



Insured Vehicle No.

FBK 7555m

Claim No.:

9900101

Name of Insured

Lay Chee Wee

Policy No.:

Insured Tel No.

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

31/6/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SMB 7536U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Estee Performance



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SMB 7536U, x, FBK 7555m - x

STAGE

DATE / PIC

21/6/19

Informed OI on TP claim

10/9/19

DS form sent

29/9/19

File -> note to close

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 21/6/19 - 29/9/19 - on

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2776.26

Loss of Rental (LOR):

S\$

257.60

( 3 days)

x \$ 79

Loss of Use (LOU):

S\$

-

( \$

x

days)

Loss of Income (LOI):

S\$

-

( \$

x

days)

LOR only

☒

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

350.00

Total:

S\$

3020.71

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3020.71

Name 1:

Estee Performance Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if I.A.)

S\$

-

Name 3:

USE REC. BY:

REF: Adt /

10/8/19

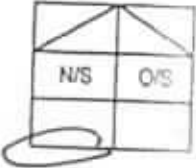
Kennerh

# ASSIGNMENT

From \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 CO. WS / TP RES / OD RES / EVA / INV / MV  
 Technical Vehicle No: \_\_\_\_\_  
 at Workshop n/s Estam  
 or: \_\_\_\_\_  
 Reason: \_\_\_\_\_  
 P. 30 M. \_\_\_\_\_  
 Certificate: \_\_\_\_\_  
 Submitted: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Owner's Record)  
 Name of work: \_\_\_\_\_

(Party Condition)

Remarks: The veh had commenced its repair at the time of inspection.



Balance Market Value: 8876  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA Life Good: \_\_\_\_\_ Consistent? : Yes or No  
 Estimated: 03 days Rep.: Yes or No  
 Lump sum: 1-B1 % 3 Val: Yes or No

CA : RTV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date: \_\_\_\_\_ Action / Instruction

File pass to

Veh No: SME 75364 Yr Regn: 10, 18  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Toy Prius c.c. 1787  
 Colour: M. Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 49278 T/Radio: Insured / Std / NI / NA  
 Eng No: \_\_\_\_\_  
 C/No: 8VW50 8086295  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modl: Nil / S/Rlm / STD A/Rlm or  
 Tyre Size: F: Toyota 195/65R15  
 R: Revelo  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal: 8 mm R/Bal: 6 mm  
 L/Bal: 8 mm L/Bal: 6 mm  
 D.O.A. 3/6/19 D.O.I. 10/6/19  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
None N/S  
 The UIC / Chassis frame / Body Structure affected due to collision.

PIP \$ 2594.64 (Rat \$ 5032.20/664)

Date/T: \_\_\_\_\_

☐ : Prel. Report  
☐ : Final Report

1) \_\_\_\_\_  
 Date/T: \_\_\_\_\_

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trlp: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$)  
☐ : Interview (\$)  
☐ : Tech Invs (\$)  
☐ : Weekend (\$)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_  
 \$ - RS. \$  
 Fuel: \_\_\_\_\_  
 Others: \_\_\_\_\_

TOTAL

Report Fee: \_\_\_\_\_

Lump: \_\_\_\_\_

(e) Signature of surveyor: Le Date: 10/6/19



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

## Spare Parts

Vehicle No. : SME 7536 U  
Make & Model : TOYOTA PRIUS  
Chassis No : ZVW508086295

Submit By : SERENGE  
Year Manufacture : 2018  
Engine No. :

## Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear bumper <i>Bu</i>	1	\$497.50		✓
2	Rear bumper clip <i>cl</i>	10	\$40.00		✓
3	Rear bumper side retainer LH <i>sup</i>	1	\$112.70		X
4	Rear bumper side retainer RH <i>sh</i>	1	\$112.70		X
5	Rear bumper reinforcement <i>mp</i>	1	\$398.90		X
6	Rear bumper lower garnish centre <i>od/cm</i>	1	\$582.60		✓
7	Rear bumper lower garnish LH <i>su</i>	1	\$149.70		X
8	Rear bumper tow cover <i>sh</i>	1	\$31.70		X
9	Rear bumper under cover <i>sh</i>	1	\$355.20		X
10	Rear bumper under cover LH <i>sh</i>	1	\$187.60		X
11	Rear bumper under cover clip <i>va</i>	4	\$14.00		X
12	Tail lamp LH - UPPER <i>su</i>	1	\$498.75		✓
13	Tail lamp LH - LOWER <i>cm</i>	1	\$511.60		✓
14	Tail door <i>R</i>	1	\$1,122.50		X
15	Tail door emblem <i>sh</i>	1	\$61.70		✓
16	Wording "PRIUS" <i>sh</i>	1	\$51.90		✓
17	Wording "HYBRID" <i>sh</i>	1	\$55.47		✓
18	Tail door hinge LH <i>R</i>	1	\$87.60		X
19	Tail door hinge RH <i>R</i>	1	\$87.60		X
20	Tail door plate garnish <i>sh</i>	1	\$782.50		X
21	Tail door inner trim <i>sh</i>	1	\$278.90		X
22	Tail door inner trim clip <i>va</i>	10	\$28.00		X
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



## ESTEEM PERFORMANCE PTE LTD

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### Labour

Vehicle No. : **SME 7536 U** Submit By : **SERENCE**  
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, TAIL DOOR PLATE GARNISH, SPARE TYRE COMPARTMENT)	\$1,200.00	300
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, TAIL DOOR PLATE GARNISH, SPARE TYRE COMPARTMENT)	\$1,200.00	500
3	To tuff coat. ~	\$100.00	X
4	TO Check wiring	\$50.00	20
5	To transfer boot mechanism to new boot ~	\$120.00	X
6	To conduct water leakage tests to ensure proper air and sealing ~	\$120.00	X
7	To remove & refit reverse sensor	\$150.00	50
8	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. ~	\$150.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

## ◀ Service Request Details

Claim

S9M01PLT

Reference

None 

Loss Date

3 June 2019

Report Date

10 Jun 2019 9:35:00 AM

Request Date

10 June 2019

Due Date

17 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Jenny

T: 10:44a.m

V: In

E: ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SME7536U

PRIVACY

PRIUS

## Service Address

...

## Primary Contact/Insured

TAY CHEE WEE

BLK 522A TAMPINES CENTRAL 7, #06-05, 521522, Singapore

91466221

VINZTAY@YAHOO.COM.SG

## Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

10/6/19 10:10 AM

FROM

WANG Peter

SUBJECT

Liability clear - pls proceed DS with quantum to be reviewed

BODY



**Catherine Chong (LKK Auto)**

---

**From:** serence ctc <serence@esteemperf.com.sg>  
**Sent:** Saturday, 8 June, 2019 11:35 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** REQUEST FOR PRI SURVEY SME7536U  
**Attachments:** 20190608113407700.pdf; SME 7536 U.pdf

**Categories:** Raghav

Dear Sir / Madam,

**Accident involving SME7536U & FBK7555M on 03.06.2019**

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES  
(NIMA)**

We act for Esteem Leasing Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SME 7536 U.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive Singapore 575718

Tel : 6566 2112 / 6753 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

**We are prefer LKK to survey the car.**

Thank you



Freundliche Grüße / Best Regards

**Serence Chee**

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6566 2112

E: [serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)



5033 Ang Mo Kio Industrial Park 2 #01-259  
(Head Office)  
385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



## Hsiao Tong (LKKAuto)

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Wednesday, 21 August 2019 12:02 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** coleen kwok; serence ctc; Admin A; jenny chong  
**Subject:** LOD SME7536U - AXA  
**Attachments:** 20190821120250363.pdf

Dear Hsiao Tong,

**Accident involving SME7536U & FBK7555M on 03.06.2019.**

We refer to the above matter.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)





