

INS. CASE OWNER:

CC 3 / AXA14016915 / K2 b3 / 3/3/14

ASSIGNMENT

Surveyor:

Kamethi

DOI:

01/09/14

Assg Date:

01/09/14

Pre-assign / CCU / FTE



Insured Vehicle No.:

GE 3591D

Claim No.:

C0315531

Name of Insured:

G/10/10/10 Marine & Industry

Policy No.:

VCA / P1421292

Insured Tel No.:

No 120

HP:

Make / Model:

Toyota

Excess Sec II: SS

D.O.A.:

30/08/14

Place of Accident:

Marina Blvd / Sunset Central
Boulevard

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Lum Dik Hai

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

9769 3724

(V/L: YES / NO Insured Liability:

% Final ? Yes / No



INSRS:

WSP: Trans-Cab

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

SHD 969R - X

GE 3591D - X

The report that there was
a car crash in the car. But not sure
if it's working.

Check with TP for evidence.

Machine speaking.

- TP turn right - OI go straight.

MS

called OI to inform the accident. OI
and the lawyer is handling all
claims.

He will forward the lawyer phone no to us.

Email to workshop request for evidence.

Email to AXA inform them we will submit info.

STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

FINAL SETTLEMENT

Date:

Confirm with

Repair Cost:

S\$

Final Liability

% (Agreed / Assessed)

BOLA S/N No.:

Loss of Rental:

S\$

(days)

If NO or B 28, Ass. Lia:

Loss of Use:

S\$

(\$ x days)

Format Type:

wp report

Disbursement:

S\$

26/03/16

REF: ASS

ASS. REC. BY: Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s Trans Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 16 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 909R Yr Regn: GT 12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet Spice c.c. 1991

Colour White / Red A/C: Insured / Std / NI / NA

Sp. Reading 337358 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KLILA6RTJ3B109532

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Pirelli

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 30/8/14

Rear

R/Bal. 8 mm

L/Bal. 8 mm

D.O.I. 1/9/14

Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S body

The U/C / Chassis frame / Body Structure affected due to collision. ✓

Date / Time Action / Instruction

US \$17,600/- (Red - \$42607.46/717.)

7 item LG \$8000/-

PP \$2000.00

PIP \$2200.00, 16 days check item \$810615.14

Red LG \$8140.00, 65.1.

Date/Time, File Pass to?

☐ : Prel. Report

1) _____

☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS \$ _____

Photos _____

Others _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

Report Format : _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC3/AXA14016915/Kzb3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 04-09-2014	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GZ 3571D	Veh. Inspected	SHD 9619R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/09/2014
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	30/08/2014	Inspection Date	01/09/2014
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

TRANS-CAB AUTO SERVICES PTE LTD

NO.466-468 Tagore industrial avenue singapore 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 9619R - AXA**ROEL**

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHD 9619R - ROEL
KL1LA69RJB109537*
CHEVROLET
CHEVROLET EPICA 2.0
30.08.2014
AXA

PART**LIST**

1	1	Front Bumper	\$	1,202.00	✓
2	1	Front Bumper Reinforcement	\$	295.25	✓
3	1	Front Bumper Lower Absorber	\$	180.00	X
4	1	Front Bumper Fog Lamp Outer Cover LH	\$	32.40	X
5	1	Front Bumper Retainer RH	\$	102.00	✓
6	1	Front Bumper Retainer LH	\$	102.00	✓
7	1	Front Headlamp LH	\$	816.00	✓
8	1	Front Headlamp RH	\$	816.00	X
9	1	Front Fender RH	\$	837.60	X
10	1	Front Fender Liner RH	\$	47.00	X
11	1	Front Fender LH	\$	837.60	✓
12	1	Front Fender Liner LH	\$	47.00	✓
13	1	Front Fender Inner Wheel House Panel LH	\$	1,437.00	?
14	1	Bonnet	\$	1,250.00	✓
15	1	Bonnet under weatherstrip seal	\$	105.00	X
16	1	Bonnet hinge RH	\$	36.00	✓
17	1	Bonnet hinge LH	\$	36.00	✓
18	1	Bonnet Moulding	\$	161.97	X
19	1	Bonnet Lock	\$	60.00	X
20	1	Bonnet cable	\$	125.00	X
21	1	Radiator Assembly	\$	618.00	?
22	1	Radiator Grille (Grille A-Rad)	\$	367.00	X
23	1	Radiator Grille Top Cover	\$	45.02	X
24	1	Fan Blade(A/C)	\$	536.00	X
25	1	Fan Blade(Radiator)	\$	634.00	?
26	1	Aircon Condenser	\$	600.00	?
27	1	Horn Unit (High Tone)	\$	53.46	?
28	1	Air Intercooler	\$	652.00	X
29	1	Front Shock Absorber Assy RH	\$	216.17	✓
30	1	Front Lower Arm RH	\$	283.00	?
31	1	Front Knuckle Arm RH	\$	230.00	✓
32	1	Drive Shaft RH	\$	900.00	?
33	1	Front Shock Absorber Assy LH	\$	216.17	✓

*Back Value ?**Not Attached
6/8/14*

TRANS-CAB AUTO SERVICES PTE LTD

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TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 9619R - AXA

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

ROEL

Acknowledged by Repairer

Signature:

Date:

34	1	Front Lower Arm LH	\$	By 283.00	✓
35	1	Front Knuckle Arm LH	\$	By 230.00	✓
36	1	Drive Shaft LH	\$	By 900.00	✓
37	1	Cross member	\$	By 1,030.71	✓
38	1	Front Centre Member	\$	By 265.63	✓
39	1	Engine Splash Cover RH	\$	By 168.00	✓
40	1	Engine Splash Cover LH	\$	By 168.00	✓
41	1	Gear Box Mounting RH	\$	By 249.00	?
42	1	Engine Mounting LH	\$	By 228.00	?
43	1	Front Engine Mounting	\$	By 100.14	?
44	1	Rear Engine Mounting	\$	By 134.00	?
45	1	Front Disc Brake LH	\$	By 157.55	?
46	1	Front Strut Bar Bracket LH	\$	By 235.01	✓
47	1	Front Stabilizer Bar	\$	By 234.00	?
48	1	Front Stabilizer Bar Link LH	\$	By 51.79	✓
49	1	Front Beam A - Impact LH	\$	By 214.00	?
50	1	Front Seat Belt RH	\$	By 402.50	✓
51	1	Front Seat Belt LH	\$	By 402.50	✓
52	1	Front Windscreen	\$	By 1,304.00	✓
53	1	Front Windscreen Moulding	\$	By 196.00	✓
54	1	Front Wiper Garnish / Wiper Grille (Cowl A)	\$	By 184.50	✓
55	1	Front Door LH	\$	By 1,133.00	✓
56	1	Front Door Guide LH Chrome Moulding	\$	By 60.00	✓
57	1	Front Door Outer Handle LH	\$	By 125.00	✓
58	1	Front Door Weatherstrip LH	\$	By 138.79	?
59	1	Front Door weatherstrip - Inner LH	\$	By 41.40	?
60	1	Front Door weatherstrip - 2nd Frame LH	\$	By 25.90	?
61	1	Front Door top hinge LH	\$	By 35.00	✓
62	1	Front Door bottom hinge LH	\$	By 35.00	✓
63	1	Front Door inner lock LH	\$	By 425.00	✓
64	1	Front Door check / arrestor LH	\$	By 65.00	?
65	1	Front Door outer weatherstrip moulding LH	\$	By 85.00	?
66	1	Front Door outer handle LH	\$	By 60.00	✓
67	1	Front Door outer handle - rubber seal LH	\$	By 25.00	✓
68	1	Front Door inner trim board LH	\$	By 455.69	?
69	1	Front Door kicking plate / step garnish LH	\$	By 63.25	?
70	1	Front Door power window motor LH	\$	By 274.97	?
71	1	Front Door regulator gear LH	\$	By 55.30	?
72	1	Front Side View Mirror LH	\$	By 939.00	✓
73	1	Front Door Outer Pillar Panel LH	\$	By 715.00	?
74	1	Front Door Pillar Inner Panel LH	\$	By 850.00	?
75	1	Front Door Center Pillar Panel LH	\$	By 698.15	?

TRANS-CAB AUTO SERVICES PTE LTD**ROEL**

NO.466-468 Tagore industrial avenue singapore 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 9619R - AXA

76	1	Centre pillar outer LH	\$	R 446.00 X
77	1	Centre pillar inner LH	\$	R 460.00 X
78	1	Centre Pillar Reinforcement (Centre) LH	\$	R 596.00 X
79	1	Centre pillar inner garnish - top	\$	85.55 ?
80	1	Centre pillar inner garnish - lower	\$	185.46 ?
81	1	Roof panel Outer	\$	R 2,998.74 X
82	1	Roof top outer side panel LH	\$	R 475.23 ✓
83	1	Side Rocker Panel Garnish LH	\$	R 236.40 ✓
84	1	Side Rocker Panel Outer LH	\$	R 600.00 X
85	1	Side Rocker Panel Inner LH	\$	R 519.30 X
86	1	Side Rocker Panel Center LH	\$	R 501.80 X
87	1	Rear Door LH	\$	R 1,133.00 ✓
88	1	Rear Door weatherstrip - Inner LH	\$	R 41.40 X
89	1	Rear Door weatherstrip - 2nd Frame LH	\$	R 25.90 X
90	1	Rear Door top hinge LH	\$	R 35.00 X
91	1	Rear Door bottom hinge LH	\$	R 35.00 X
92	1	Rear Door inner lock RH	\$	425.00 ?
93	1	Rear Door check / arrestor LH	\$	R 65.00 X
94	1	Rear Door outer weatherstrip moulding LH	\$	R 85.00 X
95	1	Rear Door outer handle LH	\$	R 60.00 X
96	1	Rear Door outer handle - rubber seal LH	\$	R 25.00 X
97	1	Rear Door inner trim board LH	\$	R 455.69 X
98	1	Rear Door kicking plate / step garnish LH	\$	R 63.25 X
99	1	Rear Door power window motor LH	\$	274.97 ?
100	1	Rear Door regulator gear LH	\$	55.30 ?
101	1	Rear Fender LH	\$	R 1,145.00 ✓
102	1	Rear Fender Inner Cowling LH	\$	R 76.60 X
103	1	Rear Bumper	\$	R 1,202.00 ✓
104	1	Rear Bumper Beam	\$	239.94 ?
105	1	Rear Bumper Centre Absorber	\$	260.00 ?
106	1	Rear Bumper Side Retainer RH	\$	R 68.76 X
107	1	Rear Bumper Side Retainer LH	\$	R 68.76 ✓
108	1	Rear Bumper Reflectors LH	\$	R 119.74 X
109	1	Rear Bumper Reflectors RH	\$	R 119.74 X

TOTAL	\$	40,504.95
10%	\$	4,050.50
	\$	36,454.46

Specical Nett

1 Set Front Bumper Fastener Clip(Necessary)	\$	R 30.00 ✓
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TRANS-CAB AUTO SERVICES PTE LTD

NO.466-468 Tagore industrial avenue singapore 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 9619R - AXA**ROEL**

