

INS. CASE OWNER: Cynthia Loh

CC 3 / AXA14016915 / K2 b3 b3

LKK:  
DAC:

## ASSIGNMENT

Surveyor: Kenneth

DOI: 01/09/14

Assg Date:

01/09/14

Pre-assign / CCU / FTE



Insured Vehicle No.: GZ 3571D

Claim No.: C0315531

Name of Insured: G10691 Marine &amp; Industry

Policy No.: VCA / P1471792

Insured Tel No.: Pte Ltd HP:

Make / Model: Toyota

Excess Sec II :SS D.O.A: 30/08/14

Place of Accident: Marina Blvd / Sunet Central

Boulevard

Is driver the owner? ( YES / NO ) Nature of Accident:

If NO, Driver Name / Age: Lum Pak Hoi

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: 9769 3724

(V/L: YES / NO Insured Liability:

% Final ? Yes / No



INSRS:

WSP: Trans-Cab

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

## FOR CSO ONLY:

Is driver the owner? ( YES / NO )

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

SHD 9619R-X

GZ 3571D-X

Taxi: report that there was a camera in the car. But not sure if it is working.

Check with TP for evidence.

Machine speaking.

-TP turn right - OI go straight.

PIR

called OI confirm the accident. OI said his lawyer is handling all claims.

He will forward the lawyer phone no to us.

email to workshop Request for evidence.

Email to AAA inform them we will submit w/p.

## STAGE

## DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

## FINAL SETTLEMENT

Date:

Confirm with

Repair Cost: S\$ —

Final Liability

% (Agreed / Assessed)

BOLA S/N No.:

Loss of Rental: S\$ —

( days)

If NO or B 28, Ass. Lia:

Loss of Use: S\$ —

(\$ x days)

Format Type: wp report

Disbursement: S\$ —

COPY SENT  
26/08/16






## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC3/AXA14016915/Kzb3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 04-09-2014	
		Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GZ 3571D	Veh. Inspected	SHD 9619R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/09/2014
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	30/08/2014	Inspection Date	01/09/2014
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.466-468 Tagore industrial avenue singapore 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHD 9619R - AXA****ROEL**

Vehicle No.:  
 Chassis No.:  
 Vehicle Make:  
 Vehicle Model:  
 Date of Accident :  
 Third Party Insurer :

**SHD 9619R - ROEL**  
 KL1LA69RJBB109537\*  
 CHEVROLET  
 CHEVROLET EPICA 2.0  
 30.08.2014  
 AXA

**PART****LIST**

1	1	Front Bumper	\$	1,202.00 ✓
2	1	Front Bumper Reinforcement	\$	295.25 ✓
3	1	Front Bumper Lower Absorber	\$	180.00 X
4	1	Front Bumper Fog Lamp Outer Cover LH	\$	32.40 X
5	1	Front Bumper Retainer RH	\$	102.00 —
6	1	Front Bumper Retainer LH	\$	102.00 —
7	1	Front Headlamp LH	\$	816.00 —
8	1	Front Headlamp RH	\$	816.00 X
9	1	Front Fender RH	\$	837.60 X
10	1	Front Fender Liner RH	\$	47.00 X
11	1	Front Fender LH	\$	837.60 —
12	1	Front Fender Liner LH	\$	47.00 —
13	1	Front Fender Inner Wheel House Panel LH	\$	1,437.00 ?
14	1	Bonnet	\$	1,250.00 ✓
15	1	Bonnet under weatherstrip seal	\$	105.00 X
16	1	Bonnet hinge RH	\$	36.00 —
17	1	Bonnet hinge LH	\$	36.00 —
18	1	Bonnet Moulding	\$	161.97 X
19	1	Bonnet Lock	\$	60.00 X
20	1	Bonnet cable	\$	125.00 X
21	1	Radiator Assembly	\$	618.00 ?
22	1	Radiator Grille (Grille A-Rad)	\$	367.00 X
23	1	Radiator Grille Top Cover	\$	45.02 X
24	1	Fan Blade(A/C)	\$	536.00 X
25	1	Fan Blade(Radiator)	\$	634.00 ?
26	1	Aircon Condenser	\$	600.00 ?
27	1	Horn Unit (High Tone)	\$	53.46 ?
28	1	Air Intercooler	\$	652.00 X
29	1	Front Shock Absorber Assy RH	\$	216.17 ✓
30	1	Front Lower Arm RH	\$	283.00 ?
31	1	Front Knuckle Arm RH	\$	230.00 ✓
32	1	Drive Shaft RH	\$	900.00 ?
33	1	Front Shock Absorber Assy LH	\$	216.17 ✓

Back Valve ??

Not Authored  
 Using ?