## <TP - Mandate IA> - S9M01PLT [ACCIDENT INVOLVING FBK 7555M(OI) & SME 7536U(TP) ON 03/06/2019]

Type

🔗 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,020.71(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction, Hsiao Tong - 4-Sep-19

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 4/9/2019

### Survey Details:

Date of loss	3-Jun-19
Date of appointment	10-Jun-19
Date of survey	10-Jun-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SME7536U
Make and Model	TOYOTA PRIUS HYBRID 1.8S A
Date of registration	15-Oct-18
Parf Rebate	
Market Value	\$ 87,000.00
Parf Rebate	\$ 38,134.00
Nett Loss	\$ 48,866.00

### Repair details:

Initial Estimate	7,626.84
------------------	----------

### Proposed/Revised repair cost:

Parts	\$ 1,724.64
Check items (estimate)	
Labour	\$ 870.00
<b>Total</b>	<b>\$ 2,594.64</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	3.0
---------------------------	-----



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	2,776.26
Loss of use		NIL no. of days
Loss of rental	\$	237.00 (3days x \$79.00)
Loss of income		NIL no. of days
LTA search fees	\$	7.45
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>3,020.71</b>

## Hsiao Tong (LKKAUTO)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 5 September 2019 1:20 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: New message for service request 120546, vehicle number SME7536U

5/9/19 12:20 PM      \*\*\*      Pls proceed DS with quantum as proposed - WANG Peter

-----Original Message-----

**From:** peter.wang@axa.com.sg <peter.wang@axa.com.sg>  
**Sent:** Thursday, 5 September, 2019 12:20 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 120546, vehicle number SME7536U

AXA Insurance has sent you a message for claim number S9M01PLT.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 10 September 2019 10:34 AM  
**To:** Carmen Lim  
**Cc:** coleen kwok; serence ctc; Admin A; jenny chong  
**Subject:** RE: LOD SME7536U - AXA //LKK REF: CC4/ASM19010180/Kpa3  
**Attachments:** EXPRESS SETTLEMENT FORM\_SME7536U.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$2,776.26
2. Loss of Rental (3days x \$79.00)	\$ 237.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$3,020.71</b>

Please duly sign the document enclosed and return to us (LKK) for our necessary action.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carmen Lim <carmen@esteemperf.com.sg>

**Sent:** Wednesday, 21 August 2019 12:02 PM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Cc:** coleen kwok <coleen21@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>; jenny chong <jenny@esteemperf.com.sg>

**Subject:** LOD SME7536U - AXA

Dear Hsiao Tong,

**Accident involving SME7536U & FBK7555M on 03.06.2019.**

We refer to the above matter.

Kindly let us have your offer asap.

Thank you

Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)







## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Your Ref: FBK 7555 M  
Our Ref: SME 7536 U

Date: 20-08-19

AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

RE : ACCIDENT INVOLVING SME 7536 U & FBK 7555 M  
ACCIDENT DATE 03.06.2019  
ACCIDENT ALONG RIVERVALE DRIVE

We are the workshop for the owner of motor vehicle no : SME 7536 U which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured FBK 7555 M we are submitting these claims for your consideration.

1	Cost of repair	S \$	2,776.26
2	Loss of rental <u>3</u> days @ \$ <u>79</u> / day	S \$	237.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>3,020.71</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*  
Claims Executive  
Email : [carmen@esteempert.com.sg](mailto:carmen@esteempert.com.sg)



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vcom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: FBK7555M  
Claim Type: Third Party  
Accident Date: 03/06/2019  
TP Veh Reg No: FBK7555M

Claim No: CER1301597  
Final No: CIV1302089  
Date: 20 Jul 2019  
Policy No:  
Veh Reg No: SME7536U  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8S A  
Chassis No: ZVW508086295  
Engine No: 2ZR2B20526  
Reg. Date: 15/10/2018

## Tax Invoice to Vehicle No :SME7536U

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	2,594.64	
		2,594.64	2,594.64
Total			S\$ 2,594.64
Add GST @ 7%			181.62
Total Amount Payable			<u>S\$ 2,776.26</u>