1 Set Front Fender Liner Clip(Necessary)	\$	Adh 30.00 ✓
1Set Rear Bumper Fastener Clip	\$	Adh 35.00 ✓
1 Set Rear Fender Inner Cowling Clip	\$	Adh 60.00 X
1 Set Rear Bumper Parking Sensor	\$	300.00 ?
1 Door Sticker "Trans-cab"	\$	Adh 80.00 60.00 ✓
1 Door Sticker "6555-3333"	\$	Adh 80.00 60.00 ✓
1set Front Door inner trim board RH	\$	Adh 40.00 X
1set Rear Door inner trim board RH	\$	Adh 40.00 X
1set Side Rocker Panel Garnish Clip RH	\$	Adh 60.00 ✓
2 Rear Windscreen Sealant	\$	Adh 80.00 40.00 ✓
1 Rear Windscreen Inner Sponge Seal	\$	Adh 100.00 30.00 ✓
1 Front Tyre RH	\$	Pr 360.00 60.00 ✓
1 Front Wheel Rim RH	\$	L.P. Adh 254.00 50.00 ✓
1 Front Tyre LH	\$	Pr 360.00 60.00 ✓
1 Front Wheel Rim LH	\$	L.P. Adh 254.00 50.00 ✓
2 Hub Cup Rim	\$	Adh 70.00 X

TOTAL	\$	2,233.00
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TOTAL PARTS	\$	38,687.46
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Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	8,400.00 2200 ✓
To Rust-Proofing Of The Affected Areas.	\$	220.00 180 ✓
Putty and Spray Painting Of The Affected	\$	8,100.00 180 2000 ✓
To Check Electrical Lighting Concerned.	\$	170.00 40 ✓
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	170.00 120 ✓
To remove and renew power steering pump, oil cooler pipe and final checking and testing.	\$	440.00 60 ✓
To Remove And Refit Front W/Screen Glass To Facilitate Bodywork Repair.	\$	170.00 120 ✓
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	380.00 250 ✓

TRANS-CAB AUTO SERVICES PTE LTD**ROEL**

NO.466-468 Tagore industrial avenue singapore 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 9619R - AXA

To dismantle and refit rear seat, backrest, trimings, garnish, roof-lining, speaker shelfboard, carpeting and other to enable body	\$	380.00	} 500
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	380.00	
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	380.00	} 2800
To dismantle and refit engine cross-member and engine mounting.	\$	380.00	
To check steering geometry and computer wheel alignment	\$	220.00	600
To transfer of tire, rim and on wheel balancing.	\$	170.00	400
To replace, refix and top up coolant for radiator	\$	170.00	500
To dismantle and refit aircon assy and attachment, vacuum and charge-in-gas.	\$	380.00	} 1000
To vacuum, replace, refix and recharge Air Intercooler	\$	170.00	
To check ABS brake efficiency, final checking and testing.	\$	380.00	300
To transfer of door fittings, attachment and perform water seepage test.	\$	170.00	1200
Towing Fee	\$	120.00	500
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	170.00	800

TOTAL \$ 21,520.00**Over All Total \$ 60,207.46****REPAIR DAYS****30 DAYS**

Mei Kwan (LKKAUTO)

From: claims <claims@transcab.com.sg>
Sent: Friday, 7 June, 2019 1:22 PM
To: Olivia Lau (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A; 'Jasmine Tan'
Subject: RE: [AXA]: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL // LKK Ref: CC3/AXA14016915/Kza3q2
Attachments: RE: [AXA]: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL // LKK Ref: CC3/AXA14016915/Kza3q2

WITHOUT PREJUDICE

Dear Olivia

(3) Vehicle book value- Please refer to attached email.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: claims [mailto:claims@transcab.com.sg]
Sent: Thursday, 6 June, 2019 4:16 PM
To: 'Olivia Lau (LKKAUTO)' <olivialau@lkkauto.com>
Cc: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: RE: [AXA]: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL // LKK Ref: CC3/AXA14016915/Kza3q2

WITHOUT Prejudice

Dear Oliver

We refer to your email.

- (1) Video footage- regret to inform you that we do not have video. –
Enclose scene photo and witness statement attached in email for your investigation.
- (2) Police investigation result-regret to inform you that we do not have PIR
- (3) Vehicle book value-will reply in due course

To: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>
Cc: claims <claims@transcab.com.sg>; 'jasminetan' <jasminetan@transcab.com.sg>
Subject: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL
Importance: High

Dear LKK,

We refer to our email dated 04/01/19 and the attached.

Please expedite.

Thanks & Regards,



Cynthia Loh
Specialist, Motor Claims Department
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741
www.axa.com.sg



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This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: claims [<mailto:claims@transcab.com.sg>]
Sent: Monday, June 03, 2019 5:29 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; 'jasminetan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: FW: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL

Dear Cynthia

May we have an update on the latest claim settlement for this case?

Enclosed the LOD and estimate marking your attention.

We hope to receive your offer soon.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

The accident happening in the year **2014**, during that time, the surveyor Kenneth Kong from LKK Auto Consultants have already surveyed the vehicle.

We enclosed the estimate marking and the GIA report for your attention.

We hope you can review this case and let us have your best offer.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: NIKAM Santosh Pandurang [<mailto:santosh.nikam@axa.com.sg>]
Sent: Tuesday, 18 December, 2018 1:50 PM
To: 'CLAIMS@TRANSCAB.COM.SG' <CLAIMS@TRANSCAB.COM.SG>
Cc: LOH Cynthia <cynthia.loh@axa.com.sg>
Subject: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL

ACCIDENT INVOLVING GZ3571D AND SHD9619R ON 30.08.2014

Without Prejudice

We acknowledge receipt of your letter dated 07.12.2018 and the enclosures on 17.12.2018

We would like to conduct a re-inspection of your client's vehicle SHD9619R Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

May we hear from you in due course.