Value

**TRANS-CAB AUTO SERVICES PTE LTD**

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TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHD 9619R - AXA****ROEL**

34	1	Front Lower Arm LH	\$	B <sub>1</sub>	283.00	✓
35	1	Front Knuckle Arm LH	\$	B <sub>1</sub>	230.00	✓
36	1	Drive Shaft LH	\$	B <sub>1</sub>	900.00	✓
37	1	Cross member	\$	B <sub>1</sub>	1,030.71	✓
38	1	Front Centre Member	\$	D <sub>1</sub>	265.63	✓
39	1	Engine Splash Cover RH	\$	S <sub>1</sub>	168.00	X
40	1	Engine Splash Cover LH	\$	S <sub>1</sub>	168.00	X
41	1	Gear Box Mounting RH	\$		249.00	?
42	1	Engine Mounting LH	\$		228.00	?
43	1	Front Engine Mounting	\$		100.14	?
44	1	Rear Engine Mounting	\$		134.00	?
45	1	Front Disc Brake LH	\$		157.55	?
46	1	Front Strut Bar Bracket LH	\$	D <sub>1</sub>	235.01	✓
47	1	Front Stabilizer Bar	\$		234.00	?
48	1	Front Stabilizer Bar Link LH	\$	B <sub>1</sub>	51.79	✓
49	1	Front Beam A - Impact LH	\$		214.00	?
50	1	Front Seat Belt RH	\$	S <sub>1</sub>	402.50	X
51	1	Front Seat Belt LH	\$	S <sub>1</sub>	402.50	X
52	1	Front Windscreen	\$	C <sub>1</sub>	1,304.00	✓
53	1	Front Windscreen Moulding	\$	S <sub>1</sub>	196.00	✓
54	1	Front Wiper Garnish / Wiper Grille (Cowl A)	\$	D <sub>1</sub>	184.50	✓
55	1	Front Door LH	\$	B <sub>1</sub>	1,133.00	✓
56	1	Front Door Guide LH Chrome Moulding	\$	D <sub>1</sub>	60.00	✓
57	1	Front Door Outer Handle LH	\$	D <sub>1</sub>	125.00	✓
58	1	Front Door Weatherstrip LH	\$		138.79	?
59	1	Front Door weatherstrip - Inner LH	\$		41.40	?
60	1	Front Door weatherstrip - 2nd Frame LH	\$		25.90	?
61	1	Front Door top hinge LH	\$	B <sub>1</sub>	35.00	✓
62	1	Front Door bottom hinge LH	\$	B <sub>1</sub>	35.00	✓
63	1	Front Door inner lock LH	\$	T <sub>1</sub>	425.00	✓
64	1	Front Door check / arrestor LH	\$		65.00	?
65	1	Front Door outer weatherstrip moulding LH	\$		85.00	?
66	1	Front Door outer handle LH	\$	S <sub>1</sub>	60.00	X
67	1	Front Door outer handle - rubber seal LH	\$	S <sub>1</sub>	25.00	X
68	1	Front Door inner trim board LH	\$		455.69	?
69	1	Front Door kicking plate / step garnish LH	\$		63.25	?
70	1	Front Door power window motor LH	\$		274.97	?
71	1	Front Door regulator gear LH	\$		55.30	?
72	1	Front Side View Mirror LH	\$	B <sub>1</sub>	939.00	✓
73	1	Front Door Outer Pillar Panel LH	\$		715.00	?
74	1	Front Door Pillar Inner Panel LH	\$		850.00	?
75	1	Front Door Center Pillar Panel LH	\$		698.15	?



**TRANS-CAB AUTO SERVICES PTE LTD****ROEL**

NO.466-468 Tagore industrial avenue singapore 737835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHD 9619R - AXA**

76	1	Centre pillar outer LH	\$	R	446.00 X
77	1	Centre pillar inner LH	\$	R	460.00 X
78	1	Centre Pillar Reinforcement (Centre) LH	\$	R	596.00 X
79	1	Centre pillar inner garnish - top	\$		85.55 ?
80	1	Centre pillar inner garnish - lower	\$		185.46 ?
81	1	Roof panel Outer	\$	R	2,998.74 X
82	1	Roof top outer side panel LH	\$	B	475.23 ✓
83	1	Side Rocker Panel Garnish LH	\$	CMA	236.40 ✓
84	1	Side Rocker Panel Outer LH	\$	R	600.00 X
85	1	Side Rocker Panel Inner LH	\$	R	519.30 X
86	1	Side Rocker Panel Center LH	\$	Sm	501.80 X
87	1	Rear Door LH	\$	As	1,133.00 ✓
88	1	Rear Door weatherstrip - Inner LH	\$	Sm	41.40 X
89	1	Rear Door weatherstrip - 2nd Frame LH	\$	Sm	25.90 X
90	1	Rear Door top hinge LH	\$	R	35.00 X
91	1	Rear Door bottom hinge LH	\$	R	35.00 X
92	1	Rear Door inner lock RH	\$		425.00 ?
93	1	Rear Door check / arrestor LH	\$	Sm	65.00 X
94	1	Rear Door outer weatherstrip moulding LH	\$	Sm	85.00 X
95	1	Rear Door outer handle LH	\$	Sm	60.00 X
96	1	Rear Door outer handle - rubber seal LH	\$	Sm	25.00 X
97	1	Rear Door inner trim board LH	\$	Sm	455.69 X
98	1	Rear Door kicking plate / step garnish LH	\$	Sm	63.25 X
99	1	Rear Door power window motor LH	\$		274.97 ?
100	1	Rear Door regulator gear LH	\$		55.30 ?
101	1	Rear Fender LH	\$	Bt/Au	1,145.00 ✓
102	1	Rear Fender Inner Cowling LH	\$	Sm	76.60 X
103	1	Rear Bumper	\$	Bu/d.o.	1,202.00 ✓
104	1	Rear Bumper Beam	\$		239.94 ?
105	1	Rear Bumper Centre Absorber	\$		260.00 ?
106	1	Rear Bumper Side Retainer RH	\$	Sm	68.76 X
107	1	Rear Bumper Side Retainer LH	\$	Di	68.76 ✓
108	1	Rear Bumper Reflectors LH	\$	Sm	119.74 X
109	1	Rear Bumper Reflectors RH	\$	Sm	119.74 X
<b>TOTAL</b>			<b>\$</b>		<b>40,504.95</b>
<b>10%</b>			<b>\$</b>		<b>4,050.50</b>
			<b>\$</b>		<b>36,454.46</b>

