INS. CASE OWNE	Mun	CC (AXA1900 I	0151 TIPWO V LEXE
Surveyor:	Tampilch	DOE ASSIGNMENT	1(9 Due / Torks 10 10 10 10 1
Pre-assign / CCI Invared Vehicle Name of Insured Insured Tet No.	40. XD 49	6305911 6305911	Claim No. : SAMOIPY B (VU18) Policy No. : WFELEDES .
Excess Sec II :St Is driver the own		D.O.A : (\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Place of Accident: You TIN MEMBING
Driver Te		₩₽₽ (V/L: YES / NO.)	OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO Insured Liability : % Final ? Yes / No
58H 27	<u>H</u>		
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OL-LIN -	hile Date a	to LSP to dos	Notification br (if non-pickup) After call br to Ol
8/11/14-	tile pass t	o Lap to Cros	Authorisation To Act
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			Car Rental Invoice
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			LTA / GIA : Medical Brill
			PIR.
			Mardan-/Reject Instruction:
			LOD
			Payment Breakdown Form:
PRELIMINARY ADVICE	E Date/Time:	Sent By:	Post-Repair Photos:
		0.0	Others:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: FINAL SETTLEMENT	Date/Time: #11119	Confirm with Color	5 Email Call
Final Liability:		Assessed) BOLA S/N No. : 22	
Repair Cost: WGS-1	58 4061.72	Denical Bolls of the	18 175/ 08 49 25. Chill. 648 -
Loss of Rental (BOR):	ss - (dayx)	
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FINAL PAYMENT	Date/Time:	Confirm with:	Email Cal
Payce 1:	ss 4)43.72	Name 1: Premium	Automobiles 12te latel
Payee 2: (Strike if N.A.)	SS	Name 2:	1
Payee 3: (Strike if N.A.)	55	Name 3:	J

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs Workshop : Ubi Road 1 : 6366 2323 Contact No : 6841 1183 Fax No

Reference : PA/TP/0743/2019/TG

Date : 13-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no. XD 4933 B

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Wong Fui Keong Address : Blk 184 Stirling Road

#10-248

Singapore 140184

Telephone (HP)+65 923B0030 Type of Claim Third Party Claims Policy No. PNPV2018-00016995

Vehicle No SBH 27 H

Model Code A3 Sedan 1.4 TFSI (Attraction)

Model / Year Dec-16 Engine No CZC 556133

Chassis No WAUZZZ8V5G1099353

Mileage

Date In 31

Liability Excess Cost

Estimated By : Johnny Boo / Allan Wu

Accident Date 1-Jun-19

Place of Accident In Front Blk 26 Jalan Membina

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- * To display damaged partial ituning resurvey.
- · Parts prices are subject to contimission
- . Third party survey is on a "Wichout Prejudicin" basis.
- . No flegal modification(s; is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from insutance Company.

Acknowledged by Repairer

Signature:

Dale:

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SBH 27 H

S/n	Nature of Jobs			Estimated Charges	
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$	280.00	1
2	To dismantle and renew rear bumper. Re-organise rear cradh management components. Reinstall all parts removed.		\$	1,050.00	700.
3	To respray rear bumper.		\$	900.00	700
5	To carry out diagnostic check.	S/N	s	192.00	1
	TOTAL LABOUR CHARGES	:	\$	2,422.00	

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SBH 27 H

				Damaged Parts	s & Prices
S/N	Parts Description			S/Nett	Remarks
1	REAR BUMPER		Ś	1,708.00 d	, _
2	REAR BUMPER FIXING SETS		S	175.00 ?	7
3	REAR BUMPER GUIDE SECTION - LH		s	15.00	Corner
4	REAR BUMPER GUIDE SECTION - RH		s	15.00 ?	XIII
5	REAR BUMPER GUIDE PIN	2	\$	53.00 7	
6	REAR BUMPER SPOILER		S	216.00€	10
7	REAR LIGHT REFLECTOR - LH	1	S	38.00 ≾	7
8	REAR BUMPER IMPACT REINFORCEMENT BAR	1	s	522.00	
9	BRACKET - LH	1	\$	12.00 ?	
10	BRACKET - RH	1	s	12.00	Inn
11	PARKING AID SENSOR	2	5	462.00 ?	J
12	SEAL RING	4	\$	12.00	之一
13	SUNDRIES		s	200.00	y nn
	TOTAL SPARE PARTS CHARGES		\$	3,440.00	
	TOTAL LABOUR CHARGES		\$	2,422.00	
	GRAND TOTAL		\$	5,862.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

