

Joy Irene (LKK Auto)

From: Joy Irene (LKK Auto)
Sent: Wednesday, 28 October, 2015 11:03 AM
To: 'Smyth Woo'
Cc: Vic; Chee So Chow; Disk Yao
Subject: RE: Re-send: Your ref: SNM13D02964C02/z/LKKDS - OI:SGU 408P-DOA:03/09/2013

Your ref: SNM13D02964C02/z/LKKDS

Dear Smyth,

We refer to the above subject.

There is no response from TP or any follow-up made by them for their claim since our offer made on May 2015.

In view of the above, we will temporarily close this 2013 claim file and submit our report to your good-office.

In future, if there are further developments from TP, we will inform you for our further handling.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Smyth Woo [mailto:smyth.woo@sg.cntaiping.com]
Sent: Wednesday, 20 May, 2015 1:22 PM
To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>
Cc: Vic <vicalpeh@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Disk Yao <disk.yao@sg.cntaiping.com>
Subject: RE: Re-send: Your ref: SNM13D02964C02/z/LKKDS - OI:SGU 408P-DOA:03/09/2013

Dear Joy,

Please proceed to offer as follows:

Cost of Repair:	\$ 3,263.50	
Loss of Use (\$50 x 4 days):	\$ 200.00	
Loss of Rental (\$114.49 x 4 days):	<u>\$ 457.96</u>	
	\$ 3,921.46	
	@ 50%	\$ 1,960.73
LTA Fee:		<u>\$ 6.00</u>
Total:		\$ 1,966.73

Kindly note that payment subjected to LTA invoice of \$6.00 as mentioned, thanks.

Smyth Woo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: [6389 6193](tel:63896193)

Fax: [6224 7175](tel:62247175)

Email: claimsdept@sg.cntaiping.com

Email: smyth.woo@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Monday, May 18, 2015 1:42 PM

To: Smyth Woo

Cc: Vic; Chee So Chow; Disk Yao

Subject: RE: Re-send: Your ref: SNM13D02964C02/z/LKKDS - OI:SGU 408P-DOA:03/09/2013

Dear Smyth,

We are waiting for the requested document from TransCab.

We will forward it once received.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: joyirene@lkkauto.com fax: 6741-4108

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From: Smyth Woo [<mailto:smyth.woo@sg.cntaiping.com>]
Sent: Monday, 18 May, 2015 1:09 PM
To: Joy Irene (LKK Auto)
Cc: Vic; Chee So Chow; Disk Yao
Subject: RE: Re-send: Your ref: SNM13D02964C02/z/LKKDS - OI:SGU 408P-DOA:03/09/2013

Dear Joy,

We refer to our tele-conversation earlier.

Please kindly provide us with the invoice for the \$6 LTA as spoken for our consideration, thanks.

Smyth Woo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: [6389 6193](tel:63896193)

Fax: [6224 7175](tel:62247175)

Email: claimsdept@sg.cntaiping.com

Email: smyth.woo@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Monday, May 11, 2015 4:47 PM
To: Jowyn Tay

Cc: Vic

Subject: Re-send: Your ref: SNM13D02964C02/z/LKKDS - OI:SGU 408P-DOA:03/09/2013

Re-sending. Amendment made on LTA Search Fee at \$6.00

Thank you.

From: Joy Irene (LKK Auto)

Sent: Monday, 11 May, 2015 4:35 PM

To: Jowyn Tay

Cc: Vic

Subject: Your ref: SNM13D02964C02/z/LKKDS - OI:SGU 408P-DOA:03/09/2013

Your ref: SNM13D02964C02/z/LKKDS

Dear Ms. Jowyn,

ACCIDENT INVOLVING SGU 408P AND SHD 9235P ON 03/09/2013 ALONG WOODLANDS CHECKPOINT

We refer to the above-titled accident.

The accident occurred when both parties claimed traffic light on their favour and proceeded straight in the cross-junction of Woodlands Centre Road.

We called OID to clarify the nature of accident where he confirmed crossing the junction with green light on his favour however, no evidence to support his version. OID agreed to settle and aware of NCD issue.

We have surveyed TP vehicle and relevant supporting claim documents were uploaded in Merimen.

Summary of offer made to workshop **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

	AMOUNT CLAIMED	AMOUNT REVISED
1. Cost of Repair (with GST)	\$ 8,306.11	\$ 3,263.50
2. Loss of Rental (\$114.49 x 4)	\$ 457.96	\$ 457.96
3. Loss of Income (\$100 x 4)	\$ 400.00	\$ 200.00
4. LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$ 9,170.07	\$ 3,927.46
OUR OFFER AT 50% LIABILITY		\$ 1,966.73

For your approval in Merimen please.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: joyirene@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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2. Loss of Rental (\$114.49 x 4)	\$ 457.96	\$ 457.96
3. Loss of Income (\$100 x 4)	\$ 400.00	\$ 200.00
4. LTA Search Fee	\$ 5.35	\$ 5.35
TOTAL	\$ 9,169.42	\$ 3,926.81
OUR OFFER AT 50% LIABILITY	\$ 1,966.08	

For your approval in Merimen please.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: joyirene@lkkauto.com fax: 6741-4108

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