

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 11 June 2019 5:15 PM
To: 'Claims'; Admin-D (LKKAuto)
Cc: assignments; SUR
Subject: RE: SMF 275M

Hi Troy,

As instructed by our client, please proceed to repair the insured vehicle **SMF 275M** (Excess \$ 600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 11 June 2019 11:22 AM
To: 'Claims' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SMF 275M

Hi Troy,

Please refer to the enclosed.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 11 June 2019 11:19 AM
To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; Claims <claims@premiumauto.com.sg>
Subject: RE: SMF 275M

Dear All,

The survey was done by Adrian on this 6/6, Thursday, without estimate.
After that have resend the estimate repair document to your side.

Kindly revert us back the marking of estimate and advice on the OD claim approval.

Thanks

Best Regards,
Troy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, 7 June, 2019 3:43 PM

To: claims@premiumauto.com.sg

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: SMF 275M

Dear Kelvin,

As spoken kindly assist to provide me the GIA and certificate of insurance for SMF 275M.

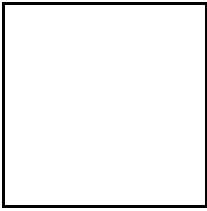
Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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