Tour 17/6/19 e 220pm

Please Note

: This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Hsiao Tong (LKKAuto)

From:

jiayee.yap@premiumauto.com.sg

Sent:

Saturday, 28 September 2019 11:03 AM

To:

Adrian Ling (LKKAuto); CS A Team; Admin A: Taufikh (LKKAuto); SUR

Cc:

'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'

Subject:

FINAL REVISION - SBH27H - TP AXA - SURVEYED 17 JUN 19

Attachments:

PA07432019 - SBH 0027 H - A3 Sedan 1.4 TFSI - REAR- TP (AXA).xls; WhatsApp Image 2019-09-09 at 2.55.56 PM.jpeg; WhatsApp Image 2019-09-09 at 2.55.57

PM.jpeg

Hi Adrian, Taufikh and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$3796.00 @ 3 days of repair.

Your early closure is well appreciated.

Thanks & Best Regard JiaYee Yap Claims Administrator

Premium Automobiles Pte Ltd (Aug No 299802272W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. <u>liayee.yap@premiumauto.com.sg</u> w. www.audi.com.sg Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323

Fax No : 6841 1183

Reference : PA/TP/0743/2019/TG

Date : 13-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no. : XD 4933 B

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Wong Fui Keong

Address : Blk 184 Stirling Road

#10-248

Singapore 140184 elephone : (HP)+65 92380030

 Telephone
 : (HP)+65 92380030

 Type of Claim
 : Third Party Claims

 Policy No.
 : PNPV2018-00016995

Vehicle No : SBH 27 H

Model Code : A3 Sedan 1.4 TFSI (Attraction)

Model / Year : Dec-16 Engine No : CZC 556133

Chassis No : WAUZZZ8V5G1099353

Mileage :

Date In :

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 1-Jun-19

Place of Accident : In Front Blk 26 Jalan Membina

Hi Taufikh,

3 days - ok - Jy - 28 SEP 19

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SBH 27 H

S/n	Nature of Jobs			Estimated Charges	_	
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	s	280.00	\$	280.00
2	To dismantle and renew rear bumper. Re-organise rear cradh management components. Reinstall all parts removed.		\$	1,050.00	\$	700.00
3	To respray rear bumper.		\$	900.00	\$	700.00
5	To carry out diagnostic check.	S/N	\$	192.00	\$	192.00
	TOTAL LABOUR CHARGES	٠	\$	2,422.00	\$	1,872.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SBH 27 H

				Damaged Part	s & Pr	ices
S/N	Parts Description			S/Nett	F	Remarks
9	REAR BUMPER		s	1,708.00	s	1,708.00
2	REAR BUMPER FIXING SETS		s	175.00	Ť	1,100.00
3	REAR BUMPER GUIDE SECTION - LH		s	15.00		
4	REAR BUMPER GUIDE SECTION - RH		s	15.00		
5	REAR BUMPER GUIDE PIN	2	s	53.00		
6	REAR BUMPER SPOILER		\$	216.00	s	216.00
7	REAR LIGHT REFLECTOR - LH	1	\$	38.00		
8	REAR BUMPER IMPACT REINFORCEMENT BAR	1	\$	522.00		
9	BRACKET - LH	1	\$	12.00		
10	BRACKET - RH	1	\$	12.00		
11	PARKING AID SENSOR	2	\$	462.00		
12	SEAL RING	4	\$	12.00		
13	SUNDRIES		\$	200.00		
	TOTAL SPARE PARTS CHARGES	27	\$	3,440.00	\$	1,924.00
	TOTAL LABOUR CHARGES		\$	2,422.00	\$	1,872.00
	GRAND TOTAL		\$	5,862.00	\$	3,796.00

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

P. Speila

1 11-01 am



Service Request Details

Claim

59M01PYB

Reference

None &

Loss Date

1 June 2019

Report Date

7 Jun 2019 4:23:33 PM

Request Date

7 June 2019

Due Date

14 June 2019

Vendor Name.