TOTAL: SINGAPORE DOLLAR TWO THOUSAND SEVEN HUNDRED SEVENTY SIX AND CENTS TWENTY SIX ONLY

The above vehicle was surveyed by KENNETH on 10/06/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



21 June, 2019

**TAY CHEE WEE**  
BLK 522A TAMPINES CENTRAL 7  
#06-05  
SINGAPORE 521522

Dear Sir/Mdm,

OUR REF : CC4/ASM19010180/Kpa3  
YOUR REF : FBK7555M  
**ACCIDENT INVOLVING FBK7555M & SME7536U ALONG RIVERVALE DRIVE ON  
03/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **Esteem Performance Pte Ltd** acting on behalf of the owner of **SME7536U** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Jimmy  
Case Handler  
DID: 6841 2928  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SME 7536 U & FBK 7555 M  
ALONG RIVERVALE DRIVE ON 03.06.2019 @ 20:55

I, ESTEEM LEASING PTE LTD Nric No. 201807215D  
of BLK 5033 ANG MO KIO IND PARK 2 #01-259 SINGAPORE 569536

Owner of motor vehicle no. SME 7536 U do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner

A handwritten signature in black ink is written over a circular stamp. The stamp contains the text "ESTEEM LEASING PTE LTD" around the perimeter.



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FBK 7555M (Insd veh)	Model: Toyota Prius (1798cc)
	SME 7536U (TP veh)	
Date of Accident/ Time:	03/08/2019	

Repair Estimate	:\$	8,160.72	
Final Repair Cost 9w/GST	:\$	2,776.26	
Loss of Use	:\$	-	days at \$ per day
Rental (if any)	:\$	237.00	3 days at \$79.00 per day
LTA / GIA Search Fee	:\$	7.45	
Others:	:\$	-	
	:\$		
Final Settlement Sum	:\$	3,020.71	

Payee Name : ESTEEM PERFORMANCE PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 27
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to sign and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Carmen Tan

Date: 13.09.2019



Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Sevane Chel

Date: 13.09.19

Signature of AXA's surveyor/representative:

Name of AXA's surveyor / Representative:

Date: 20/9/2019



KSC

**VEHICLE RENTAL CONTRACT**  
**NO: ELPL2018/00000**

CONTRACT IS MADE ON THE 7, Sept, 2018

Between

Name: Kho Wei Hsien  
 (NRIC/ Registration No. S1762395H)

Having a Correspondence address at:

Blk 213A Compassvale lane  
#10-252 Singapore 541213

TEL: 9833 8055

[ 15/10/2018 ]

BY: Balance Deposit \$100-cash

Hereinafter known as the "HIRER" of one part

And

**ESTEEM LEASING PTE. LTD.**  
 (Registration No. 201807215D)

Having an address at:

8 KAKI BUKIT AVENUE 4  
#02-42  
PREMIER @ KAKI BUKIT  
SINGAPORE (415875)

Hereinafter known as the "OWNER" of one part

Vehicle

Make & Model: Toyota Prius 1.8SRegistration Number: SME 75364

Hereinafter known as the "VEHICLE" of one part

REMARK:

DOWNTIME: (14 days)PETROL VOUCHER: \$1200.00Signature: Edmund

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Company's Stamp: \_\_\_\_\_

## 1. TERMS OF RENTAL.

- 1.1 The OWNER will let and the HIRER will take on hire upon the terms and conditions the VEHICLE.
- 1.2 The contract is for a fixed period of 12 mths commencing from this date 15/10/18.
- 1.3 For extension of lease/rental term, confirmation for the extension shall be endorsed by HIRER on the annex A subjected to the OWNER's approval and asset availability.