**Special Nett**

1 Set Front Bumper Fastener Clip(Necessary) \$ Ax 30.00 ✓

**TRANS-CAB AUTO SERVICES PTE LTD****ROEL**

NO.466-468 Tagore industrial avenue singapore 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHD 9619R - AXA**

1 Set	Front Fender Liner Clip(Necessary)	\$	30.00	✓
1Set	Rear Bumper Fastener Clip	\$	35.00	✓
1 Set	Rear Fender Inner Cowling Clip	\$	60.00	X
1 Set	Rear Bumper Parking Sensor	\$	300.00	?
1	Door Sticker "Trans-cab"	\$	80.00	60.00 ✓
1	Door Sticker "6555-3333"	\$	80.00	60.00 ✓
1set	Front Door inner trim board RH	\$	40.00	X
1set	Rear Door inner trim board RH	\$	40.00	X
1set	Side Rocker Panel Garnish Clip RH	\$	60.00	✓
2	Rear Windscreen Sealant	\$	80.00	40.00 ✓
1	Rear Windscreen Inner Sponge Seal	\$	100.00	30.00 ✓
1	Front Tyre RH	\$	360.00	60.00 ✓
1	Front Wheel Rim RH	\$	254.00	50.00 ✓
1	Front Tyre LH	\$	360.00	60.00 ✓
1	Front Wheel Rim LH	\$	254.00	50.00 ✓
2	Hub Cup Rim	\$	70.00	X

<b>TOTAL</b>	<b>\$</b>	<b>2,233.00</b>
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<b>TOTAL PARTS</b>	<b>\$</b>	<b>38,687.46</b>
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Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	8,400.00	2200
To Rust-Proofing Of The Affected Areas.	\$	220.00	180
Putty and Spray Painting Of The Affected	\$	8,100.00	1800
To Check Electrical Lighting Concerned.	\$	170.00	40
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	170.00	120
To remove and renew power steering pump, oil cooler pipe and final checking and testing.	\$	440.00	60
To Remove And Refit Front W/Screen Glass To Facilitate Bodywork Repair.	\$	170.00	120
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	380.00	250

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.466-468 Tagore industrial avenue singapore 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHD 9619R - AXA****ROEL**

To dismantle and refit rear seat, backrest, trimings, garnish, roof-lining, speaker shelfboard, carpeting and other to enable body	\$	380.00	150
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	380.00	
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	380.00	280
To dismantle and refit engine cross-member and engine mounting.	\$	380.00	
To check steering geometry and computer wheel alignment	\$	220.00	60
To transfer of tire, rim and on wheel balancing.	\$	170.00	40
To replace, refix and top up coolant for radiator	\$	170.00	50
To dismantle and refit aircon assy and attachment, vacuum and charge-in-gas.	\$	380.00	100
To vacuum, replace, refix and recharge Air Intercooler	\$	170.00	
To check ABS brake efficiency, final checking and testing.	\$	380.00	30
To transfer of door fittings, attachment and perform water seepage test.	\$	170.00	120
Towing Fee	\$	120.00	50
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	170.00	X

**TOTAL \$ 21,520.00****Over All Total \$ 60,207.46****REPAIR DAYS****30 DAYS**



## Admin-A (LKK Auto)

---

**From:** Cynthia Loh [cynthia.loh@axa.com.sg]  
**Sent:** Wednesday, 28 January, 2015 3:50 PM  
**To:** Admin-A (LKK Auto)  
**Cc:** Zayyer  
**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

**Categories:** LSL1

Dear Su Li,

Please proceed DS.

Thanks & Regards

Cynthia Loh

Executive – Motor Claims


**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 68804741 Press 3 / Fax: (65) 6880 4838

Website: [www.axa.com.sg](http://www.axa.com.sg)

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**From:** Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

**Sent:** Friday, January 23, 2015 4:35 PM

**To:** Winnie Ho Ping Ping

**Cc:** Cynthia Loh; Zayyer

**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Dear Winnie /Cynthia,

We refer to our below email.

Kindly advise whether we can proceed direct settlement for this case.

Thanks & Regards,

**Su Li**

LKK Auto Consultants Pte Ltd

DID: 6366 0055

Fax: 6741 4108

---

**From:** Admin-A (LKK Auto)  
**Sent:** Wednesday, 7 January, 2015 10:14 AM  
**To:** 'Winnie Ho Ping Ping'  
**Cc:** Cynthia Loh; Zayyer  
**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Dear Winnie /Cynthia,

We refer to your below email.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report as TP's repairer is keep chasing for the settlement.