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Dosline Work

Accept Work

201:14/6/19

Vehicle Information

Incident Vehicle Registration #

SBH27H

Matrics

Accorement

Notes

PROPERTY

A3 SEDAN 1.4 TFSI (ATTRACTION)

Service Address

Primary Contact/Insured

VEOLIA ES SINGAPORE PTE LTD 17 TUAS AVENUE 12, 639037, Singapore 66810302 sookchan.ho@veolia.com

Involves

History

Claim Handler

KHONG Lynn 68804892 lynn.khong@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
New Messag	e .					
TYPE				0		
SENT		10/	6/19 8:16 AM			
FROM		KHONG Lynn				
SUBJECT		Xs \$5000 - Proceed to DS with quantum to be reviewed				
BODY		Kind	dly confirm consi	stency to Insured	vehicle tyre	
		4				

Documents

Catherine Chong (LKK Auto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Friday, 7 June, 2019 3:45 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

'Claims'

Subject:

ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019

Attachments:

SBH 27 H - 01062019.pdf

Categories:

Raghav

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

Please let us have your 10 surveyor list.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims a premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 WELCOME TO THE



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LKK AUTO CONSULTANTS PTE LTD (TP) -

Menu



Xs \$5000 - Proceed to DS with quantum to be reviewed

Type

Q Question

Message

Kindly confirm consistency to Insured vehicle tyre scratched TP vehicle. Thanks

Reply

Hsiao Tong (LKKAuto)

From: Sent: To:	Hsiao Tong (LKKAuto) Thursday, 13 June 2019 2:42 PM Lim, Yong Hong
Subject:	RE: ACCIDENT INVOLVING XD 4933B(AXA) & SBH 27H ALONG/AT 26A JALAN MEMBINA ON 01/06/2019
Hi Mr Leonard,	
Noted with thanks.	
Best Regards,	
Hsiao Tong, Chew C	ase Handler
LKK Auto Consultant	s Pte Ltd
Phone: 6742-3197 emai	il: chewht@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industri	ial Park, Ubi Avenue 1, #02-25 S(408933)
Sent: Thursday, 13 June 2 To: Hsiao Tong (LKKAuto)	
Subject. Ne. Accident in	VOLVING ND 4333B(ANA) & 3BH 27H ALONG/AT 20A3ALAN MILMBINA ON 01/00/2013
Hi Ms Chew,	
Message noted and pleas	e allows some time for the relevant party to revert to me with the letter of authorisation
Thanks	
Leonard	
On Thu, 13 Jun 2019 at 14	1:25, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Hi Mr Leonard,	
As spoken earlier, ema	il forward for your necessary action.
Thanks.	

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 11 June 2019 12:01 PM To: RAKEESH.ESWARAN@VEOLIA.COM

Subject: ACCIDENT INVOLVING XD 4933B(AXA) & SBH 27H ALONG/AT 26A JALAN MEMBINA ON 01/06/2019

11 June 2019

M/s VEOLIA ES SINGAPORE PTE LTD

Dear Sir/ Mdm

OUR REF

: CC4/ASM19010151/pb3

YOUR REF

: XD 4933B

ACCIDENT INVOLVING XD 4933B(AXA) & SBH 27H ALONG/AT 26A JALAN MEMBINA ON 01/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer. AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SBH 27H against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle had collided onto third party stationary vehicle. Under Motor Accident Guide, Moving / reversing vehicles must exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party. We also wish to advise that there is an excess of \$\$5,0000.00 attached with Third Party Claims.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Employment Letter/ Authorisation letter from your company
- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any).
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.
Yours sincerely
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issue of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
Best Regards,
Hsiao Tong, Chew Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 email: chewht@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)

Lim Yong Hong Leonard Assistant Manager (Contract Support) PUBLIC CLEANSING DEPT

off: +65 63059185 / fax: +65 62685545 23 Pandan Avenue, Singapore 609389 www.veolia.com.sg

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 13 June 2019 2:45 PM

To:

Claims

Cc:

assignments; Admin A

Subject:

RE: ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019

*LKK REF: CC4/ASM19010151/pb3

Attachments:

Statement of XD4933B.pdf

Without Prejudice

Dear Tony.

We refer to your below email.

Please be informed that we are pending for our insured's letter of authorisation. Therefore, we are unable to advise liability/ DS at this moment.

We will follow up and get back to you asap.

Thank you.

Attached is a copy of our insured accident report for your easy reference.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 13 June 2019 11:48 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; 'Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Claims'

<claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019

Dear LKK survey Team,

Please reschedule the survey to 17/6/19@2pm, instead of tomorrow 10am.

Aside to Hsiao Tong,

Have your insured file report? If yes, Kindly advise on liability clearance status.

Thank you.