For future correspondence, please reply to LOH Cynthia at cynthia.loh@axa.com.sg

Regards,
Santosh Nikam
-----Disclaimer-----

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Mei Kwan (LKKAUTO)

From: weichunkong <weichunkong@transcab.com.sg>
Sent: Friday, 7 June, 2019 1:18 PM
To: 'calvin.er'
Cc: 'Ng Wai Yin'
Subject: RE: [AXA]: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL // LKK Ref: CC3/AXA14016915/Kza3q2

Hi Calvin,

SHD9619R Net book value is \$69,556.41

Thanks

CK



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: calvin.er [mailto:calvin.er@transcab.com.sg]
Sent: Friday, 7 June, 2019 11:30 AM
To: 'weichunkong' <weichunkong@transcab.com.sg>
Cc: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Subject: FW: [AXA]: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL // LKK Ref: CC3/AXA14016915/Kza3q2

Hi CK

Please assist for the book value of SHD9619R

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



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Mei Kwan (LKKAUTO)

From: claims <claims@transcab.com.sg>
Sent: Thursday, 6 June, 2019 4:16 PM
To: Olivia Lau (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A; 'Jasmine Tan'; claims@transcab.com.sg
Subject: RE: [AXA]: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL // LKK Ref: CC3/AXA14016915/Kza3q2
Attachments: RE: YOUR REF: D14/10093/TC/OT & OUR REF: TCLJLan.50503.14.cse - ACCIDENT INVOLVING GZ3571D & SHD9619R ON 30/08/14

WITHOUT Prejudice

Dear Oliver

We refer to your email.

- (1) Video footage- regret to inform you that we do not have video. –
Enclose scene photo and witness statement attached in email for your investigation.
- (2) Police investigation result-regret to inform you that we do not have PIR
- (3) Vehicle book value-will reply in due course

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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From: Olivia Lau (LKKAUTO) [mailto:olivialau@lkkauto.com]
Sent: Thursday, 6 June, 2019 10:12 AM
To: claims@transcab.com.sg; 'Jasmine Tan' <jasminetan@transcab.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [AXA]: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL // LKK Ref: CC3/AXA14016915/Kza3q2
Importance: High

LKK Ref: CC3/AXA14016915/Kza3q2

Without Prejudice

Hi Trans-Cab claims,

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: claims [<mailto:claims@transcab.com.sg>]
Sent: Monday, June 03, 2019 5:29 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; 'jasminetan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: FW: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL

Dear Cynthia

May we have an update on the latest claim settlement for this case?

Enclosed the LOD and estimate marking your attention.

We hope to receive your offer soon.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Wednesday, 3 April, 2019 11:32 AM
To: cynthia.loh@axa.com.sg
Cc: 'CST' <cst@axa.com.sg>; motor.doc@axa.com.sg; claims@transcab.com.sg
Subject: FW: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL

WITHOUT PREJUDICE

Dear Cynthia

Are there any offer making to us?

Enclosed the LOD and estimate marking your attention.

Hope to receive your offer soon.

Thank You
Best Regards,
Ng Wai Yin

ACCIDENT INVOLVING GZ3571D AND SHD9619R ON 30.08.2014

Without Prejudice

We acknowledge receipt of your letter dated 07.12.2018 and the enclosures on 17.12.2018

We would like to conduct a re-inspection of your client's vehicle SHD9619R. Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time.

May we hear from you in due course.

For future correspondence, please reply to LOH Cynthia at cynthia.loh@axa.com.sg

Regards,
Santosh Nikam

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www.avg.com

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Mei Kwan (LKKAUTO)

From: Olivia Lau (LKKAUTO)
Sent: Thursday, 6 June, 2019 10:07 AM
To: LOH Cynthia; Admin A
Cc: Hsiao Tong (LKKAUTO); KKLau
Subject: [AXA]: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL // LKK Ref: CC3/AXA14016915/Kza3q2
Attachments: image007.emz; image009.wmz; image014.emz; AAD1409-001-est marking.pdf; AAD1409-001-LOD.pdf; FW: LOD/ C0315531 / P1471792 / GZ3571D / 26/8/2014
Importance: High

LKK Ref: CC3/AXA14016915/Kza3q2

Hi Cynthia,

Thank you for the email. We will attend to it.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make
good
use of
Today

From: LOH Cynthia [mailto:cynthia.loh@axa.com.sg]

Sent: Tuesday, 4 June, 2019 4:08 PM

To: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>

Cc: claims <claims@transcab.com.sg>; 'jasminetan' <jasminetan@transcab.com.sg>

Subject: URGENT REMINDER: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL

Importance: High

Dear LKK,

We refer to our email dated 04/01/19 and the attached.

Please expedite.

Thanks & Regards,



Cynthia Loh

Specialist, Motor Claims Department

AXA Insurance Pte Ltd

Are there any offer making to us?

Enclosed the LOD and estimate marking your attention.

Hope to receive your offer soon.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
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From: claims [<mailto:claims@transcab.com.sg>]
Sent: Monday, 18 March, 2019 3:15 PM
To: 'NIKAM Santosh Pandurang' <santosh.nikam@axa.com.sg>
Cc: 'LOH Cynthia' <cynthia.loh@axa.com.sg>; 'Jasmine Tan' <jasminetan@transcab.com.sg>;
claims@transcab.com.sg
Subject: RE: Acknowledgement Your ref : AAD1409-001 Our ref : C0315531MC/CL

Without Prejudice

Dear Cynthia

The accident happening in the year **2014**, during that time, the surveyor Kenneth Kong from LKK Auto Consultants have already surveyed the vehicle.

We enclosed the estimate marking and the GIA report for your attention.

We hope you can review this case and let us have your best offer.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



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No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

Mei Kwan (LKKAuto)

From: Zhe Wei <zhewei.kek@transcabservices.com.sg>
Sent: Tuesday, 30 September, 2014 10:58 AM
To: 'Janet Tan Gek Keow'
Cc: claims@transcabservices.com.sg
Subject: RE: YOUR REF: D14/10093/TC/OT & OUR REF: TCLJLan.50503.14.cse - ACCIDENT INVOLVING GZ3571D & SHD9619R ON 30/08/14
Attachments: 2014-08-30 12.55.38.jpg; Photo0018.jpg; Photo0019.jpg; Photo0020.jpg; SHD9619R 300814 witness statement.pdf

Dear Janet,

We refer to your e-mail below.