## 2. PAYMENT OF RENTAL

- 2.1 The rental rate is \$79/- per day, with interest-free security deposit of \$S 1000-00 refundable upon completion of the contract period and return of vehicle in fit and proper condition.
- 2.2 The HIRER shall pay the OWNER the full rental rate and the interest-free security deposit upon the collection of the VEHICLE.
- 2.3 The HIRER shall pay the OWNER all charges relating to the rental of the VEHICLE, together with any additional amount that may be due at the end of the rental. Where the HIRER is a company, the HIRER shall be jointly and severally liable with the owners of the business/company.
- 2.4 First reminder will be sent on the 3<sup>rd</sup> day after due date with no penalty incurred.  
OWNER will charge a late payment penalty of a daily increment of 5% interest on weekly principal amount in lapse until the full payment of all overdue amounts is collected or letter of demand will be issue
- 2.5 The HIRER will pay the OWNER on demand; expenses for collection or repossession, including court fees and reasonable attorney's fees, incurred by OWNER in pursuing claims against HIRER.

## 3. TERMINATION OF RENTAL.

- 3.1 This Contract shall terminate if the HIRER is in breach of any of his or her obligations under this Contract.
- 3.2 This Contract shall terminate if the HIRER is facing or awaiting bankruptcy proceedings.
- 3.3 Should the HIRER terminate the Contract prematurely, the HIRER will be liable to pay the OWNER the balance of the unused period during the fixed term, including all rentals due and unpaid (including interest) at the date of termination. The interest-free security deposit will be forfeited. Section 2.5 will apply when applicable.
- 3.4 The OWNER reserves the right to terminate the Contract at any time for breach of Clause 5.4 or default under Clause 2. In which case, Clause 2.5 shall apply and the interest-free security deposit will be forfeited.
- 3.5 Upon termination of the Contract, the HIRER shall return the VEHICLE and all its accessories, tools and documents as stated in Section 4.

## 4. VEHICLE CONDITION AND RETURN

- 4.1 VEHICLE is delivered to the HIRER in good condition. The HIRER agrees to return the VEHICLE in the same working condition with no unauthorized repair (except ordinary wear and tear) to the OWNER and on the date specified (or sooner, if demanded by OWNER) with the fuel level as per commencement date of rental.
- 4.2 OWNER shall be responsible for reasonable maintenance and repair only, as per recommended by the manufacture or appointed workshop. OWNER shall also change worn or bald tyres when necessary. HIRER shall be responsible for punctured or cracked tyres due to negligence. HIRER shall also be responsible for suitable tyre pressure and similar, basic maintenance like radiator water/oil level. HIRER will inform OWNER immediately when vehicle due for servicing/maintenance.
- 4.3 HIRER shall not fix any accessories to or modify the VEHICLE in any way without prior written consent of the OWNER and prior to the expiry or termination hereof to remove any approved accessories and to reinstate the VEHICLE to its former conditions at all costs of the HIRER. HIRER shall not remove or deface any label marks or indicia affixed to the VEHICLE.
- 4.4 In the event of accidental damage to the VEHICLE or if the VEHICLE is returned in an unsatisfactory condition, all charges for repair, damage cost, servicing and/or restoration works to its original condition will be imposed to the HIRER.
- 4.5 If the VEHICLE is lost/theft due to negligence, accidental total loss or confiscated for illegal acts by government authority during the rental period and while in the possession of the HIRER/Driver, the HIRER shall pay OWNER the full cost of the VEHICLE or the cost of obtaining a replacement vehicle as well as compensation to OWNER for the loss of use of such vehicle for the period required to obtain the replacement vehicle.