Best Regards, Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Tuesday, June 11, 2019 10:15 AM

To: Claims <claims@premiumauto.com.sg>

Cc: assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Subject: FW: ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019

Dear Sir /Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pel | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

From: Claims < claims@premiumauto.com.sg>

Sent: Friday, 7 June 2019 3:45 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

Please let us have your 10 surveyor list.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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Hsiao Tong (LKKAuto)

From:

Lim, Yong Hong <yonghong.lim@veolia.com>

Sent:

Monday, 17 June 2019 9:10 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: ACCIDENT INVOLVING XD 4933B(AXA) & SBH 27H ALONG/AT 26A JALAN

MEMBINA ON 01/06/2019

Attachments:

0584_001.pdf

Dear Ms Hsiao Tong,

Please find attached Authorisation letter for your perusal.

Thanks

Leonard

On Thu, 13 Jun 2019 at 14:42, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

Hi Mr Leonard.

Noted with thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Yong Hong < yonghong.lim@veolia.com>

Sent: Thursday, 13 June 2019 2:29 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING XD 4933B(AXA) & SBH 27H ALONG/AT 26A JALAN MEMBINA ON 01/06/2019

Hi Ms Chew,					
Message noted and please	allows some time for	the relevant party	to revert to me with	the letter of	authorisation
wessage noted and please	anows some time for	the relevant party	to revert to me with	the letter of a	adilonsation.
Thanks					
Leonard					
On Thu, 13 Jun 2019 at 14:2	5, Hsiao Tong (LKKAu	ito) < <u>chewht@lkka</u>	uto.com> wrote:		
Hi Mr Leonard,					
As spoken earlier, email	forward for your nec	cessary action,			
Thanks.					
Best Regards,					
Hsiao Tong, Chew Ca	se Handler				
LKK Auto Consultants	Pte Ltd				
Phone: 6742-3197 email	: chewht@lkkauto.com	fax: 6741-4108			
Blk 51, Paya Ubi Industria	ıl Park, Ubi Avenue 1, #0	02-25 S(408933)			

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 11 June 2019 12:01 PM

To: RAKEESH.ESWARAN@VEOLIA.COM

Subject: ACCIDENT INVOLVING XD 4933B(AXA) & SBH 27H ALONG/AT 26A JALAN MEMBINA ON 01/06/2019

11 June 2019

M/s VEOLIA ES SINGAPORE PTE LTD

Dear Sir/ Mdm

OUR REF

: CC4/ASM19010151/pb3

YOUR REF

: XD 4933B

ACCIDENT INVOLVING XD 4933B(AXA) & SBH 27H ALONG/AT 26A JALAN MEMBINA ON 01/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SBH 27H against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle had collided onto third party stationary vehicle. Under Motor Accident Guide, Moving / reversing vehicles must exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party. We also wish to advise that there is an excess of S\$5,0000.00 attached with Third Party Claims.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Employment Letter/ Authorisation letter from your company
- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Phone: 6742-3197 email: <u>chewht@lkkauto.com</u> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
Lim Yong Hong Leonard
Assistant Manager (Contract Support)
PUBLIC CLEANSING DEPT
off: +65 63059185 / fax: +65 62685545
23 Pandan Avenue, Singapore 609389
www.veolia.com.sg

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Lim Yong Hong Leonard Assistant Manager (Contract Support) PUBLIC CLEANSING DEPT

off: +65 63059185 / fax: +65 62685545 23 Pandan Avenue, Singapore 609389 www.veolia.com.sg





14th June 2019

To whom it may concern:

AUTHORIZATION LETTER

Dear Sir/Madam,

We, from Veolia ES Singapore Pte Ltd, the owner of vehicle number XD4933B certify that Mr Siew Geok Bee S1721406C is employed by us as a Driver and authorized to drive the said vehicle

Thank you.

With Regards,

Samsudin Bin Kassim

Assistant Operation Manager Veolia ES Singapore Pte Ltd

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 17 June 2019 9:54 AM

To:

Claims

Cc:

assignments; Admin A

Subject:

RE: ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019

*LKK REF: CC4/ASM19010151/pb3

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 13 June 2019 2:45 PM

To: Claims <claims@premiumauto.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019 *LKK

REF: CC4/ASM19010151/pb3

Without Prejudice

Dear Tony,

We refer to your below email.

Please be informed that we are pending for our insured's letter of authorisation. Therefore, we are unable to advise liability/ DS at this moment.

