COMFORT DELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

> Znd Kefax:

6296270K

Our Rei

305300667

Fax : UF 100

Date

19-6-19

Your Insured:

SDE 85 L

Time of Fax:

Date of Acc

\* Togge

Attn: Motor Claims Department

Dear Sirs

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH

6761E

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

- i) Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

Lim Kwok Eng

Tel: 6214 8355 or HP: 9824 0811

Larry Ng Nyuk Phin

Tel: 6214 8316 or HP: 9230 2824

Lim Tien Siong

Tel: 6214 8398 or HP: 9635 8546

Chiang Liat Choon

Tel: 6214 8314 or HP: 9296 6006

Jumani Bin Masudin

Tel: 6214 8315 or HP: 9635 5305

Fauzy Bin Mokhtar

Tel: 6214 8319 or HP: 8125 9176

Fax no. 6546 8156

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

**FAUZY** 

for Vice President Crash Repairs & Claims Recovery ↑ Reply | ✓

Delete

Junk | ✓

## Y ref:- 18/19/19/VP05/021902 O ref:- SH 6761E - Accident Involving SH 6761E & SDE 83L on 31/05/19 (External General)

Kazali Haji Selahudin

Thu 6/6/2019 3:05 PM

To: Ong Li Li - LonPac < llong@lonpac.com>

Fauzy Bin Mokhtar; ✓ Lim Kwok Eng 🌣

Reply | V

Inbox

This message was sent with high importance.









✓ Show all 8 attachments (4 MB)

Download all Save all to OneDrive - ComfortDelGro Corporation Limited

Dear Li Li,

We refer to your email of 06/06/19 (@ 1255 PM).

We attach the photos as requested. As this is a head to rear collision, we are unable to send you the VF. We also attach the scene photos for your easy reference.

Kindly assist to finalise the figure or alternatively arrange for our taxi to be surveyed by your appointed surveyor before we proceed with repairs. Thank you.

**Best Regards** Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

#### ONG LI LI

From:

ONGLILI

Sent:

Thursday, 6 June, 2019 12:55 PM

To:

'fauzybm@cdge.com.sg'

Cc:

MT\_Claim\_SG

Subject:

Your Ref: SH6761E Our Ref: 18/19/19/VP05/021902 Accident involving SDE83L and

SH6761E on 31.05.19 [External General]

### Lonpac External - General

Without Prejudice

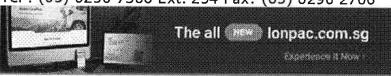
Our Insured has not reported the accident.

Please provide colour photographs of your taxi showing the damages and video footage.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

# ApeosPort-IV C5570

## **Transmission Report**

Local Name Company Logo Date & Time: 04/06/2019 9:05

Page: 1(Last Page)

The job has been sent. Original Size: A4

COMFORTDELGRO ENGINEERING

305300667

SDE 83L

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH 67618

Our client has engaged us to repair the above vehicle and submit claims egainst the other party/parties-involved in the accident

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508989 to survey our client's damaged vehicle.

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 Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

Lim Kwok Eng
 Larry Ng Nyuk Phin
 Lim Tien Slong
 Chiang Liet Choon

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Tel: 6214 8316 or HP: 9230 2824
Tel: 8214 8398 or HP: 9838 9546
Tel: 8214 8314 or HP: 9298 6008
Tel: 6214 8315 or HP: 9635 5305
Tel: 6214 8319 or HP: 8125 9176

Fax no. 6546 8156

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FAUZY

4:

for Vice President Crash Repairs & Claims Recovery

Job Remote Station Start Date Duration Pages Protocol Contents Status & Time 1627 62962706 6-4; 9:03 1:10 9/9 Super G3 Completed