

VC

COMFORTDELGRO ENGINEERING

Our Ref : T 0519/ SH 6761E /KS(st)

Your Ref : _____

Date : 17-Jun-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506949W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

Lonpac Insurance Bhd

300 Beach Road

#17-04 / 07, The Concourse

Singapore 199555

Attn : Motor Claim Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 6761E YOUR INSURED SDE 83L
AND OTHER _____ ON 31.05.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 6761E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SDE 83L we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

- 1 Cost of Repair
- 2 6 days Loss of Rental @ \$ 125.40 per day
- 3 Survey Report Fees (Surveyed by M/s LKK)
- 4 LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing / Medical / Transporation Fees

\$ 871.46

\$ 752.40

\$ -

\$ 7.49

\$ -

\$ -

Sub Total : \$ 1,631.35

HIRER'S CLAIM

- 7 6 days Loss of Income @ \$ 80.00 per days

\$ 480.00

Total Claims: \$ 2,111.35

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs :
 - b) LTA search slip/s of : SJN5240Z
 - c) GIA / Police report/s of : SH 6761E
 - d) Letter of authority from owner / hirer / operator
- () PIR () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scene (x) Downtime/Mileage record

6 pcs.

(x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGTOYOTA PRIUS SH6761E , SDE83L
STEVENS ROAD X BALMORAL RD

ON 31-May-19 18:50

I / We

TOH ENG CHYE

(Hirer) NRIC No.: S1627364C

and/or

(Relief) NRIC No.:

Taxi Number

SH6761E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

03-Jun-2019

Name of Hirer

TOH ENG CHYE

Hirer NRIC

S1627364C

Signature :

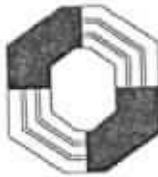


Address

36 LORONG 5 TOA PAYOH #04-337
310036

Contact No.

97839264



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021902
DATE : 02 OCTOBER 2019

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner of SDE 83L the sum of Singapore Dollars One Thousand Eight Hundred Only (\$1,800.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SH 6761E on 31 MAY 2019 along STEVENS ROAD.

I/We hereby agree to indemnify and keep indemnify (ELTRACO HOLDINGS PTE LTD / LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/S COMFORTDELGRO ENGINEERING PTE LTD

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
88 LOYANG DRIVE
SINGAPORE 639955
03/10/19
Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
88 LOYANG DRIVE
SINGAPORE 639955
Name of vehicle owner/Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BRACH ROAD #17-04/07
SINGAPORE SG 199555

CONTACT NO: 62507388

Description : 3P 31.05.19

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0302-2287	PRIG4 GUARD-RRAR BUMPER CENTER	1	552.60	25.00	414.45
SUB-TOTAL			:			414.45

JOB NATURE

0001	L	PANEL BEATING		200.00		200.00
0002	L	SPRAY PAINTING CHARGE		200.00		200.00
SUB-TOTAL			:			400.00

VEHICLE NO
SH 6761K

INV. NO/DATE
91449023 12.06.2019

MAKE
TOYOTA

JOB NO.
305300667

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
25.05.2017

DATE/TIME IN
03.06.2019 09:40

CHASSIS CODE
JTDKB3FU703556755

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No

8010042

91449023

871.46

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
25 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE300 BEACH ROAD #17-04/07
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO
SH 6761RMAKE
TOYOTAMODEL
PRIUS HYBRID(G4)DATE OF REG
25.05.2017CHASSIS CODE
JTDKB3PU703556755INV. NO/DATE
91449023 12.06.2019JOB NO.
305300667

ODOMETER READING

DATE/TIME IN
03.06.2019 09:40

Items total		814.45
Add GST @	7.000 %	57.01
Invoice amount		871.46

Issued by : KATHERINETAN 12.06.2019 16:06:15
Repair type : CISO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
05 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91449023	871.46	

Our Ref: CT19050896

Date: 12 June 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 31/05/2019 @ 18:50 hrs
ALONG STEVENS ROAD X BALMORAL RD
INVOLVING SDE83L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6761E** (the "Taxi"). The Taxi was hired to **TOH ENG CHYE IC NO S1627364C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

NG	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
63	202	1630	2110
71	218	0700	1612
13	312	1612	2200
19	236	0700	1606
17	218	1606	2311
2	175	0605	1420
38	286	1500	2200
28	250	0700	1620
16	168	1656	0009
1	206	0700	1628
4	173	1638	2338

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SDE83L	31 May 2019 / 18:50:00	Successful	L06	LONPAC INSURANCE BHD