We will follow up and get back to you asap.

Thank you,

Attached is a copy of our insured accident report for your easy reference.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 13 June 2019 11:48 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Ce: assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Claims'

<claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019

Dear LKK survey Team,

Please reschedule the survey to 17/6/19@2pm, instead of tomorrow 10am.

Aside to Hsiao Tong,

Have your insured file report? If yes, Kindly advise on liability clearance status.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Tuesday, June 11, 2019 10:15 AM To: Claims <claims@premiumauto.com.sg>

Cc: assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Subject: FW: ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019

Dear Sir /Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>

Sent: Friday, 7 June 2019 3:45 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg>

Ce: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SBH 27 H AND YOUR INSURED XD4933B ON 1/6/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

Please let us have your 10 surveyor list.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Menu



<TP - Mandate IA> - S9M01PYB [ACCIDENT INVOLVING XD 4933B(OI) & SBH 27H(TP) ON 01/06/2019]

Type

Question

Message

Liability: 100%. Insured driver collided onto third party parked vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,469.17(if claim LOU) -\$4,497.17(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 30-Sep-19

Reply

Date: 30/09/2019



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Survey Details:

Date of loss	1-Jun-19
Date of appointment	10-Jun-19
Date of survey	17-Jun-19
Location of survey	PREMIUM AUTOMOBILES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SBH 27H
	AUDI A3 SEDAN 1.4 TFSI
Make and Model	(ATTRACTION)
Date of registration	30/12/2016
Excess	
Market Value	\$82,000
Parf Rebate	\$48,963
Nett Loss	\$33,037

Repair details:

Initial Estimate	\$	5,862.00
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Proposed/Revised repair cost:

Parts	\$ 1,924.00
Check items (estimate)	NIL
Labour	\$ 1,872.00
Total	\$ 3,796.00
Lump Sum(if applicable)	\$

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\$1 UBLAYE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

OID collided on	to third party po	arked vehicle.	BOLA 22	

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,061.72	\$ 4,061.72
Loss of use (4days x \$100)	\$ 400.00	NIL
Loss of rental (4days x\$100)(w/GST)	NIL	\$ 428.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 4,469.17	\$ 4,497.17

Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 15 October 2019 9:43 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 120382, vehicle number SBH27H

EMAIL TO TP: DS	CHT	17/6/2019 9:41:20 AM
IA UPLOADED	LSP	18/6/2019 4:52:47 PM
ESTIMATE & SURVEYOR ASSGNMENT PAPER PASS TO HANDLER	LSP	19/6/2019 10:04:42 AM
MessageAXA: Liability: 100%. Insured driver collided onto third party parked vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,469.17(if claim LOU) -\$4,497.17(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong — 30-Sep-19	CHT	30/9/2019 7:54:24 AM
10/15/19 8:48 AM KHONG LynnHi Hsiao Tong, TPV is 1.4l, LOU should be \$50-60/day and LOR to be \$100/day, Kindly revise. COR to proceed. Thanks	LSP	15/10/2019 9:30:53 AM

Best Regards, Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 15 October 2019 8:53 AM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 120382, vehicle number SBH27H

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message----

From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>

Sent: Tuesday, 15 October, 2019 8:50 AM

To: admin-d@lkkauto.com

Subject: New message for service request 120382, vehicle number SBH27H

AXA Insurance has sent you a message for claim number S9M01PYB.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

Premium Automobiles

Owner/Insured Signature

Time

Date

Norah Khai 19000 AXA Insurance Singapore Pte Ltd 6768 9828 Telephone +63-8 Shenton Way 6841 1183 Telefax +05-#27-01 AXA Tower Body Repair Our department Singapore 068811 Your Claim Ref. Attn: Motor Claims Dept PA/TP/0743/2019/TF Ow Ref Your ref: XD4933B 13-Sep-19 Date 1 total pages Prennium Automobiles Pie Ltd. RE: CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER Showtoom V Long Kee Road Singapore 159090 A3 Sedan 1.4 TFSI (Attraction) Make & Model Telephone (65) 6566 1111 Telefas (65) 6471 3733 WAUZZZ8V5G1099353 Vehicle Chassis No : Service & Parts Centres SBH27H Vehicle Regn No. . 45 k Do Houd L Singapore 408699 30127KM Vehicle Mileage Telephone (0.8) 6366 2323 Telefas: (65) 6841 1 (83) Vehicle Owner Mr. Woon Fui Keong Certificate No PNPV2018-00016995 Direct Setlement by Hsiao Tong of LKK via email Liability Dated 17/06/2019 Accident Date 1 June, 2019 In Front Blk 26 Jalan Membina Location SS 4,061,72 Repair Cost WIP No. 56024 Premium Automobiles Pte Ltd Repairer's Name I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