Enclosed is the scene photos and witness statement furnished by our driver in regards to the above mentioned accident case.

Thank you.

Kindly quote our reference in your future replies to us.

Best Regards,
Kek Zhewei

-----Original Message-----

From: Janet Tan Gek Keow [mailto:JanetTan@first-insurance.com.sg]
Sent: Tuesday, September 30, 2014 9:48 AM
To: claims@transcabservices.com.sg
Cc: francis@hlsuntek.com.sg
Subject: RE: YOUR REF: D14/10093/TC/OT & OUR REF: TCLJLan.50503.14.cse - ACCIDENT INVOLVING GZ3571D & SHD9619R ON 30/08/14

Dear Claims,

Insured driver mentioned there was a video in his taxi. Please advise if there is any video footage, scene photos or final police investigation result, passengers' particulars in your procession asap.

Thank you.

Best regards
Janet Tan
Motor Claims Dept
First Capital Insurance Ltd
36 Robinson Rd
#16-01 City House
Singapore 068877
Email: JanetTan@first-insurance.com.sg
DID: 65073860
Tel: 65073848 (x115)
Fax: 65073849



STATEMENT OF A WITNESS TO AN ACCIDENT

NAME OF WITNESS : Lee Boon Hwee Bernard
NRIC/FIN/PASSPORT NO: S7808770F
ADDRESS : 81K 879 TAMPINES AVE 8
#10-256 S(520879)
CONTACT NUMBER : 92258770
EMAIL ADDRESS : bernardlhbh@gmail.com

BRIEF FACTS: A motor accident has taken place on 30/8/2014 at about 12.30pm along/location of junction of Cental Blvd and marina garden Dr between vehicle G23571D and vehicle SHD9619R. I am an eye-witness/~~passenger~~ in the taxi and I wish to recount its happening as follows

I was driving along marina garden Dr about to turn right into MCE at the traffic junction my lights are Red. While waiting for green light I saw a taxi SHD9619R about to turn right and while he was turning right a lorry G23571D who is going straight ram into the side of the taxi. At that time I saw the right turn arrow in favour to the taxi turning right.

I affirmed the above statement true and correct.



Date: 1/9/2014

Name: Bernard Lee Boon Hwee

NRIC/FIN: S7808770F



Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1409-001

Your Ref : GZ3571D

Date : 07.December 2018

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9619R AND GZ3571D ON 30/08/14 12:36 PM ALONG Marina Boulevard X Central Boulevard

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	18,939.00
2.	Loss of Rental for <u>21</u> days @ <u>\$120.91</u> per day	\$	2,539.11
3.	Loss of Income for <u>21</u> days @ <u>\$100</u> per day	\$	2,100.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	23,584.11

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE (S) PTE LTD 8 SHENTON WAY,#27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV1505-057 DATE : 22. May 2015 REFERENCE NO : AAD1409-001 TERMS : DUE DATE : 22. May 2015 PAGE : 1
---	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9619R;DOA 30.08.14(LUMP SUM-15)	1	18,939.00	18,939.00

Total SGD Excl. GST : 17,700.00

7% GST : 1,239.00

Total SGD Incl. GST : 18,939.00

**** EIGHTEEN THOUSAND NINE HUNDRED THIRTY NINE SGD ONLY ****

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

07 December, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 30/08/14 12:36 PM at Marina Boulevard X Central Boulevard

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9619R. The taxi was hired to MEHTA ULRIC CHARLES a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate ~~50~~ per day (inclusive of GST).
\$120.91
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9619R and GZ3571D along Marina Boulevard X Central Boulevard on 30/08/14 12:36 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 7 (day) of December 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

30-08-2014

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1409-001	Accident Date 30-08-2014
30/8/2014 12:30	19/9/2014 16:20	SHD9619R

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Enquire Vehicle & Owner Information (Vehicle No. GZ3571D As At 30 Aug 2014 / 12:30:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: TCS(ROEL)SHD9619R

Current Owner Details

Owner ID Type: Company
Owner ID: 200618668Z
Owner Name: GLOBAL MARINE & INDUSTRY PTE LTD
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 42
Registered Street Name: TOH GUAN ROAD EAST
Registered Unit No.: # 01 - 72
Registered Building Name: ENTERPRISE HUB
Registered Postal Code: 608583

Current Vehicle Details

Vehicle No.: GZ3571D
Make Description/Model: TOYOTA / DYNA 150 D
Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



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Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 12 June 2019 2:33 PM
To: Ng Wai Yin
Cc: Jasmine Tan
Subject: Your ref: SHD 9619R (Our ref: CC3/AXA14016915/Kga3-1) *** ACCIDENT INVOLVING GZ 3571D & SHD 9619R ON 30/08/2014 ***
Attachments: OI GIA REPORT.pdf

Your Ref: SHD 9619R Without Prejudice
Our Ref: CC3/AXA14016915/Kga3-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING GZ 3571D & SHD 9619R ON 30/08/2014

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank you

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

Cecilia Chong (LKK Auto)

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Tuesday, 11 June 2019 12:47 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: Your ref: C0315531 (Our ref: CC3/AXA14016915/Kga3-1) *** ACCIDENT INVOLVING GZ 3571D & SHD 9619R ON 30/08/2014 ***

Dear Cecilia,

OI has the right of way as he was travelling straight and TP was turning right. Hence BOLA 55 is clearly applies.

We maintain rejection unless TP is able to provide us the substantial evidence such as PIR, video footage for re-consideration.

Thanks & Regards,



Cynthia Loh
Specialist, Motor Claims Department
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741
www.axa.com.sg



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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Tuesday, June 11, 2019 12:05 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Subject: Your ref: C0315531 (Our ref: CC3/AXA14016915/Kga3-1) *** ACCIDENT INVOLVING GZ 3571D & SHD 9619R ON 30/08/2014 ***

Dear Cynthia,

We refer to the above matter

I understand that this case was previously closed and rejected.