[Previous](#)

[OK](#)

SH576IE

Vic (LKKAUTO)

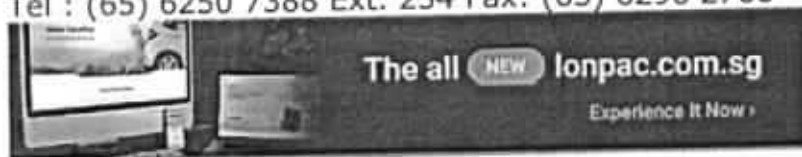
From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 2 October, 2019 2:48 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> RE: Y ref:- 18/19/19/VP05/021902 O ref:- SH 6761E - Accident Involving SH 6761E & SDE 83L on 31/05/19 (External General) [External General] LKK REF CC4/LPC19010176/K1hb3

Lonpac External - General

Dear Vic

We did not receive the fax on 4 June 2019. Saturday should be a working day for workshop. Nonetheless, please negotiate settlement up to \$1,800.00 (all-in-max).

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 2 October 2019 1:19 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Y ref:- 18/19/19/VP05/021902 O ref:- SH 6761E - Accident Involving SH 6761E & SDE 83L on 31/05/19 (External General) [External General] LKK REF CC4/LPC19010176/K1hb3

Dear Li Li,

We refer to the below email.

Please be informed that our offer to TP as per mandate was rejected.

TP claimed that vehicle was laid off the road for more than 5 days and TP counter proposed for a global sum of **\$1,840.00 (all in) @ 5.5 days LOR/I**. Kindly refer to the attached email.

For your further instructions please.

Thank you.

Vic (LKKAUTO)

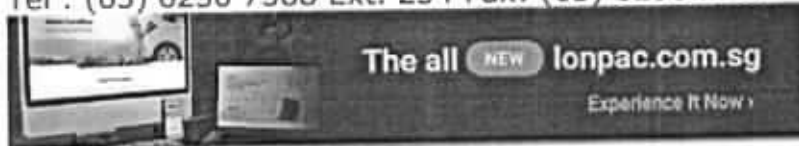
From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 2 October, 2019 10:56 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> RE: Y ref:- 18/19/19/VP05/021902 O ref:- SH 6761E
Accident Involving SH 6761E & SDE 83L on 31/05/19 (External General) [External General] LKK REF CC4/LPC19010176/K1hb3

Lonpac External - General

Dear Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 1 October 2019 10:19 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Y ref:- 18/19/19/VP05/021902 O ref:- SH 6761E - Accident Involving SH 6761E & SDE 83L on 31/05/19 (External General) [External General] LKK REF CC4/LPC19010176/K1hb3

Your Ref: 18/19/19/VP05/021902
Our Ref: CC4/LPC19010176/K1hb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SDE 83L (OI) AND SH 6761E (TP) ON 31/05/2019

We refer to the subject matter and to the assignment dated 11th June 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle. As instructed, we did sent out email to Insured (as attached) but till date, we did not receive any response from the Insured.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 1,984.98	\$ 871.46
Loss of Rental (\$125.40 x 6 days)	\$ 752.40	\$ 501.60 (\$125.40 x 4 days)
Loss of Income (\$80 x 6 days)	\$ 480.00	\$ 200.00 (\$50 x 4 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 3,224.87	\$ 1,580.55

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Weekends / Downtime	2 days
TOTAL	4 days

The above is for your approval and/or further instructions please.

Thank you.

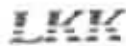
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Friday, 21 June, 2019 4:25 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Y ref:- 18/19/19/VP05/021902 O ref:- SH 6761E - Accident Involving SH 6761E & SDE 83L on 31/05/19 (External General) [External General] LKK REF CC4/LPC19010176/K1hb3

Dear LI LI,

We refer to the below email.

Please be informed that we had spoken to the Insured Driver Mr Tan where he was informed about the TP video footage and scene photos showing contact between both vehicles. However, the Insured Driver Mr Tan now insisted that there was no damages to the TP vehicle. There were no scene photos provided by the Insured Driver to determine the damages of the TP vehicle taken at the time of the reported accident.

Meanwhile, we attached the coloured scene photos provided by the TP claimant for your reference. Based on the photos, there was likely a contact between both vehicles.