1/19/14

Premium Automobiles

AXA Insurance Pte Ltd No 8 Shenton Way #27-01 AXA Tower Singapore 068811 Attn: Motor Claims Dept Yr Ref: CC4/ASM19010151/pb3

Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept PA/TP/0743/2019/KK

6 Nov 2019

from
Telephone +65Telefax +65EMeil
Our department
Our Ref
Your Ref
Date

Dear Sir.

RE: INSURANCE CLAIM FOR SBH 27 H, Audi A3 SEDAN 1.4 TFSI.

With reference to the above-mentioned vehicle, no. SBH 27 H, claimant, Mr. Woon Fui Keong, please find the related document as per attached.

- A copy of the Original invoice no. 85014433 S\$ 4,061.72.
- 2. A copy of Authorization to Act duly signed by client
- 3. A copy of the Release Voucher attached
- Loss of Use S\$ 180.00 (S\$60.00 x 3 working days)
- 5. A copy of GIA Search fee S\$ 2.00.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AXA - SBH 27 H

total pages

Premium Automobiles Pte Ltr Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Teletax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefox 6471 3733

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Main Telephone 6388 2223 Main Telefax 6475 1023

Ubi Service Centre 55 Ubi Road 1 Singapora 408999 Main Telephone 6388 2223 Main Telephone 6388 2223

Customer Service 6366 2323 Service Appointment
14-hour Breakdown Service
Email sustomer care@premium 9828 1223

INS TAX INVOICE

Page:

1

15:44

Company Reg. No. 199902271W GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT

8 SHENTON WAY,

#27-01 AXA TOWER,

SINGAPORE 068811 068811

Invoice No: 85014433

Date : 05/11/2019

Order : SBH0027H

Term : 30

Account: A0008

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT

B SHENTON WAY, #27-01 AXA TOWER,

SINGAPORE 068811

Regn No: SBH0027H IV

302431

Regn Date: 30/12/2016

Mileage: 30128

WIP No.: 56024

03

Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: MAUZZZBV5G1099353

Engine: czc 556133

Dept: U

You have been assisted by :- UB-Tony Foong

(33)

		Details	Qty	Unit Price	Amount
5	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK	280.00	1.00	280.00
	BODYWORK	FUNCTION AND RENEW ACCORDING TO DAMAGE. M: TO DISMANTLE AND RENEW REAR BUMPER, RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL	700.00	1.00	700.00
	BODYWORK	PARTS REMOVED.	700.00	1.00	700.0
	BODYWORK	TO RESPRAY REAR BUMPER.	192.00	1.00	192,0
	A8V5807067A GRU A8V5807521B	TO CARRY OUT DIAGNOSTIC CHECK. COVER SPOILER	1.00	1708.00 216.00	1,708.00 216.00
				Sub-Tatal	

1,924.00 Parts 0.00 1,672.00 0.00 0.00 Labour Sublet Memus Lubricant

Sub-Total 3,796.00 265.72 7% GST 4,061.72 Grand Total

Received by

For & on behalf of Premium Automobiles Pte Ltd

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 11 June 2019 12:01 PM RAKEESH ESWARAN@VEOLIA.COM

To: Subject:

ACCIDENT INVOLVING XD 4933B(AXA) & SBH 27H ALONG/AT 26A JALAN

MEMBINA ON 01/06/2019

11 June 2019

M/s VEOLIA ES SINGAPORE PTE LTD

Dear Sir/ Mdm

OUR REF

: CC4/ASM19010151/pb3

YOUR REF

: XD 4933B

ACCIDENT INVOLVING XD 4933B(AXA) & SBH 27H ALONG/AT 26A JALAN MEMBINA ON 01/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer. AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SBH 27H against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle had collided onto third party stationary vehicle. Under Motor Accident Guide, Moving / reversing vehicles must exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party. We also wish to advise that there is an excess of S\$5,0000.00 attached with Third Party Claims.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Employment Letter/ Authorisation letter from your company
- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Letter of Authorization

Your ref: XD4933B

Our ref: PA/TP/0743/2019/TF

13 September, 2019

Mr. Woon Fui Keong Blk 184 Stirling Road #10-248 Singapore 140184

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811 Attn: Motor Claims Dept

Dear Sir/ Mdm,

Accident involving SBH27H / XD4933B Along In Front Blk 26 Jalan Membina on 1 June 2019.

