. @80%: \$4085.09, LTA Fee: \$2.00. Total: \$4087.09. round up to \$4100.

Reply

◀ OI COUNTER CLAIM DOCUMENTS UPLOADED

Type

🔔 Question

Message

HI PETER, I HAVE UPLOAD OI COUNTER CLAIM DOCUMENTS. BUT THE TPV NUMBER IS DIFFERENT. DOES NOT BELONG TO SLG 5112Z BUT OTHER VEHICLE. KINDLY LET US HAVE YOUR INSTRUCTION. THANKS - CCL

Reply

 You have G/S mandate up to \$4370 (All in)

Type

 Question

Message

Pls offer @ 80% with Combined LOR/LOI at \$70/day w/o GST first (total: \$4352.59). If TP rejects, you may offer G/S settlement.

[Reply](#)

◀ Pls get OI's consent and clarification before giving offer

Type

🔔 Question

Message

OI successfully claimed against TP, but the car plate number is incorrect. Merimen does not show a 2nd accident on the same DOA. Hence pls clarify with insured first before giving out settlement offer

Reply

◀ RE: Pls get OI's consent and clarification before giving offer

Type

🔔 Question

Message

hi peter, OI seems to be not being co-operative. OI reply --> It is clear and it is a fact that the 3rd party insurers have settled the amount of \$3500.00. The vehicle may be typed wrongly but you know that I'm referring and liberty insurance are referring to the accident that we have been talking about. If you proceed to settle Bec you are of the view that the case is bad, I can understand. But if your reason is because the vehicle is wrong and as such you proceed to settle, with due respect, I think you are stretching too far.)Kindly let us have your instruction. Thanks - CCL

Reply

 RE: Pls get OI's consent and clarification before giving offer

Type

 Question

Message

Moreover since you say that OI counter claim is successful, we able to reject TP claim. I have inform OI to contact his workshop to re-sign and amend the documents. Otherwise i not able to send OI's DV to TP to reject the claim.

[Reply](#)

Pls reject TP claim based on the existing DV of insured's counter claim

Type

🔔 Question

Message

I noticed that DV showed the same insurer Liberty, same Third-party insurance policy number, same third-party owner Optima Werkz, and same insured's vehicle plate. Hence it is likely that they indicated third-party vehicle number wrong. Please proceed to reject based on this. thank you!

Reply

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 18 November 2019 10:02 AM
To: sharon@ow.sg
Cc: 'angela.tan'; 'lily.loi'; hockkong.ong@ow.sg
Subject: RE: LOD - ACCIDENT INVOLVING SLG5112Z & SBV39A ON 06/06/2019 (AXA) *** LKK
REF: CC4/ASM19010183/Kga3

Your Ref: **SLG 5112Z** Without Prejudice
Our Ref: CC4/ASM19010183/Kga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SBV 39A (AXA) & SLG 5112Z ON 06/06/2019

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident. Our Insured has made a counter claim against your client and was successful.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Saturday, 9 November 2019 12:08 PM
To: sharon@ow.sg
Cc: 'angela.tan' <angela.tan@ow.sg>; 'lily.loi' <lily.loi@ow.sg>; hockkong.ong@ow.sg
Subject: RE: LOD - ACCIDENT INVOLVING SLG5112Z & SBV39A ON 06/06/2019 (AXA) *** LKK
REF: CC4/ASM19010183/Kga3

Without Prejudice

Dear Sharon,



RE: Pls get Ol's consent to settle at best

Type

🔔 Question

Message

Dear Peter, TP reject offer of G/S \$4350.00, proposed of G/S \$4500.00 (all-in). Kindly let us have your approval/instruction. Thanks - CCL 14/01/2020

Reply

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) Optima Werkz Pte Ltd ('the third party claimant') of
(Address) 9A Serangoon North Ave 5 (S) 554500 registered owner of
(Vehicle Number) SLG 512Z hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SLG 512Z that was
damaged pursuant to the accident which occurred on 6/6/2019 along Hougang Ave 5
towards Hougang Ave 7 involving vehicle number SBV 39A.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 6 day of June year 2019.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

Tel 68804888
Fax: 63382522

INV NO. : 121903944
INVOICE DATE : 21/06/2019
REF : TP#845
VEH NO. : SLG5112Z
CAR MODEL : SHUTTLE 1.5
CURRENT MILEAGE:
ADVISOR : ONG HOCK KONG
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
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Remarks: DOA: 06/06/2019 @ 1320 HRS
CLAIMANT: OPTIMA WERKZ PTE LTD
TP VEHICLE: SBV39A