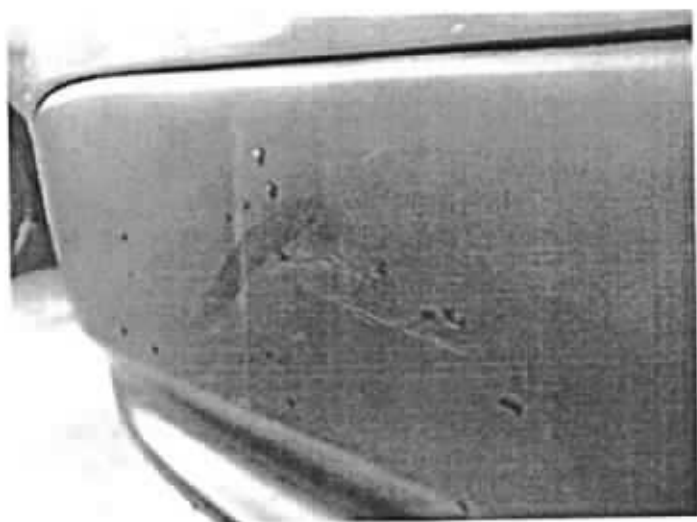
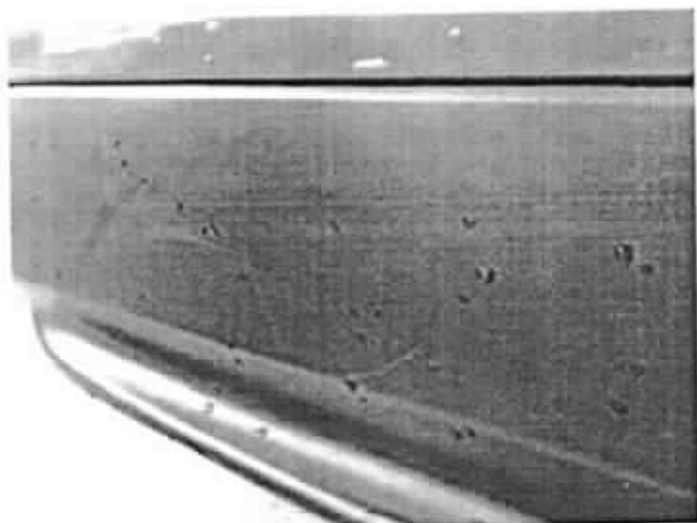
As Insured Driver would like to see the scene photos and damages to TP vehicle for his confirmation, we attached herewith some of the inspection photos with some comments from our Surveyor at the time of inspection.



The above photos show the general view of the Third Party vehicle.



The above photo shows the rear bumper under cover right portion of the Third party vehicle.



The above photos shows a closer view of the rear bumper under cover portion that sustained damages and the point of impact between both vehicles. The damages observed shows a vertical indentation which may likely correspond to the Insured's front number plate that is the most protruding portion of the vehicle that may have likely in contact with the rear bumper under cover of the taxi (please refer to the above scene photo).

Our surveyor is in the view that the damages observed to the Third Party vehicle is consistent to the nature of the accident and as per video footage provided.

Anyway, the adjusted proposed claim settlement amount to TP repairer is as below:

Cost of Repair (w/gst)	\$ 871.46
Loss of Rental (\$125.40 x 5 days)	\$ 627.00
Loss of Income (\$50 x 5 days)	\$ 250.00
LTA Search Fee	\$ 7.49
TOTAL	\$ 1,755.95

We will be preparing our report for your mandate approval in due course.

Thank you.

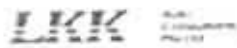
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Friday, 14 June, 2019 3:58 PM

To: eltraco@sec.com.sg; Vic (LKKAuto); frankie@eltraco.com.sg; ELTRACO@SEC.COM.SG

Cc: MT_Claim_SG

Subject: FW: Y ref:- 18/19/19/VP05/021902 O ref:- SH 6761E - Accident Involving SH 6761E & SDE 83L on 31/05/19
(External General) [External General]

Lonpac External - General

Dear Mr Tan

As you have requested, attached is the video footage provided by Comfortdelgro Engineering Pte Ltd with the following message : The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

We have appointed LKK Auto Consultants Pte Ltd to look into the third party claim and they will update you after they have assessed the claim.

Dear Vic

Please update our Insured on your findings.

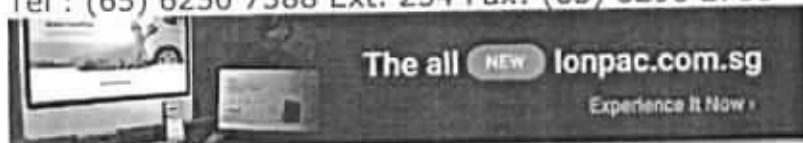
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.