Thanks & Regards,  
*Su Li*  
LKK Auto Consultants Pte Ltd  
DID: 6366 0055  
Fax: 6741 4108

---

**From:** Winnie Ho Ping Ping [<mailto:winnie.ho@axa.com.sg>]  
**Sent:** Monday, 8 September, 2014 12:33 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-A (LKK Auto); [sur@lkkauto.com](mailto:sur@lkkauto.com); Cynthia Loh  
**Cc:** Kelvyna Ngian  
**Subject:** WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Thanks & Regards

---

**Winnie Ho**  
**Claims Assistant – Claims Services**  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)  
DID: (65) 6880 4833  
Website: [www.axa.com.sg](http://www.axa.com.sg)



**redefining / insurance**

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**From:** Jojo Ngai [<mailto:admin-b@lkkauto.com>]  
**Sent:** 05 September, 2014 10:48 AM  
**To:** Winnie Ho Ping Ping; Kitty Teo Poh Guek; Tan Tiong Beng  
**Cc:** KKLau; Zayyer  
**Subject:** Direct Settlement - Acc Invl GZ 3571D (OI : AXA - TBA) & SHD 9619R (TP : LKK - CC3/AXA14016915/Kzb3) on 30.08.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 9619R AT M/s Trans-Cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report ,police report, estimated cost of repair, photos and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zayer and he can be contacted at DID: 6749 9635.

Thanks & Regards

Jojo Ngai

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1,

#01-25 Paya Ubi Industrial Park,

Singapore 408933

DID : 6742 8617

Fax : 6741 4108



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## Zayyer

---

**From:** Zayyer  
**Sent:** Wednesday, 25 May, 2016 4:02 PM  
**To:** Cynthia Loh  
**Cc:** Admin A; CS A Team  
**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL  
**Attachments:** email to Trans-Cab.pdf; email to workshop.pdf

Dear Cynthia,

We wrote an email to TP to provide us the video footage and police investigation result. (if any) for review.

However, there is still no further action/ reply initiated by third-party repairer. As the vehicle sustained intensive damages, our surveyor had put the request to TP for book value so that the amount could be finalised. Again, the said requested document is not provided yet till date.

As such, the matter has been dragging since 2014 and no further development.

In view of the above, we will proceed to temporarily close this two (2) year outstanding claim file and submit our wp report to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cynthia Loh [mailto:[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)]  
**Sent:** Wednesday, 18 May, 2016 3:00 PM  
**To:** Zayyer <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Dear Zayer,

Please assist to obtain the police investigation result and witness **SD** for further assessment.

Best regards,

Cynthia Loh

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838

Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Zayyer [<mailto:zayyer@lkkauto.com>]

**Sent:** Saturday, May 07, 2016 4:08 PM

**To:** Cynthia Loh

**Cc:** Admin A

**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Dear Cynthia,

We refer to the below email.

As per instruction, we had informed TP's repairer that we are to reject the claim in view of BOLA scenario 5, OI going straight and the claim turning right.

Now, TP's repairer forwarded us witness statement. Please see attached. We have been trying to contact witness for several times but to no avail.

Kindly advise should we maintain our stand of rejection the claim or settle amicably.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cynthia Loh [<mailto:cynthia.loh@axa.com.sg>]

**Sent:** Thursday, 21 April, 2016 10:21 AM

**To:** Zayyer <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>

**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Dear Zayer,

Please proceed as suggested.

Best regards,

Cynthia Loh

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838

Website: [www.axa.com.sg](http://www.axa.com.sg)



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Please consider the environment before printing this email

**From:** Zayyer [<mailto:zayyer@lkkauto.com>]

**Sent:** Wednesday, April 20, 2016 2:22 PM

**To:** Cynthia Loh; Admin A

**Cc:** KKLau; Zayyer

**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Dear Cynthia,

Refer to the below matter.

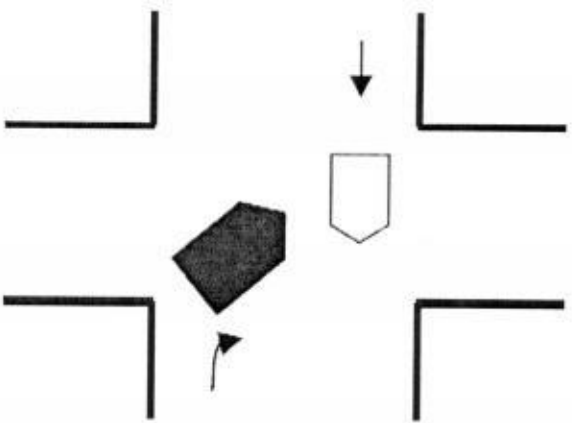
Kindly be informed that this is a case where the insured driver was going straight along X-junction and collided with TP who was turning right at the time of accident. Traffic light was conflicting.

In order to assess the liability, we had written an email to TP to provide us the evidence or video footage to support their claim. However, we had not heard from them till date. Please find the attached email.