However right now, TP still do not have AVF to help support the case.

Kindly let us have your instruction to proceed DS base on 50/50 to TP.

As after reviewing the statement, OI has the right of way as he is travelling straight and TP is turning right.
(BOLA S5)

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 December 2019 9:51 AM
To: 'claims@focusauto.com.sg'
Cc: Admin A
Subject: RE: REMINDER : ACCIDENT INVOLVING SJT 3825 T & SKD 8828 A ON 13/08/2019
//LKK REF: CC4/FWD19014441/Upb3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of **\$6,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@focusauto.com.sg <claims@focusauto.com.sg>
Sent: Saturday, 21 December 2019 2:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: REMINDER : ACCIDENT INVOLVING SJT 3825 T & SKD 8828 A ON 13/08/2019
Importance: High

Dear Hsiao Tong

Kindly refer to the above mentioned and advise on the status.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC3/AXA14016915/Kza3q2		
8 SHENTON WAY #27-01SINGAPORE 068811		Date : 06-06-2016		
ATTN:CYNTHIA LOH		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GZ 3571D	Veh. Inspected	SHD 9619R	
Policy No.	P1471792	Coverage (\$)	0.00	
Claim No.	C0315531	Excess (\$)	0.00	
Assign From		Assign Date	01/09/2014	
2. Vehicle Particulars & Condition				
Make & Model	CHEVROLET EPICA (A)	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	KL1LA69RJBB109537	Colour	WHITE/RED	
Odometer	337358	Steering	JAMMED	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	6 mm	
L/H Front Tyre	195/65 R15	FALKEN	6 mm	
R/H Rear Tyre	195/65 R15	FALKEN	8 mm	
L/H Rear Tyre	195/65 R15	FALKEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.THE UNDERCARRIAGE & BODY STRUCTURE AFFECTED DUE TO COLLISION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/08/2014	Inspection Date	01/09/2014	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		16 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 9619R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER (CONSISTENT)	DISTORTED / CRACKED	1,202.00	1,202.00
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	295.25	295.25
1	FRONT BUMPER LOWER ABSORBER (CONSISTENT)	SERVICEABLE	180.00	-
1	FRONT BUMPER FOG LAMP OUTER COVER LH (CONSISTENT)	SERVICEABLE	32.40	-
1	FRONT BUMPER RETAINER RH (CONSISTENT)	DISTORTED	102.00	102.00
1	FRONT BUMPER RETAINER LH (CONSISTENT)	CRACKED	102.00	102.00
1	FRONT HEADLAMP LH (CONSISTENT)	BROKEN	816.00	816.00
1	FRONT HEADLAMP RH (CONSISTENT)	SERVICEABLE	816.00	-
1	FRONT FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	837.60	-
1	FRONT FENDER LINER RH (CONSISTENT)	SERVICEABLE	47.00	-
1	FRONT FENDER LH (CONSISTENT)	BENT	837.60	837.60
1	FRONT FENDER LINER LH (CONSISTENT)	CRACKED	47.00	47.00
1	FRONT FENDER INNER WHEEL HOUSE PANEL LH (CONSISTENT)	* CHECK	1,437.00	-
1	BONNET (CONSISTENT)	BENT	1,250.00	1,250.00
1	BONNET UNDER WEATHERSTRIP SEAL (CONSISTENT)	SERVICEABLE	105.00	-
1	BONNET HINGE RH (CONSISTENT)	BENT	36.00	36.00
1	BONNET HINGE LH (CONSISTENT)	BENT	36.00	36.00
1	BONNET MOULDING (CONSISTENT)	SERVICEABLE	161.97	-
1	BONNET LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	60.00	-
1	BONNET CABLE (CONSISTENT)	SERVICEABLE	125.00	-
1	RADIATOR ASSEMBLY (CONSISTENT)	* CHECK	618.00	-
1	RADIATOR GRILLE (GRILLE A-RAD) (CONSISTENT)	SERVICEABLE	367.00	-
1	FAN BLADE (A/C) (CONSISTENT)	SERVICEABLE	536.00	-
1	FAN BLADE (RADIATOR)	* CHECK	634.00	-
1	AIRCON CONDENSER (CONSISTENT)	* CHECK	600.00	-
1	HORN UNIT (HIGH TONE) (CONSISTENT)	* CHECK	53.46	-
1	AIR INTERCOOLER (CONSISTENT)	SERVICEABLE	652.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT SHOCK ABSORBER ASSY RH (CONSISTENT)	BENT	216.17	216.17
1	FRONT LOWER ARM RH (CONSISTENT)	* CHECK	283.00	-
1	FRONT KNUCKLE ARM RH (CONSISTENT)	BENT	230.00	230.00
1	DRIVE SHAFT RH (CONSISTENT)	* CHECK	900.00	-
1	FRONT SHOCK ABSORBER ASSY LH (CONSISTENT)	BENT	216.17	216.17
1	FRONT LOWER ARM LH (CONSISTENT)	BENT	283.00	283.00
1	FRONT KNUCKLE ARM LH (CONSISTENT)	BENT	230.00	230.00
1	DRIVE SHAFT LH (CONSISTENT)	BENT	900.00	900.00
1	CROSS MEMBER (CONSISTENT)	BENT	1,030.71	1,030.71
1	FRONT CENTRE MEMBER (CONSISTENT)	DENTED	265.63	265.63
1	ENGINE SPLASH COVER RH (CONSISTENT)	SERVICEABLE	168.00	-