Singapore Dollars: Five Thousand Eighty-Eight And Cent Twenty-Four Only

Name: _____

NRIC No.: _____

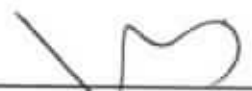
Signature: _____

SUB TOTAL	SGD	4,755.36
GST 7.00%	SGD	332.88
GRAND TOTAL	SGD	<u>5,088.24</u>

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

for Optima Werkz Pte Ltd


AUTHORISED SIGNATURE(S)

Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

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INV NO. : 121903944
INVOICE DATE : 21/06/2019
REF : TP#845
VEH NO. : SLG5112Z
CAR MODEL : SHUTTLE 1.5
CURRENT MILEAGE:
ADVISOR : ONG HOCK KONG
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
FRONT DOOR RH	1	PCS	627.20	627.20
FRONT DOOR HANDLE RH	1	PCS	166.40	166.40
FRONT DOOR GLASS OUTER MOULDING RH	1	PCS	70.24	70.24
FRONT DOOR PILLAR BLACK TAPE RH	1	PCS	43.68	43.68
REAR DOOR RH	1	PCS	627.20	627.20
REAR DOOR PILLAR BLACK TAPE RH	1	PCS	20.32	20.32
REAR BUMPER	1	PCS	725.44	725.44
SIDE SKIRT RH	1	PCS	397.84	397.84
REAR WHEEL COVER RH	1	PCS	117.04	117.04
REAR BUMPER CLIP	1	PCS	50.00	50.00
SIDE SKIRT RH CLIP	1	PCS	60.00	60.00
LABOUR CHARGES TO REMOVE, RELACE, REPAIR & READJUST FRONT DOOR RH, REAR DOOR RH, REAR FENDER RH, SIDE SKIRT RH & ACCIDENT AREARS	1	JOB	600.00	600.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS & FURNISHING MATERIAL	1	JOB	1,000.00	1,000.00
TO TUFF KOTE / ANTI-RUST	1	JOB	60.00	60.00
TO DISMANTLE & REPLACED FRONT RH DOOR & REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION	1	JOB	120.00	120.00
TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC	1	JOB	50.00	50.00
TO CHECK WIRING, CENTRAL LOCKING & ELECTEICAL SYSTEM ETC	1	JOB	20.00	20.00

« Pls maintain at \$4350.

Type

🔔 Question

Message

The previous offer was more than fair and reasonable. Pls maintain.

Reply

Our Ref : SLG5112Z / TP#845
Your Ref : SBV39A

WITHOUT PREJUDICE

Date : 25 June 2019

AXA INSURANCE PTE LTD
No.8 Shenton Way
#27-01/02 AXA Tower
Singapore 068811
Attention: Motor Claims Department

**ACCIDENT INVOLVING SLG5112Z & SBV39A ON 06/06/2019
ALONG HOUGANG AVE 5 TOWARDS HOUGANG AVE 7**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$5,088.24
- Loss of Rentals (incl. of GST)	S\$ 963.00 (\$192.60 X 5 days)
- LTA/GIA Search fee	S\$ 2.00
Grand Total	<u>S\$6,053.24</u>

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19010183/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 27-02-2020