I am the registered owner of SBH27H.

I confirm that I will be claiming for Rental Charges / Loss of Use and hearby authorize your esteemed company to settle-Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

Mr. Woon Fui Keong

Copy to Norah Khai, Premium Automobiles Pte Ltd



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	XD 4933B	(Insd veh)	
	SBH 27H	(TP veh)	Model: AUDI A3 SEDAN 1.4 TFSI
Date of Accident/ Time:	01/06/2019		

	BOLA Liability: 10	1111	Assessed Liability (*):
8)	For GIA Registered W		
A)	For Non GIA Register	ed Work	ishop: Agreed Liability(%)
	me: PREMIUM AUTOMOE erty Workshop GIA Registe		[X] YES [] NO (Findly indicate below)
200707000	and a supplied of the supplied		4.243,72
Figul Sattl	ement Sum	15.	
Others:		: \$	
	Search Fee	: \$	2.00
Rental (if a	ariy)	.5	— days at S per
Loss of Us	The second secon	15	180.00 3 days at 5 60.00 per
Final Repa	r Cost (WITH GST)	:5	4.061.72
Lindson Park	mate	15	6,271.34

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representance / Workshop stamp

Name of Representative: Lyu too Stars

Date: 7 4 244

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Kelluin Khop

Date:

7/11/2019

Signature of AXA's surveyor/representative:

Date:

Invoice 6/3/2019



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-088113

Date of Request

03/06/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1 Singapore 408699

Dear Sir/Madam.

Enquiry Date

03/06/2019

Enquiry By

Tony Foong Chin Fong

TP Vehicle No.

XD4933B

Accident Date

01/06/2019

naviry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD4933B	AXA Insurance Pte Ltd	01/01/2019-31/12/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-088113

Date of Request:

03/06/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1 Singapore 408699

Dear Sir/Madam.

Enquiry Date

03/06/2019

Enquiry By

Tany Foong Chin Fong

TP Vehicle No.

XD4933B

Accident Date

01/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

l le		Affiliated to Federation Intern	ationale Des Experts En Autom	oblie
٩XA	INSURANCE PTE	LTD	Ref : CC4/ASM19010	0151/T1pb3q2
AXA	HENTON WAY #24 TOWERSINGAPO		Date: 13-11-2019 Code: ASM	
1.		Policy Particula	ars :- THIRD PARTY CLAI	M
	Insured Veh.	XD 4933B	Veh. Inspected	SBH 27H
	Policy No.	VFX/P1582555	Coverage (\$)	0.00
	Claim No.	S9M01PYB	Excess (\$)	0.00
	Assign From		Assign Date	10/06/2019
2.		Vehicle Pa	articulars & Condition	
	Make & Model	AUDI A3 1.4	c.c	1395
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	WAUZZZ8V5G1099353	Colour	BLACK
	Odometer	28384	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/55 R16	MICHELIN	6 mm
	L/H Front Tyre	205/55 R16	MICHELIN	6 mm
	R/H Rear Tyre	205/55 R16	MICHELIN	6 mm
	L/H Rear Tyre	205/55 R16	MICHELIN	6 mm
4.			ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR N/S PORTION.	
	DAMAGES SEE D	ETAILS.	×	
5.		Gen	eral Information	
	Accident Date	01/06/2019	Inspection Date	17/06/2019
	Survey held at	PREMIUM AUTOMOBILES	PTE LTD	
		55 UBI ROAD 1 . SINGAPORE 408699	W	
5a.			Remarks	Lander 15 Mg
	A)THE INSPECTION	ON WAS CONDUCTED ON A"	WITHOUT PREJUDICE" BAS	IS. ED REPAIRS.
5b.	DJIII NOOONDAIN		ate Days of Repair	
3.0	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Day	'S