In view of no supporting evidence, we intended to reject the claim as the scenario falls under BOLA 5 (TP turn right, OID go straight). OI has more precedence and right of way. Attached is both parties report for your easy reference.

Kindly let us have your comment / approval please.



	SCENARIO	DESCRI
	X-JUNCTION (Controlled)	
5.		<p>Vehicle X – Turr Vehicle Y – Mov</p> <p><b>Reason:</b> Onus turni</p>

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: [zayer@lkkauto.com](mailto:zayer@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cynthia Loh [<mailto:cynthia.loh@axa.com.sg>]

**Sent:** Tuesday, 19 April, 2016 10:22 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Zayer <[zayer@lkkauto.com](mailto:zayer@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>

**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

**Importance:** High

Dear LKK,

Please refer to our email of 28.01.15.

This claim has been long pending. Kindly expedite DS.

Thanks & Regards,

Cynthia Loh

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6380 4838

Website: [www.axa.com.sg](http://www.axa.com.sg)



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Please consider the environment before printing this email

**From:** Cynthia Loh

**Sent:** Wednesday, January 28, 2015 3:50 PM

**To:** 'Admin-A (LKK Auto)'

**Cc:** Zayyer

**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Dear Su Li,

Please proceed DS.

Thanks & Regards

Cynthia Loh

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 68804741 Press 3 / Fax: (65) 6380 4838

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Please consider the environment before printing this email

**From:** Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

**Sent:** Friday, January 23, 2015 4:35 PM

**To:** Winnie Ho Ping Ping

**Cc:** Cynthia Loh; Zayyer

**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Dear Winnie /Cynthia,

We refer to our below email.

Kindly advise whether we can proceed direct settlement for this case.

Thanks & Regards,

*Su Li*

LKK Auto Consultants Pte Ltd

DID: 6366 0055

Fax: 6741 4108

---

**From:** Admin-A (LKK Auto)

**Sent:** Wednesday, 7 January, 2015 10:14 AM

**To:** 'Winnie Ho Ping Ping'

**Cc:** Cynthia Loh; Zayyer

**Subject:** RE: WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Dear Winnie /Cynthia,

We refer to your below email.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report as TP's repairer is keep chasing for the settlement.

Thanks & Regards,

*Su Li*

LKK Auto Consultants Pte Ltd

DID: 6366 0055

Fax: 6741 4108

---

**From:** Winnie Ho Ping Ping [<mailto:winnie.ho@axa.com.sg>]

**Sent:** Monday, 8 September, 2014 12:33 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-A (LKK Auto); [sur@lkkauto.com](mailto:sur@lkkauto.com); Cynthia Loh

**Cc:** Kelvyna Ngian

**Subject:** WP / TRANS-CAB AUTO / C0315531 / OD- GZ3571D / TP- SHD9619R / DOA: 30.08.2014 / EST: 60,207.46 / NO XS / CL

Thanks & Regards

---

**Winnie Ho**

**Claims Assistant – Claims Services**

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)

DID: (65) 6880 4833

Website: [www.axa.com.sg](http://www.axa.com.sg)



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Please consider the environment before printing this email

**From:** Jojo Ngai [mailto:[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)]

**Sent:** 05 September, 2014 10:48 AM

**To:** Winnie Ho Ping Ping; Kitty Teo Poh Guek; Tan Tiong Beng

**Cc:** KKLau; Zayyer

**Subject:** Direct Settlement - Acc Invl GZ 3571D (OI : AXA - TBA) & SHD 9619R (TP : LKK - CC3/AXA14016915/Kzb3) on 30.08.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 9619R AT M/s Trans-Cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report ,police report, estimated cost of repair, photos and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zayer and he can be contacted at DID: 6749 9635.

Thanks & Regards

Jojo Ngai

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1,

#01-25 Paya Ubi Industrial Park,

Singapore 408933

DID : 6742 8617

Fax : 6741 4108



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## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC3/AXA14016915/Kza3q2		
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 06-06-2016		
ATTN: CYNTHIA LOH		Code : AXA2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GZ 3571D	Veh. Inspected	SHD 9619R	
Policy No.	P1471792	Coverage (\$)	0.00	
Claim No.	C0315531	Excess (\$)	0.00	
Assign From		Assign Date	01/09/2014	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	CHEVROLET EPICA (A)	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	KL1LA69RJBB109537	Colour	WHITE/RED	
Odometer	337358	Steering	JAMMED	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	6 mm	
L/H Front Tyre	195/65 R15	FALKEN	6 mm	
R/H Rear Tyre	195/65 R15	FALKEN	8 mm	
L/H Rear Tyre	195/65 R15	FALKEN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. THE UNDERCARRIAGE & BODY STRUCTURE AFFECTED DUE TO COLLISION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	30/08/2014	Inspection Date	01/09/2014	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		16 Working Days		