Sd/mand



- 4.6 The "loss of use" shall be the charges of rental rate as agreed by the HIRER in this agreement. Section 2.5 will apply when applicable.
5. **AUTHORIZED AND PROHIBITED USE**
- 5.1 The VEHICLE can only be driven by the HIRER or by the person whom have been expressly authorized. HIRER shall also inform OWNER of any changes of Driver/s and/or authorized person without delay. Failure to do so, OWNER shall not be responsible: (a) for the incorrect furnishment of particulars for traffic offences; (b) declined coverage of motor insurance.
- 5.2 The HIRER (and authorized Driver/s) will be liable for the policy excess for all damage/s and claims incurred during the rental contractual period.
- 5.3 For Passenger vehicles, HIRER (and authorized Driver/s) must be more ~~than 22 years of age and below 69 years of age~~, the first S\$ 1,200 (Section I) & S\$ 1,200 (Section II) will be charged for Singapore use only. HIRER has to inform OWNER should the VEHICLE require to be used in Malaysia, an additional excess of S\$ 3000 (Section I) & S\$ 3000 (Section II) will be charged for Malaysia use. Towing in Malaysia shall be at the hirer's own expense. **Take Note that our policy does not cover any driver who is below 22 years old or with less than 2 years driving experience.**
- 5.4 The VEHICLE must NOT be used;
- (a) for testing or racing or for illegal purposes whether in connection with theft, drug peddling or trafficking, smuggling of goods or any other criminal activities.
  - (b) in abusive, careless reckless or negligent manner;
  - (c) by anyone under the influence of alcohol, intoxicants, medication or drugs which will affect the ability to drive or operate the VEHICLE;
  - (d) to carry chemicals and goods that are improperly packed or contain offensive smelling or contaminated or hazardous or flammable products;
  - (e) by anyone whom OWNER has been given a false name, age, address or other information.
6. **LIABILITY INSURANCE**
- 6.1 The Hirer or authorized driver(s) shall report all accidents involving the said vehicle to the Owner immediately and should there be bodily injuries also to the police not later than 24 hours after the accident and will also deliver to OWNER every summon, complaint or paper of any kind received by HIRER and authorized Driver in any way relating to any accident involving the VEHICLE while rented under this Agreement.
- 6.2 The HIRER (and authorized Driver/s) will not aid or encourage the filing of any claim by any third party claimant or admit liability as a result of any accident and will cooperate fully with OWNER and its insurer in the investigation and defense of any claim or lawsuit. All repairs must be carried out by OWNER or its insurer's authorized workshop unless with prior approval by OWNER.
- 6.3 Coverage does NOT apply to:
- (a) injury to or destruction of property owned by, rented to, in charge of or transported by the HIRER;
  - (b) any liability of any nature whatsoever of a driver who is not an Authorized Driver; an accident which occurs while Vehicle is violation of Section 5;
  - (c) any Authorized Driver who has been rejected insurance coverage by any insurance company.
  - (d) Failure to comply point 5 and 6 shall result in hirer / driver bearing full responsibility of any claims or lawsuits.
7. **CHANGE OF VEHICLE**
- 7.1 If for any reason, the VEHICLE or any vehicle ordered by the HIRER prior to the commencement of the period of rental is not available at the time of commencement, OWNER shall have the right to replace the vehicle with an alternative vehicle of the similar type, seating capacity and performance but not necessarily with the same make and model.

Salman

- 7.2 For the purposes of servicing or repair to be carried out by OWNER, OWNER will substitute the VEHICLE with another vehicle but not necessarily with one of the same make and model. This replacement is variable at OWNER'S discretion.

#### 8. HIRER'S COVENANT

The HIRER agrees with OWNER as follows:

- (a) To operate or cause the VEHICLE to be operated at all times during the terms hereof by qualified drivers having valid and current license;
- (b) NOT make or permit to be made any repairs or adjustments to the VEHICLE but shall promptly notify the OWNER of all cases of breakdown or damage.
- (c) To pay for all fines and penalties in respect of arising out of the use of the VEHICLE that may be imposed by any authority in relation to traffic offences.
- (d) To inform OWNER when VEHICLE is due for servicing and servicing shall only be done at OWNER appointed workshop.
- (e) To constantly check and maintain VEHICLE engine oil and radiator level and to inform OWNER immediately of any malfunction of VEHICLE.
- (c) The Hirer shall not abandon the said vehicle without adequate provisions for safeguarding and security the same time.
- (f) Failure to comply with any term(s) or condition(s) of this vehicle rental contract will render the Hirer liable for all costs, third party claims or lawsuit. The Owner shall not be liable for any cost, claims or lawsuit.