1	ENGINE SPLASH COVER LH (CONSISTENT)	SERVICEABLE	168.00	-
1	GEAR BOX MOUNTING RH (CONSISTENT)	* CHECK	249.00	-
1	ENGINE MOUNTING LH (CONSISTENT)	* CHECK	228.00	-
1	FRONT ENGINE MOUNTING (CONSISTENT)	* CHECK	100.14	-
1	REAR ENGINE MOUNTING (CONSISTENT)	* CHECK	134.00	-
1	FRONT DISC BRAKE LH (CONSISTENT)	* CHECK	157.55	-
1	FRONT STRUT REAR BRACKET LH (CONSISTENT)	DISTORTED	235.01	235.01
1	FRONT STABILIZER BAR (CONSISTENT)	* CHECK	234.00	-
1	FRONT STABILIZER BAR LINK LH (CONSISTENT)	BENT	51.79	51.79
1	FRONT BEAM A-IMPACT LH (CONSISTENT)	* CHECK	214.00	-
1	FRONT SEAT BELT RH (CONSISTENT)	SERVICEABLE	402.50	-
1	FRONT SEAT BELT LH (CONSISTENT)	SERVICEABLE	402.50	-
1	FRONT WINDSCREEN (CONSISTENT)	CRACKED	1,304.00	1,304.00
1	FRONT WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	196.00	196.00
1	FRONT WIPER GARNISH /WIPER GRILLE (COWL A) (CONSISTENT)	DENTED	184.50	184.50
1	FRONT DOOR LH (CONSISTENT)	BENT	1,133.00	1,133.00
1	FRONT DOOR GUIDE LH CHROME MOULDING (CONSISTENT)	DENTED	60.00	60.00
1	FRONT DOOR OUTER HANDLE LH (CONSISTENT)	DENTED	125.00	125.00
1	FRONT DOOR WEATHERSTRIP LH (CONSISTENT)	* CHECK	138.79	-
1	FRONT DOOR WEATHERSTRIP -INNER LH (CONSISTENT)	* CHECK	41.40	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT DOOR WEATHERSTRIP -2ND FRAME LH (CONSISTENT)	* CHECK	25.90	-
1	FRONT DOOR TOP HINGE LH (CONSISTENT)	BENT	35.00	35.00
1	FRONT DOOR BOTTOM HINGE LH (CONSISTENT)	BENT	35.00	35.00
1	FRONT DOOR INNER LOCK LH (CONSISTENT)	JAMMED	425.00	425.00
1	FRONT DOOR CHECK /ARRESTOR LH (CONSISTENT)	* CHECK	65.00	-
1	FRONT DOOR OUTER WEATHERSTRIP MOULDING LH (CONSISTENT)	* CHECK	85.00	-
1	FRONT DOOR OUTER HANDLE LH (CONSISTENT)	SERVICEABLE	60.00	-
1	FRONT DOOR OUTER HANDLE -RUBBER SEAL LH (CONSISTENT)	SERVICEABLE	25.00	-
1	FRONT DOOR INNER TRIM BOARD LH (CONSISTENT)	* CHECK	455.69	-
1	FRONT DOOR KICKING PLATE /STEP GARNISH LH (CONSISTENT)	* CHECK	63.25	-
1	FRONT DOOR POWER WINDOW MOTOR LH (CONSISTENT)	* CHECK	274.97	-
1	FRONT DOOR REGULATOR GEAR LH (CONSISTENT)	* CHECK	55.30	-
1	FRONT SIDE VIEW MIRROR LH (CONSISTENT)	BROKEN	939.00	939.00
1	FRONT DOOR OUTER PILLAR PANEL LH (CONSISTENT)	* CHECK	715.00	-
1	FRONT DOOR PILLAR INNER PANEL LH (CONSISTENT)	* CHECK	850.00	-
1	FRONT DOOR CENTER PILLAR PANEL LH (CONSISTENT)	* CHECK	698.15	-
1	CENTRE PILLAR OUTER LH (CONSISTENT)	TO REPAIR SEE LABOUR	446.00	-
1	CENTRE PILLAR INNER LH (CONSISTENT)	TO REPAIR SEE LABOUR	460.00	-
1	CENTRE PILLAR REINFORCEMENT (CENTRE) LH (CONSISTENT)	TO REPAIR SEE LABOUR	596.00	-
1	CENTRE PILLAR INNER GARNISH -TOP (CONSISTENT)	* CHECK	85.55	-
1	CENTRE PILLAR INNER GARNISH -LOWER (CONSISTENT)	* CHECK	185.46	-
1	ROOF PANEL OUTER (CONSISTENT)	TO REPAIR SEE LABOUR	2,998.74	-
1	ROOF TOP OUTER SIDE PANEL LH (CONSISTENT)	BENT	475.23	475.23
1	SIDE ROCKER PANEL GARNISH LH (CONSISTENT)	CRACKED	236.40	236.40
1	SIDE ROCKER PANEL OUTER LH (CONSISTENT)	TO REPAIR SEE LABOUR	600.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SIDE ROCKER PANEL INNER LH (CONSISTENT)	TO REPAIR SEE LABOUR	519.30	-
1	SIDE ROCKER PANEL CENTER LH (CONSISTENT)	SERVICEABLE	501.80	-
1	REAR DOOR LH (CONSISTENT)	BENT	1,133.00	1,133.00
1	REAR DOOR WEATHERSTRIP -INNER LH (CONSISTENT)	SERVICEABLE	41.40	-
1	REAR DOOR WEATHERSTRIP -2ND FRAME LH (CONSISTENT)	SERVICEABLE	25.90	-
1	REAR DOOR TOP HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	35.00	-
1	REAR DOOR BOTTOM HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	35.00	-
1	REAR DOOR INNER LOCK RH (CONSISTENT)	* CHECK	425.00	-
1	REAR DOOR CHECK /ARRESTOR LH (CONSISTENT)	SERVICEABLE	65.00	-
1	REAR DOOR OUTER WEATHERSTRIP MOULDING LH (CONSISTENT)	SERVICEABLE	85.00	-
1	REAR DOOR OUTER HANDLE LH (CONSISTENT)	SERVICEABLE	60.00	-
1	REAR DOOR OUTER HANDLE-RUBBER SEAL LH (CONSISTENT)	SERVICEABLE	25.00	-
1	REAR DOOR INNER TRIM BOARD LH (CONSISTENT)	SERVICEABLE	455.69	-
1	REAR DOOR KICKING PLATE/STEP GARNISH LH (CONSISTENT)	SERVICEABLE	63.25	-
1	REAR DOOR POWER WINDOW MOTOR LH (CONSISTENT)	* CHECK	274.97	-
1	REAR DOOR REGULATOR GEAR LH (CONSISTENT)	* CHECK	55.30	-
1	REAR FENDER LH (CONSISTENT)	BENT / BUCKLED	1,145.00	1,145.00
1	REAR FENDER INNER COWLING LH (CONSISTENT)	SERVICEABLE	76.60	-