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 7

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 9619R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	DISTORTED / CRACKED	1,202.00	1,202.00
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	295.25	295.25
1	FRONT BUMPER LOWER ABSORBER (CONSISTENT)	SERVICEABLE	180.00	-
1	FRONT BUMPER FOG LAMP OUTER COVER LH (CONSISTENT)	SERVICEABLE	32.40	-
1	FRONT BUMPER RETAINER RH (CONSISTENT)	DISTORTED	102.00	102.00
1	FRONT BUMPER RETAINER LH (CONSISTENT)	CRACKED	102.00	102.00
1	FRONT HEADLAMP LH (CONSISTENT)	BROKEN	816.00	816.00
1	FRONT HEADLAMP RH (CONSISTENT)	SERVICEABLE	816.00	-
1	FRONT FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	837.60	-
1	FRONT FENDER LINER RH (CONSISTENT)	SERVICEABLE	47.00	-
1	FRONT FENDER LH (CONSISTENT)	BENT	837.60	837.60
1	FRONT FENDER LINER LH (CONSISTENT)	CRACKED	47.00	47.00
1	FRONT FENDER INNER WHEEL HOUSE PANEL LH (CONSISTENT)	* CHECK	1,437.00	-
1	BONNET (CONSISTENT)	BENT	1,250.00	1,250.00
1	BONNET UNDER WEATHERSTRIP SEAL (CONSISTENT)	SERVICEABLE	105.00	-
1	BONNET HINGE RH (CONSISTENT)	BENT	36.00	36.00
1	BONNET HINGE LH (CONSISTENT)	BENT	36.00	36.00
1	BONNET MOULDING (CONSISTENT)	SERVICEABLE	161.97	-
1	BONNET LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	60.00	-
1	BONNET CABLE (CONSISTENT)	SERVICEABLE	125.00	-
1	RADIATOR ASSEMBLY (CONSISTENT)	* CHECK	618.00	-
1	RADIATOR GRILLE (GRILLE A-RAD) (CONSISTENT)	SERVICEABLE	367.00	-
1	FAN BLADE (A/C) (CONSISTENT)	SERVICEABLE	536.00	-
1	FAN BLADE (RADIATOR)	* CHECK	634.00	-
1	AIRCON CONDENSER (CONSISTENT)	* CHECK	600.00	-
1	HORN UNIT (HIGH TONE) (CONSISTENT)	* CHECK	53.46	-
1	AIR INTERCOOLER (CONSISTENT)	SERVICEABLE	652.00	-

Report Ref No. CC3/AXA14016915/Kza3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 7

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT SHOCK ABSORBER ASSY RH (CONSISTENT)	BENT	216.17	216.17
1	FRONT LOWER ARM RH (CONSISTENT)	* CHECK	283.00	-
1	FRONT KNUCKLE ARM RH (CONSISTENT)	BENT	230.00	230.00
1	DRIVE SHAFT RH (CONSISTENT)	* CHECK	900.00	-
1	FRONT SHOCK ABSORBER ASSY LH (CONSISTENT)	BENT	216.17	216.17
1	FRONT LOWER ARM LH (CONSISTENT)	BENT	283.00	283.00
1	FRONT KNUCKLE ARM LH (CONSISTENT)	BENT	230.00	230.00
1	DRIVE SHAFT LH (CONSISTENT)	BENT	900.00	900.00
1	CROSS MEMBER (CONSISTENT)	BENT	1,030.71	1,030.71
1	FRONT CENTRE MEMBER (CONSISTENT)	DENTED	265.63	265.63
1	ENGINE SPLASH COVER RH (CONSISTENT)	SERVICEABLE	168.00	-
1	ENGINE SPLASH COVER LH (CONSISTENT)	SERVICEABLE	168.00	-
1	GEAR BOX MOUNTING RH (CONSISTENT)	* CHECK	249.00	-
1	ENGINE MOUNTING LH (CONSISTENT)	* CHECK	228.00	-
1	FRONT ENGINE MOUNTING (CONSISTENT)	* CHECK	100.14	-
1	REAR ENGINE MOUNTING (CONSISTENT)	* CHECK	134.00	-
1	FRONT DISC BRAKE LH (CONSISTENT)	* CHECK	157.55	-
1	FRONT STRUT REAR BRACKET LH (CONSISTENT)	DISTORTED	235.01	235.01
1	FRONT STABILIZER BAR (CONSISTENT)	* CHECK	234.00	-
1	FRONT STABILIZER BAR LINK LH (CONSISTENT)	BENT	51.79	51.79
1	FRONT BEAM A-IMPACT LH (CONSISTENT)	* CHECK	214.00	-
1	FRONT SEAT BELT RH (CONSISTENT)	SERVICEABLE	402.50	-
1	FRONT SEAT BELT LH (CONSISTENT)	SERVICEABLE	402.50	-
1	FRONT WINDSCREEN (CONSISTENT)	CRACKED	1,304.00	1,304.00
1	FRONT WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	196.00	196.00
1	FRONT WIPER GARNISH /WIPER GRILLE (COWL A) (CONSISTENT)	DENTED	184.50	184.50
1	FRONT DOOR LH (CONSISTENT)	BENT	1,133.00	1,133.00
1	FRONT DOOR GUIDE LH CHROME MOULDING (CONSISTENT)	DENTED	60.00	60.00
1	FRONT DOOR OUTER HANDLE LH (CONSISTENT)	DENTED	125.00	125.00
1	FRONT DOOR WEATHERSTRIP LH (CONSISTENT)	* CHECK	138.79	-
1	FRONT DOOR WEATHERSTRIP -INNER LH (CONSISTENT)	* CHECK	41.40	-