#### 9.

#### ACCEPTANCE OF RENTAL

IN WITNESS WHERE OF the parties hereto having set their respective hands and seals and of the day and year first above written.

#### 10.

Signed by the OWNER  
**ESTEEM LEASING PTE. LTD.**  
 8 KAKI BUKIT AVENUE 4  
 #02-42  
 PREMIER @ KAKI BUKIT  
 SINGAPORE (415875)  
 (Registration No. 201807215D)

)  
)  
)  
)  
)  
)  
)  
)



Signed by the HIRER  
 Name : \_\_\_\_\_  
 (NRIC/Registration No. \_\_\_\_\_)  
 Company's Stamp  
 (if applicable)

)  
)  
)  
)

*Handwritten signature*

Signature of personal guarantor )  
Name of guarantor )  
I/C No: )  
Address )

Signature of Witness )  
Name )  
I/C No: )  
Address )

11. **PAYMENT**

**Company Holder : ESTEEM LEASING PTE LTD**  
**Account Number : 042-1110-3960**  
**Bank : MAYBANK(MALAYAN BANKING BERHAD)**

**OR**

**BANK: UNITED OVERSEAS BANK (UOB)**  
**Account Number : 042-1110-3960**

*Samud*

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Jun 2019 / 10:26:21

Receipt Date/Time : 08 Jun 2019 / 10:28:20

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-190608-000390

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - FBK7555M  
As at 03 Jun 2019/20:55:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - FBK7555M

Enquiry Fee

20190808102546125568

7.00	0.49	7.49
------	------	------

Sub-Total	7.00	0.49	7.49
-----------	------	------	------

Total Before Rounding	7.00	0.49	7.49
-----------------------	------	------	------

Rounding Difference			0.04
---------------------	--	--	------

Total Amount Payable			7.45
----------------------	--	--	------

Paid By

xxxxxxxxxxxx5823

Credit Card: Visa  
/MasterCard

7.45

Total			7.45
-------	--	--	------

Cash Change			0.00
-------------	--	--	------

Tendered Amount			7.45
-----------------	--	--	------

Excess Refundable Amount			0.00
--------------------------	--	--	------

THANK YOU AND HAVE A NICE DAY!


Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19010180/Kpa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER			Date : 04-10-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	FBK 7555M	Veh. Inspected	SME 7536U	
Policy No.	P1718398	Coverage (\$)	0.00	
Claim No.	S9M01PLT	Excess (\$)	0.00	
Assign From		Assign Date	10/06/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS (A)	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	ZVW508086295	Colour	METALLIC SILVER	
Odometer	49278	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	TOYO	8 mm	
L/H Front Tyre	195/65 R15	TOYO	8 mm	
R/H Rear Tyre	195/65 R15	TOYO	6 mm	
L/H Rear Tyre	195/65 R15	TOYO	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	03/06/2019	Inspection Date	10/06/2019	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			<b>3 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SME 7536U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	BUCKLED	497.50	497.50
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	SERVICEABLE	112.70	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	112.70	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	398.90	-
1	REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	DENTED / CRACKED	582.60	582.60
1	REAR BUMPER LOWER GARNISH LH (CONSISTENT)	SERVICEABLE	149.70	-
1	REAR BUMPER TOW COVER (CONSISTENT)	SERVICEABLE	31.70	-
1	REAR BUMPER UNDER COVER (CONSISTENT)	SERVICEABLE	355.20	-
1	REAR BUMPER UNDER COVER LH (CONSISTENT)	SERVICEABLE	187.60	-
4	REAR BUMPER UNDER COVER CLIP (CONSISTENT)	NOT NECESSARY	14.00	-
1	TAIL LAMP LH-UPPER (CONSISTENT)	CUT	498.75	498.75
1	TAIL LAMP LH-LOWER (CONSISTENT)	CRUMPLED	511.60	511.60
1	TAIL DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	1,122.50	-
1	TAIL DOOR EMBLEM (CONSISTENT)	NECESSARY	61.70	61.70
1	WORDING 'PRIUS' (CONSISTENT)	NECESSARY	51.90	51.90
1	WORDING 'HYBRID' (CONSISTENT)	NECESSARY	55.47	55.47
1	TAIL DOOR HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	87.60	-
1	TAIL DOOR HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	87.60	-
1	TAIL DOOR PLATE GARNISH (CONSISTENT)	SERVICEABLE	782.50	-
1	TAIL DOOR INNER TRIM (CONSISTENT)	SERVICEABLE	278.90	-
10	TAIL DOOR INNER TRIM CLIP (CONSISTENT)	NOT NECESSARY	28.00	-
	LESS 25% DISCOUNT		-1,512.28	-574.88
			4,536.84	1,724.64

