

ASS. REC. BY:

REF: (S) CT1 190 101821

d3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Tan Kah Leong

of CT1

Date/Time: 10.6.19 14:49PM

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMF 8439E

Insured: GBJ 5221

at Workshop m/s Borneo Motor

Tel: 6631868 / 98476209

of 17 ubi road #

Policy No: DMCRSV184021800

Claim No: SM 190 2023 06102

Sum Insured:

Excess:

Make of Veh:

D.O.A. 6.6.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10.6.19 3.07PM

Person Contacted: Sam

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SMF 8439E - X
	GBJ 5221 - X
14/6/19	3.31PM Email Sam to check the arrangement.
20/11/19	3.32PM Re-email Sam to check the arrangement.
9/3/2020	owner already private settle - called and confirmed with Sam. <i>Celia</i> 9/3/2020
	Reverted through email and messenger.

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 9 March 2020 4:28 PM
To: 'Tan Kah Leong'; 'assignments'
Cc: 'SUR'
Subject: CLOSE FILE FOR SMF 8439E- SNM19D202506C02

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner already private settled.

No survey was done for this case.

we will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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www.avg.com

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This mail is associated with :

***SMF8439E (SNM19D202506C02)**
[GBJ522J]

TP
JOHNSON KHOO
Jun 6 2019 12:00PM

Borneo Motors (S) Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 09/03/2020 16:29 PM.
To KahLeong.Tan@sg.cntalping.com
Subject SMF8439E

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner already private settled.

No survey was done for this case.

we will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jun 2019		10 Jun 2019 14:49 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:									
Main Claimant:		JOHNSON KHOO, ID: S7732996Z							
Vehicle Reg. No.:		SMF8439E	Date of Loss:	06/06/2019 12:00 - :59					
Claim Type:		TP / SNM19D202506C02	Policy/Cover Note No.:	DMCVSN1840211800					
Vehicle Reg. No. (Insured):		GBJ522J	Policy No. (Claimant):						
		Excess:	S\$350.00						
Repairer:		Borneo Motors (S) Pte Ltd (Ubi) 17 Ubi Road 4, 408611 Ubi - Tel: 6631 1868							
Handling Insurer:		China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 19/06/2019]							
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case.									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 10 June 2019 9:39 AM
To: Ashlyn Chng; assignments
Cc: Suraidah B Saidi PTCBC
Subject: RE: Direct Settlement (SM) - Accident involving SMF8439EL & GBJ522J DOA 06/06/2019

WITHOUT PREJUDICE

Dear Ashlyn,

We refer to your email of 10.06.2019.

We will be assigning M/LKK. Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]
Sent: Monday, 10 June, 2019 9:09 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (SM) - Accident involving SMF8439EL & GBJ522J DOA 06/06/2019

Dear Kah Leong,

We would like to choose **MARCUS CHUA** to conduct the assessment. Please revert with your insured liability.

Thank you.

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre

Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 10 June 2019 8:44 AM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (SM) - Accident involving SMF8439EL & GBJ522J DOA 06/06/2019

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Without Prejudice

Dear Ashlyn,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
LOW SAR HUEI
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
HONG FOOK CHOY
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI
Sent: Friday, 7 June, 2019 10:50 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Ashlyn.Chng@inchcape.com.sg;
SuraidahB.Saidi@inchcape.com.sg
Cc: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: FW: Direct Settlement (SM) - Accident involving SMF8439EL & GBJ522J DOA 06/06/2019

Dear Kah Leong,

Please conduct PRS – TP: SMF8439E (SNM19D202506) soonest possible.
File with OIC – Kah Leong - 63896193

From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]
Sent: Friday, 7 June 2019 10:29 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: Direct Settlement (SM) - Accident involving SMF8439EL & GBJ522J DOA 06/06/2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBJ522J** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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