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBH 27H

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,708.00	1,708.00
4	SETS REAR BUMPER FIXING (SN) (CONSISTENT)	NOT NECESSARY	175.00	-
-1	REAR BUMPER GUIDE SECTION -LH (SN) (CONSISTENT)	NOT NECESSARY	15.00	
1	REAR BUMPER GUIDE SECTION -RH (SN) (CONSISTENT)	NOT NECESSARY	15.00	2
2	REAR BUMPER GUIDE PIN (SN) (CONSISTENT)	NOT NECESSARY	53.00	-
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	CUT	216.00	216.00
-1	REAR LIGHT REFLECTOR -LH (SN) (CONSISTENT)	NOT NECESSARY	38.00	
1	REAR BUMPER IMPACT REINFORCEMENT BAR (SN) (CONSISTENT)	NOT NECESSARY	522.00	-
- 1	BRACKET -LH (SN) (CONSISTENT)	NOT NECESSARY	12.00	9
1	BRACKET -RH (SN) (CONSISTENT)	NOT NECESSARY	12.00	3
2	PARKING AID SENSOR (SN) (CONSISTENT)	NOT NECESSARY	462.00	
4	SEAL RING (SN) (CONSISTENT)	NOT NECESSARY	12.00	
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	200.00	
			3,440.00	1,924.00
	LABOUR			
	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.		280.00	280.00
	TO DISMANTLE AND RENEW REAR BUMPER .RE- ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED.		1,050.00	700.00
	TO RESPRAY REAR BUMPER.		900.00	700.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			2,422.00	1,872.00
	GRAND TOTAL		5,862.00	3,796.00

RECOMMENDED COST OF REPAIRS	3,796.00
-----------------------------	----------

Report Ref No. CC4/ASM19010151/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

HO LEONG CHUAN

Automotive Assessor

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or fort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report. In whole or in part, does so at his or her own risk.

SERVICE REQUESTS

*

11/14/2019

CLAIMS

SBH27H Vehicle Information Incident Vehicle Registration #

Wait for: Approve invoice

Next Step

CC4/ASM19010151/T1pb3q2

Reference

SPMOIPYB

Claim

7 Jun 2019 4:23:33 PM

Report Date

7 Acres 2019

Request Date

Due Date

1 Anne 2019

Loss Date

Actions

A3 SEDAN 1.4 TFSI (ATTRACTION)

Model

TPVD AUDI

Make

Service Address

LAIK AUTO CONSULTANTS PTE

Veridor Name:

(TD) (TP)

Pending verification - Direct

Services

Third Party Vehicle Damage

Type of Loss

Primary Contact/Insured

17 TUAS AVENUE 12, 639037, Singapore VEOLIA ES SINGAPORE PTE LTD sookchan ho@veolla.com

Claim Handler KHONG Ipmn

lynn.khong@aca.com.sg

Additional Instructions

Metrics Notes History Documents Assessment Document SubType Involues Messages

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SAB-TYPE M

LICK AUTO CONSULTANTS PTE LTD (TP)

Surveyor/ Assessor expense

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PAAAR

14 November 2019

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LKKAdjustmentla (Algeli	Farms / Claim Documents	Others	LICK AUTO CONSULTANTS PTELTD (TP)	14 November 2019
GA SEARCH pett	Forms / Claim Documents	Others	LIKK ALITO CONSULTANTS PTELTD (79)	14 Nevember 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM per	Forms / Claim Documents	Satisfaction / Discharge Voucher	LICK AUTO CONSULTANTS PTELTO (TP)	14 November 2019
AUTHORISATION TO ACT FORM pet	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTELTO (TP)	14 November 2019
NETTER TO Claper	Letters and Correspondence	Policy Holders / Insured	LICK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
Lick Resurvey Photos.pdf	Reports & Statement	Others	UKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
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TP-Martinte IA dd 300919.pdf	Forms / Claim Documents	Assessment	USE AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
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TO ESTIMATE, MARKED pot	Reports 6. Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
TP-6A 27 pdf	Reports 6.	Others	LIKK AUTO CONSULTANTS	18 Aure 2019

Claim Portal

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OLLOApdr	Carrespondence	Policy Holders / Insured	LIOCAUTO CONSULTANTS PTE LTD (TP)	17 June 2019
P2286255, P5, P4 B pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	HHONG Lynn	7 June 2019
S8H27H TP GIA REPORT.POF	Reports & Statement	GiA Report	DHANGE Raghay	7 Ame 2019
ND49238 NSD GIA REPORT.PDF	Reports & Statement	GIA lieport	DHAKAL Raghav	7 June 2019
TPREFEROM WORKSHOFIME	Letters and Correspondence	Warkshop	DHAVAL Raghaw	7 Ame 2019