Report Ref No. CC4/ASM19010180/Kpa3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	<b>LABOUR</b>			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(REAR BUMPER ,TAILDOOR,END PANEL,TAIL DOOR PLATE GARNISH ,SPARE TYRE COMPARTMENT).INCLUSIVE OF THE REPAIR OF TAIL DOOR ,TAIL DOOR HINGE LH AND TAIL DOOR HINGE RH.		1,200.00	300.00
	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA .(REAR BUMPER ,TAILDOOR ,END PANEL,TAIL DOOR PLATE GARNISH ,SPARE TYRE COMPARTMENT).		1,200.00	500.00
	TO TUFF COAT.	NOT NECESSARY	100.00	-
	TO CHECK WIRING.		50.00	20.00
	TO TRANSFER BOTO MECHANISM TO NEW BOOT .	NOT NECESSARY	120.00	-
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT REVERSE SENSOR .		150.00	50.00
	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
			3,090.00	870.00
<b>GRAND TOTAL</b>			<b>7,626.84</b>	<b>2,594.64</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,594.64</b>

Report Ref No. CC4/ASM19010180/Kpa3q2

*KSC*

KONG SENG CHEONG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S9M01P1T

Reference

CC4/ASM19010180/Kpa3q2

Loss Date

3 June 2019

Report Date

10 Jun 2019 9:35:00 AM

Request Date

10 June 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SME7536U

Make

TPVD TOYOTA

Model

PRIUS

Service Address

Primary Contact/Insured

TAY CHEE WEE  
BLK 522A TAMPINES CENTRAL 7, #04-05, S21522, Singapore  
91466221  
VINZTAY@YAHOO.COM.SG

Claim Handler

WANG Peter  
peter.wang@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Document Type

Document SubType

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

+ Upload Documents			
NAME	TYPE	SUB-TYPE	DATE UPLOADED
LKKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	11 October 2019



NAME RENTAL RECEIPT.pdf	REPORTS / Claim Documents	SUB-TYPE Others	BAK AUTO CONSULTANTS PTE LTD (TP)	DATE 11 October 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
LKKAdjustmentLa (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
TP-Mandate IA dt 040919.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
RENTAL AGREEMENT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
PAIF_COE Initials.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
LTA SEARCH FEE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
LKK RESURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
TP_ESTIMATE-MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP - IA.pdf	Forms / Claim Documents	Assessment	LXX AUTO CONSULTANTS PTE LTD (TP)	18 June 2019
 TP ESTIMATE-MARKED.pdf	Reports & Statement	Estimate / Quotation	LXX AUTO CONSULTANTS PTE LTD (TP)	16 June 2019
 FBK7555AM INSD GUA REPORT.PDF	Reports & Statement	GUA Report	DHAKAL Raghav	10 June 2019
 SME7536U TP GUA REPORT.PDF	Reports & Statement	GUA Report	DHAKAL Raghav	10 June 2019
 TP PRI FROM WORKSHOP.msg	Letters and Correspondence	Workshop	DHAKAL Raghav	10 June 2019