Report Ref No. CC3/AXA14016915/Kza3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 7

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT DOOR WEATHERSTRIP -2ND FRAME LH (CONSISTENT)	* CHECK	25.90	-
1	FRONT DOOR TOP HINGE LH (CONSISTENT)	BENT	35.00	35.00
1	FRONT DOOR BOTTOM HINGE LH (CONSISTENT)	BENT	35.00	35.00
1	FRONT DOOR INNER LOCK LH (CONSISTENT)	JAMMED	425.00	425.00
1	FRONT DOOR CHECK /ARRESTOR LH (CONSISTENT)	* CHECK	65.00	-
1	FRONT DOOR OUTER WEATHERSTRIP MOULDING LH (CONSISTENT)	* CHECK	85.00	-
1	FRONT DOOR OUTER HANDLE LH (CONSISTENT)	SERVICEABLE	60.00	-
1	FRONT DOOR OUTER HANDLE -RUBBER SEAL LH (CONSISTENT)	SERVICEABLE	25.00	-
1	FRONT DOOR INNER TRIM BOARD LH (CONSISTENT)	* CHECK	455.69	-
1	FRONT DOOR KICKING PLATE /STEP GARNISH LH (CONSISTENT)	* CHECK	63.25	-
1	FRONT DOOR POWER WINDOW MOTOR LH (CONSISTENT)	* CHECK	274.97	-
1	FRONT DOOR REGULATOR GEAR LH (CONSISTENT)	* CHECK	55.30	-
1	FRONT SIDE VIEW MIRROR LH (CONSISTENT)	BROKEN	939.00	939.00
1	FRONT DOOR OUTER PILLAR PANEL LH (CONSISTENT)	* CHECK	715.00	-
1	FRONT DOOR PILLAR INNER PANEL LH (CONSISTENT)	* CHECK	850.00	-
1	FRONT DOOR CENTER PILLAR PANEL LH (CONSISTENT)	* CHECK	698.15	-
1	CENTRE PILLAR OUTER LH (CONSISTENT)	TO REPAIR SEE LABOUR	446.00	-
1	CENTRE PILLAR INNER LH (CONSISTENT)	TO REPAIR SEE LABOUR	460.00	-
1	CENTRE PILLAR REINFORCEMENT (CENTRE) LH (CONSISTENT)	TO REPAIR SEE LABOUR	596.00	-
1	CENTRE PILLAR INNER GARNISH -TOP (CONSISTENT)	* CHECK	85.55	-
1	CENTRE PILLAR INNER GARNISH -LOWER (CONSISTENT)	* CHECK	185.46	-
1	ROOF PANEL OUTER (CONSISTENT)	TO REPAIR SEE LABOUR	2,998.74	-
1	ROOF TOP OUTER SIDE PANEL LH (CONSISTENT)	BENT	475.23	475.23
1	SIDE ROCKER PANEL GARNISH LH (CONSISTENT)	CRACKED	236.40	236.40
1	SIDE ROCKER PANEL OUTER LH (CONSISTENT)	TO REPAIR SEE LABOUR	600.00	-

Report Ref No. CC3/AXA14016915/Kza3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:4 of 7

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SIDE ROCKER PANEL INNER LH (CONSISTENT)	TO REPAIR SEE LABOUR	519.30	-
1	SIDE ROCKER PANEL CENTER LH (CONSISTENT)	SERVICEABLE	501.80	-
1	REAR DOOR LH (CONSISTENT)	BENT	1,133.00	1,133.00
1	REAR DOOR WEATHERSTRIP -INNER LH (CONSISTENT)	SERVICEABLE	41.40	-
1	REAR DOOR WEATHERSTRIP -2ND FRAME LH (CONSISTENT)	SERVICEABLE	25.90	-
1	REAR DOOR TOP HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	35.00	-
1	REAR DOOR BOTTOM HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	35.00	-
1	REAR DOOR INNER LOCK RH (CONSISTENT)	* CHECK	425.00	-
1	REAR DOOR CHECK /ARRESTOR LH (CONSISTENT)	SERVICEABLE	65.00	-
1	REAR DOOR OUTER WEATHERSTRIP MOULDING LH (CONSISTENT)	SERVICEABLE	85.00	-
1	REAR DOOR OUTER HANDLE LH (CONSISTENT)	SERVICEABLE	60.00	-
1	REAR DOOR OUTER HANDLE-RUBBER SEAL LH (CONSISTENT)	SERVICEABLE	25.00	-
1	REAR DOOR INNER TRIM BOARD LH (CONSISTENT)	SERVICEABLE	455.69	-
1	REAR DOOR KICKING PLATE/STEP GARNISH LH (CONSISTENT)	SERVICEABLE	63.25	-
1	REAR DOOR POWER WINDOW MOTOR LH (CONSISTENT)	* CHECK	274.97	-
1	REAR DOOR REGULATOR GEAR LH (CONSISTENT)	* CHECK	55.30	-
1	REAR FENDER LH (CONSISTENT)	BENT / BUCKLED	1,145.00	1,145.00
1	REAR FENDER INNER COWLING LH (CONSISTENT)	SERVICEABLE	76.60	-
1	REAR BUMPER (CONSISTENT)	BUCKLED / DISTORTED	1,202.00	1,202.00
1	REAR BUMPER BEAM (CONSISTENT)	* CHECK	239.94	-
1	REAR BUMPER CENTRE ABSORBER (CONSISTENT)	* CHECK	260.00	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	68.76	-
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	68.76	68.76
1	REAR BUMPER REFLECTORS LH (CONSISTENT)	SERVICEABLE	119.74	-
1	REAR BUMPER REFLECTORS RH (CONSISTENT)	SERVICEABLE	119.74	-
1	RADIATOR GRILLE TOP COVER (CONSISTENT)	SERVICEABLE	45.02	-

