

Asher Sng (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 2 September 2019 7:03 PM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses); Asher Sng (LKKAuto)
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A; CS A Team
Subject: RE: LOD to China Taiping - SMRT BUS/05/19/7033/AW - Accident involving Bus SG5808S and and XD9274L on 27 May 2019 along Woodlands Road Bus Stop no. 44069 *** LKK REF : CC3/CT119010165/Jea3
Attachments: img-830172242-0001.pdf
Categories: PROCESSING

SMRT Ref : BUS/05/19/7033/AW
China Taiping Ref : XD9274L

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG5808S. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 11,227.10
Loss of Use (\$350 x 9 Days)	\$ 3,150.00
LTA Search Fee	\$ 7.00
Total	\$ 14,384.10

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 6 August 2019 3:14 PM
To: IRENENG@PENGCHUANENGRG.COM
Subject: ACCIDENT INVOLVING XD 9274L AND SG 5808S / OTHERS ON 27/05/2019

Our Ref: CC3/CTI19010165/Jea3

06 AUG 2019

PENG CHUAN ENGINEERING CONSTRUCTION P/L

Dear Sir/Madam,

ACCIDENT INVOLVING XD 9274L AND SG 5808S / OTHERS ON 27/05/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)


AUTHORIZATION TO ACT

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 SINGAPORE 569140** (address), owner of **SG 5808S** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 5808S** that was damaged pursuant to the accident which occurred on **27/05/2019** (date) along **WOODLANDS ROAD BUS STOP 44069** (location) involving vehicle no/s **XD 9274L** ("the accident").

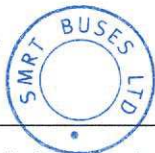
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.


I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23 (day) of April (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)





Signed by "the workshop"
(with chop)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1903281900

Claim No : SNM19D202411C02/4

Claimant : SMRT BUSES LTD

Amount : S\$14,159.10

DOLLARS FOURTEEN THOUSAND ONE HUNDRED FIFTY NINE AND CENTS
TEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SG 5808S

Insured Vehicle No. : XD 9274L

Date of Loss : 27/05/2019

Place of Accident : WOODLANDS ROAD BUS STOP 44069

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PENG CHUAN ENGINEERING CONTRUCTION P/L

Driver Name : WANG MINGHE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

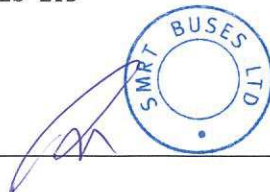
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	11,227.10
(3) Loss of Use/ Rental/Earning	S\$	2,925.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 14,159.10

Claimant Name : SMRT BUSES LTD

NRIC No : 198202292D

Signature : _____



Date : _____

23/04/2020



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190800390
Date : 23.08.2019
Vehicle No. : SG5808S
Your Ref No. : BUS/05/19/7033
Our Ref No. : 24101882
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
SIDE PANEL R8	1.00	\$ 537.50	(10.00)	\$ 53.75	\$ 483.75
WHEELARCH TRIM	1.00	\$ 250.00	(10.00)	\$ 25.00	\$ 225.00
SIDE GLASS R11	1.00	\$ 425.00	(10.00)	\$ 42.50	\$ 382.50
SIDE GLASS R12	1.00	\$ 641.00	(10.00)	\$ 64.10	\$ 576.90
WINDOW CAPPING L2780	1.00	\$ 550.00	(10.00)	\$ 55.00	\$ 495.00
WINDOW CAPPING 995MM	1.00	\$ 486.00	(10.00)	\$ 48.60	\$ 437.40
STICKER SG LOVE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
ACTIVATOR:1000ML PER CAN	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
ADHESIVE:DIRECT GLAZING	12.00	\$ 37.00	0.00	\$ 0.00	\$ 444.00
PRIMER (SIKA 206 G+P)	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TYRE RIM	1.00	\$2560.06	(10.00)	\$ 256.01	\$ 2304.05
TYRE	1.00	\$1325.00	(10.00)	\$ 132.50	\$ 1192.50
Sub-Total					\$ 6901.10
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$3710.00	0.00	\$ 0.00	\$ 3710.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 616.00	0.00	\$ 0.00	\$ 616.00
GRAND TOTAL					\$ 11,227.10

Remark :

Make/Model : MAN A95
Accident Date : 27.05.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 28 May 2019 / 16:34:43

Asset Type: Vehicle Transaction Amount: \$7.49

Asset ID: XD9274L

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment) Channel: External Agency

User ID: ESASBAHO - BALQISH BINTE ABDUL Business Transaction Reference No.: 20190528163443198420
HALIL

Search Date / Time: 27 May 2019 11:37:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**RE: [REMINDER] Re: OUR REF: SNM19D202411-XD9274L-THP - [MANDATE REQUEST]
ACCIDENT INVOLVING XD 9274L (OI) AND SG 5808S (TP) ON 27/05/2019**

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 4/16/2020 11:44 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

CLAIM NO: SNM19D202411C02/4(thp)

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$14,159.10.

We await your payment advice to enable our Irene to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, April 15, 2020 12:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: [REMINDER] Re: OUR REF: SNM19D202411-XD9274L-THP - [MANDATE REQUEST] ACCIDENT INVOLVING XD 9274L (OI) AND SG 5808S (TP) ON 27/05/2019

Hi Sir,

We refer to our email dated 10/10/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, October 10, 2019 5:00 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: OUR REF: SNM19D202411-XD9274L-THP - [MANDATE REQUEST] ACCIDENT INVOLVING XD 9274L (OI) AND SG 5808S (TP) ON 27/05/2019

Dear Sir,

Officer in charge – Irene Tay

Dear Irene,

Fya

Regards,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Thursday, 10 October, 2019 4:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: [MANDATE REQUEST] ACCIDENT INVOLVING XD 9274L (OI) AND SG 5808S (TP) ON 27/05/2019

Your ref : TBA

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING XD 9274L (OI) AND SG 5808S (TP) ON 27/05/2019

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$14,159.10 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 13,076.56	\$ 11,227.10
2. Loss of Use (9days x \$350)	\$ 3,150.00	\$ 2,925.00 (9days x \$325)
3. LTA Search Fee	\$ 7.00	\$ 7.00
Total		\$ 14,159.10

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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