1	REAR BUMPER (CONSISTENT)	BUCKLED / DISTORTED	1,202.00	1,202.00
1	REAR BUMPER BEAM (CONSISTENT)	* CHECK	239.94	-
1	REAR BUMPER CENTRE ABSORBER (CONSISTENT)	* CHECK	260.00	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	68.76	-
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	68.76	68.76
1	REAR BUMPER REFLECTORS LH (CONSISTENT)	SERVICEABLE	119.74	-
1	REAR BUMPER REFLECTORS RH (CONSISTENT)	SERVICEABLE	119.74	-
1	RADIATOR GRILLE TOP COVER (CONSISTENT)	SERVICEABLE	45.02	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 10% DISCOUNT		-4,050.50	-1,707.92
			36,454.45	15,371.30
	<u>SPECIAL NETT ITEMS</u>			
1	SET FRONT BUMPER FASTENER CLIP (NECESSARY) (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET FRONT FENDER LINER CLIP (NECESSARY) (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET REAR BUMPER FASTENER CLIP (SN) (CONSISTENT)	NECESSARY	35.00	35.00
1	SET REAR FENDER INNER COWLING CLIP (SN) (CONSISTENT)	NOT NECESSARY	60.00	-
1	SET REAR BUMPER PARKING SENSOR (SN) (CONSISTENT)	* CHECK	300.00	-
1	DOOR STICKER 'TRANS-CAB' (SN) (CONSISTENT)	NECESSARY	80.00	60.00
1	DOOR STICKER '6555-3333' (SN) (CONSISTENT)	NECESSARY	80.00	60.00
1	SET FRONT DOOR INNER TRIM BOARD RH (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	SET FRONT DOOR INNER TRIM BOARD RH (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	SET SIDE ROCKER PANEL GARNISH CLIP RH (SN) (CONSISTENT)	NECESSARY	60.00	60.00
2	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	40.00
1	REAR WINDSCREEN INNER SPONGE SEAL (SN) (CONSISTENT)	NECESSARY	100.00	30.00
1	FRONT TYRE RH (60%) (SN) (CONSISTENT)	PUNCTURE	360.00	216.00
1	FRONT WHEEL RIM RH (LOCAL PURCHASE) (SN) (CONSISTENT)	DENTED	254.00	50.00
1	FRONT TYRE LH (60%) (SN) (CONSISTENT)	PUNCTURE	360.00	216.00
1	FRONT WHEEL RIM LH (LOCAL PURCHASE) (SN) (CONSISTENT)	BENT	254.00	50.00
2	HUB CUP RIM (SN) (CONSISTENT)	NOT NECESSARY	70.00	-
			2,233.00	877.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT FENDER RH ,BONNET LOCK,CENTRE PILLAR OUTER LH,CENTRE PILLAR INNER LH,CENTRE PILLAR REINFORCEMENT(CENTRE) LH,ROOF PANEL OUTER,SIDE ROCKER PANEL OUTER LH,SIDE ROCKER PANEL INNER LH,REAR DOOR TOP HINGE LH AND REAR DOOR BOTTOM HINGE LH .		8,400.00	2,200.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		220.00	180.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED .		8,100.00	2,000.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	40.00
	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.		170.00	120.00
	TO REMOVE AND RENEW POWER STEERING PUMP,OIL COOLER PIPE AND FINAL CHECKING AND TESTING.		440.00	60.00
	TO REMOVE AND REFIT FRONT W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.		170.00	120.00
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR.		380.00	250.00
	TO DISMANTLE AND REFIT REAR SEAT,BACKREST,TRIMINGS,GARNISH, ROOF-LINING,SPEAKER SHELFBOARD,CARPETING AND OTHER TO ENABLE BODY. }		380.00	150.00
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH, FITTINGS AND OTHER,TO ENABLE REPAIR. }		380.00	-
	TO DISMANTLE AND REFIT FRONT END SUSPENSION,UNDERCARRIAGE PARTS,FINAL CHECKING AND TESTING. }		380.00	280.00
	TO DISMANTLE AND REFIT ENGINE CROSS-MEMBER AND ENGINE MOUNTING. }		380.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		220.00	60.00
	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING.		170.00	40.00
	TO REPLACE,REFIX AND TO TOP UP COOLANT FOR RADIATOR.		170.00	50.00
	TO DISMANTLE AND REFIT AIRCON ASSY AND ATTACHMENT,VACUUM AND CHARGE-IN-GAS. }		380.00	100.00

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	TO VACUUM,REPLACE,REFIX AND RECHARGE AIR INTERCOOLER. }		170.00	-
	TO CHECK ABS BRAKE EFFICIENCY,FINAL CHECKING AND TESTING.		380.00	30.00
	TO TRANSFER OF DOOR FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST.		170.00	120.00
	TOWING FEE.		120.00	50.00
	TO TRANSFER OF FENDER FITTINGS,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	REPEATED	170.00	-
			21,520.00	5,850.00
GRAND TOTAL			60,207.45	22,098.30
RECOMMENDED COST OF REPAIRS				22,098.30

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KONG SENG CHEONG

Licensed Appraiser

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