Report Ref No. CC3/AXA14016915/Kza3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:5 of 7

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 10% DISCOUNT		-4,050.50	-1,707.92
			36,454.45	15,371.30
	<b>SPECIAL NETT ITEMS</b>			
1	SET FRONT BUMPER FASTENER CLIP (NECESSARY) (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET FRONT FENDER LINER CLIP (NECESSARY) (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET REAR BUMPER FASTENER CLIP (SN) (CONSISTENT)	NECESSARY	35.00	35.00
1	SET REAR FENDER INNER COWLING CLIP (SN) (CONSISTENT)	NOT NECESSARY	60.00	-
1	SET REAR BUMPER PARKING SENSOR (SN) (CONSISTENT)	* CHECK	300.00	-
1	DOOR STICKER 'TRANS-CAB' (SN) (CONSISTENT)	NECESSARY	80.00	60.00
1	DOOR STICKER '6555-3333' (SN) (CONSISTENT)	NECESSARY	80.00	60.00
1	SET FRONT DOOR INNER TRIM BOARD RH (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	SET FRONT DOOR INNER TRIM BOARD RH (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	SET SIDE ROCKER PANEL GARNISH CLIP RH (SN) (CONSISTENT)	NECESSARY	60.00	60.00
2	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	40.00
1	REAR WINDSCREEN INNER SPONGE SEAL (SN) (CONSISTENT)	NECESSARY	100.00	30.00
1	FRONT TYRE RH (60%) (SN) (CONSISTENT)	PUNCTURE	360.00	216.00
1	FRONT WHEEL RIM RH (LOCAL PURCHASE) (SN) (CONSISTENT)	DENTED	254.00	50.00
1	FRONT TYRE LH (60%) (SN) (CONSISTENT)	PUNCTURE	360.00	216.00
1	FRONT WHEEL RIM LH (LOCAL PURCHASE) (SN) (CONSISTENT)	BENT	254.00	50.00
2	HUB CUP RIM (SN) (CONSISTENT)	NOT NECESSARY	70.00	-
			2,233.00	877.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT FENDER RH ,BONNET LOCK,CENTRE PILLAR OUTER LH,CENTRE PILLAR INNER LH,CENTRE PILLAR REINFORCEMENT(CENTRE) LH,ROOF PANEL OUTER,SIDE ROCKER PANEL OUTER LH,SIDE ROCKER PANEL INNER LH,REAR DOOR TOP HINGE LH AND REAR DOOR BOTTOM HINGE LH .		8,400.00	2,200.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		220.00	180.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED .		8,100.00	2,000.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	40.00
	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.		170.00	120.00
	TO REMOVE AND RENEW POWER STEERING PUMP,OIL COOLER PIPE AND FINAL CHECKING AND TESTING.		440.00	60.00
	TO REMOVE AND REFIT FRONT W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.		170.00	120.00
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR.		380.00	250.00
	TO DISMANTLE AND REFIT REAR SEAT,BACKREST,TRIMINGS,GARNISH, ROOF-LINING,SPEAKER SHELFBOARD,CARPETING AND OTHER TO ENABLE BODY. }		380.00	150.00
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH, FITTINGS AND OTHER,TO ENABLE REPAIR. }		380.00	-
	TO DISMANTLE AND REFIT FRONT END SUSPENSION,UNDERCARRIAGE PARTS,FINAL CHECKING AND TESTING. }		380.00	280.00
	TO DISMANTLE AND REFIT ENGINE CROSS-MEMBER AND ENGINE MOUNTING. }		380.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		220.00	60.00
	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING.		170.00	40.00
	TO REPLACE,REFIX AND TO TOP UP COOLANT FOR RADIATOR.		170.00	50.00
	TO DISMANTLE AND REFIT AIRCON ASSY AND ATTACHMENT,VACUUM AND CHARGE-IN-GAS. }		380.00	100.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO VACUUM, REPLACE, REFILL AND RECHARGE AIR INTERCOOLER. }		170.00	-
	TO CHECK ABS BRAKE EFFICIENCY, FINAL CHECKING AND TESTING.		380.00	30.00
	TO TRANSFER OF DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.		170.00	120.00
	TOWING FEE.		120.00	50.00
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	REPEATED	170.00	-
			21,520.00	5,850.00
	<b>GRAND TOTAL</b>		<b>60,207.45</b>	<b>22,098.30</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>22,098.30</b>

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KONG SENG CHEONG

Licensed Appraiser

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