ATTN:PETER

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBV 39A	Veh. Inspected	SLG 5112Z
Policy No.	GA470028	Coverage (\$)	0.00
Claim No.	S9M01PYH	Excess (\$)	0.00
Assign From		Assign Date	10/06/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA SHUTTLE (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	GK81007481	Colour	METALLIC BLACK
Odometer	52543	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	HANKOOK	8 mm
L/H Front Tyre	185/60 R15	HANKOOK	8 mm
R/H Rear Tyre	185/60 R15	YOKOHAMA	5 mm
L/H Rear Tyre	185/60 R15	YOKOHAMA	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/06/2019	Inspection Date	10/06/2019
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 5112Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT DOOR RH (CONSISTENT)	BENT	906.80	784.00
1	FRONT DOOR HANDLE RH (CONSISTENT)	DENTED	409.50	208.00
1	FRONT DOOR GLASS OUTER MOULDING RH (CONSISTENT)	BUCKLED	87.80	87.80
1	FRONT DOOR PILLAR BLACK TAPE RH (CONSISTENT)	NECESSARY	54.60	54.60
1	FRONT DOOR KEY SWITCH COVER RH (CONSISTENT)	SERVICEABLE	37.10	-
1	REAR DOOR RH (CONSISTENT)	BENT	838.60	784.00
1	REAR DOOR WEATHERSTRIP RH (CONSISTENT)	SERVICEABLE	84.60	-
1	REAR DOOR PILLAR BLACK TAPE RH (CONSISTENT)	NECESSARY	25.40	25.40
1	REAR BUMPER (CONSISTENT)	BUCKLED	906.80	906.80
1	SIDE SKIRT RH (CONSISTENT)	DENTED / DISTORTED	497.30	497.30
1	REAR WHEEL COVER RH (CONSISTENT)	DENTED	146.30	146.30
1	REAR WHEEL BEARING RH (CONSISTENT)	NOT NECESSARY	380.30	-
1	FRONT POWER WINDOW REGULATOR WITH MOTOR RH (CONSISTENT)	SERVICEABLE	468.00	-
1	REAR POWER WINDOW REGULATOR WITH MOTOR RH (CONSISTENT)	SERVICEABLE	243.80	-
1	FRONT DOOR LOCK RH (CONSISTENT)	TO REPAIR SEE LABOUR	351.00	-
1	REAR FENDER RH (CONSISTENT) (NPA)	TO REPAIR SEE LABOUR	-	-
LESS 20% DISCOUNT			-1,087.58	-698.84
			4,350.32	2,795.36
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	SET SIDE SKIRT RH CLIP (SN) (CONSISTENT)	NECESSARY	60.00	60.00
1	SET FRONT & REAR DOOR PANEL LINING CLIP (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			160.00	110.00

Report Ref No. CC4/ASM19010183/Kga3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	LABOUR CHARGES TO REMOVE ,RELACE ,REPAIR & READJUST FRONT DOOR RH ,REAR DOOR RH ,REAR FENDER RH ,SIDE SKIRT RH & ACCIDENT AREAS.INCLUSIVE OF THE REPAIR OF FRONT DOOR LOCK RH AND REAR FENDER RH .		1,000.00	600.00
	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS & FURNISHING MATERIAL.		1,300.00	1,000.00
	TO TUFF KOTE/ANTI -RUST.		130.00	60.00
	TO DISMANTLE & REPLACED FRONT RH DOOR & REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION .		150.00	120.00
	TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC.		50.00	50.00
	TO CHECK FRONT & REAR DOOR WATER LEAKAGE TEST.	NOT NECESSARY	50.00	-
	TO CHECK WIRING ,CENTRAL LOCKING & ELECTRICAL SYSTEM & ETC.		80.00	20.00
	TO REMOVE & REPLACE ,REAR RH WHEEL HUB & BEARING & ETC BACK TO PROPER OPERATIONS.	NOT NECESSARY	100.00	-
			2,860.00	1,850.00
	GRAND TOTAL		7,370.32	4,755.36
RECOMMENDED COST OF REPAIRS				4,755.36

Report Ref No. CC4/ASM19010183/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim	SYNDIPIYH
Reference	CC4/ASM19010183/Kga242 
Loss Date	6 June 2019
Report Date	10 Jun 2019 9:12:00 AM
Request Date	10 June 2019
Due Date	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Expense

Vehicle Information	
Incident Vehicle Registration #	SLG5112Z
Make	TPWD HONDA
Model	SHUTTLE-1.5 G (A)
Service Address	
...	

Primary Contact/Insured	
THAM SOOK CHENG	
62 TOH TUCK ROAD, #04-02, 596724, Singapore	
98168688	

Claim Handler	
WANG Peter	
peter.wang@axa.com.sg	

Additional Instructions

- 1
- MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
LKKInvoice1 (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
GUA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
MAG.png	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 November 2019
OI COUNTER CLAIM DOC.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 August 2019
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 August 2019
PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 August 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 August 2019
MANDATE IA DO 0608 2019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 LKX RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 August 2019
 01SBV 39A EMAIL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 July 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	11 June 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	11 June 2019
 SBV39A INSD GUA REPORT.PDF	Reports & Statement	GUA Report	DHAKAL Raghav	10 June 2019
 SLGS1122 TP GUA REPORT.PDF	Reports & Statement	GUA Report	DHAKAL Raghav	10 June 2019
 TP PRI FROM WORKSHOP.maj	Letters and Correspondence	Workshop	DHAKAL Raghav	10 June 2019